Calling

3

Voice call and video call are available on handset.

Voice Call
Make Calls to:

SoftBank Handsets   Non-SoftBank Mobile Phones

Landlines

Video Call
Make Calls to:

SoftBank Handsets   Non-SoftBank Mobile Phones   Landlines

Other party must use a video call compatible phone

International Call
Calling Abroad from Japan
Make/receive voice and video calls.

・ International phone service available without separate application.

Global Roaming
Using Handset Abroad
Handset is Global Roaming Service eligible. (Prior application may be required.)

・ For details, see:
http://mb.softbank.jp/en/global_services/global_roaming/ or contact SoftBank Mobile Customer Center, General Information (P. 15-61).

Emergency Calls

Your location is automatically reported to the corresponding agency (police, etc.) when you place emergency calls (110, 119 or 118) with Softbank 3G handsets.
(Emergency Location Report)
940N reports Location Information based on GPS signals. When GPS is unavailable, positioning is calculated based on radio station signals.

● Registration and transmission fees do not apply.

● Positioning accuracy is affected by location and signal conditions. Always provide your location and purpose on the phone.

● Location Information is not reported when:
  ・ The call is placed without Caller ID (e.g. prefixed by 184). However, the corresponding agency may obtain your Location Information in a life threatening situation.
  ・ Abroad (International Roaming)

● Location Information via GPS is unavailable when:
  ・ Dial Lock is set (P. 4-3)
    Positioning is calculated via radio stations.

Emergency calls are possible even while some handset restrictions are active.
・ Restrict Dialing (P. 2-23)
・ Keypad Lock (P. 4-4)
・ Set Max Cost Limit (P. 14-14)
・ Emission OFF Mode (P. 4-6)
・ PIN1 Code Entry Set (P. 4-2)

Making Voice Calls

1 Enter phone number

PHONE NUMBER

090392✕✕✕✕0

Phone Number Entry Window

■ Correcting Misentries
➪ ⊙ to scroll cursor ➪ CLEAR to delete (press and hold to delete all numbers to the left) ➪ Reenter number(s)

■ Deleting Phone Number
➪ ☎

2 🖅

[Talking]
11s
AkimaMasami
090392✕✕✕✕0

Voice Call Window

3 ☎ to end call

Note

• The other party may hear a short beep when 0 to 9, ✳ or # are pressed during a call.

Tip

• Always include the area code even when dialing from the same area.
• When you hear a busy tone, the other party is on another line.
• When you hear a message saying that the other party cannot be reached, the other party's mobile phone is off or is out of signal range.
• When you hear a message asking for your caller ID, call again with your number revealed.

• After Display backlight turns off during a call, if no keys are pressed for about two minutes, Display goes off and handset enters power save mode regardless of Lighting setting for Backlight (P. 14-5). Handset operations are available even in power save mode.
• Connect stereo earphone-microphone to make or take calls with handset closed.

Operations during Voice Calls

Adjust Earpiece Volume	Press and hold ⓧ
	☐▽- or ☐▲
Hold Call	CLEAR

International Calls

Application not required.

1 Enter phone number ➪ ⌑ ➪ *Int'l Call* ➪ ●

2 Select a country code ➪ ● ➪ Select an international prefix number ➪ ● ➪ 🖅

3 ☎ to end call

3

Calling

3-3

Answering Voice Calls

1 **When a call arrives** ⇨ ☎

2 ☎ **to end call**

Recording the Other Party's Voice

1 **Press and hold 🔊 during a call**
A short beep sounds through the earpiece and recording starts. When remaining recording time reaches five seconds, a short beep sounds. When recording is finished, two short beeps sound.
To stop recording, press ⦿ or press and hold 🔊.

Answering Machine

Record caller's messages on handset when you are unable to answer voice or video calls.
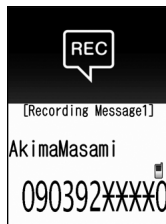
Setting Answering Machine

1 MENU ⇨ **Settings** ⇨ ⦿ ⇨ **Incoming Call** ⇨ ⦿ ⇨ **Answering Machine** ⇨ ⦿

2 **ON** ⇨ ⦿ ⇨ **Select an outgoing message** ⇨ ⦿

3 **Enter ring time**

Tip
• When Voice Mail or Call Forwarding is activated, set a shorter ring time for Answering Machine than that for Voice Mail or Call Forwarding.
• Answering Machine can be set or canceled by pressing and holding CLEAR in Standby.
• Answering Machine is unavailable when power is off, in a place with no signal reception, or in Emission OFF Mode. Use Voice Mail instead (see P. 3-14).

When a Call Arrives

Answering Machine activates after the set ring time. Outgoing message plays, and the caller's voice/video message is recorded.
Handset returns to Standby when recording is complete. Answering Machine notification and Display indicator appear. The indicator shows the number of messages.

