

# Calling



<b>Voice Call</b> .....	<b>3-2</b>
Placing a Voice Call .....	3-2
Receiving a Voice Call.....	3-2
In-Call Operations .....	3-3
<b>Video Call</b> .....	<b>3-5</b>
Placing a Video Call.....	3-5
Receiving a Video Call .....	3-6
<b>Favorites</b> .....	<b>3-7</b>
Saving Numbers as Favorites .....	3-7
Using Favorites.....	3-7
Sending messages .....	3-7
<b>Emergency Numbers</b> .....	<b>3-8</b>
<b>Answering Machine</b> .....	<b>3-8</b>
Activating & Canceling .....	3-8
Using Answering Machine .....	3-9
Deleting Messages .....	3-9
<b>Black List</b> .....	<b>3-9</b>
Rejecting Incoming Call .....	3-9
Calls from Specified Numbers .....	3-9
Calls from Unknown ID Numbers .....	3-10
Calls from Withheld ID Numbers .....	3-10
Calls from Public Pay Phones .....	3-10
Calls from Unavailable ID Numbers .....	3-10
<b>Call Log Records</b> .....	<b>3-10</b>
Viewing Call Log Records .....	3-10
Viewing Ranking .....	3-11
Calling Call Log Records .....	3-11
Deleting Call Log Records .....	3-12
Resetting Ranking .....	3-12
<b>Checking Call Time/Cost</b> .....	<b>3-12</b>


<b>International Calling</b> .....	<b>3-13</b>
<b>Global Roaming</b> .....	<b>3-13</b>
Changing Network Mode.....	3-13
Setting Network .....	3-14
Calling Outside Japan.....	3-14
<b>Optional Services</b> .....	<b>3-15</b>
Voicemail .....	3-16
Call Forwarding.....	3-17
Call Waiting .....	3-18
Conference Call.....	3-18
Call Barring.....	3-19
Caller ID .....	3-21
<b>Advanced Settings</b> .....	<b>3-21</b>
Voice Call.....	3-21
Video Call .....	3-22
Call Log Records.....	3-24
Conference Call .....	3-24

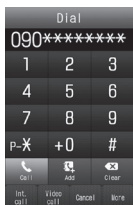
## Voice Call

### Placing a Voice Call



Directly enter phone number to call.





To place a call from Phone Book, see **Calling from Phonebook** (P.2-19).

- 1  (1 + seconds)/Tap Phone and Dial → Enter phone number including area code



Phone Number Entry Window

- 2 Confirm entered phone number →  or Call
- 3 To end the call → 





- To correct entered digit, tap **Clear** or press . Touch and hold **Clear** or press  for 1 + seconds to delete all.
- To enter P (pause), tap **p-X** twice. To enter + (International Code), touch and hold **+0**.
- When the line is busy, press  to end the call and try again later. If **Auto redial** (P.14-9) is **On**, number is automatically redialed. Tap **Cancel** or press  to cancel redialing.
- When Stereo Earphone Microphone (optional) is connected and **Earphone call** is set to **On**, press Stereo Earphone Microphone switch for 1+ seconds to call specified phone number. Press it again for 1 + seconds to end the call.
- To input numbers for automatic voice service guidance, tap Dial for Keypad and tap numbers.

## Receiving a Voice Call

- 1 Voice Call window appears,



- 2 To end the call → 

- To put caller on hold, press . To connect the call, tap Answer or press .
- To adjust ringer volume, press  / .
- If Stereo Earphone Microphone (optional) is connected, press Stereo Earphone Microphone switch for 1 + seconds to accept Voice Calls. Press it again for 1 + seconds to end the call.
- **Missed Call Window**  
Missed call window appears for unanswered calls. Tap View to view incoming calls (P.3-10).
- **Ringtone**  
Specify Ringtones by Phone Book entry or Category (P.2-21, P.2-23). If they are not set, they will ring according to the activated mode (P.1-17).  
If **Security** → **Secret mode** is set to **Hide** when a call from a secret entry is received, the handset will ring according to the activated mode.

### •Incoming Call Window

If a caller sends Caller ID, phone number appears. If saved in Phone Book, name also appears. If caller hides Caller ID, **Withheld** appears.

If incoming image has been saved in Phone Book or for the group, the image also appears (➔P.2-21, P.2-23).

If **Security** → **Secret mode** is set to **Hide** when a call from a secret entry is received, only number appears.

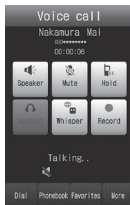
### •When you cannot answer a call

Use Call Forwarding or Voicemail to handle calls. While handset rings/vibrates, tap Forward to forward the call to Voicemail or designated number immediately (➔P.3-16, P.3-17). Alternatively, tap Answering machine to record caller message on handset (➔P.3-8).

## In-Call Operations

### Adjusting Volume

#### 1 During a call



#### 2 /

- Adjust Earpiece or Earphone (optional) volume. Setting remains even after powered off.

## Holding Incoming Call

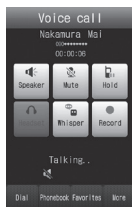
Place call on hold and reconnect.

#### 1 Hold during call

- When a call is put on hold, the party on hold hears a hold tone and neither party can hear the other's voice.
- To reconnect call, tap **Hold**.
- To put a current call on hold, a separate subscription is required to use either Call Waiting (➔P.3-18) or Conference Call (➔P.3-18). No liability is assumed for any damage associated with SSL/TLS use.



## Recording a Call

### 1 During a call



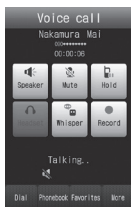
### 2 Record

### 3 End recording →

- Record voice for up to two minutes during a call.
- To pause recording, tap . Tap  to resume recording; Tap Save to save recording up to paused point.
- Recorded sound file is saved to Ring songs • tones in Data Folder.
- If Call Waiting is subscribed to, recording is stopped when there is another incoming call, and Incoming call window appears.
- If the call is terminated while being recorded, recording is automatically shut off, and the voice file is saved.

