5

Messaging

Basics

Use the following messaging services.

SMS

Exchange up to 160 alphanumerics with SoftBank handsets.

S! Mail

Exchange up to 30,000 characters with e-mail compatible handsets, PCs, etc.; attach media files, etc.

Large Size Messages
Transmit messages of up to 2 MB including large images or multiple files; may incur high charges depending on subscribed price plan.

PC Mail

Receive or reply to PC mail account messages. Use 941SH to handle PC Mail messages like SMS or S! Mail.

■ **Available Entry Items**

	Recipient	Subject	Message	Attachment
SMS	Available*	N/A	Available	N/A
S! Mail	Available	Available	Available	Available
PC Mail	Available	Available	Available	Available

*SoftBank handset numbers only.

- A separate contract is required to use S! Mail and receive e-mail from PCs, etc.
- For more information, see SoftBank Mobile Website (**P.17-23**).

Auto Retry Function

If recipient's handset is off/out-of-range, a sent message is saved in Server Mail Box and delivery attempted at regular intervals. (Undeliverable messages are deleted.)

Auto Resend

When Auto Resend is active, handset makes up to two attempts to send unsent messages automatically. Cancel to disable (**P.5-31**).

5

Messaging

Customizing Handset Address

Change alphanumerics before @ of the default handset mail address.
For more information, see SoftBank Mobile Website (**P.17-23**).

Changing Address

1 ✉ ➡ *Settings*

2 *Address Settings*

● Handset connects to the Internet.
Select *English*, then follow onscreen instructions.

Saving Address

When handset address is changed, SoftBank Mobile sends new address confirmation via S! Mail.

To save new address to My Details, follow these steps. (New address is effective even if not saved.)

1 *Message*

2 *Information*

3 *Yes*

4 *Save*

Sending S! Mail

Follow these steps to send S! Mail to a number/address saved in Phone Book:

1 ✉ ➡ *Create Message*
When a PC Mail Account exists, tap *S! Mail*.

```
📶                    XX/XX日
                     1505
✉S! Mail          0B
👤  Add Recipient
📄  Enter Subject
📎  Attach File
    <Enter Text>
```
S! Mail Composition Window

2 Select recipient field

3 *Phone Book*

4 Select entry

5 Select number or mail address
● Omit **5** if only one number or address is saved.
● When a mail address is entered, do not use single-byte katakana in message text or subject.

6 Select subject field ➡ Enter subject ➡ *Done*

7 Select message text field

```
📶                    XX/XX日
                     1505
Message:
_a              0/30K
```
Text Entry Window

8 Enter message ➡ *Done*

```
📶                    XX/XX日
                     1505
✉S! Mail          526B
👤 Ueda Mikio
📄 Wedding
📎    Attach File
Please bring a camera a
nd a tripod to Mr. Yama
moto and Miss Kawahashi
's wedding next Sunday.
I will bring a camcord
er.
```
S! Mail Composition Window

9 *Send* ➡ **Transmission starts**
● To cancel, tap *Cancel* during transmission.

Incoming Calls while Creating Message
● Content is saved temporarily. End the call to return.

Personal Mode
● When recipient is entered via Phone Book, text entry window word suggestions change according to recipient type.

Previewing Outgoing Message
After **8**, *Options* ➡ *Prview Message*

Pictogram Entry
● In Pictogram List, tap *All Pict* or *Common Pict* for all Pictograms or Cross-Carrier Pictograms.
● Pictogram appearance may differ by carrier.

Specifying Line in Dual Mode
[S! Mail Composition Window]
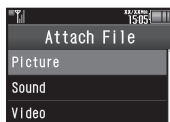*Options* ➡ *Switch Line* ➡ Select line

Advanced

○ ●Using other recipient entry methods ●Adding recipients ●Inserting signature automatically ●Converting mail type (SMS/S! Mail) (And more on **P.5-20** - **5-21**)
●Saving without sending ●Requesting delivery confirmation ●Designating/editing reply-to address (And more on **P.5-21** - **5-22**)
●Requesting Delivery Report for all messages ●Disabling automatic resend of unsent messages ●Hiding progress bar while sending messages (And more on **P.5-31**)

Attaching Files

Send attachments to compatible handsets. Follow these steps to attach images to S! Mail:

1. **In S! Mail Composition window after composing message, tap attachment field**

   ```
   Attach File
   Picture
   Sound
   Video
   ```

2. ***Picture*** ➜ **Select folder**

3. **Select file**

   ```
   S! Mail          XXXKB
   Ueda Mikio
   Wedding
         Attach (1)
   Please bring a camera a
   nd a tripod to Mr. Yama
   moto and Miss Kawahashi
   ```
   Attach File Window

4. ***Send*** ➜ **Transmission starts**

Attaching Non-Image Files
● In ❷, tap a folder other than *Picture*, then select a file.
Attaching Multiple Files
  After ❸, *Attach (1)* ➜ *Attach File* ➜ *From* ❷
  ■ *X* in *Attach (X)* indicates the number of attached files.
If Recipient Cannot Receive Large Messages (Up to 2 MB)
● Message may be truncated or attachments may be lost.

Auto Image Resize

Large images may be automatically reduced to approximately 400 - 500 KB by default.
Change resize setting via Picture Auto Resize (**P.5-33**).

Sending Feeling Mail

1. **In S! Mail Composition window after composing message, *Options* ➜ *Feeling Settings***

   ```
   Feeling Settings
   Happy/Glad
   OK/Good
   Sad/Sorry
   NG/Bad
   Imp./Notice
   ```

2. **Select category, e.g., *Happy/Glad***

3. **Select item, e.g., *I Love You***

   ```
   S! Mail           547B
   Ueda Mikio
   Wedding
   ```

4. ***Send*** ➜ **Transmission starts**

Canceling Feeling Mail
  [S! Mail Composition Window]
  Select subject field ➜ Highlight
  Pictogram ➜ *CLEAR/BACK* ➜ *Done*

5

Messaging

Advanced

🔧 ●Changing attached image size ●Set Auto Play File (And more on **P.5-22** - **5-23**)
●Disabling image auto-resize ●Limiting outgoing S! Mail message size ●Limiting incoming S! Mail message size (And more on **P.5-33**)

5-5

Sending Graphic Mail

Follow these steps to:
- Change font size and background color
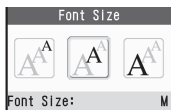- Insert images and My Pictograms
- Scroll text

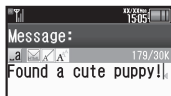**1** In text entry window, *Options* ➡ *Add Art(◨ (long))*
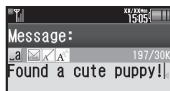
Graphic Mail Window

Font Color: ▨

- Alternatively, Long Press ⬚.

2 *SIZE*

Font Size: M

3 Select size ➡ Enter text

Message:
▫a ▨ ◢ A̱   179/30K
Found a cute puppy!

4 *Add Art* ➡ *BG* ➡ Select color

Message:
▫a ▨ ◢ A̱   197/30K
Found a cute puppy!

5 *Add Art* ➡ *IMAGE* ➡ Select folder ➡ Select file

Specify point.
By pressing ●
to insert.

6 Select target location ➡ *Insert* ➡ *CLEAR/BACK*

7 *Add Art* ➡ *MY PICT* ➡ *MyPict* ➡ Select file ➡ *CLEAR/BACK*

Message:
▫a ▨ ◢ A̱   305/30K

8 *Add Art* ➡ *EFFECT*

Effect

Blink

9 *Scrolling*

Scrolling

Right to Left
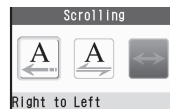
10 Select direction ➡ Enter text

11 *Done* ➡ *Send* ➡ **Transmission starts**

Canceling Last Action
  [Graphic Mail Window] *UNDO*
Canceling All Graphic Mail Settings
  [Graphic Mail Window] *CANCEL* ➡ *Yes*
Saving as Templates
  After **10**, *Done* ➡ *Options* ➡ *Save as Template* ➡ Enter name ➡ *Done* ➡ *Save here*
  ▪ Only the message text is saved.

Advanced

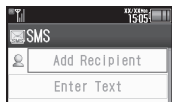✍ ●Creating Graphic Mail from templates ●Changing text color, size & effect ●Changing text color ●Inserting background sound ●Inserting Flash® file ●Inserting horizontal line ●Flashing text ●Aligning text (left/right/center) (And more on **P.5-23**)

5
Messaging

5-6

Sending SMS

Follow these steps to send SMS to a number saved in Phone Book:
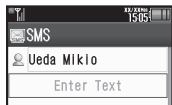
1. ✉ ➔ *Create New SMS*

   SMS Composition Window

2. **Select recipient field**

3. *Phone Book*

4. **Select entry**

5. **Select number**

   ● Omit ⑤ if only one number is saved.

6. **Select message text field**

   Text Entry Window

7. **Enter message ➔ *Done***

   SMS Composition Window

8. *Send* ➔ **Transmission starts**

Incoming Calls while Creating Message
● Content is saved temporarily. End the call to return.

Personal Mode
● When recipient is entered via Phone Book, text entry window word suggestions change according to recipient type.