■ To Answer Call during Recording ⇨ ☎

Activate When a Call Arrives

Activate Answering Machine when unable to answer an incoming call. Answering Machine setting returns, after message is recorded.

1 **When a call arrives** ⇨ CLEAR **or** 🔊
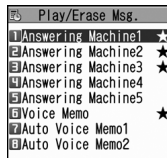Answering Machine is activated and starts recording.

3

Calling

Note

• Answering Machine cannot be activated when memory is full.

Tip

• Alternatively, press # when a call arrives. When answering with #, handset enters Manner Mode.

Playing Messages

1 ● ➡ Select notification 📧 or 📺 ➡ ●

📊 Play/Erase Msg.
1 Answering Machine1 ★
2 Answering Machine2 ★
3 Answering Machine3 ★
4 Answering Machine4
5 Answering Machine5 ★
6 Voice Memo ★
7 Auto Voice Memo1
8 Auto Voice Memo2

Play/Delete Voice Message Window

Items with a message recorded are indicated by ★.

2 Select a message ➡ ●

Tip

• To delete a message while playing it:
🔲 ➡ Erase ➡ ● ➡ YES ➡ ●

Operations during Playback	
Play Next Message	📲
Stop	● or CLEAR
Return a Voice Call	📞
Return a Video Call	📩

Tip

• Pressing CLEAR in Standby also plays recorded voice messages. When there is a voice memo but no voice message, the voice memo plays.
• To play voice messages from Main Menu:
MENU ➡ Tools ➡ ● ➡ Play/Erase Msg. ➡ ●

Operations during Video Message Playback	
Play Previous/Next Message	⊙
Adjust Volume	⊘
	📉- or 📲
Pause/Play	●
Stop	CLEAR
Return a Voice Call	📞
Return a Video Call	📩

Tip

• To play video messages from Main Menu:
MENU ➡ Tools ➡ ● ➡ Play/Erase VC Msg. ➡ ●

3 Calling

3-5

3

Calling

🌐 **More Features**

🔵 **Advanced**

Outgoing Call Functions
● Show/Hide Caller ID
● Add Area Code and Country Code (Prefix Numbers)

International Calls
● Enter "+" to Call Abroad

Handling Incoming Calls
● Reject Calls
● Place Calls on Hold
● Forward Calls
● Forward Calls to Voice Mail Center

Engaged Call Operations
● Handsfree
● Toggle Sound Output Between Handset and Bluetooth® Device
● Make Other Party Clearer to Hear (Hyper Clear Voice)
● Send Touch Tones

Answering Machine
● Delete Recorded Messages

🔧 **Customize**

Display Settings
● Set an Outgoing Call Image
● Set Image or Video for Incoming Call

Incoming Call Alerts
● Adjust Ringtone Volume
● Set a Ringtone
● Set Random Playback of Melodies as Ringtones
● Set Vibration
● Set Illumination Color
● Set Illumination Pattern
● Set Illumination to Flash for Missed Calls
● Set an Incoming Call Image
● Show Phone Book Entry Images for Incoming Calls

Answering Incoming Calls
● Set to Answer Calls by Pressing Any Key
● Set to Mute Ringtone by Pressing Any Key

Sounds
● Record Sound to Set as Ringtone or Outgoing Message
● Play Recorded Sound
● Delete Recorded Sound

Earphone-Microphone
● Audio Output
● Microphone Setting

● Answer Calls Automatically
● Save a Phone Number to Dial with an Earphone-Microphone

Outgoing Calls
● Save Area Code and Country Code as Prefix Numbers
● Save Touch Tones
● Set Numbers after "✳" as Sub Address

International Calls
● Change International Access Code Automatically Dialed with "+"
● Change a Country Code
● Save an International Access Code

Call Settings
● Set Reconnection Tone
● Set Noise Reduction
● Set Weak Signal Alarm
● Set Clarity of Other Party Voice
● Automatically Record During Voice Call
● Change Color of Illumination While Calling
● Set Outgoing Message while Call is on Hold
● Set Closing Sound Off
● End Call By Closing Handset

Key Illumination
● Set Illumination for Incoming or Outgoing Calls
● Set Illumination for Call Start

Video Call Window

Main window

Call time

Video call indicators

Sub window

Video Call Indicators

MUTE	Mute
🔲	Call-In-Progress
🔲	On Hold
🔊	Hyper Clear Voice High
🔊	Hyper Clear Voice Low
A	Transmitting Audio
A	Transmission Failed
V	Transmitting Video
V	Transmission Failed
B	Sending Camera Image
B	Substitute Image
📢	Handsfree ON
📢	Handsfree OFF