## Text Memo

### 1 During a call











### 2 Tap More → *Notepad* → Tap Add new → Select Category field → Enter text memo → Select category → Tap Save

## Advanced

### **Advanced Settings** P.3-21

- Saving Entered Phone Number to Phone Book
- Sending New Message to Entered Number
- Showing or Hiding Your Number for a Call
- Setting Mute
- Switching to Speakerphone
- Talking in Low Voice
- Switching Headset/Phone
- Searching Phone Book during Call
- Searching Favorites during Call
- Using Functions during Call

### **Settings**

- Accept/Reject Calls from Specified Phone Numbers ( P.14-8)
- Create/Edit Black List ( P.14-8)
- Accept/Reject Calls from Unknown Numbers ( P.14-8)
- Accept/Reject Calls When Number is Withheld ( P.14-8)
- Accept/Reject Calls from Payphones ( P.14-8)
- Accept/Reject Calls When Number is Unavailable ( P.14-8)
- Show/Hide Your Own Number ( P.14-8)
- Set Handset to Automatically Redial Busy Numbers ( P.14-9)

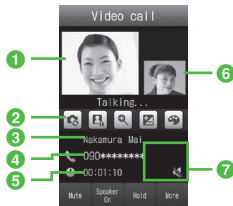
## Video Call

Exchange voice/video with compatible 3G handsets.

- You may experience a problem with sound quality when using Speakerphone (P.3-22) at a raised volume. Lower volume or using Stereo Earphone Microphone (optional) is recommended.
- Ambient noise may hamper voice quality. Use Stereo Earphone Microphone (optional).
- Using Speakerphone in public may disturb others; please mind your mobile manners.

### Note

- Video Calls to incompatible handsets may be disconnected; fees apply.



- 1 Large Image (normally, incoming image)  
Tap here to switch to small image.
- 2 Video Call menu icons  
  - 📷 :Toggle sub camera/external camera
  - 📷 / 📷 :Stop or resume sending My Image
  - 🔍 :Zoom
  - ☀️ :Brightness
  - 🎭 :Effect
- 3 The other party's name
- 4 Phone number
- 5 Call duration
- 6 Small Image (normally, outgoing image)  
Tap here to switch to Large Image.
- 7 Status icon  
  - 🎧 :Switch to headset
  - 🔇 :Mute my voice
  - 🔊 / 🔊 :Speaker Off/On

## Placing a Video Call

Enter phone number directly. To use Phone Book, see "Calling from Phone Book" (P.2-19).

- 1 (1+ seconds) → Enter a number including area code
- 2 Tap Video call
- 3 To end the call →

### • If Video Call does not connect

At prompt, select **Retry** → **Voice call** or **Create message; Add to phonebook** to save number. Select **Video call** to dial the same number again.

## Receiving a Video Call








### 1 Video Call window appears,



- Send My Image confirmation appears. Choose **Yes** or **No**.

### 2 To end the call →





















- To put an incoming Video Call on hold without answering it, tap Hold Answer or press . To release the hold and answer the Video Call, tap Answer or press  while holding it.
- Press  /  to adjust ringer volume while handset rings.
- If Stereo Earphone Microphone (optional) is connected, press Stereo Earphone Microphone switch for 1 + seconds to answer Video Call. Press it again to end call.
- To disconnect an incoming Video Call without answering it, tap Forward or Reject.
- After pressing  in 1, My Image appears, but is not sent. Confirmation appears, choose **Yes** to send My Image, or **No** to send Alternative picture. When Video Call connects, My Image or Alternative picture appears in Small Image.
- To adjust volume, press  / .

## Advanced

### Advanced Settings P.3-22

- Showing/Hiding Caller ID
- Setting Mute
- Switching to Speakerphone
- Putting a Video Call on Hold
- Toggling My Image
- Changing Image Size during Video Call
- Toggling Incoming Image Pause/Play
- Transferring Headset/Handset Earpiece
- Adding Auto Answer List
- Deleting Entry in Auto Answer List
- Sending Push Tones
- Creating & Saving Text Memo in Video Call
- Searching Phone Book during Video Call
- Sending Message during Video Call

## Settings

- Set Preset Picture to Appear in Place of Your Own Image ( P.14-7)
- Set Alternative Picture to Appear in Place of My Image ( P.14-7)
- Adjust Incoming Video Quality ( P.14-7)
- Adjust Outgoing Video Quality ( P.14-7)
- Set Preset Picture to Appear When Video Call is on Hold ( P.14-7)
- Set Hold Setting ( P.14-7)
- Set Preset Picture to Appear When Video Call is on Hold without Answering ( P.14-7)
- Set Hold Answer Setting ( P.14-7)
- Activate/Cancel Mute for Video Call ( P.14-7)
- Activate/Cancel Speakerphone during Video Call ( P.14-8)
- Set Backlight ( P.14-8)
- Set Handset Response When Video Call Cannot Be Connected ( P.14-8)
- Answer Video Call from Specified Party Automatically ( P.14-8)
- Create Auto Answer List ( P.14-8)
- Show/Hide Your Own Image for Video Calls ( P.14-8)
- Accept/Reject Calls from Specified Phone Numbers ( P.14-8)
- Create/Edit Black List ( P.14-8)
- Accept/Reject Calls from Unknown Numbers ( P.14-8)

- Accept/Reject Calls When Number is Withheld (☎ P.14-8)
- Accept/Reject Calls from Payphones (☎ P.14-8)
- Accept/Reject Calls When Number is Unavailable (☎ P.14-8)
- Show/Hide Your Own Number (☎ P.14-8)
- Set Handset to Automatically Redial Busy Numbers (☎ P.14-9)
- Activate/Cancel Automatic Ringer Reduction (☎ P.14-9)
- Enable/Disable Calling via Stereo Earphone Microphone (☎ P.14-9)
- Adjust Earpiece Volume (☎ P.14-9)
- Set Answering Mode (☎ P.14-24)

## Favorites

Save phone number and mail address as Favorites for quick calling.