When Message Text Exceeds Limit
● A confirmation appears. To convert SMS to S! Mail, tap *Yes*.

Specifying Line in Dual Mode
　[SMS Composition Window] *Options*
　➔ *Switch Line* ➔ **Select line**

5

Messaging

Advanced

🖐 ●Using other recipient entry methods ●Adding recipients ●Using Speed Dial/Mail list ●Converting mail type (SMS/S! Mail) (And more on **P.5-20** - **5-21**)
●Saving without sending ●Requesting delivery confirmation ●Setting Server sent message storage limit (And more on **P.5-21** - **5-22**)
●Setting Server sent message storage limit ●Changing SMS Server number ●Setting character encoding for composing messages (**P.5-35**)

5-7

Restricting Outgoing Messages

Allow messaging to handset numbers/
addresses saved in Phone Book or
Permitted List only.

Limiting to Phone Book

1. ✉ ➡ *Settings*

2. *General Settings* ➡ *Send/
   Compose*

3. *Restrictions Setting* ➡
   Enter Handset Code ➡ *OK*

   > SetRestrictMail
   > Individual Address
   > Off
   > Phonebook Entries
   > Off

   Set Restrict Mail Menu

4. *Phonebook Entries* ➡ *On*

When Phonebook Entries is *On*
- Handset Code is required to add/edit
  Phone Book entries.

Limiting to Permitted List

Specifying Mail Addresses

1. **In Set Restrict Mail menu,**
   Individual Address

   > Individual Add.
   > Switch On/Off
   > Off
   > Permitted List

   Individual Address Menu

2. *Permitted List*

3. *<Empty>*

4. **Select method** ➡ **Select/set
   address**
   - Repeat ③ - ④ to add mail addresses.

Activating Permitted List

1. **In Individual Address menu,**
   Switch On/Off

2. *On*

Advanced

🖑 ●Deleting Permitted List entries (**P.5-31**)

Opening & Replying

Opening New Messages

Information window opens for new mail.
See **P.5-19** to receive PC Mail.

```
      Information
☐ 1 Message
```

Important Message Retrieval Notes
- By default, if message size is around 1 MB or less, the complete message including attachments is retrieved in and outside Japan; transmission fees apply depending on subscribed price plan.
- Automatic message retrieval outside Japan may incur high charges since flat-rate packet transmission plans do not apply during international roaming.
- To retrieve only the initial portion of message text automatically, set Auto Settings to *Off*; retrieve complete message manually as needed.

Delivery Report
- Information window opens for Delivery Report. Follow these steps to open it:
  Delivery Report ➜ **Select message with report** ➜ *Report*

---

1 *Message*
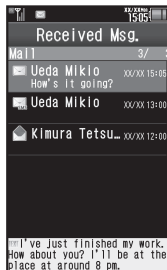
```
                    XX/XX hh:mm
                        15:05
Received Msg.
Mail              3/    3
☐ Ueda Mikio
  How's it going?      XX/XX 15:05
💻 Ueda Mikio          XX/XX 13:00

✉ Kimura Tetsu...  XX/XX 12:00




I've just finished my work.
How about you? I'll be at the
place at around 8 pm.
```
Message List

2 **Select message**

```
                    XX/XX hh:mm
                        15:05
Received Msg.    0003
♀ Ueda Mikio
☰ How's it going?
⏱ XX/XX 15:05
I've just finished my wo
rk. How about you? I'll
be at the place at aroun
d 8 pm.
```
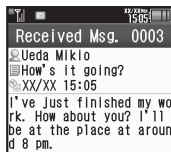
- Message window opens.

Receiving Feeling Mail
- Small Light, Vibration and ringtone respond according to settings.

Attached Images
- Attached images open automatically.

Messages with Quiz
- Enter or select the correct answer to open the message.

Animation View
- When a specific Pictogram is entered as the first character of subject or included in message text, corresponding animation appears in message window background.

Mail Notice
- Depending on the setting (e.g., Auto Settings is *Off*), Server sends initial portion of message text in each of the following cases:
  - The message was sent to multiple recipients
  - Files are attached to the message
- If message size exceeds 1 MB, Server sends only initial portion of message text regardless of Auto Settings status. (Approximate size appears in message text.)
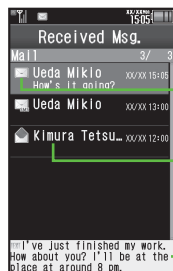

Advanced

Window Description

Message List

Message Type/Status
(see below)

Sender or Recipient

Message Text

■ **Message Type/Status**

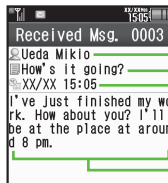|			
⊠	Unread	📨	Mail Notice (remaining portion exists)
◆	Read	🔄	Unread Delivery Report
☑	Sent	₿	Attachments
☒	Failed	🔒	Protected
🔶	Replied	❶	Priority (High)
🔷	Forwarded	❷	Priority (Low)
🔷	Send Reservation set	🔲	USIM Card SMS

"SMS" or "PC" appears accordingly on indicators.

Message Window

Sender or Recipient

Subject (except for SMS)

Received or Sent Date & Time

Message Text

Replying to Messages

1 **In message window,** *Reply*
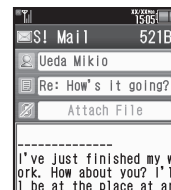
● Original message text is quoted (except for SMS and Graphic Mail).

2 **Complete message ➜ *Send* ➜ Transmission starts**

Replying to Messages Addressed to Multiple Recipients
   After 1, *To Sender* **or** *Reply All* **➜ 2**
Reply Assist Dictionary (メール返信アシスト辞書)
● When replying, this dictionary prioritizes original message words in suggestion list.
Auto Reply
● Handset sends a reply automatically when receiving messages from saved numbers or addresses in specified mode (Manner mode, etc.).

Advanced

🔖 ●Saving attachments to Data Folder ●Saving to Phone Book ●Using linked info ●Looking up message text words in dictionaries ●Jumping to message top/bottom ●Reporting unsolicited message sources as spammers ●Selecting mail type/quote option ●Opening received message for reference ●Replying quickly using fixed text ●Replying to messages automatically (And more on **P.5-24** - **5-26**)
●Selecting quote option (**P.5-31**)

5

Messaging

5-10

Customizing S! Mail Retrieval

Set complete S! Mail retrieval to manual (Server sends only initial portion of message text without attachments) or set handset to retrieve complete messages automatically by specifying sender type, mail address, etc.

Retrieving Messages Manually

1. ☒ ➡ *Settings*

2. *S! Mail Settings*

3. *Message DL*

   Message DL
   DL Size Limit
   Free(2MB)
   Auto Settings
   On(Up to 1MB)
   Condition(Auto)
   Selected Mail
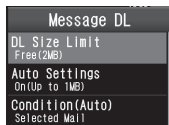
   Message DL Menu

4. *Auto Settings*

5. *Off*

Retrieving Complete S! Mail Automatically when Approximate Size is 300 KB or Less
In ⑤, *On(Up to 300KB)*

Restricting Automatic Retrieval

By Sender Type

1. In Message DL menu, *Condition(Auto)*

2. Highlight *Selected Mail* ➡ *Edit*

   Selected Mail
   ■ Phone Number
   ■ Saved Address
   ■ My Folders
   ■ Individual Address

   Selected Mail Menu

3. Select item (☐ / ☑) ➡ *Confirm*

By Mail Address

Specify mail addresses or domains (alphanumerics after @ of mail addresses).

1. In Selected Mail menu, *Individual Address* (☑) ➡ *Edit*

2. Select blank entry

3. Select method ➡ Select/set address
   ● Repeat ② - ③ to add mail addresses.

4. *Confirm* ➡ *Confirm*

Restricting by Domain (Direct Entry)
[Selected Mail Menu] *Receive by the Domain* (☑) ➡ *Edit* ➡ Select blank entry ➡ *Direct Entry* ➡ Enter domain ➡ *Done* ➡ *Confirm* ➡ *Confirm*

Advanced

✍ ●Retrieving remaining portions (**P.5-24**)
●Deleting addresses/domains specified for complete message retrieval (**P.5-32**)

5

Messaging

5-11

Managing & Using Messages

Messaging Folders

Messages are organized in folders by type.

Messaging
- Received Msg. — Received Messages
- Create Message
- Retrieve New Msg. — Incomplete/Unsent Messages
- Drafts
- Templates
- Sent Messages — Sent Messages
- Unsent Messages — Failed or Send Reservation Messages
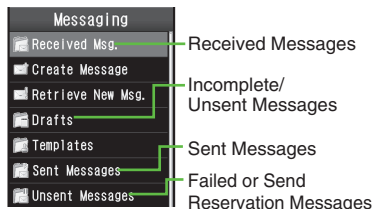
Auto Delete
- Oldest received/sent messages are deleted automatically to save new ones when memory is full. Protect important messages to avoid unintentional deletion.

Opening Help
- Follow these steps in folder list, message list or message window:
  Options ➜ *Help*

When Failed Message is Saved
- A reminder message appears upon opening Messaging menu.