📷	Visual Check
📷	Photo Mode Portrait
📷	Photo Mode Scenery
📷	Photo Mode Close-up

Making Video Calls

1 **Enter phone number**
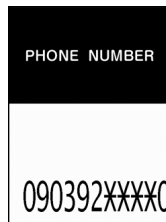
PHONE NUMBER

090392✕✕✕✕0

Phone Number Entry Window

■ **Correcting Misentries**
 ➡ ⊙ to scroll cursor➡ CLEAR to delete (press and hold to delete all numbers to the left)➡ Reenter number(s)

■ **Deleting Phone Number**
 ➡ 🔚

2 ✉

Video Call Window

3 🔚 **to end call**

Note

• The other party may hear a short beep when 0 to 9 , ✳ or # are pressed during a call.

Tip

• Always include the area code even when dialing from the same area.
• Video calls made to emergency numbers (110, 119 and 118) are automatically switched to voice calls.
• An error message with a possible cause appears when a video call fails to be connected.
• Connect stereo earphone-microphone to talk with handset closed.

3

Calling

3-7

3

Calling

Operations during Video Calls

Adjust Earpiece Volume	⟳ or press and hold ⟳
	⌨₊ or ⌨
Hold Call	CLEAR
Toggle Main and Sub Window Images	Press and hold ⊙ to toggle Main window image as follows: Other party's image → Your image → Other party's image (sub window off) → Your image (sub window off)
Toggle Rear and Front Camera	⊙
Zoom In/Out Outgoing Camera Image	⟳
Mute Audio	⌨ or press and hold ⌨₊ To cancel mute, press again.

Answering Video Calls

1 **When a video call arrives** ⇨ ⌐

2 ⌐ **to end call**

Tip

• Press ⊙ when a video call arrives to send substitute image and answer video call.

🅜 More Features

🔘 Advanced

Outgoing Call Functions
● Show/Hide Caller ID
● Add Area Code and Country Code (Prefix Numbers)

Handling Incoming Calls
● Reject Calls
● Place Calls on Hold
● Forward Calls

Engaged Call Operations
● Handsfree
● Toggle Sound Output Between Handset and Bluetooth® Device
● Make Other Party Clearer to Hear (Hyper Clear Voice)
● Check Own Appearance
● Set Image Quality
● Adjust Brightness
● Change White Balance
● Change Color Tone
● Change Photo Mode
● Backlight Illumination Time

🔧 **Customize**

Display Settings
- Set an Outgoing Call Image
- Set Image or Video for Incoming Call

Incoming Call Alerts
- Adjust Ringtone Volume
- Set a Ringtone
- Set Random Playback of Melodies as Ringtones
- Set Vibration
- Set Illumination Color
- Set Illumination Pattern
- Set Illumination to Flash for Missed Calls
- Set an Incoming Call Image
- Show Phone Book Entry Images for Incoming Calls

Answering Incoming Calls
- Set to Answer Calls by Pressing Any Key
- Set to Mute Ringtone by Pressing Any Key

Earphone-Microphone
- Audio Output
- Answer Calls Automatically

Outgoing Calls
- Save Area Code and Country Code as Prefix Numbers
- Set Numbers after "✴" as Sub Address

Call Settings
- Set Reconnection Tone
- Set Noise Reduction
- Set Weak Signal Alarm
- Set Clarity of Other Party Voice
- Change Color of Illumination While Calling
- Set Outgoing Message while Call is on Hold
- Set Closing Sound Off
- End Call By Closing Handset

Video Calls
- Set Outgoing Image for Video Calls
- Redial Automatically as Voice Call When Video Call Connection Fails
- Set an Image to Appear in Main Window
- Reverse Front Camera Image
- Automatically Switch to Handsfree Mode in Video Calls

Key Illumination
- Set Illumination for Incoming or Outgoing Calls
- Set Illumination for Call Start

3

Calling

3

Calling

Dialing from Call Logs

Phone numbers and dates and times of incoming and outgoing calls are saved on handset as call logs. Access call logs to return calls quickly.

Call Log Indicators

The following indicators appear in Redial, Dialed Calls and Received Calls windows.

Voice Calls	
📞	Outgoing & Incoming
📞	Missed
📞	Unchecked Missed

International Calls	
📞	Outgoing & Incoming
📞	Missed
📞	Unchecked Missed

Video Calls	
📹	Outgoing & Incoming
📹	Missed
📹	Unchecked Missed

International Video Calls	
📹	Outgoing & Incoming
📹	Missed
📹	Unchecked Missed

Answering Machine	
📧	Voice Messages
📧	Video Messages

📶	Packet Transmission

🕐	Outgoing & Incoming Calls
	Appears when outside the GMT+09 time zone.

