3

Calling

3-1

Emergency Calls

Your location is automatically reported to the corresponding agency (police, etc.) when you place emergency calls (110, 119 or 118) with SoftBank 3G handsets. (Emergency Location Report)
935SH reports Location Information based on positioning signals from radio stations.

● Registration/transmission fees do not apply.
● Positioning accuracy is affected by location/signal conditions. Always provide your location and purpose on the phone.
● Location Information is not reported when emergency calls are placed without Caller ID (such as when the number is prefixed with *184*). However, the corresponding agency may obtain your Location Information in a life threatening situation.
● Location Information is not reported during international roaming.

Handset Restrictions & Emergency Calls

Emergency calls are possible even while some handset restrictions are active.

Active Restriction	Emergency Calls
Function Lock	Possible
Outgoing Calls	
Offline Mode	Restricted
Keypad Lock	
PIN Entry	

Voice Calling

Answering a Voice Call

Incoming Call window opens for a call.

Voice Calling

Incoming Voice Call Window

1. 📞 **to accept the call**
   - Call connects.

2. 📴 ➔ **Call ends**

Muting Ringer Temporarily
When a call arrives, 📷
Earpiece Volume
During a call, ⚬ or ◄▐►
After Calls to/from Unsaved Numbers
- Save to Phone Book confirmation appears.

Placing a Voice Call

1. **Enter phone number with area code**
   - To correct entry, use ⊙ to place cursor under the digit and press 🔙. To delete the digits above and after the cursor, Long Press 🔙.

2. 📞
   - Wait for connection.

Call Time 0:06

3. 📴 ➔ **Call ends**

Specifying Line in Dual Mode
After ❶, ⚬ ➔ *Select Line(Voice)* ➔
⚬ ➔ Select line ➔ ⚬

Placing an International Call

1. **Enter phone number with area code** ➔ ✉

2. *Int'l Call* ➔ ⚬

Int'l Call
Enter Code
01 日本(JPN)
02 イギリス(GBR)
03 イタリア(ITA)

3. **Select country** ➔ ⚬ ➔ 📞
   - Handset dials the number.

4. 📴 ➔ **Call ends**

Calling Unlisted Countries
In ❸, *Enter Code* ➔ ⚬ ➔ Enter country code ➔ ⚬ ➔ 📞

Advanced

✍ ●Rejecting calls ●Placing calls on hold ●Answering with Headphones ●Adjusting Earpiece Volume ●Sending/blocking Caller ID ●Muting Microphone
●Recording caller voice ●Opening messages (And more on **P.3-14** - **3-16**)
●Answering calls automatically when using Headphones (**P.3-20**)

3

Calling

Placing Calls while Abroad

See below to place a call to Japan from abroad. Apply for Global Roaming beforehand. See SoftBank Mobile Website for details: http://mb.softbank.jp/en/global_services/ Access roaming area/rate information or print it out to carry with you while traveling abroad.

1 Enter phone number with area code ➡ ⊚

2 *Int'l Call* ➡ ● ➡ 日本(JPN) ➡ ● ➡ ⟐

● Handset dials the number.

3 ⟐ ➡ Call ends

Calling SoftBank Handsets
● In **2**, always select 日本(JPN).
Calling Landlines & Mobiles within the Same Country
● Perform steps in "Placing a Voice Call" on **P.3-3**.
Calls Overseas
● Calling may not be possible outside Japan. Connections depend on available network, signal strength, and handset settings.

Answer Phone

Record caller messages on handset. Answer Phone cannot be used when handset is off or out-of-range. Use Voicemail to record caller messages when Answer Phone is not available.

1 ⟨CLEAR/BACK⟩ **(Long)**

● Answer Phone is set (📧 appears).

Canceling Answer Phone
⟨CLEAR/BACK⟩ **(Long)**
Answering Calls while Recording
⟐

■ No message will be recorded.

Playing Messages

1 ⟨CLEAR/BACK⟩

2 Select record ➡ ●

● Playback stops automatically at the end of message.

Deleting All Records
After **1**, ⊚ ➡ *Delete All* ➡ ● ➡ Enter Handset Code ➡ ● ➡ *Yes* ➡ ●

■ Playback Operations

| Volume Control	⟨↕⟩ or ◀▶
Replay/Skip Backward	⟨◉⟩
Stop	●
Skip Forward	⟨◉⟩
Delete	⊚ ➡ *Yes* ➡ ●
Loudspeaker On/Off	⟨ⓨ⟩

Advanced

🔒 ●Recording caller messages ●Changing ring time ●Sampling outgoing message ●Muting Earpiece (**P.3-14**)
●Placing calls by entering country code directly ●Adding a country code automatically when placing calls ●Adding/changing/deleting country codes (And more on **P.3-15**)

Video Calling

View the other party's image or send an Outgoing Image to compatible handsets. Handle Video Calls like Voice Calls. This page describes functions/operations unique to Video Call.