Checking Messages

1 ✉ ➜ *Received Msg.* or *Sent Messages*

Received Msg.
- Mail
- Folder 1
- Folder 2

Folder List

- When a PC Mail Account exists, PC Mail folder (folder with the name specified in Account Name) appears.
- Highlight Mail folder or PC Mail folder and tap 🖥 ➜ 🖿 to hide/show sub folders. To open full message list, hide sub folders first.

2 **Select folder**

Received Msg.
Mail   3/   3
- Ueda Mikio   XX/XX 15:05
  How's it going?
- Ueda Mikio   XX/XX 13:00
- Kimura Tetsu...   XX/XX 12:00

Message List

3 **Select message**

Received Msg. 0003
Ueda Mikio
How's it going?
XX/XX 15:05
I've just finished my work. How about you? I'll be at the place at around 8 pm.

Message Window

Protecting Messages

1 **In message list, highlight message ➜ *Options* ➜ *Manage Msg.***

2 *Lock*

Canceling Protection
In 2, *Unlock*

Advanced

🖐 ● Selecting multiple messages ● Color-tagging messages ● Deleting messages (And more on **P.5-26** - **5-27**)
● Forwarding messages ● Sending from Drafts ● Checking Server Mail message count and volume (And more on **P.5-29** - **5-30**)
● Setting message window scroll unit ● Selecting automatic deletion option for received messages ● Canceling automatic deletion of oldest sent messages (And more on **P.5-30**)

Searching Messages

Search messages by message text, sender/recipient address, etc. Follow these steps to search by message text:

1️⃣ ✉ ➡ *Received Msg.* or *Sent Messages*

2️⃣ *Options* ➡ *Search*

3️⃣ *Search All Msg.*

4️⃣ *Message Text* ➡ Enter text ➡ *Done*

Searching by Folder
In 2️⃣, select folder ➡ *Options* ➡ *Search* ➡ *Search Folder* ➡ 4️⃣

Searching Message Text
● Follow these steps to find specific words/ phrases; limit search by character type.
   [Message Window] *Options* ➡ *Search Text* ➡ Enter text ➡ *Done*
■ Tap *Next* or *Prev.* to jump to next/ previous search result.

Hiding Folders

Hide Received Msg./Sent Message folder to require Handset Code for access to the folder and messages within.
Chat Folders are not affected.

1️⃣ ✉ ➡ *Received Msg.* or *Sent Messages*

2️⃣ Highlight folder ➡ *Options*

> Options
> Rename
> Create New Folder
> Relocate Folder
> Set Secret
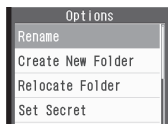
3️⃣ *Set Secret* ➡ Enter Handset Code ➡ *OK* ➡ *OK*

Accessing Secret Folders
After 1️⃣, *Options* ➡ *Unlock Temporarily* ➡ Enter Handset Code ➡ *OK*

5

Messaging

Advanced

👆 ●Moving messages manually ●Renaming folders ●Deleting folders ●Adding folders ●Moving folders ●Changing status of all messages within folders to read ●Canceling automatic deletion of messages within folders ●Canceling Secret (**P.5-27** - **5-28**)

5-13

Sorting Messages

Sorting into Designated Folders

Sort messages by sender/recipient or partially matching text in subject or SMS message text.

1. ✉ ➡ *Received Msg.* or *Sent Messages*

2. Highlight target folder ➡ *Options*

3. *My Folders* ➡ Select blank entry

> Auto Sort Keys
> Sender
> Sender(Domain)
> Subject
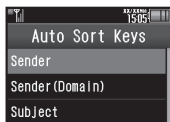
4. *Sender* (*Recipient* for Sent Messages)

> Select Recipient
> Phone Book
> Sent Log
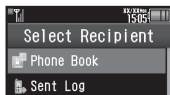
5. Select method ➡ Select/set number/address

6. *Confirm* ➡ Saved

Sorting by Domain (Direct Entry)
In ④, *Sender(Domain)* (*Recipient(Domain)* for Sent Messages) ➡ *Direct Entry* ➡ Enter domain ➡ *Done* ➡ ⑥

Sorting by Part of Subject/SMS Message Text
In ④, *Subject* ➡ Enter text ➡ *Done* ➡ ⑥

Filtering Spam

Follow these steps to filter messages from handset numbers/addresses not saved in Phone Book into Spam Folder:
(Alternatively, set sort keys to filter messages.)

1. ✉ ➡ *Settings* ➡ *General Settings*

2. *Anti Spam Measures*

3. Enter Handset Code ➡ *OK*

> Anti Spam Measures
> ■ Unregistered(Mobil...
> ■ Unregistered Entry...
> ■ Individual(Common)
> ■ Permitted List(Com...
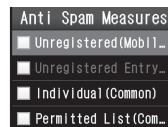
4. *Unregistered(Mobile)* (☑)

5. *Confirm* ➡ *OK*

Exempting Messages from Filtering
After ④, *Permitted List(Common)* (☑) ➡ *Edit* ➡ Select blank entry ➡ Select key ➡ Select/set number/address/subject ➡ *Confirm* ➡ *Confirm* ➡ *OK*

When a PC Mail Account Exists
● Filter PC Mail messages from addresses not saved in Phone Book.

Advanced

🖑 ●Re-sorting messages ●Sorting spam by setting keys ●Editing/deleting sort keys (**P.5-28**)

Using Chat Folders

Organize messages exchanged between handset and Chat members' handsets. To hide messages, set Chat Folder to Secret.

Saving Members

1️⃣ ✉ ➡ *Chat Folder*

```
Chat Folder
📁 Group①
📁 Group②
```
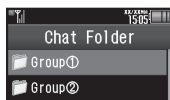
Chat Folder List

2️⃣ **Highlight folder ➡ *Options***

```
Options
Add New Member
Rename
Create New Folder
Delete Folder
Set Secret
```

3️⃣ *Add New Member*

```
Register Member
1
2
```

4️⃣ **Select blank entry**
● Select saved member to edit number/address.

5️⃣ **Select method ➡ Select/set number/address**

```
Register Member
1 Ueda Mikio
2
```

● Repeat 4️⃣ - 5️⃣ to add members.

6️⃣ *Confirm* ➡ **Saved**

Changing Members
In 4️⃣, highlight member ➡ *Options*
➡ *Change Member* ➡ From 5️⃣
Deleting Members
In 4️⃣, highlight member ➡ *Options*
➡ *Delete* ➡ *Yes* ➡ 6️⃣

Opening Chat Folders

1️⃣ **In Chat Folder list, select folder**

```
Chat Folder
Group①            2/   2
✉ Yamada Takako XX/XX 15:05
  I'll be heading there a...
📩 Ueda Mikio    XX/XX 15:05
  I've just finished my w...
```

2️⃣ **Select message**

5

Messaging

Advanced

👋 ●Deleting folders ●Deleting all messages ●Resetting Chat Folders (**P.5-29**)

Creating Groups for Broadcast Mail

Create Mail Groups to send messages to multiple recipients at one time.
Save target recipients to Phone Book beforehand.

1 ✉ ➨ *Settings*

2 *Set Mail Group*

> Mail Groups
> ⬦ <Add New Group>

Mail Group Entry Window

3 *<Add New Group>* ➨ **Enter name** ➨ *Done*

4 **Select Group**

> Circle
> <Assign New Entry>

5 *<Assign New Entry>* ➨ **Select entry**

> Ueda
> Mikio
> ☎ 090392XXXX1
> ✉ aabb@xxx.yyy

6 **Select number or mail address**

> Circle
> <Assign New Entry>
> Ueda Mikio
> ☎ 090392XXXX1
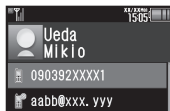
● Omit **5** if only one number or address is saved.
● Repeat **5** - **6** to add members.

7 *Confirm* ➨ **Saved**

5

Messaging

Advanced

📖 ●Renaming Mail Groups ●Deleting Mail Groups/Group members ●Changing Mail Group members (**P.5-29**)

PC Mail

Receive or reply to PC mail account messages.

Save PC mail account information to handset:

- User Name
- Password
- Mail Address
- Incoming Mail Server
- Outgoing Mail Server

Retrieve mail delivered to ISP or Yahoo! accounts.

- Alternatively, use automatic message retrieval option.

Local ISP

SBM Server

SH

Yahoo! Japan

Messages are saved in unique folders; reply to/send messages via PC mail account addresses.

PC Mail Folder

Received Msg.
- Mail
- Folder 1
- Folder 2
- Folder 3
- XXXXX
- Folder
- Folder 2

Received Msg.
- Ueda Mikio From Ueda XX/XX 15:05
- Ito Jun XX/XX 13:00

- Handle messages (sort, etc.) like S! Mail or SMS. (Unavailable functions do not appear in Options menu and some may appear under different names.)

Important PC Mail Usage Notes

- Receiving PC Mail for the first time after PC Mail Account setup may incur high charges due to large-volume packet transmissions.
- Setting handset to retrieve PC Mail automatically may incur high packet transmission fees; remember this, especially when using handset outside Japan.
- Other functions may slow while handset is checking for new messages.
- Checking for new messages may incur packet transmission fees even when none exists.
- Single-byte katakana and Pictograms are not supported.
- When messages sent from handset to PC mail account are retrieved by handset (then opened, replied with quotes, forwarded, etc.), included Pictograms may not appear or may appear as different characters.