### Saving Numbers as Favorites

Save up to 20 frequently used phone numbers and 20 frequently used addresses.



#### 1 Tap Phone → *Favorites*



#### 3 Tap Add

#### 4 Search and select Phone Book entry (☎ P.2-18)

- If more than one addresses/phone numbers are saved in one entry, select address/phone number.


- To remove saved phone number and mail address, tap Phone → *Favorites* →  /  → Tap Remove → Check entries to remove → Tap Remove → *Yes*.
- Secret entry phone numbers cannot be saved as Favorites.
- Setting phone number saved as Favorites to secret entry cancels Favorites setting automatically.

## Using Favorites

#### 1 Tap Phone → *Favorites*



#### 3 Tap beside the designated number


- Alternatively, after 1, select number to call → Tap  → *Voice call/Video call/International call/Copy to dial/Create message*.
- Alternatively, swipe screen downward to view Favorites.

## Sending messages

#### 1 Tap Phone → *Favorites*



#### 3 Tap beside the designated number

- Alternatively, after 1, select mail address to send messages → Tap  → *Voice call/Video call/International call/Copy to dial/Create message*.
- Alternatively, swipe screen downward to view Favorites.

## Emergency Numbers

Call 110 (Police), 119 (Fire & Ambulance) or 118 (Maritime Safety Agency). These numbers can be dialed even when certain Call Barring settings are active. See details below.

940SC Status	Emergency Numbers
Offline Mode activated (ⓈP.1-15)	None
Call Cost Limit exceeded (ⓈP.14-7)	110, 119, 118
Phone Lock activated (ⓈP.11-3)	None
Password Lock activated (ⓈP.11-4)	110, 119, 118
Required PIN not entered (ⓈP.11-4)	None
USIM Card cannot be authenticated (ⓈP.11-5)	None
Outgoing Call Barring activated (ⓈP.3-20)	110, 119, 118

### Emergency Location Report

When calls are placed to Police or other emergency agencies from handset, handset location information is automatically sent to the corresponding agency.

Handset transmits location based on base station positioning information.

- Location accuracy may vary by geography or signal conditions. Always verify your location with address or nearby landmark.
- Base station positioning accuracy ranges from several hundred meters to ten kilometers. This information may differ from actual location due to distance of the closest base station location.
- This function is only available if the agency receiving an emergency call has implemented the infrastructure for receiving location information.
- If you hide Caller ID by dialing 184 before calling an emergency number, your location information is not sent. However, authorities may access this information when necessary.
- No subscription/Communication charges required.

#### Note

- Emergency calls may not be possible outside Japan depending on available network, signal conditions or handset settings.


## Answering Machine

Handset records up to three 15-second messages.

### Activating & Canceling

**1** Tap Menu → *Settings* → *Call settings* → *Answering machine*

**2** Under *On/Off*, *On/Off*

- If Answering machine is on,  appears in Standby.
- Calls appear in Call Log records.

#### Note

- If handset is off, out-of-range, or in Offline Mode, Answering Machine is unavailable. Use Voicemail to handle missed calls.
- Answering Machine requires at least 600 KB of unused handset memory.






## Using Answering Machine

Use Answering Machine to record caller messages (➔P.3-8).

**1** Tap Menu → *Phone func.* → *Play answering machine*

**2** Select a message

- After Answering Machine records a message,  appears in Standby.
- Alternatively, in Standby, press  for 1 + seconds to play Answering Machine messages.
- Alternatively, in Standby,  → Tap Answering machine.
- Alternatively, tap Menu → *Settings* → *Call settings* → *Answering machine* → *Play answering machine*.

## Deleting Messages

**1** Tap Menu → *Phone func.* → *Play answering machine* → Tap Delete

**2** Check message to delete → Tap Delete → *Yes*

- Message is deleted; *Missed voice call* appears in Call Log.

## Black List

Reject incoming calls. Alternatively, reject calls from specified or unknown numbers (➔P.14-8).

### Rejecting Incoming Call

**1** While handset rings, tap Reject

- Rejected calls appear in Call Log records.
- If Call Forwarding or Voicemail is unset, while handset rings, tap Forward to reject the call. *Call is unavailable due to the reasons of other party* message appears on caller's handset before call is disconnected. If handset is incompatible, call is simply disconnected.

## Calls from Specified Numbers

**1** Tap Menu → *Settings* → *Call settings* → *Reject incoming calls*

**2** *Set reject number* → *Under On/Off, On*

- For calls from Black list, caller hears a busy tone and call is not connected. Missed Call Notification appears in Standby. Select notification to check missed call.
- Choose *Off* to allow calls from specified numbers.

**3** *Black list*

**4** Tap Add → Select an item → Add an entry (➔P.14-8)

- To delete saved numbers after **3**, tap Delete → Check numbers to delete → Tap Delete → *Yes*.

## Calls from Unknown ID Numbers

- 1 Tap **Menu** → *Settings* → *Call settings* → *Reject incoming calls*
- 2 Under *Unknown, On*
  - Choose *Off* to allow calls from unknown numbers.

## Calls from Withheld ID Numbers

- 1 Tap **Menu** → *Settings* → *Call settings* → *Reject incoming calls*
- 2 Under *Withheld, On*
  - Choose *Off* to allow calls from withheld ID numbers.