Redial/Received Calls

1 ⊙ or ◐

Redial 1/2
①12/ 1 9:45
📧AkimaMasami
②11/28 20:21
📧KitagawaRikio
③11/27 11:56
📧NakayamaTaro
④11/26 21:13
090392****7
⑤11/25 10:32
📧OzawaEisuke
⑥11/20 19:56
090392****6

Redial Window

Received Calls 1/2
①12/ 1 12:58
📧KitagawaRikio
②11/28 22:06
090392****6
③11/27 7:12
090392****7
④11/18 20:47
090392****8
⑤11/15 14:26
📧OzawaEisuke
⑥11/11 8:53
📧AkimaMasami

Received Calls Window

2 **Select a record** ➪ 📞 or 📧
Select a Redial or Received Calls record and press ◉ to check its details.

Dialed Calls

1 🔲 ➪ **Own Data** ➪ ◉ ➪ **Dialed Calls** ➪ ◉

Dialed Calls 1/2
①12/ 1 9:45
📧AkimaMasami
②11/28 20:21
📧KitagawaRikio
③11/27 11:56
📧NakayamaTaro
④11/26 21:13
090392****7
⑤11/25 10:32
📧OzawaEisuke
⑥11/20 19:56
090392****6

Dialed Calls Window

2 **Select a record** ➪ 📞 or 📧
Select a Dialed Calls record and press ◉ to check its details.

Checking Number of Missed Calls

1 🔲 ➪ **Own Data** ➪ ◉ ➪ **Received Calls** ➪ ◉
The total number of incoming calls, number of missed calls, and number of unchecked missed calls appear.

2 **All Calls** or **Missed Calls** ➪ ◉

Missed Calls

Illumination flashes.
Select the "Missed Call" icon to check details or select the icon and press and hold `CLEAR` to turn off illumination.

Call Time & Cost

Check the total and last call times and costs.

Call cost and cost limit may be unavailable depending on your subscription.

1 `MENU` ⇨ *Settings* ⇨ ● ⇨ *Call Time/Charge* ⇨ ● ⇨ *Call Data* ⇨ ●

Tip

• Use indicated call times and costs only as a guide. The actual call time and cost may be different. Your handset may not indicate call costs depending on the service you subscribe. Indicated costs do not include consumption tax.
• When the last or total call time exceeds 199 hours 59 minutes 59 seconds, counting restarts from zero seconds.

More Features

Advanced

Redial, Dialed Calls & Received Calls
● Change Font Size
● Show Ring Time (Missed Calls)
● Delete Records

(▶ P. 3-18)

Call Time & Cost
● Reset Total Call Time
● Reset Total Call Cost

(▶ P. 3-18)

Customize

Incoming Call Alerts
● Set Illumination to Flash for Missed Calls

(▶ P. 14-9)

Checking Call Logs
● Notify Missed Calls with Tone (When ⛶ Pressed)
● Change Colors of Names, Phone Numbers and E-mail Addresses in Call and Message Log Windows

(▶ P. 14-10)

Call Costs
● Set Auto Reset of Total Call Cost
● Set a Maximum Call Cost Limit

(▶ P. 14-14)

Key Illumination
● Set Illumination for Missed Call

(▶ P. 14-30)

3

Calling

Speed Dialing

Speed Dial

Enter Phone Book entry number (000 to 009) and press ⟋ for direct access to that entry.

● If a Phone Book entry has more than one phone number, handset dials the first number.

1 `0` to `9` ⇨ ⟋ or ✉

Tomo-Den

Save up to 10 Phone Book entries to Tomo-Den for quick access.

● Tomo-Den is unavailable in Secret Data Only Mode.
● Tomo-Den is available in Secret Mode, however secret entries cannot be saved to Tomo-Den.

Saving Entries to Tomo-Den

1 ⟋

Tomo-Den Window

2 ⊙ ⇨ Select a tab ⇨ ✉ ▶

▶ **To Search from Phone Book**
View Phone Book ⇨ ● ⇨ Search Phone Book ⇨ Select an entry ⇨ ●

▶ **To Enter the Information**
Direct input ⇨ ● ⇨ Enter items ⇨ ✉

3 **Select a phone number or e-mail address** ⇨ ●

When a checkbox is selected, other numbers/addresses become grayed and cannot be selected. To select another number/address, first cancel the currently selected checkbox.

4 ✉

Using Tomo-Den

1 ⟋

2 ⊙ ⇨ **Select an entry** ⇨ *CALL*, *MAIL* or *VIDEO CALL* ⇨ ●

Tip
• Alternatively, press `1`-`0` in Step 2 to select a recipient.