PC Mail Account Setup

- Proceed with setup according to information supplied by ISP.
- PC Mail services may be unavailable depending on the services, settings or contract details for your PC mail account. Confirm compatibility with POP/SMTP message retrieval/transmission via e-mail software beforehand.

■ **Mandatory Items for Retrieval**

User Name	Required to connect to incoming mail server
Password	Required to connect to incoming mail server
ReceivingServer	Incoming mail server address

■ **Mandatory Items for Transmission**

Mail Address	Address to use PC Mail
Sender Server	Outgoing mail server address

Setting Other Items

- Edit information as needed; for description, highlight an item and tap *Help*.

1 ⊠ ➔ *Settings* ➔ *PC Mail Settings*

PC Mail Settings
PC Mail Account

PC Mail DL
Beginning Only

2 *PC Mail Account*

PC Mail Account
1 <Empty>
2 <Empty>
3 <Empty>

3 *<Empty>*

4 *Account Name* ➔ Enter name ➔ *Done*

5 *Set Receiving* ➔ Select item ➔ Select/set item ➔ *OK*
- User Name, Password and ReceivingServer are mandatory.

6 *Set Sending* ➔ Select item ➔ Select/set item ➔ *OK*
- Mail Address and Sender Server are mandatory.

7 *Confirm* ➔ *OK*
- If a confirmation appears, follow onscreen prompts.

Using Yahoo! Mail Addresses
  In **5**, *Set Quick Yahoo! Mail* ➔ *Yes* or *No*
  ■ Follow onscreen instructions.
  ■ Choose *No* to create a new account.
Editing Accounts
  In **3**, select account ➔ From **4**
Deleting Accounts
  In **3**, highlight account ➔ *Delete* ➔ *Yes*
Saving User ID & Password for Transmission
- If User Name and Password are unset Set Receiving items are automatically used for SMTP authentication. Follow these steps if ISP requires User Name and Password:
  In **6**, *Set Sending* ➔ *Sender Auth.* ➔ Highlight *SMTP Auth.* ➔ *Edit* ➔ *User Name* ➔ Enter name ➔ *Done* ➔ *Password* ➔ Enter password ➔ *Done* ➔ *OK* ➔ *CLEAR/BACK* ➔ *OK* ➔ **7**

Retrieving New PC Mail

Retrieve new messages from created accounts. If message count is high, some may not be received on the first attempt.

1 ✉ ➡ *Get*

2 *PC Mail*

3 **Select PC Mail folder ➡ Select message**

<to be continued> 1KB

Message Window

● Tap *More* to retrieve full message.
● Message window is similar to that of S! Mail.

Deleting Messages
[Message List] Highlight message ➡ *Options* ➡ *Delete* ➡ Select option ➡ *Yes*

Retrieving Messages by Account
After 1, select account ➡ 3

Checking Received PC Mail

1 ✉ ➡ *Received Msg.* ➡ **Select folder**

● Message list appears. Message list is similar to that of S! Mail.

2 **Select message**

● Message window opens.

Replying to PC Mail

1 **In message window,** *Reply*

● PC Mail Composition window opens.
● Original message text is quoted (except for HTML messages).

2 **Complete message ➡ *Send* ➡ Transmission starts**

Replying without Quoting Original Message Text
[Message Window] *Options* ➡ *Reply-To Addr.* ➡ *PC Mail* ➡ Complete message ➡ *Send*

Changing Account for Outgoing Messages
[PC Mail Composition Window] Select recipient field ➡ *From:* ➡ Select account

Sending PC Mail

Follow these steps to create and send PC Mail:

1 ✉ ➡ *Create Message*

2 **Select PC Mail Account**

3 **Complete message ➡ *Send* ➡ Transmission starts**

Converting PC Mail to S! Mail
After 2, *Options* ➡ *Convert to S! Mail* ➡ *Yes*

Note
● Single-byte katakana and Pictograms are not supported.

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Messaging

Advanced

✎ ●Retrieving complete PC Mail messages ●Retrieving new messages automatically ●Retrieving PC Mail for specified folder ●Disabling automatic word wrap ●Retrieving complete messages from specified addresses ●Deleting addresses/domains specified for complete message retrieval ●Restricting complete message retrieval by size (**P.5-33** - **5-34**)

Creating/Sending Messages

■ Recipient

Using other recipient entry methods	**In Mail Composition window, select recipient field ▶ Select method ▶ Select/set number/address**
Adding recipients	**In Mail Composition window, select recipient field ▶ *Add Recipient* ▶ Select method ▶ Select/set number/address ▶ *Confirm***
Setting recipient status (To, Cc and Bcc)	**In Mail Composition window, select recipient field ▶ Highlight recipient ▶ *Options* ▶ Select status ▶ *Confirm*** ● Other recipients cannot see numbers/addresses set to Bcc.
Using Speed Dial/ Mail list	**Saving Recipients** ⊠ ▶ *Settings* ▶ *Speed Dial/Mail* ▶ *<Empty>* ▶ Select entry ▶ Select number or mail address ▶ *Do not Assign* ▶ *Save* **Creating Messages** **In Standby, enter *0 - 99* (Speed Dial/Mail entry number) ▶ *Mail*** ● When messaging to SoftBank handset numbers, tap *S! Mail* or *SMS*.

Editing/deleting recipients	**Start Here In Mail Composition window, select recipient field ▶ See below** **Editing Recipients** Select recipient ▶ Edit ▶ *Done* ▶ *Confirm* **Deleting a Recipient** Highlight recipient ▶ *Options* ▶ *Delete* ▶ *Confirm* **Deleting All Recipients** Highlight recipient ▶ *Options* ▶ *Delete All* ▶ *Yes* ▶ *Confirm*
Editing Speed Dial/ Mail list	**Start Here ⊠ ▶ *Settings* ▶ *Speed Dial/Mail* ▶ See below** **Editing Entries** Highlight entry ▶ *Options* ▶ *Change* ▶ Select number/address ▶ Select new number/ address ▶ *Save* **Canceling Entries** Highlight entry ▶ *Options* ▶ *Remove Selected* ▶ *Yes* **Canceling All Entries** *Options* ▶ *Remove All* ▶ *Yes*

■ **Message Text**

Inserting signature automatically	⊠ ▸ *Settings* ▸ *S! Mail Settings* ▸ *Signature* ▸ *Edit* ▸ **Enter signature** ▸ *Done* ▸ *Auto Insert* ▸ *On* ● Signature is inserted above message text when forwarding messages or quoting original message text in replies. ● Not available for SMS.
Inserting signature manually	**In text entry window,** *Options* ▸ *Insert/Font Size* ▸ *Signature*
Inserting ASCII Art	**In text entry window,** *Options* ▸ *Call ASCII Art* ▸ **Select entry**
Converting mail type (SMS/S! Mail)	**In Mail Composition window,** *Options* ▸ *Change to SMS* or *Convert to S! Mail* ▸ *Yes*

■ **Save, Send Reservation & Sent Cancel**

Saving without sending	**After completing message,** *Options* ▸ *Save to Drafts*
Sending automatically later	Start Here **After completing message,** *Options* ▸ *Send Reservation* ▸ **See below**
	Auto Send when Signal Returns *Within the Network* ▸ *Yes*
	Designating Send Date/Time (within 30 days) *Date & Time* ▸ **Enter date/time** ▸ *Assign* ▸ *Yes*
Canceling sent S! Mail	⊠ ▸ *Sent Messages* ▸ **Select folder** ▸ **Highlight message** ▸ *Options* ▸ *Set Sent Cancel* ▸ *Yes* ● Available for messages sent to SoftBank handsets.

■ **Messaging Settings**

● For SMS, only Delivery Report and Expiry Time are available.
● For PC Mail, only Reply to Settings and Priority are available.

Requesting delivery confirmation	**In Mail Composition window,** *Options* ▸ *Messaging Settings* ▸ *Delivery Report* ▸ *On* ● Delivery Report arrives when message is delivered. ● Available when messaging to SoftBank handsets.
Setting priority	**In Mail Composition window,** *Options* ▸ *Messaging Settings* ▸ *Priority* ▸ **Select priority**
Setting message to be deleted from recipient handset once read	**In Mail Composition window,** *Options* ▸ *Messaging Settings* ▸ *Set Auto Delete* ▸ *On* ● Available when messaging to SoftBank handsets.
Adding a reply request	**In Mail Composition window,** *Options* ▸ *Messaging Settings* ▸ *Reply Request* ▸ *On* ● Available when messaging to SoftBank handsets.
Restricting forward/delete	**In Mail Composition window,** *Options* ▸ *Messaging Settings* ▸ *Forward NG* or *Delete NG* ▸ *On* ● Available when messaging to SoftBank handsets.