## Calls from Public Pay Phones

- 1 Tap **Menu** → *Settings* → *Call settings* → *Reject incoming calls*
- 2 Under *Payphone, On*
  - Choose *Off* to allow calls from pay phones.

## Calls from Unavailable ID Numbers

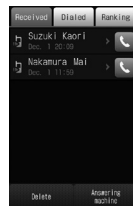
- 1 Tap **Menu** → *Settings* → *Call settings* → *Reject incoming calls*
- 2 Under *Unavailable, On*
  - Choose *Off* to allow calls from unavailable ID numbers.

## Call Log Records

Choose from Received, Dialed, or Ranking to view Call Log. Ranking for outgoing call appears in Ranking. Confirm call type, number, or time. Call Log holds up to 500 incoming calls, 500 outgoing calls and top ten rankings.

## Viewing Call Log Records












- 1  / Tap **Phone** and *Call log* → *Received/Dialed*



Call Log  
(Incoming Calls)

- 2 Select record

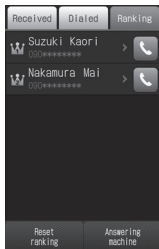
### • Call Log Record Icons

-  : Outgoing Voice Call
-  : Outgoing Video Call
-  : Incoming Voice Call
-  : Incoming Video Call
-  : Missed Voice Call
-  : Missed Video Call
-  : Rejected Voice Call
-  : Rejected Video Call
-  : Voicemail Notification
-  : Incoming Call Notification
-  : Answering Machine

- If **Security** → **Secret mode** is set to **Hide**, names do not appear in Call Log for secret entries.
- Alternatively, in Standby, tap Menu → **Phone func.** → **Call log** → **Received/Dialed** to confirm Call Log.

## Viewing Ranking

- 1  / Tap phone and **Call log** → **Ranking**





Call Log  
(Ranking)

- 2 Select ranking to view

- If **Security** → **Secret mode** is set to **Hide**, numbers set as **Secret mode - On** will not appear in Call Log.
- Alternatively, in Standby, tap Menu → **Phone func.** → **Call log** → **Ranking**.

## Calling Call Log Records

- 1  → **Received/Dialed/Ranking** → Select a log/ranking →  beside the log

- 2 Place a call


### ■ To Place a Voice Call

*Voice call*

### ■ To Place a Video Call


*Video call*

### ■ To Place an International Call


*International call* → Select country/  
Select **Enter Code** and Enter country  
code → Confirm phone number → 

### ■ To Call after Editing the Call Number

*Copy to dial* → Edit number → **Call**/Tap  
Int. call (☎P.3-13)/Tap Video call


- Alternatively, tap  beside the designated log to place a call.

## Deleting Call Log Records

- 1  → *Received or Dialed*
- 2 Tap Delete → Check records to delete → Tap Delete → *Yes*

- To confirm and delete records one by one, after 1, select record → Confirm and tap Delete → *Yes*.
- To delete the entire Call Log, after 1, tap Delete → *Mark all* → Tap Delete → Enter Phone Password → *OK* → *Yes*.

## Resetting Ranking

- 1  → *Ranking*
- 2 Tap Reset ranking → Check ranking to reset → Tap Reset → *Yes*

- To reset the entire ranking, after 1, tap Reset ranking → *Mark all* → Tap Reset → Enter Phone Password → *OK* → *Yes*.

## Advanced

 **Advanced Settings**  P.3-24

- Viewing Phone Book Entry Details via Call Log
- Saving Call Log Record Numbers to Phone Book
- Saving Call Log Record Numbers to Black List

## Checking Call Time/Cost

*Show charge after call may not be available depending on your contract conditions. Also, Set max cost limit cannot be activated if Show charge after call is not available.*

Call settings menu includes items below.

Menu Item	Action
All calls	Confirm or reset approximate total call time/cost.
Last call	Confirm or reset approximate call time/cost of the previous call.
Data counter	Confirm or reset approximate incoming/outgoing data volume.
Show charge after call	Set whether to show call time/cost after ending a call.
Set currency	Set or change currency.
Set max cost limit	Set the limit for call cost.


- 1 Tap Menu → *Settings* → *Call settings* → *Call time & cost*
- 2 Select item

- To reset item, tap Reset.

## Settings

- Check Call Time/Cost (☞ P.14-6)
- Check Last Call Time/Cost (☞ P.14-6)
- Check Data Counter (☞ P.14-6)
- Show/Hide Call Time/Cost after Calls (☞ P.14-6)
- Change Call Cost Currency (☞ P.14-7)
- Set Call Cost Limit (☞ P.14-7)
- Cancel Call Cost Limit (☞ P.14-7)

## International Calling

- 1  (1 + seconds)/Tap Phone and *Dial* → Enter a phone number including area code
- 2 Tap Int. call → Select a country/Select *Enter Code* and enter country number
- 3 Confirm number → *Call*
  - Country code entry is not required to call SoftBank handsets outside of Japan, regardless of country.

## Global Roaming

Apply for Global Roaming Service beforehand. For information, see SoftBank Mobile Website: ([http://mb.softbank.jp/en/global\\_services/](http://mb.softbank.jp/en/global_services/))

## Changing Network Mode

Select from available Networks (3G or GSM). Default: Network mode is set automatically.

- 1 Tap Menu → *Settings* → *Call settings* → *Optional services* → *International call* → *Select network*
  - 2 Select Network mode
    - To Activate Automatically  
*Automatic*
    - To Activate Manually  
*Manual* → *3G/GSM, 3G, or GSM*
- Network Mode Setting
    - Automatic:*  
Mode changes with network availability.
    - 3G:*  
Use in 3G/UMTS service areas anywhere.
    - GSM:*  
Use in GSM service areas outside Japan.
  - Default: *Automatic*

## Setting Network

Use SoftBank Mobile 3G network or GSM networks commonly available outside of Japan.