More Features

Advanced

Speed Dial
● Cancel Entries from Tomo-Den
● Change Tomo-Den Entry Image
● To Send an S! Mail to All Tomo-Den Entries

(▶ P. 3-19)

Make calls while overseas.
● Global Roaming Service may require prior application. Details are available online at http://mb.softbank.jp/en/global_services/global_roaming/ or contact SoftBank Mobile Customer Center, General Information (P. 15-61).
● 940N is compatible with 3G and GSM networks.

Calling Japan and Other Countries

1 Press and hold ⓪
"+" is entered.

2 Enter country code and phone number (omit first "0" from area code) ⇨ ☎

Tip
• Do not omit the first "0" from area code when calling Italy.

Calling within the Same Country

1 Enter phone number with area code ⇨ ☎
Do not omit "0" from area code.
Country code not required.

More Features

Customize

Global Roaming
● Set Operator
● Search Available Operator
● Set Priority for Operators
● Change Network
● Show Operator Name While Roaming

(▶ P. 14-15)

3

Calling

☎ Optional Services

Overview

The following services are available with your handset.
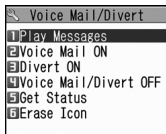
Call Forwarding	Forward calls to a preset phone number.
Voice Mail	Forward calls to Voice Mail Center when unable to answer a call. **Missed Call Notification** Notification (SMS) arrives for missed calls while handset was off, out of range or engaged, etc.
Call Waiting*	Place the current call on hold to answer another incoming call. Talk with two parties alternately.
Group Calling*	Call others during a call and talk with multiple parties simultaneously.
Call Barring	Select whether to restrict incoming and outgoing calls and SMS.
Caller ID	Select whether to show or hide your number when making calls.

* Separate application is required.

Activating Call Forwarding

<Example> Forward calls to a specified number after a set ring time

1 ⌨ ⇨ *Settings* ⇨ ● ⇨ *Optional Services* ⇨ ● ⇨ *Voice Mail/Divert* ⇨ ●

> ↘ Voice Mail/Divert
> 1 Play Messages
> 2 Voice Mail ON
> 3 Divert ON
> 4 Voice Mail/Divert OFF
> 5 Get Status
> 6 Erase Icon

Voice Mail/Divert Window

2 *Divert ON* ⇨ ● ⇨ *YES* ⇨ ● ⇨ *Voice/Video Calls*, *Voice Calls* or *Video Calls* ⇨ ●▶

> ▶ **To Enter Phone Number**
> Enter phone number ⇨ ●

> ▶ **To Search from Phone Book**
> ◎ ⇨ Search Phone Book ⇨ Select an entry ⇨ ● ⇨ Select a phone number ⇨ ● (twice)

3 *No Answer* ⇨ ● ⇨ Select a ring time ⇨ ●

To forward calls immediately, select *Always* and press ●.

Tip

- If *No Answer* is set, press ⎘ to answer incoming call before the call is forwarded. If *Always* is set, handset does not ring/vibrate and all calls are forwarded to the preset number.
- Call Forwarding and Voice Mail cannot be set simultaneously. Call Forwarding for video calls is only available with Voice Mail.
- If you activate Call Forwarding when Voice Mail has already been set, Voice Mail is canceled.

Activating Voice Mail

<Example> Forward calls to Voice Mail Center after a set ring time

1 [Voice Mail/Divert] window ⇨ *Voice Mail ON* ⇨ ● ⇨ *YES* ⇨ ●

2 *No Answer* ⇨ ● ⇨ Select a ring time ⇨ ●

To forward calls to Voice Mail Center immediately, select *Always* and press ●.

Tip

• If *No Answer* is set, press 🔗 to answer incoming call before the call is forwarded to Voice Mail Center. If *Always* is set, handset does not ring or vibrate and all calls are forwarded to Voice Mail Center.
• Voice Mail and Call Forwarding cannot be set simultaneously. Voice Mail is only available with Call Forwarding for video calls.
• If you activate Voice Mail when Call Forwarding has already been set, Call Forwarding is canceled.

Missed Call Notification

SMS notification informs you of missed calls while handset was off, out of range, engaged, etc.

1 ① ④ ① ④ 🔗
Follow voice guidance.