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Messaging

Locking message with Quiz	Start Here **In Mail Composition window,** *Options* ➡ *Messaging Settings* ➡ *Quiz* ➡ *Switch On/Off* ➡ *On* ➡ **See below** ● Available when messaging to SoftBank handsets.
	Using Preset Questions (Multiple Choice) Select question ➡ *Selection* ➡ **Select number** ➡ **Enter/edit option** ➡ *Done* ➡ **Enter/edit all options** ➡ *Done* ➡ **Highlight answer** ➡ *Answer* ➡ *Done* ➡ *Done* ● May be unavailable for some questions.
	Using Preset Questions (Exact Answer Entry) Select question ➡ *Match Characters* ➡ **Enter answer** ➡ *Done* ➡ *Done* ● May be unavailable for some questions.
	Creating Custom Quiz (Multiple Choice) *<Create Original>* ➡ **Enter question** ➡ *Done* ➡ *Selection* ➡ **Select number** ➡ **Enter option** ➡ *Done* ➡ **Complete entry** ➡ *Done* ➡ **Highlight answer** ➡ *Answer* ➡ *Done* ➡ *Done*
	Creating Custom Quiz (Exact Answer Entry) *<Create Original>* ➡ **Enter question** ➡ *Done* ➡ *Match Characters* ➡ **Enter answer** ➡ *Done* ➡ *Done*
Editing assigned Quiz	**In Mail Composition window,** *Options* ➡ *Messaging Settings* ➡ *Quiz* ➡ *Edit Question* ➡ **Edit question/options/answer** ➡ *Done* (*Done* **again after editing options)** ● Available when messaging to SoftBank handsets.
Lowering size limit for outgoing S! Mail messages	**In Mail Composition window,** *Options* ➡ *Messaging Settings* ➡ *Create Msg. Size* ➡ *300KB*

Designating/editing reply-to address	Start Here **In Mail Composition window,** *Options* ➡ *Messaging Settings* ➡ *Reply to Settings* ➡ **See below**
	Designating *Switch On/Off* ➡ *On* ➡ **Select method** ➡ **Select/set address**
	Editing *Edit Address* ➡ **Edit** ➡ *Done*
Setting Server sent message storage limit	**In Mail Composition window,** *Options* ➡ *Messaging Settings* ➡ *Expiry Time* ➡ **Select option** ● Available for SMS only.

■ **Attachments**

Changing attached image size	**Highlight attached file** ➡ *Options* ➡ *Resize Picture* ➡ **Select size** ● May be unavailable for some images.
Capturing/recording and attaching	Start Here **In Mail Composition window, select attachment field** ➡ **See below**
	Still Images *Picture* ➡ *Take Picture* ➡ 📷 **to shoot** ➡ ✉
	Video *Video* ➡ *Record Video* ➡ ● **to start recording** ➡ ● **to stop** ➡ *Accept* ➡ **Select storage media**
	Sounds *Sound* ➡ *Record Voice* ➡ ● **to start recording** ➡ ● **to stop** ➡ *Accept* ➡ **Select storage media**

Set Auto Play File	**Highlight attached file ▶ *Options* ▶ *Set Auto Play File* ▶ *Switch On/Off* ▶ *On* ▶ Enter Message ▶ Enter comment ▶ *Done* ▶ *CLEAR/BACK* ▶ *Confirm***
	● Not available for PC Mail.

■ Graphic Mail

Creating Graphic Mail from templates	**Opening Templates from Messaging Menu** ✉ ▶ *Templates* ▶ Select template ▶ Complete message ▶ *Send*
	● Template size may change when used for creating messages.
	Opening Templates from S! Mail Composition Window In Mail Composition window, *Options* ▶ *Launch Template* ▶ Select template ▶ Complete message ▶ *Send*
	● If message text has already been entered, follow onscreen prompt to insert it.
Changing text color, size & effect	**In text entry window, *Options* ▶ *Add Art(🖼(long))* ▶ *Select Area* ▶ Drag text range ▶ *COLOR*, *SIZE* or *EFFECT* ▶ Set**
Changing text color	**In text entry window, *Options* ▶ *Add Art(🖼(long))* ▶ *COLOR* ▶ Select color ▶ Enter text**
Inserting background sound	Start Here **In text entry window, *Options* ▶ *Add Art(🖼(long))* ▶ *INSERT* ▶ See below**
	Inserting *BGM Sound* ▶ Select folder ▶ Select file
	Deleting *Delete BGM* ▶ *Yes*

Inserting Flash® file	**In text entry window, *Options* ▶ *Add Art(🖼(long))* ▶ *INSERT* ▶ *Flash* ▶ Select file**
Previewing Flash® file	**In text entry window after inserting Flash® file, *Options* ▶ *Preview***
	● When Graphic Mail window is open, tap *Close Menu* first.
Deleting Flash® file	**In text entry window after inserting Flash® file, move cursor before Flash® icon ▶ *CLEAR/BACK***
	● When Graphic Mail window is open, tap *Close Menu* first.
Inserting horizontal line	**In text entry window, *Options* ▶ *Add Art(🖼(long))* ▶ *INSERT* ▶ *Line***
Flashing text	Start Here **In text entry window, *Options* ▶ *Add Art(🖼(long))* ▶ See below**
	Flashing *EFFECT* ▶ *Blink* ▶ *Blink On* ▶ Enter text
	Canceling *Select Area* ▶ Drag text range ▶ *EFFECT* ▶ *Blink* ▶ *Blink Off*
Aligning text (left/right/center)	**In text entry window, *Options* ▶ *Add Art(🖼(long))* ▶ *EFFECT* ▶ *Alignment* ▶ Select option ▶ Enter text**

Receiving/Opening Messages

■ Receiving

Accessing new mail out of Standby	⊚ **(Long)**
Retrieving new S! Mail manually	⊠ ▶ *Get* ● When a PC Mail Account exists, tap *S! Mail*. ● Retrieve messages missed while handset is out-of-range.
Retrieving Server Mail list	⊠ ▶ *Server Mail Box* ▶ *Mail List* ▶ *Yes*
Retrieving remaining portions	**Via Mail Notice** **In message list, select Mail Notice** ▶ *More* ● If retrieve size options appear, tap one. **Via Server Mail List** ⊠ ▶ *Server Mail Box* ▶ *Mail List* ▶ **Select message** ● If retrieve list confirmation appears, tap *Yes*.
Retrieving all Server Mail	Start Here ⊠ ▶ *Server Mail Box* ▶ **See below** **Directly from Server** *Retrieve All* **Via Server Mail List** *Mail List* ▶ *Options* ▶ *Retrieve All* ● If retrieve list confirmation appears, tap *Yes*.

■ Message Window

Saving attachments to Data Folder	**In message window, highlight file** ▶ *Options* ▶ *Save to Data Folder* ▶ **Enter name** ▶ *Done* ▶ *Save here* ● For templates, *Save as Template* appears. (Omit file name entry step.)
Installing attached widgets	**In message window, highlight file** ▶ *Options* ▶ *Install Attach* ▶ **Enter name** ▶ *Done*
Using attachments	Start Here **In message window, highlight file** ▶ *Options* ▶ **See below** **As Wallpaper** *Set as Wallpaper* ▶ **Enter name** ▶ *Done* ▶ *Save here* ▶ *Vertical* or *Horizontal* ▶ *Assign* ● For images smaller or larger than Display, Wallpaper Display options appear; tap one. **As Ringtone/Ringvideo** *Set as Ringtone* or *Set as Ring Video* ▶ **Enter name** ▶ *Done* ▶ *Save here* ▶ **Select item** ● For *For New Message* or *For New PC Mail*, enter ring time.
Playing slides	**In message window,** *Options* ▶ *Slide Play* ● A slide consists of message text with attachments.

Saving to Phone Book	**Saving Sender Address** **In message window,** *Options* ▶ *Save Address* ▶ **Select number or mail address** ▶ *As New Entry* ▶ **Complete other fields** ▶ *Save* ● To add to an existing entry, tap *As New Detail*.	**Copying text**	**Start Here In message window,** *Options* ▶ *Copy* ▶ **See below**
			Sender/Recipient Number/Address *Address* ▶ **Select number/address**
	Saving Linked Info **In message window, select number or mail address** ▶ *Save to Phone Book* or *Save Address* ▶ *As New Entry* ▶ **Complete other fields** ▶ *Save* ● To add to an existing entry, tap *As New Detail*.		**Subject or Message Text** *Subject* or *Message Text* ▶ **Highlight first character** ▶ *Start* ▶ **Highlight text range** ▶ *End*
		Looking up message text words in dictionaries	**In message window,** *Options* ▶ *Copy & Search Dict.* ▶ **Highlight first character** ▶ *Start* ▶ **Highlight text range** ▶ *End* ▶ **Select dictionary** ▶ *Search* ▶ **Select word**
Using linked info	**Dialing Numbers** **In message window, select number** ▶ *Call* or *Video Call*	**Jumping to message top/bottom**	**In message window,** *Options* ▶ *View Settings* ▶ *Scroll Jump* ▶ *Jump to Top* or *Jump to Bottom*
	Sending Messages **In message window, select number or mail address** ▶ *Create Message* ▶ *S! Mail* or *SMS* ▶ **Complete message** ▶ *Send* ● For mail addresses, omit mail type selection step.	**Deleting attachments**	**In message window, highlight file** ▶ *Options* ▶ *Remove File* ▶ *Yes*
		Reporting unsolicited message sources as spammers	**In message window,** *Options* ▶ *Report Spam* ▶ *Send* ● Signature is not inserted automatically. ● Not available for PC Mail.
	Accessing Internet Sites **In message window, select URL** ▶ *Yes* ● Tap *Select Br.* to choose browser.		
	Saving Location Information URLs **In message window, select URL** ▶ *RegisterMyLocation* ▶ *Name* ▶ **Enter name** ▶ *Done* ▶ *Save*		
	Setting Location Information as Destination **In message window, select URL** ▶ *Set to Destination* ▶ *Yes*		