### Selecting a Network

Select network (service provider) for the area where handset is used. Manual selection is also available.

**1** Tap Menu → *Settings* → *Call settings* → *Optional services* → *International call* → *Select operator* → *Select Auto/Manual*

### 2 Select Network mode

■ **To Set Automatically**  
*Automatic*

■ **To Specify Operator**  
*Manual* → Select an item

## Setting Preferred Network

Edit Network list preferentially selected when *Automatic* is set.

**1** Tap Menu → *Settings* → *Call settings* → *Optional services* → *International call* → *Select operator* → *Set priority*

### 2 Edit Preferred Network list



■ **To Select and Add from Network List**  
Tap Add → *Network list* → Select a network to insert from Network list

■ **To Add Network**  
Tap Add → *New Network* → Tap Country code field → Enter country code → Tap Network code field → Enter Network code → Tap Network name field → Enter name → Tap Network type field → *GSM* or *3G* → Tap Add

- Added network appears at top of Network list.
- After **1**, tap Change order to change the preferred order. Touch and hold a network to move → Drag it to desired location → Tap OK.
- After **1**, tap Delete → Select network → *Yes* to delete network.
- Items to set in *New Network* are as follows.  
*Country code*: Up to three digits  
*Network code*: Up to three digits  
*Network name*: Up to 20 words  
*Network type*: Select from GSM/3G

## Calling Outside Japan

Emergency calls may not be possible outside of Japan depending on network, signal conditions, or handset settings (P.3-8).

**1**  (1 + seconds)/Tap Phone and Dial → Enter a phone number including area code → 

### 2 Place a call

■ **To Place a Call to Japan**  
*To Japan*



■ **To Place a Call to Visiting Country**  
*Visiting country*

■ **To Place a Call to a Country Other than Japan**

*Other country* → Select country to call

■ **To Place a Call by Entering Number**  
*Call this number*

- If *Never show this* is checked or *Roaming dial assistant* is *Off*, operation above is not required.

● To place a call by directly entering country number, touch and hold  to enter +. Enter country number, phone number excluding the first 0 → Press  to dial. To place a call to Italy, include the first 0 if there is one.

● If + and country code is included at beginning of phone number, **2** is not required.

## Settings

- Switch Network Mode (☎ P.14-6)
- Save International Code (☎ P.14-6)
- Add/Change/Delete Country Number (☎ P.14-6)
- Select Network to Access (☎ P.14-6)
- Select Preferred Network from List (☎ P.14-6)
- Add a New Preferred Network (☎ P.14-6)
- Set Roaming Dial Assistant (☎ P.14-6)
- Retrieve Network Information Manually (☎ P.14-25)
- Seek the Most Prioritized Network (☎ P.14-25)

## Optional Services

Available optional services are as follows.

Service	Description
Voicemail	Divert all or all unanswered calls to Voicemail Center; access caller messages via handset from within the service area or via a touchtone phone anywhere. • Set Missed Call Notification to notify missed calls by notification when handset is off or out-of-range (☎ P.3-17).
Call Forwarding	When you know you will be unable to answer calls, automatically divert calls to a specified number.
Call Waiting*	Put the line on hold to answer another line or alternate between lines. Or toggle lines among multiple lines simultaneously.
Conference Call*	Open another line while one is engaged; toggle lines or talk with up to six parties simultaneously.
Call Barring	Restrict incoming or outgoing calls by condition.
Caller ID	Show or hide your own number when placing calls.

\* This service requires separate subscription.

## Note

- If **Out** appears, services are unavailable. For landline operation or service details, see SoftBank Mobile Website (<http://www.softbank.jp>).

## Voicemail

Handset forwards Voice Calls to Voicemail Center according to the following conditions:

Forwarding Condition	Description
Always	Handset does not ring/vibrate for incoming calls; calls are diverted automatically. Missed Call Notification does not appear.
No reply	Unanswered calls are diverted after the specified ring time, or when the line is busy or handset is outside service area.

### Note

- Voicemail and Call Forwarding cannot be active at the same time.
- Activating Voicemail cancels Call Forwarding.

## Activating Voicemail

1 Tap Menu → *Settings* → *Call settings* → *Optional services* → *Voice mail/Call forwarding* → *Voice mail On*

2 Select an item

### To Transfer Immediately

*Always (0 sec.)*

### To Set Ring Time before Transfer

*No reply (5 to 30 sec.)*

- If *No reply (5 to 30 sec.)* is set, answer call within set ringtime to cancel forwarding, or tap Forwarding to Voicemail Center to forward immediately.


## Canceling Voicemail

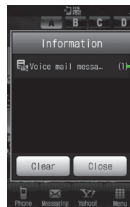
1 Tap Menu → *Settings* → *Call settings* → *Optional services* → *Voice mail/Call forwarding* → *Deactivate all* → *Yes*

### Note

- *Deactivate all* also cancels Call Forwarding.

## Listening to Voicemail Message

When a caller saves a Voicemail message, notification appears in Standby and  appears at top of Display.



Indicated by Icons and Messages

### When Notification Appears

Tap Notification →  beside the log



- Tap View → Select record to view message detail.
- *Close* to clear the notification without playing the message.

### When Notification Does Not Appear

•  (1+seconds) → Enter 1416 →



• Tap Menu → *Phone func.* → *Call voice mail* → Tap Call

- To enter numbers, press  to show Keypad .
- If you delete a message you played,  disappears.



## Activating Missed Call Notification

Notification appears for missed calls while handset is off or outside service area; or when caller saves message at Voicemail Center while the line is engaged.