3

Calling

Window Description

Incoming Image

Outgoing Image

Other Party's Number/Name

0:05 📶 090392XXXX6
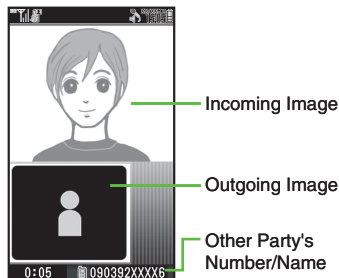
Important Video Call Usage Notes
● If both parties are using handset models without internal cameras, Video Call cannot be used as intended.
● If both parties are not using the same Video Call system, call may be interrupted. (Video Call charges apply.)
● Video Calls cannot be placed while TV is active.

Answering a Video Call

Incoming Call window opens for a call.

Video Calling

Incoming Video Call Window

1 🕻 **to accept the call**
● Alternative Image is sent. (Video Call charges apply to the caller.)
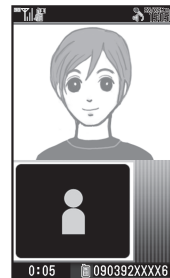
2 🕾 ➡ **Call ends**

Answering with External Camera Image
[Incoming Video Call Window] ● ➡
No ➡ ●

■ Engaged Video Call Operations

Toggle View	🔘
Toggle Outgoing Image	●
Open Help	✉ ➡ *Help* ➡ ●

Placing a Video Call

1 **Enter phone number** ➡ ●

2 *Video Call* ➡ ●

0:05 📶 090392XXXX6

● Call is accepted and image appears.

3 🕾 ➡ **Call ends**

Specifying Line in Dual Mode
After **1**, *Select Line(Video)* ➡ ● ➡
Select line ➡ ●

Advanced

🖐 ●Answering Video Calls automatically (And more on **P.3-14**)
●Adjusting Outgoing Image brightness ●Sending External Camera image when initiating Video Calls ●Disabling Loudspeaker for Video Calls ●Muting Microphone when initiating Video Calls (And more on **P.3-16** - **3-20**)

Decoration Call

Show decorative message in incoming call windows on recipient's handset.

- Available without a separate contract.
- Recipient's handset must be Decoration Call-compatible.
- Charges apply to the caller when Decoration Call is placed successfully.

Answering a Decoration Call

Incoming Call window opens for a call.

```
    Deco. VoiceCall




      How've you
        been?
    Natsuyama Sora
    090392XXXX9
Options  Answer  Fwd
```

Incoming Decoration Call Window

If Softkeys do not appear, handle incoming Decoration Call like any other call.

---

1 $\boxed{2}$ **to accept the call**
- Call connects.

2 $\boxed{\frown}$ ➡ **Call ends**
- Open/save Decoration Call files from received call records.

Note
- Decoration Call file may not play depending on recipient handset settings.

Placing a Decoration Call

Follow these steps to place a Decoration Call by entering a phone number:

1 **Enter phone number** ➡ $\textcircled{\small\boxtimes}$ ➡ *Deco. Call* ➡ $\textcircled{\bullet}$

```
      Decoration Call
Recipient
090392XXXX8
Deco. Call File
No Category
Call Type
Voice Call
```

2 *Deco. Call File* ➡ $\textcircled{\bullet}$

---

3 *Deco. Call Folder* ➡ $\textcircled{\bullet}$ ➡ **Select file** ➡ $\textcircled{\bullet}$
- To check selected file, press $\textcircled{\small Y}$.

4 $\textcircled{\small\boxtimes}$
- Handset dials the number. (It may take some time.)

5 $\boxed{\frown}$ ➡ **Call ends**

Placing Your First Decoration Call
- A confirmation appears. Follow onscreen instructions.
  - To show confirmation next time as well, press $\textcircled{\small\boxtimes}$ ($\square$).

Placing Decoration Video Calls
After **3**, *Call Type* ➡ $\textcircled{\bullet}$ ➡ *Video Call* ➡ $\textcircled{\bullet}$ ➡ **4**

Advanced

📵 ●Creating Decoration Call files ●Editing Decoration Call files ●Saving received Decoration Call files ●Restricting incoming/outgoing Decoration Calls ●Hiding incoming Decoration Call window ●Using mobile camera to create Decoration Call files ●Showing options upon Decoration Call failure (**P.3-16** - **3-17**)

Speed Dial

Saving Phone Numbers

Save phone numbers to Speed Dial/Mail list for easy dialing.

1. ● ➡ *Phone* ➡ ●

2. *Speed Dial/Mail* ➡ ●

3. Select number ➡ ● ➡ Select entry ➡ ●

4. Select phone number ➡ ●


   ```
   Speed Dial/Mail
   Ueda Mikio
   Select mail address for
   speed mail.
   090392XXXX1
   aabb@xxx.yyy
   ▶ Do not Assign
   ```

   ● Select mail address prompt appears. To save mail address for easy messaging, select one and press ●. (Omit ⑤.)

5. *Do not Assign* ➡ ●

6. ⓨ ➡ *Saved*

   ● To save additional phone numbers, repeat ③ - ⑤.

Using Headphones for Speed Dial
● Save a phone number to ▯.