To Play Messages

1 [Voice Mail/Divert] window ⇨
Play Messages ⇨ ⦿ ⇨ *YES* ⇨ ⦿

Canceling Call Forwarding & Voice Mail

1 [Voice Mail/Divert] window ⇨
Voice Mail/Divert OFF ⇨ ⦿ ⇨
YES ⇨ ⦿

More Features

Advanced

Call Forwarding & Voice Mail
● Delete Icons for Notifying Recorded Messages
● Check Current Setting Status

(▶ P. 3-19)

Call Waiting
● Set Call Waiting
● Answer Incoming Calls during Calls
● Check Current Setting Status

(▶ P. 3-19)

Group Calling
● Hold Current Call to Make Another Call
● Switch Parties
● Talk with Multiple Parties Simultaneously
● Talk with a Specific Party
● End Call with a Specific Party

(▶ P. 3-20)

Call Barring
● Restrict Incoming/Outgoing Calls & SMS
● Cancel Call Barring
● Change Network Password
● Check Current Setting Status

(▶ P. 3-20)

Caller ID
● Show/Hide Phone Number
● Check Current Setting Status

(▶ P. 3-20)

3
Calling

3-15

3

Calling

Outgoing Call Functions

Show/Hide Caller ID

Enter phone number ➡ ⌨ ➡ *Notify Caller ID* ➡ ● ➡ *OFF*, *ON* or *Cancel Prefix* ➡ ● ➡ 📞 or ✉

📝 Alternatively, enter "186" before the phone number to show your number, or "184" to hide your number.

📝 Show/hide Caller ID each time you dial from Phone Book or call logs (Redial, Dialed Calls or Received Calls).

Add Area Code and Country Code (Prefix Numbers)

Enter phone number ➡ ⌨ ➡ *Prefix Numbers* ➡ ● ➡ Select an item ➡ ● ➡ 📞 or ✉

📝 Save area codes and country codes beforehand for quick access to prefixes.

📝 Add prefix from Phone Book entry, Redial, Dialed Calls or Received Calls windows.

📝 国際発信 (International Dialing Code, 0046010), *184* and *186* are set by default.

International Calls

Enter "+" to Call Abroad

Press and hold 0 ➡ Enter country code ➡ Enter area code ➡ Enter phone number ➡ 📞 ➡ *Dial* ➡ ●

📝 "+" appears when you press and hold 0, indicating that the international code set in *Auto Int'l Call Set.* is entered.

Handling Incoming Calls

Voice & Video Calls

Reject Calls

When a call arrives ➡ ⌨ ➡ *Call Rejection* ➡ ●

Place Calls on Hold

When a call arrives ➡ ➖ ➡ To answer call ➡ 📞

📝 Press ➖ again to end the call on hold.

Forward Calls

When a call arrives ➡ ⌨ ➡ *Call Forwarding* ➡ ●

📝 This procedure is available when Call Forwarding has been activated from Voice Mail/Divert window.

Voice Calls

Forward Calls to Voice Mail Center

When a call arrives ➡ ⌨ ➡ *Call Forwarding* ➡ ●

📝 This procedure is available when Voice Mail has been activated from Voice Mail/Divert window.

Advanced Features

Engaged Call Operations

Start Here

【Voice Call】 window .... **P. 3-3**
【Video Call】 window .... **P. 3-7**

Voice & Video Calls

Handsfree

【Voice Call】 window/【Video Call】 window
⇨ ✉
🔸 Press ✉ again to cancel handsfree mode.

Toggle Sound Output Between Handset and Bluetooth® Device

【Voice Call】 window/【Video Call】 window
⇨ ⌨ ⇨ *Bluetooth/Phone* ⇨ ◉
🔸 Alternatively, press and hold 🖃 during a voice call to toggle device.

Make Other Party Clearer to Hear (Hyper Clear Voice)

【Voice Call】 window/【Video Call】 window
⇨ ☜
🔸 Press ☜ to toggle setting 🔊 High, 🔇 OFF or 🔉 Low.
🔸 Unavailable when handsfree is On or when an external device (ex. stereo earphone-microphone) is connected.

Voice Calls

Send Touch Tones

【Voice Call】 window ⇨ 🔲 (twice) ⇨ *Settings* ⇨ ◉ ⇨ *Dialing* ⇨ ◉ ⇨ *Pause Dial* ⇨ ◉ (three times)
● To send touch tones all at once:
⇨ Press and hold ⊙ ⇨ *Send at one time* ⇨ ◉
🔸 Each time you press 🖃, a touch tone sequence until "p" (pause) is sent.
🔸 Save touch tones in advance (P. 14-12).

Video Calls

Check Own Appearance

【Video Call】 window ⇨ ⌨ ⇨ *Visual Check* ⇨ ◉
🔸 🔲 appears and substitute image is sent during visual check.
🔸 To end visual check:
【Video Call】 window ⇨ ⌨ ⇨ *Visual Check Off* ⇨ ◉

Set Image Quality

【Video Call】 window ⇨ ⌨ ⇨ *V. Call Settings* ⇨ ◉ ⇨ *Visual Prefer.* ⇨ ◉ ⇨ Select an item ⇨ ◉
🔸 Available when sending camera image.