1  (1 + seconds) → Enter  
1414 → 

### 2 Follow guidance


- Alternatively, tap Menu → *Settings* → *Call settings* → *Optional services* → *Missed call notif.* to activate Missed Call Notification.
- Notification is saved as Call Log record.
- Missed Call Notification is complimentary.

### Advanced

#### Settings

- Forward All Calls to Voicemail (Handset Does Not Ring) ( P.14-5)
- Forward Unanswered Calls to Voicemail (Specify Ring Time) ( P.14-5)
- Cancel Voicemail/Call Forwarding ( P.14-5)
- Confirm Current Voicemail/Call Forwarding Settings ( P.14-5)
- Listen to Voicemail Message ( P.14-5)
- Set Missed Call Notification ( P.14-6)

## Call Forwarding

Forward incoming calls to a specified number in accordance with the predefined forwarding condition which you can set by call type (Voice Call or Video Call) ( P.3-16).

#### Note

- Call Forwarding and Voicemail cannot be used at the same time.
- Activating Call Forwarding cancels Voicemail.

## Activating/Canceling Call Forwarding

Specify a forwarding number beforehand. Specify forwarding number in *Voice/Video call*, *Voice call*, or *Video call*.

1 Tap Menu → *Settings* → *Call settings* → *Optional services* → *Voice mail/Call forwarding* → *Call forwarding On/Deactivate all*

- When canceled, confirmation appears. Choose **Yes** to end operation.


#### Note

- Voicemail is also canceled.

2 *Voice/Video call*, *Voice call*, or *Video call*

3 *Always (0 sec.)* or *No reply (5 sec.)* to *No reply (30 sec.)*




4 Set forwarding number

- **To Use Previous Forwarding Number**  
*Last number* → Select number
- **To Enter from Phone Book**  
*Phonebook* → Search and select entry ( P.2-18) → Select number
- **To Enter Number Directly**  
*Enter number* → Enter phone number

- If *No reply (5 to 30 sec.)* is set, answer call within set ringtime to cancel forwarding, or tap Forwarding to forward immediately.

### Advanced

#### Settings

- Activate & Set Forwarding ( P.14-5)
- Cancel Voicemail/Call Forwarding ( P.14-5)
- Confirm Current Voicemail/Call Forwarding Settings ( P.14-5)

## Call Waiting

A separate subscription is required to use this service. For use with Voice Calls only.

### Activating/Canceling Call Waiting

- 1 Tap Menu → *Settings* → *Call settings* → *Optional services* → *Call waiting*


- 2 *On, Off*

- For current status, select *Get status* after 2.

### Accepting a Second Call

If a call arrives during a call, interrupt tone sounds and notice appears. Put first call on hold to answer.

- 1 After interrupt tone sounds, tap **Answer (Hold call)/Answer (End call)**

- Alternatively, press .
- To put current call on hold to answer second call, tap **Answer (Hold call)**.
- To end current call to answer second call, tap **Answer (End call)**.

- 2 To switch parties, tap **Group call func**

- 3 **Switch party**

- **To Switch to Group Call**

*Change to group call*

- **To Switch Party**

*Change to private call*

- **To End Selected Call**

*End each call* →  beside the other party to finish talking with



- **To End All Calls**

*End all calls*

- If one party ends a call with another on hold, tap **Hold** to talk with party on hold again.
- If Call Forwarding or Voicemail is set and second call is not answered, it is forwarded to a forwarding number or Voicemail Center.
- If forwarding condition is set to *Always*, Call Waiting is unavailable.

#### Advanced

##### Settings

- Activate/Cancel Call Waiting ( P.14-5)
- Confirm Current Call Waiting Settings ( P.14-5)



## Conference Call

Talk with up to six parties simultaneously. This service requires separate subscription.

### Placing New Call During a Call

Connecting a second call places first one on hold.

- 1 During a call, tap **Dial** → **Enter phone number**

- To select from Phone Book, tap **Phonebook** → Search and select entry ( P.2-18) → Select phone number.
- To select from Favorites, tap **Favorites** → Select  to call.

- 2 Press  / **Tap Call**

- Calling a third party is only possible with Conference Call (not available if a party is on hold).


### Switching Party

- 1 While connected with multiple parties, tap **Group call func** → **Switch**

- If connected party ends call in Conference Call, party on hold remains on-hold. To talk with party on hold, tap **Hold** to cancel hold.

## Talking with All Parties

### 1 While connected with multiple parties, tap Group call func → *Change to group call*

- To talk with one party again, tap Group call func → *Change to private call* → 

- To end all calls, tap Group call func → Select *End all calls*.
- When one party ends the call during Conference Call, continue talking with remaining parties.

### Advanced

 **Advanced Settings**  P.3-24

- Ending Selected Call

## Call Barring

Bar outgoing/incoming Voice Calls, Video Calls or SMS by conditions listed below.

Item	Description
Outgoing call	
Bar all outgoing calls	Disables calling or sending SMS to all but emergency numbers.
Bar all international calls	Disables outgoing international calls and SMS.
Bar international calls	Disables calling or sending SMS to numbers outside of Japan and the country where you are.
Incoming call	
Bar all incoming calls	Blocks all incoming calls and SMS.
Bar all roaming calls	Blocks all incoming international calls and SMS.

- Setting Call Barring requires Network Password (four-digit number specified at subscription). Network Password can be changed (📞 P.3-20).
- If a call is placed while Call Barring is active, a message appears indicating that Call Barring is active. The message may appear after a while depending on service area.

### Note

- If incorrect Network Password is entered three consecutive times, Call Barring is disabled. In this case, change Network Password and Center Access Code. For details, contact SoftBank Mobile Customer Center, General Information (📞 P.15-27).
- If Call Forwarding or Voicemail is active, **Bar all outgoing calls** and **Bar All incoming calls** cannot be set (Optional Services override Call Barring settings).