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Messaging

■ **Replying**

Selecting mail type/quote option	**In message window,** *Options* ▶ *Reply-To Addr.* ▶ **Select type/option** ▶ **Complete message** ▶ *Send*
Opening received message for reference	**In message window,** *Options* ▶ *Rep. with View* ▶ **Select option** ▶ **Complete message** ▶ *Send*
Replying quickly using fixed text	**Editing Quick Reply Text** ✉ ▶ *Settings* ▶ *General Settings* ▶ *Send/Compose* ▶ *Set Quick Reply* ▶ **Select text** ▶ *Edit* ▶ *Done*
	Using Quick Reply **In message window, Long Touch** *Hold:Quick Reply* ▶ **Select text**
Replying to messages automatically	[Start Here] ✉ ▶ *Settings* ▶ *General Settings* ▶ *Send/Compose* ▶ *Auto Reply* ▶ **See below**
	Saving Recipients *Address Setting* ▶ **Select blank entry** ▶ **Select method** ▶ **Select/set number/address** ▶ **Select mode** (☐/✓) ▶ *Confirm* ▶ *Confirm* ● Select saved recipient to edit number/address.
	Editing Reply Text *Reply Message* ▶ **Select mode** ▶ **Enter text** ▶ *Done* ● Edit text for each mode.
	Activating Auto Reply *Switch On/Off* ▶ *On* ● Replies are sent via S! Mail. ● Replies are sent to the same sender only once after each time Auto Reply is activated. ● Auto Reply is not available for PC Mail or outside Japan.

Managing Messages

■ **Message List**

Selecting multiple messages	**Selecting** **In message list,** *Multi Select* ▶ **Select message** (✓) ● To uncheck, tap again.
	Selecting Up to 50 Messages at Once **In message list,** *Options* ▶ *Manage Msg.* ▶ *Check in Block*
	Unchecking All **In message list,** *Options* ▶ *Unselect All*
Color-tagging messages	**In message list,** *Options* ▶ *Manage Msg.* ▶ *Color Label* ▶ **Select color**
Sorting messages	**In message list,** *Options* ▶ *View Settings* ▶ *Sort* ▶ **Select option**
Opening sender/ recipient details	**In message list, highlight message** ▶ *Options* ▶ *View Mail Address* ▶ **Select sender or recipient**
Checking memory status	✉ ▶ *Memory Status* ▶ **Select item** ● Tap *Each* to check memory status by service (SMS & S! Mail or PC Mail). ● USIM Card SMS message count and volume do not appear.
Opening properties	**In message list, highlight message** ▶ *Options* ▶ *Message Details*
Setting template name display	✉ ▶ *Templates* ▶ *Options* ▶ *Item Displayed* ▶ **Select item**

Saving SMS messages to USIM Card	**In message list, highlight SMS message** ➡ *Options* ➡ *Manage Msg.* ➡ *SIM Sync* ● Available for compatible USIM Cards.
Changing received message status (read/unread)	**In message list, highlight message** ➡ *Options* ➡ *Manage Msg.* ➡ *Switch to Unread* or *Switch to Read*

■ **Deleting Messages**

Deleting messages	**One Message** **In message list, highlight message** ➡ *Options* ➡ *Delete* ➡ *Yes* ● Alternatively, delete an open message.
	All Messages **In message list,** *Options* ➡ *Manage Msg.* ➡ *Delete All* ➡ *Delete All* or *Except Locked Msg.* ➡ **Enter Handset Code** ➡ *OK*
	All Messages in Drafts or Unsent Messages **In message list (Drafts or Unsent Messages),** *Options* ➡ *Delete All* ➡ **Enter Handset Code** ➡ *OK*
Deleting Server Mail via Mail Notice	**In message list, highlight Mail Notice** ➡ *Options* ➡ *Delete* ➡ **Select option** ➡ *Yes*

Deleting Server Mail via Server Mail list	Start Here ✉ ➡ *Server Mail Box* ➡ *Mail List* ➡ **See below** ● If retrieve list confirmation appears, tap *Yes*.
	One Message **Highlight message** ➡ *Options* ➡ *Delete* ➡ *Yes*
	All Messages *Options* ➡ *Delete All* ➡ **Enter Handset Code** ➡ *OK* ➡ *Yes*
Deleting all Server Mail directly from Server	Start Here ✉ ➡ *Server Mail Box* ➡ *Delete All* ➡ **Enter Handset Code** ➡ *OK* ➡ **See below**
	All Retrieved Messages *Except New Msg.*
	All Messages *Delete All*

■ **Folders**

Moving messages manually	**In message list, highlight message** ➡ *Options* ➡ *Manage Msg.* ➡ *Move to Folder* ➡ **Select folder** ● If sort messages confirmation appears, tap *Yes*; messages sent to/received from the number/address will be sorted into selected folder automatically.
Renaming folders	**In folder list, highlight folder** ➡ *Options* ➡ *Rename* ➡ **Enter name** ➡ *Done* ● Available in Chat Folder list as well.

Deleting folders	**In folder list, highlight folder ▶ *Options* ▶ *Delete* ▶ Enter Handset Code ▶ *OK***
	● If delete message confirmation appears, tap *Yes*.
	● When Double Number is active, corresponding folders in other modes are also deleted.
Adding folders	**In folder list, *Options* ▶ *Create New Folder* ▶ Enter name ▶ *Done***
	● Available in Chat Folder list as well.
Moving folders	**In folder list, highlight folder ▶ *Options* ▶ *Relocate Folder* ▶ Select target location**
Changing status of all messages within folders to read	**In folder list, highlight folder ▶ *Options* ▶ *To All Read* ▶ *Yes***
Canceling automatic deletion of messages within folders	**In folder list, highlight folder ▶ *Options* ▶ *Protect***
	● To cancel protection, tap *Not Protect* in the steps above.
Canceling Secret	**Unlock Secret folders temporarily and highlight Secret folder ▶ *Options* ▶ *Unset Secret* ▶ Enter Handset Code ▶ *OK***

■ **Sorting into Folders**

Re-sorting messages	**In folder list, highlight folder ▶ *Options* ▶ *Classify***
	● Available in Chat Folder list as well.
Sorting spam by setting keys	**⊠ ▶ *Settings* ▶ *General Settings* ▶ *Anti Spam Measures* ▶ Enter Handset Code ▶ *OK* ▶ *Individual(Common)* (☑) ▶ *Edit* ▶ Select blank entry ▶ Select key ▶ Select/set number/ address/subject ▶ *Confirm* ▶ *Confirm* ▶ *OK***
Editing/deleting sort keys	**Start Here In folder list, highlight folder ▶ *Options* ▶ *My Folders* ▶ Highlight entry ▶ See below**
	Editing Sender/Recipient Key
	Options ▶ *Replace* ▶ Select method ▶ Select/set number/address ▶ *Confirm*
	Editing Subject Key
	Edit ▶ Edit ▶ *Done* ▶ *Confirm*
	Deleting an Entry
	Options ▶ *Delete* ▶ *Yes* ▶ *Confirm*
	Deleting All Entries
	Options ▶ *Clear All* ▶ *Yes* ▶ *Confirm*

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■ Chat Folders

Deleting folders	☒ ➡ *Chat Folder* ➡ **Highlight folder** ➡ *Options* ➡ *Delete Folder* ➡ **Enter Handset Code** ➡ *OK* ● If delete message confirmation appears, tap *Yes*. ● When Double Number is active, corresponding folders in other modes are also deleted.
Deleting all messages	☒ ➡ *Chat Folder* ➡ **Select folder** ➡ *Options* ➡ *Manage Msg.* ➡ *Delete All* ➡ *Yes*
Resetting Chat Folders	☒ ➡ *Chat Folder* ➡ *Options* ➡ *Reset* ➡ **Enter Handset Code** ➡ *OK* ➡ *Yes*

■ Mail Groups

Renaming Mail Groups	☒ ➡ *Settings* ➡ *Set Mail Group* ➡ **Highlight Group** ➡ *Options* ➡ *Edit Name* ➡ **Enter name** ➡ *Done* ➡ *Yes*
Deleting Mail Groups/Group members	[Start Here] ☒ ➡ *Settings* ➡ *Set Mail Group* ➡ **See below** **Mail Groups** **Highlight Group** ➡ *Options* ➡ *Delete* ➡ *Yes* ➡ **Enter Handset Code** ➡ *OK* **Group Members** **Select Group** ➡ **Highlight member** ➡ *Options* ➡ *Remove Entry* ➡ *Yes* ➡ *Confirm* ● Source Phone Book entries remain even after deleting members.