Adjust Brightness

【Video Call】 window ⇨ ⌨ ⇨ *V. Call Settings* ⇨ ◉ ⇨ *Brightness* ⇨ ◉ ⇨ Select a level ⇨ ◉
🔸 Available when sending camera image.

Change White Balance

【Video Call】 window ⇨ ⌨ ⇨ *V. Call Settings* ⇨ ◉ ⇨ *White Balance* ⇨ ◉ ⇨ Select an item ⇨ ◉
🔸 Available when sending camera image.

3

Calling

3-17

Change Color Tone

【Video Call】window ➯ ⁄🔲 ➯ *V. Call Settings* ➯ ⬤ ➯ *Color Mode Set* ➯ ⬤ ➯ Select an item ➯ ⬤

📷 Available when sending camera image.

Change Photo Mode

【Video Call】window ➯ ⁄🔲 ➯ *V. Call Settings* ➯ ⬤ ➯ *Photo Mode* ➯ ⬤ ➯ Select a mode ➯ ⬤

📷 Available when sending Rear Camera image.

Backlight Illumination Time

【Video Call】window ➯ ⁄🔲 ➯ *Display Light* ➯ ⬤ ➯ *All Time ON* or *Same as Backlight* ➯ ⬤

Answering Machine

Start Here

【Play/Delete Voice Message】window
....**P. 3-5**

Delete Recorded Messages

【Play/Delete Voice Message】window ➯ Select a message ➯ ⁄🔲 ➯ *Delete This*, *Delete Rec. Msg.* or *Delete All* ➯ ⬤ ➯ *YES* ➯ ⬤

📷 Selecting *Delete All* also deletes a voice memo if it has been saved.

Call Logs

Start Here

【Redial】window....................................**P. 3-10**
【Dialed Calls】window..........................**P. 3-10**
【Received Calls】window ....**P. 3-10**

Redial, Dialed Calls & Received Calls

Change Font Size

【Redial】window, 【Dialed Calls】window or 【Received Calls】window ➯ ⁄🔲 ➯ *Font Setting* ➯ ⬤ ➯ *Standard Font* or *Big Font* ➯ ⬤

Show Ring Time (Missed Calls)

【Received Calls】window ➯ ⁄🔲 ➯ *Ring Time* ➯ ⬤

Delete Records

【Redial】window, 【Dialed Calls】window or 【Received Calls】window ➯ ⁄🔲 ➯ *Delete* ➯ ⬤

- Delete Selected Entry
  ➯ *Delete This* ➯ ⬤ ➯ *YES* ➯ ⬤
- Select Entries to Delete
  ➯ *Delete selected* ➯ ⬤ ➯ Select records ➯ ⬤ ➯ ✉ ➯ *YES* ➯ ⬤
- Delete All Entries
  ➯ *Delete All* ➯ ⬤ ➯ Enter Security Code ➯ ⬤ ➯ *YES* ➯ ⬤

📷 Selecting *Delete All* in Redial window or Dialed Calls window deletes all records from both Redial and Dialed Calls.

Call Time & Cost

Reset Total Call Time

MENU ➯ *Settings* ➯ ⬤ ➯ *Call Time/Charge* ➯ ⬤ ➯ *Reset Total* ➯ ⬤ ➯ Enter Security Code ➯ ⬤ ➯ *Reset Total Duration* ➯ ⬤ ➯ *YES* ➯ ⬤

Reset Total Call Cost

MENU ⇨ *Settings* ⇨ ● ⇨ *Call Time/Charge* ⇨ ● ⇨ *Reset Total* ⇨ ● ⇨ Enter Security Code ⇨ ● ⇨ *Reset Total Cost* ⇨ ● ⇨ *YES* ⇨ ● ⇨ Enter PIN2 ⇨ ●

Speed Dial

Start Here

[Tomo-Den] window .... P. 3-12

Cancel Entries from Tomo-Den

[Tomo-Den] window ⇨ ◉ ⇨ Select a tab ⇨ ⌨

● To Release Selected Entry
  ⇨ *Release This* ⇨ ● ⇨ *YES* ⇨ ●
● To Release All Entries
  ⇨ *Release All* ⇨ ● ⇨ Enter Security Code ⇨ ● ⇨ *YES* ⇨ ●

Change Tomo-Den Entry Image

[Tomo-Den] window ⇨ ◉ ⇨ Select a tab ⇨ ⌨ ⇨ *Image* ⇨ ● ⇨ Select a folder ⇨ ● ⇨ Select an image ⇨ ●