## Restricting Outgoing/Incoming Calls

Bar outgoing/incoming calls/transmissions by type (Voice Calls, Video Calls, SMS).

- 1 Tap Menu → *Settings* → *Call settings* → *Optional services* → *Call barring*

- 2 Select a restriction type

### ■ For Outgoing Calls

*Outgoing call* → *Bar all outgoing calls*, *Bar all international calls*, or *Bar international calls*

### ■ For Incoming Calls

*Incoming call* → *Bar all incoming calls* or *Bar all roaming calls*

- 3 *On* or *Off*
- 4 Enter Network Password → Tap OK

## Canceling All Barring

Cancel all barring for outgoing or incoming calls.

- 1 Tap Menu → *Settings* → *Call settings* → *Optional services* → *Call barring*
- 2 *Cancel all barring*
- 3 Enter Network Password → Tap OK → *Yes*

## Checking Call Barring Status

- 1 Tap Menu → *Settings* → *Call settings* → *Optional services* → *Call barring*
- 2 *Get status* → *All outgoing calls*, *All international calls*, *International calls*, *All incoming calls*, or *All roaming calls*

## Changing Network Password

- 1 Tap Menu → *Settings* → *Call settings* → *Optional services* → *Call barring* → *Set security code*
- 2 Enter current Network Password in Old field → Tap OK
- 3 Enter new Network Password in New field → Tap OK
- 4 Enter new Network Password again in Cnf field → Tap OK

### Advanced

#### Settings

- Set Outgoing Call Barring (☎ P.14-5)
- Activate/Cancel Incoming Call Barring (☎ P.14-5)
- Cancel All Call Barring (☎ P.14-5)
- Confirm Current Call Barring Settings (☎ P.14-5)
- Change Network Password (☎ P.14-5)

## Caller ID

Show or hide your own phone number.

### Showing & Hiding Caller ID

1 Tap Menu → *Settings* → *Call settings* → *Show my number*

2 *On or Off*

- After 1, select *Get status* to confirm current setting.
- Regardless of *Show my number* setting, you can show/hide your phone number every time you place a call (P.3-21).

### Advanced

#### Settings


- Show/Hide Your Own Number (P.14-8)

## Advanced Settings

### Advanced Settings

#### Voice Call


##### Saving Entered Phone Number to Phone Book

 (1 + seconds) → Enter a phone number including area code → *Add* → (P.2-23 Entering and Saving Phone Number)

##### Sending New Message to Entered Number

 (1 + seconds) → Enter a phone number → Tap More → *Create message* → *S! Mail* or *SMS* → (P.4-5 S! Mail 5, P.4-7 SMS 5)

##### Showing or Hiding Your Number for a Call





 (1 + seconds) → Enter a phone number including area code → Tap More

#### To Hide Your Own Number

*Hide my ID* → 

#### To Show Your Own Number

*Show my ID* → 

- Otherwise, *Show my number* setting applies.
- Alternatively, press  (1 + seconds) → Enter *186* → Enter phone number →  to show your number.
- Alternatively, press  (1 + seconds) → Enter *184* → Enter phone number →  to hide your number.

#### Setting Mute

During a call, *Mute*

- During a call, tap *Mute* to switch to a normal call.

#### Switching to Speakerphone

During a call, *Speaker* → *Yes*

- To cancel Speakerphone, tap *Speaker* again during a call.

#### Talking in Low Voice

During a call, *Whisper*

- With *Whisper*, your voice is amplified on other party's phone.
- During a call, tap *Whisper* again for normal call.

#### Switching Headset/Phone

During a call, *Headset*

- Appears when Bluetooth®-compatible headset is in use.

#### Searching Phone Book during Call

During a call, tap Phonebook → (P.2-18 Entry Search 3 to 5)

#### Searching Favorites during Call

During call, tap Favorites →  /  → Select target favorite

#### Using Functions during Call

During call, tap More

#### To Send Push Tones

*Send DTMF* → Enter digits → Tap Send

#### To View Call Log Records/Ranking

*Call log* → (P.3-10)

■ **To View Account Details**  
*Account details* → (📖P.1-14)

■ **To View Calendar**  
*Calendar* → (📖P.10-4)

■ **To View Memo**  
*Notepad* → (📖P.10-13)

■ **To View Message Menu**  
*Messaging* → (📖P.4-1)

■ **To View Menu in Yahoo! Keitai**  
*Yahoo! Keitai* → (📖P.5-3)

■ **To View Menu in PC Site Browser**  
*PC site browser* → (📖P.5-4)

■ **To View Alarm**  
*Alarms* → (📖P.10-3)


■ **To Calculate with Calculator**  
*Calculator* → (📖P.10-11)

■ **To Convert Currency/Units**  
*Converter* → (📖P.10-12)

■ **To Add Words/Phrases to User's Dictionary**  
*Dictionary* → (📖P.2-14)



## Video Call

### Showing/Hiding Caller ID

 (1 + seconds) → Enter a phone number including area code → Tap More

■ **To Hide Phone Number**  
*Hide my ID* → Tap Video call

■ **To Show Phone Number**  
*Show my ID* → Tap Video call

- Alternatively, press  (1 + seconds) → Enter **186** → Enter phone number → Tap Video call to place a call with your phone number shown.
- Alternatively, press  (1 + seconds) → Enter **184** → Enter phone number → Tap Video call to place a call with your phone number hidden.

### Toggleing Sub Camera/External Camera

During Video Call, 

### Toggleing My Image Pause/Play

During Video Call,  or 

### Enlarging/Reducing My Image

During Video Call,  → Adjust size

### Adjusting Outgoing Image Brightness

During Video Call,  → Adjust brightness

### Adjusting Outgoing Image Color

During Video Call,  → Select an item

### Setting Mute

During Video Call, tap Mute or Unmute

- Alternatively, during Video Call, tap More → *Settings* → Under **Mute my voice, On/Off**.