Changing Mail Group members	☒ ➡ *Settings* ➡ *Set Mail Group* ➡ **Select Group** ➡ **Highlight member** ➡ *Options* ➡ *Re-assign Entry* ➡ **Select entry** ➡ **Select number or mail address** ➡ *Yes* ➡ *Confirm*

Using Messages

Forwarding messages	**In message window,** *Options* ➡ *Forward* ➡ **Select recipient field** ➡ **Select method** ➡ **Select/set number/address** ➡ *Send* ● Attached files are forwarded. ● To forward SMS messages, tap *SMS* or *S! Mail*.
Sending from Drafts	☒ ➡ *Drafts* ➡ **Select message** ➡ **Complete message** ➡ *Send*
Sending unsent messages	[Start Here] ☒ ➡ *Unsent Messages* ➡ **Highlight message** ➡ *Options* ➡ **See below** **Sending without Editing** *Resend* **Edit & Send** *Edit* ➡ **Complete message** ➡ *Send*
Using sent messages	☒ ➡ *Sent Messages* ➡ **Select folder** ➡ **Highlight message** ➡ *Options* ➡ *Edit & Send* ➡ **Complete message** ➡ *Send*
Saving schedules from message list	**In message list, highlight message** ➡ *Options* ➡ *Manage Msg.* ➡ *Save to Calendar* ➡ **Enter subject** ➡ *Done* ➡ **Select Category** ➡ **Enter start/end date/time** ➡ *Accept* ➡ **Complete other fields** ➡ *Save* ● Source message is accessible from schedule window (via *Related Mail* in Options menu).

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Forwarding Server Mail	**Via Mail Notice** **In message list, highlight Mail Notice ▶ *Options* ▶ *Forward* ▶ *Notifi. Forward* (forward Mail Notice text only) or *Remote Forward* ▶ Select recipient field ▶ Select method ▶ Select/set number/address ▶ *Send***
	Via Server Mail List ⊠ ▶ *Server Mail Box* ▶ *Mail List* ▶ **Highlight message** ▶ *Options* ▶ *Remote Forward* ▶ **Select recipient field** ▶ **Select method** ▶ **Select/set number/address** ▶ *Send* ● If retrieve list confirmation appears, tap *Yes*.
Opening Server Mail properties	⊠ ▶ *Server Mail Box* ▶ *Mail List* ▶ **Highlight message** ▶ *Options* ▶ *Message Details* ● If retrieve list confirmation appears, tap *Yes*.
Checking Server Mail message count and volume	⊠ ▶ *Server Mail Box* ▶ *Mailbox Volume*

General Settings

Setting message window scroll unit	⊠ ▶ *Settings* ▶ *General Settings* ▶ *Scroll Unit* ▶ **Select unit**
Setting message list view	⊠ ▶ *Settings* ▶ *General Settings* ▶ *Message List View* ▶ **Select option**
Showing complete sent/received message addresses	⊠ ▶ *Settings* ▶ *General Settings* ▶ *Address View* ▶ *Show All*
Setting view for Received Msg. folder	⊠ ▶ *Settings* ▶ *General Settings* ▶ *Received Msg. View* ▶ **Select option** ● *Folder View by Account* is selectable when a PC Mail Account exists.
Setting view for Sent Messages folder	⊠ ▶ *Settings* ▶ *General Settings* ▶ *Sent Msg. View* ▶ **Select option** ● *Folder View by Account* is selectable when a PC Mail Account exists.
Selecting automatic deletion option for received messages	⊠ ▶ *Settings* ▶ *General Settings* ▶ *Auto Delete* ▶ *Received Msg.* ▶ **Select option**
Canceling automatic deletion of oldest sent messages	⊠ ▶ *Settings* ▶ *General Settings* ▶ *Auto Delete* ▶ *Sent Messages* ▶ *Not Auto Del*
Changing spam report recipient	⊠ ▶ *Settings* ▶ *General Settings* ▶ *Report Spam* ▶ **Edit address** ▶ *Done* ▶ *Yes*

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General Settings (Send/Compose)

Requesting Delivery Report for all messages	✉ ➡ *Settings* ➡ *General Settings* ➡ *Send/Compose* ➡ *Delivery Report* ➡ *On* ● Available for messages sent to SoftBank handsets.
Disabling automatic resend of unsent messages	✉ ➡ *Settings* ➡ *General Settings* ➡ *Send/Compose* ➡ *Auto Resend* ➡ *Off*
Designating/editing reply-to address	[Start Here] ✉ ➡ *Settings* ➡ *General Settings* ➡ *Send/Compose* ➡ *Reply to Settings* ➡ See below **Designating** *Switch On/Off* ➡ *On* ➡ Select method ➡ Select/set address **Editing** *Edit Address* ➡ Edit ➡ *Done*
Selecting quote option	✉ ➡ *Settings* ➡ *General Settings* ➡ *Send/Compose* ➡ *Reply With Text* ➡ Select option
Hiding progress bar while sending messages	✉ ➡ *Settings* ➡ *General Settings* ➡ *Send/Compose* ➡ *Sending Status* ➡ *Off(Background)*
Deleting Permitted List entries	[Start Here] ✉ ➡ *Settings* ➡ *General Settings* ➡ *Send/Compose* ➡ *Restrictions Setting* ➡ Enter Handset Code ➡ *OK* ➡ *Individual Address* ➡ *Permitted List* ➡ Highlight entry ➡ *Options* ➡ See below **One Entry** *Delete* ➡ *Yes* **All Entries** *Clear All* ➡ *Yes*

General Settings (Receive)

■ Message Notice & Animation View

Muting ringer, etc. for messages sorted into Secret folders	✉ ➡ *Settings* ➡ *General Settings* ➡ *Receive* ➡ *Message Notice* ➡ *Secret Folder* ➡ *No Response*
Setting alerts for messages received during handset use	[Start Here] ✉ ➡ *Settings* ➡ *General Settings* ➡ *Receive* ➡ *Message Notice* ➡ See below **Showing New Message Window** *On Active Screen* ➡ *On* **Selecting Scrolling Notice Option** *View Setting* ➡ Select option **Muting Alert Sound** *Alert Sound* ➡ *Off*
Disabling Animation View	✉ ➡ *Settings* ➡ *General Settings* ➡ *Receive* ➡ *Animation View* ➡ *Off*

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■ **Feeling Mail**

Hiding graphics above Information window	✉ ➡ *Settings* ➡ *General Settings* ➡ *Receive* ➡ *Link to Feeling* ➡ *Idle Screen Info.* ➡ *Off*
Changing illumination settings	Start Here ✉ ➡ *Settings* ➡ *General Settings* ➡ *Receive* ➡ *Link to Feeling* ➡ *Light* ➡ See below
	Selecting Illumination Option *Switch On/Off* ➡ *Link to Sound* or *Off*
	Setting Color *Light Color* ➡ Select category ➡ Select color
	Setting Key Illumination Pattern *Key Pattern* ➡ Select item ➡ Select pattern
Selecting Vibration option	✉ ➡ *Settings* ➡ *General Settings* ➡ *Receive* ➡ *Link to Feeling* ➡ *Vibration Pattern* ➡ Select option
Changing ringtone settings	Start Here ✉ ➡ *Settings* ➡ *General Settings* ➡ *Receive* ➡ *Link to Feeling* ➡ *Ringtone* ➡ See below
	Muting Ringer *Switch On/Off* ➡ *Off*
	Changing Ringtones *Assign Tone* ➡ Select category ➡ Select folder ➡ Select tone/file
	Changing Duration *Duration* ➡ Enter time ➡ *Accept*

S! Mail Settings

■ **Automatic Retrieval**

Deleting addresses/ domains specified for complete message retrieval	Start Here ✉ ➡ *Settings* ➡ *S! Mail Settings* ➡ *Message DL* ➡ *Condition(Auto)* ➡ Highlight *Selected Mail* ➡ *Edit* ➡ See below
	One Entry (Mail Address) Highlight *Individual Address* ➡ *Edit* ➡ Highlight entry ➡ *Options* ➡ *Delete* ➡ *Yes* ➡ *Confirm*
	All Entries (Mail Address) Highlight *Individual Address* ➡ *Edit* ➡ Highlight entry ➡ *Options* ➡ *Clear All* ➡ *Yes* ➡ *Confirm*
	One Entry (Domain) Highlight *Receive by the Domain* ➡ *Edit* ➡ Highlight entry ➡ *Options* ➡ *Delete* ➡ *Yes* ➡ *Confirm*
	All Custom Entries (Domain) Highlight *Receive by the Domain* ➡ *Edit* ➡ Highlight entry ➡ *Options* ➡ *Clear All* ➡ *Yes* ➡ *Confirm*

■ Attachments

Disabling image auto-resize	✉ ▶ *Settings* ▶ *S! Mail Settings* ▶ *Picture Appearance* ▶ *Normal* ● Setting applies to PC Mail as well.
Enabling/disabling image auto-open or sound auto-play	✉ ▶ *Settings* ▶ *S! Mail Settings* ▶ *Auto Play File* ▶ *Pictures* or *Sounds* ▶ *On* or *Off* ● Setting applies to PC Mail as well.
Attaching captured/recorded files unsaved	✉ ▶ *Settings* ▶ *S! Mail Settings* ▶ *Send File Settings* ▶ *Attach Only* ● Setting applies to PC Mail as well. ● Camera settings (Auto Save and Background Save) take priority when opening Mail Composition window via newly captured image or newly recorded video.