To Send an S! Mail to All Tomo-Den Entries

[Tomo-Den] window ⇨ ⌨ ⇨ *Broadcast Mail* ⇨ ● ⇨ Create S! Mail ⇨ ✉

Optional Services

Start Here

[Voice Call] window ....P. 3-3
[Voice Mail/Divert] window ....P. 3-14

Call Forwarding & Voice Mail

Delete Icons for Notifying Recorded Messages

[Voice Mail/Divert] window ⇨ *Erase Icon* ⇨ ● ⇨ *YES* ⇨ ●

Check Current Setting Status

[Voice Mail/Divert] window ⇨ *Get Status* ⇨ ●

Call Waiting

Set Call Waiting

MENU ⇨ *Settings* ⇨ ● ⇨ *Optional Services* ⇨ ● ⇨ *Call Waiting* ⇨ ● ⇨ *ON* or *OFF* ⇨ ● ⇨ *YES* ⇨ ●

Answer Incoming Calls during Calls

[Voice Call] window ⇨ Call waiting tone sounds ⇨ 📞
Press ● to toggle between two parties.

Check Current Setting Status

MENU ⇨ *Settings* ⇨ ● ⇨ *Optional Services* ⇨ ● ⇨ *Call Waiting* ⇨ ● ⇨ *Get Status* ⇨ ●

Group Calling

Hold Current Call to Make Another Call

【Voice Call】 window ➪ CLEAR ➪ Enter phone number ➪ 📞

📖 To dial from Phone Book, press 🔘 or ⓠ, search Phone Book, select a number and then press 📞.

📖 To dial from Dialed/Received Calls, press 🔘 or ⓥ, select a phone number or name and then press 📞.

Switch Parties

【Voice Call】 window ➪ ⦿

📖 Press ⦿ to toggle parties.

Talk with Multiple Parties Simultaneously

【Voice Call】 window ➪ While talking with one party ➪ 🔳 ➪ *Join Multi Party* ➪ ⦿

Talk with a Specific Party

【Voice Call】 window ➪ While talking with multiple parties ➪ 🔳 ➪ *Select Ans. Call* ➪ ⦿ ➪ Select a party ➪ ⦿

📖 The other parties are placed on hold while talking with the selected party.

End Call with a Specific Party

【Voice Call】 window ➪ While talking with multiple parties ➪ 🔳 ➪ *Select Disc Call* ➪ ⦿ ➪ Select a party ➪ ⦿

Call Barring

Restrict Incoming/Outgoing Calls & SMS

MENU ➪ *Settings* ➪ ⦿ ➪ *Optional Services* ➪ ⦿ ➪ *Call Barring* ➪ ⦿ ➪ *Outgoing Calls* or *Incoming Calls* ➪ ⦿ ➪ Select an item ➪ ⦿ ➪ *YES* ➪ ⦿ ➪ Enter Network Password ➪ ⦿

📖 Emergency numbers 110, 119 and 118 are available even when Call Barring is set.

📖 When *Bar All Outgoing Calls* or *Bar All Incoming Calls* is set, Call Forwarding and Voice Mail become unavailable.

📖 When Call Forwarding or Voice Mail is set, Call Barring is unavailable.

📖 If Network Password is incorrectly entered three times consecutively, Call Barring settings are locked. Network Password and Center Access Code must be changed. For details, contact SoftBank Mobile Customer Center, General Information (P. 15-61).

Cancel Call Barring

MENU ➪ *Settings* ➪ ⦿ ➪ *Optional Services* ➪ ⦿ ➪ *Call Barring* ➪ ⦿ ➪ *Cancel All Barring* ➪ ⦿ ➪ *YES* ➪ ⦿ ➪ Enter Network Password ➪ ⦿

Change Network Password

MENU ➪ *Settings* ➪ ⦿ ➪ *Optional Services* ➪ ⦿ ➪ *Call Barring* ➪ ⦿ ➪ *Set NW Password* ➪ ⦿ ➪ *YES* ➪ ⦿ ➪ Enter current Network Password ➪ ⦿ ➪ Enter new Network Password ➪ ⦿ ➪ Enter new Network Password again for confirmation ➪ ⦿

Check Current Setting Status

MENU ➪ *Settings* ➪ ⦿ ➪ *Optional Services* ➪ ⦿ ➪ *Call Barring* ➪ ⦿ ➪ *Get Status* ➪ ⦿ ➪ Select an item ➪ ⦿

Caller ID

Show/Hide Phone Number

MENU ➪ *Settings* ➪ ⦿ ➪ *Optional Services* ➪ ⦿ ➪ *Caller ID Notification* ➪ ⦿ ➪ *Activate/Deactivate* ➪ ⦿ ➪ *ON* or *OFF* ➪ ⦿ ➪ *YES* ➪ ⦿

Check Current Setting Status

MENU ⇨ *Settings* ⇨ ◉ ⇨ *Optional Services*
⇨ ◉ ⇨ *Caller ID Notification* ⇨ ◉ ⇨
Get Status ⇨ ◉