### Switching to Speakerphone

During Video Call, tap Speaker On or Speaker Off

- A confirmation appears to set **Speaker on?** Choose **Yes** to switch to Speakerphone call.
- Alternatively, during Video Call, tap More → *Settings* → Under **Speaker, On or Off** to toggle Speaker/Earpiece.

### Putting a Video Call on Hold

During Video Call, tap Hold

- Image set in **Hold during call** is sent while on hold and neither party can hear the other's voice.
- To reconnect the call, tap Retrieve.

### Toggleing My Image

During Video Call, tap More → *My image*

■ **To Toggle My Image**  
*Camera*

■ **To Toggle Alternative Picture**  
*Alternative picture*

■ **To Select My Image**  
*Send picture* → *Picture/Digital camera* → Select image to send → Tap OK

- When Memory Card is inserted, files can be selected from Digital Camera folder.

---

### Changing Image Size during Video Call

During Video Call, tap More → **Switch screen**

- Switch incoming image small and My Image large.

---

### Toggle Incoming Image Pause/Play

During Video Call, tap More → **Pause incoming image** or **Play incoming image**

---

### Transferring Headset/Handset Earpiece

During Video Call, tap More → **Transfer to handset** or **Transfer to phone**

- Appears when Bluetooth®-compatible headset is in use.

---

### Setting Alternative Picture Instead of My Image

During Video Call, tap More → **Settings** → **Alternative picture**

#### ■ To Restore Default Image

**Preset picture** → Tap OK

#### ■ To Select Image from Data Folder

**Pictures/Digital camera** → Select image → Tap OK

- With Memory Card inserted, files can be selected from Digital Camera folder.

---

### Adjusting Incoming Video Quality

During Video Call, tap More → **Settings** → **Incoming video quality** → Select an item

---

### Adjusting Outgoing Video Quality

During Video Call, tap More → **Settings** → **Outgoing video quality** → Select an item

---

### Setting on Hold Picture

During Video Call, tap More → **Settings** → **Hold setting** → **Hold during call** or **Hold answer**

#### ■ To Restore Default Image

**Preset picture** → Tap OK

#### ■ To Select Image from Data Folder

**Pictures/Digital camera** → Select image → Tap OK

- With Memory Card inserted, files can be selected from Digital Camera folder.

---

### Adjusting Video Call Backlight Setting

During Video Call, tap More → **Settings** → Under **Backlight**, **On** or **Off**

- Set Backlight during Video Call. When **Off** is set, Display becomes dim.

---

### Adjusting Call Retry Setting

During Video Call, tap More → **Settings** → **Retry with** → Select an item

---

### Answering Video Call from Specified Party Automatically

During Video Call, tap More → **Settings** → **Auto answer** → Under **On/Off**, **On** or **Off**

- When a Video Call arrives from the specified party, a tone sounds and the call is automatically answered.

---

### Adding Auto Answer List

During Video Call, tap More → **Settings** → **Auto answer** → **Auto answer list** → Tap Add

#### ■ To Select from Phone Book

**Phonebook** → Enter Phone Password → Tap OK → Search and select entry (⊕P.2-18)

#### ■ To Select from Call Log

**Call log** → Enter Phone Password → Tap OK → **Received/Dialed/Ranking** → Select a log

#### ■ To Enter Phone Number Directly

**Direct input** → Enter Phone Password → Tap OK → Enter phone number

- When a Video Call arrives from the specified party, a tone sounds and the call is automatically answered.

---

### Deleting Entry in Auto Answer List

During Video Call, tap More → **Settings** → **Auto answer** → **Auto answer list** → Tap Delete → Check phone number to delete → Tap Delete → **Yes**

---

### Showing/Hiding My Image

During Video Call, tap More → **Settings** → Under **Show my image**, **On** or **Off**

- Setting is not applied to current Video Call. Applied effective from next Video Call.

---

### Sending Push Tones

During Video Call, tap More → **Send DTMF** → Enter digits → Tap Send

- To search Phone Book, select **Send DTMF** and then tap Search to search and select Phone Book entry → Tap Send (⊕P.2-18).

---

### Creating & Saving Text Memo in Video Call

During Video Call, tap More → **Memo** → Enter text memo → Tap Category field → Select category → Tap Save

---

### Searching Phone Book during Video Call

During Video Call, tap More → **Phonebook** → (P.2-18 Entry Search 3)

---

### Sending Message during Video Call

During Video Call, tap More → **Create message** → **S! Mail** or **SMS** → (P.4-4 S! Mail 2, P.4-7 SMS 2)

---

## Call Log Records

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### Messaging from Call Log Records

 → **Received/Dialed/Ranking** → Select a record →  → **S! Mail** or **SMS** → (P.4-5 S! Mail 5, P.4-7 SMS 5)

---

### Viewing Phone Book Entry Details via Call Log

 → **Received/Dialed/Ranking** → Select a record → Tap View phonebook

---

### Saving Call Log Record Numbers to Phone Book

 → **Received/Dialed/Ranking** → Tap Add to phonebook → (P.2-18 Saving Entries from Call Log Records 4)

---

### Saving Call Log Record Numbers to Black List

 → **Received/Dialed/Ranking** → Select a record → Tap Add to black list → **Yes**

---

## Conference Call

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### Ending Selected Call

During Conference Call, tap Group call func → **End each call** →  to disconnect

---

### Putting All Calls on Hold

During Conference Call, tap Group call func → **Hold all**

- To cancel on-hold, tap Group call func and select **Retrieve**.