■ Message Size

Limiting outgoing S! Mail message size	✉ ▶ *Settings* ▶ *S! Mail Settings* ▶ *Create Msg. Size* ▶ *300KB* or *Confirm(When exceed 300KB)* ● Images are resized automatically when message size exceeds the limit upon attaching them.
Limiting incoming S! Mail message size	✉ ▶ *Settings* ▶ *S! Mail Settings* ▶ *Message DL* ▶ *DL Size Limit* ▶ *Restricted(300KB)* ● Exceeding attachments are reduced (images) or deleted (other files) at Server.
Selecting size to which images are reduced when attaching	✉ ▶ *Settings* ▶ *S! Mail Settings* ▶ *Picture Auto Resize* ▶ Select option ● Set to *Ask Each Time* to select size every time an image is attached.

PC Mail Settings

Retrieving complete PC Mail messages	✉ ▶ *Settings* ▶ *PC Mail Settings* ▶ *PC Mail DL* ▶ *PC Mail DL* ▶ *All Contents*
Retrieving new messages automatically	[Start Here] ✉ ▶ *Settings* ▶ *PC Mail Settings* ▶ *Check New Mail* ▶ See below **Enabling Automatic Retrieval** *Check New Mail* ▶ *On* ▶ Select account (✓) ▶ *Confirm* ▶ *OK* ● Setting Check New Mail to *On* may incur high charges; checking for new messages may incur packet transmission fees even when none exists. Remember this, especially when using handset outside Japan. ● Handset does not check for new messages between 10:00 PM and 6:00 AM; change/cancel Inactive Time as needed. **Enabling Automatic Retrieval Outside Japan** *Abroad* ▶ *Enable* ▶ *OK* ● Automatically retrieving messages abroad may incur high charges. **Changing Automatic Retrieval Interval** *Interval* ▶ Select interval **Changing Inactive Time** *Inactive Time* ▶ *Start Time:* ▶ Enter start time ▶ *Accept* ▶ *End Time:* ▶ Enter end time ▶ *Accept* **Canceling Inactive Time** *Inactive Time* ▶ *Switch On/Off* ▶ *Off*

Retrieving PC Mail for specified folder	In folder list, highlight PC Mail folder ➡ *Options* ➡ *Retrieve New*
Disabling automatic word wrap	⊠ ➡ *Settings* ➡ *PC Mail Settings* ➡ *Word wrap* ➡ *Off*
Retrieving complete messages from specified addresses	[Start Here] ⊠ ➡ *Settings* ➡ *PC Mail Settings* ➡ *PC Mail DL* ➡ *PC Mail DL* ➡ Highlight *DL All From List* ➡ *Edit* ➡ See below
	Selecting Sender Types Select item (☐/☑) ➡ *Confirm*
	Specifying Addresses Highlight *Individual Address* ➡ *Edit* ➡ Select blank entry ➡ Select method ➡ Select/set address ➡ *Confirm*
	Specifying Domains (Direct Entry) Highlight *Receive by the Domain* ➡ *Edit* ➡ Select blank entry ➡ *Direct Entry* ➡ Enter domain ➡ *Done* ➡ *Confirm*

	[Start Here] ⊠ ➡ *Settings* ➡ *PC Mail Settings* ➡ *PC Mail DL* ➡ *PC Mail DL* ➡ Highlight *DL All From List* ➡ *Edit* ➡ See below
Deleting addresses/ domains specified for complete message retrieval	**One Entry (Mail Address)** Highlight *Individual Address* ➡ *Edit* ➡ Highlight entry ➡ *Options* ➡ *Delete* ➡ *Yes* ➡ *Confirm*
	All Entries (Mail Address) Highlight *Individual Address* ➡ *Edit* ➡ Highlight entry ➡ *Options* ➡ *Clear All* ➡ *Yes* ➡ *Confirm*
	One Entry (Domain) Highlight *Receive by the Domain* ➡ *Edit* ➡ Highlight entry ➡ *Options* ➡ *Delete* ➡ *Yes* ➡ *Confirm*
	All Entries (Domain) Highlight *Receive by the Domain* ➡ *Edit* ➡ Highlight entry ➡ *Options* ➡ *Clear All* ➡ *Yes* ➡ *Confirm*
Restricting complete message retrieval by size	⊠ ➡ *Settings* ➡ *PC Mail Settings* ➡ *PC Mail DL* ➡ *Max DL Size* ➡ Select account ➡ Select size ● Effective when PC Mail DL is set to *All Contents* or *DL All From List*.

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SMS Settings

Setting Server sent message storage limit	✉ ▶ *Settings* ▶ *SMS Settings* ▶ *Expiry Time* ▶ **Select option**
Changing SMS Server number	[Start Here] ✉ ▶ *Settings* ▶ *SMS Settings* ▶ *Message Center* ▶ **See below** **Editing** *Setting1(Default)* to *Setting3* ▶ **Edit** ▶ *Done* ● Do not change Server number unless instructed to do so. **Deleting** **Highlight** *Setting2* **or** *Setting3* ▶ **Options** ▶ *Delete* ▶ *Yes* **Activating** **Highlight** *Setting2* **or** *Setting3* ▶ **Options** ▶ *Set Default* ● Activated number moves to *Setting1(Default)* and shifts the others down.
Setting character encoding for composing messages	✉ ▶ *Settings* ▶ *SMS Settings* ▶ *Char-code* ▶ **Select encoding**

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Sending Messages

❓ **Cannot enter message text or attach files**

● Attachment size affects text size limit. In turn, text size affects attachment size limit.

❓ *Sending failure* **appears in Information window**

● To resend, follow these steps:
Sending failure ➜ Select message ➜ *OK* ➜ *View* ➜ *Resend*

❓ **Unsent message is not resent automatically**

● Auto Resend makes up to two attempts to send unsent messages automatically. Resend unsent message(s) manually.

❓ **Set Auto Play File cannot be set**

● Apply to one file per message.
● Not available for Graphic Mail.
● May be unavailable for some files.

❓ **Messaging Settings are not applied**

● Settings are valid for one message, and effective when viewed on compatible handsets/applications.
● Delivery Report/Priority setting may not be effective when sent to mail addresses.
● Priority setting does not affect delivery speed.

❓ **Cannot set Messaging Settings**

● These settings cannot be applied to a message simultaneously (select one): Set Auto Delete, Reply Request, Forward NG, Delete NG, Quiz, Set Auto Play File.

❓ **Signature is not inserted automatically**

● Auto Insert is available for S! Mail only.

❓ **Cannot cancel sent messages**

● Short messages may not be canceled.
● Set Sent Cancel is available for S! Mail only.

❓ **Cannot send PC Mail**

● Follow these steps to check User Name and Password for SMTP authentication:
✉ ➜ *Settings* ➜ *PC Mail Settings* ➜ *PC Mail Account* ➜ Select account ➜ *Set Sending* ➜ *Sender Auth.* ➜ Highlight *SMTP Auth.* ➜ *Edit* ➜ *User Name* or *Password*
● Some ISPs require SMTP authentication setup in addition to Set Receiving setup.

Incoming Messages

Handset won't ring or vibrate for some incoming messages

- Handset does not ring or vibrate for messages with Low Priority.
- Handset does not ring, vibrate or open Information window for messages filtered as spam.

A confirmation requesting a reply appears

- To reply, tap *Yes*. Confirmation does not appear for replied messages.

Handset won't respond according to Feeling Mail settings

- Responses set in Phone Book take priority.
- Feeling Mail settings are disabled when:
  - Sender is saved in Phone Book as Secret entry
  - The message was filtered as spam
  - The message was sorted to a Secret folder

Message text appears distorted

- Follow these steps to change encoding:
  In message window, *Options* ➡
  View Settings ➡ *Char-code* ➡
  Select option

Handling Messages

Cannot move messages into some folders

- To move to Secret folders, unlock temporarily or cancel Secret beforehand.

Cannot receive messages

- If ✉ appears, memory is full; delete messages (**P.5-27**).
- If *out* appears, move to a place where signal is strong.

S! Mail is not delivered as sent

- Recipient must be subscribed to S! Mail, Super Mail or Long Mail. The maximum size of messages/ attachments handsets can receive varies by make and model. Confirm compatibility with recipient handsets.

Still images are not delivered as sent

- Recipient handset may not be JPEG-compatible. Convert JPEG files to PNG.

Video files are not delivered as sent

- Send video files to S! Mail- or VGS-compatible SoftBank handsets supporting MPEG-4.

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