Canceling Speed Dial Entries
   In ③, select entry ➡ ⊠ ➡ *Remove Selected* or *Remove All* ➡ ● ➡ *Yes* ➡ ●
   ■ Omit entry selection step when canceling all entries.

Using Speed Dial

1. ⓪ - ⑨⑨ (entry number)

2. 📞

Placing Video Calls
   In ②, ● ➡ *Speed Video* ➡ ●

Placing Decoration Calls
   In ②, ● ➡ *Speed Deco. Call* ➡ ● ➡ *Deco. Call File* ➡ ● ➡ Select/create file ➡ ⊠

Using Headphones
● In Standby, Long Press Call Button until a double beep sounds; handset dials the number saved in ▯. To end the call, Long Press Call Button until a beep sounds.

3

Calling

3-7

Call Log

Open recent dialed/received call records.

1 🔲

> TiO
> **Call Log**
> All | Dialed | Dialed (Ranking) | Received
> 🔳 📄 Ueda Mikio
>   XX/XX/XX 15:05
> 🔳 📄 Kondo Koichi
>   XX/XX/XX 12:00
> 🔳 📄 090392XXXX7
>   XX/XX/XX 11:58

- All Calls opens; press ⓞ to open Dialed Numbers, Dialed Ranking and then Received Calls.

2 **Select record ➡ ●**

- Open Decoration Call record and press ⓨ for the corresponding file.

When the Same Number is Dialed More than Once Using the Same Call Option

- Only the last record appears. (All records appear for S! Circle Talk and Decoration Call.)

Advanced

🖐 ●Dialing from records ●Sending messages from records ●Saving Phone Book entries from records ●Placing Decoration Calls from records ●Initiating S! Circle Talk from records (And more on **P.3-17**)
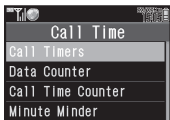
Call Time

Check estimated time of the most recent call and all calls.

1 ● ➜ *Settings* ➜ ● ➜ ⊙ *Call*

2 *Call Time/Data Counter* ➜ ●

> **Call Time**
> Call Timers
> Data Counter
> Call Time Counter
> Minute Minder

Call Time/Data Counter Menu

3 *Call Timers* ➜ ●

> **Call Timers**
> Dialed Calls
> Received Calls
> Clear Timers

4 *Dialed Calls* or *Received Calls* ➜ ●

Resetting Dialed or Received Call Timer
After 4, ☺ ➜ Enter Handset Code ➜ ● ➜ *Yes* ➜ ●

Advanced

👆 ●Setting handset to beep during Voice Calls ●Checking packet transmission volume ●Resetting Data Counter (And more on **P.3-17** - **3-18**)

Restrict Destinations

Allow calls to numbers saved in Phone Book or Permitted List only.

Limiting to Phone Book

1. ● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Call Barring* ➡ ●

2. *Restrict Destinations* ➡ ● ➡ Enter Handset Code ➡ ●

   RestrictDestin.
   Specified Numbers
   Off
   Phonebook Entries
   Off

   Restrict Destinations Menu

3. *Phonebook Entries* ➡ ● ➡ *On* ➡ ●

   When Phonebook Entries is *On*
   - Handset Code is required to add/edit Phone Book entries.

Limiting to Permitted List

Specifying Numbers

1. In Restrict Destinations menu, *Specified Numbers* ➡ ●

   Specified No.
   Switch On/Off
   Off
   Permitted List

   Specified Numbers Menu

2. *Permitted List* ➡ ●

3. *<Empty>* ➡ ●

4. Enter phone number ➡ ●
   - Repeat ❸ - ❹ to add phone numbers.

Activating Permitted List

1. In Specified Numbers menu, *Switch On/Off* ➡ ●

2. *On* ➡ ●

Advanced

🖑 ●Designating Permitted List numbers from saved information ●Editing Permitted List (**P.3-18**)

Reject Numbers

Reject calls from specified/unsaved numbers or calls without Caller ID.

Rejecting Specified Numbers

Specifying Numbers

1. ● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Call Barring* ➡ ●

2. *Reject Numbers* ➡ ● ➡ **Enter Handset Code** ➡ ●

Reject Numbers Menu

3. *Specified Numbers* ➡ ●

Specified Numbers Menu

4. *Set Reject Number* ➡ ●

5. *<Empty>* ➡ ●

6. **Enter phone number** ➡ ●
   ● Repeat ⑤ - ⑥ to add phone numbers.

Activating Rejection

1. **In Specified Numbers menu,** *Switch On/Off* ➡ ●

2. *On* ➡ ●

Rejecting Unsaved Numbers

1. **In Reject Numbers menu,** *Except Phonebook Entries* ➡ ●

2. *On* ➡ ●

Rejecting Withheld Caller ID

Calls from public phones or with undisplayable Caller ID are also rejected.

1. **In Reject Numbers menu,** *Withheld* ➡ ●

2. *On* ➡ ●

Advanced

🖐 ●Designating numbers to reject from saved information ●Editing Reject Numbers list ●Excluding rejected calls from Call Log (**P.3-18**)

Optional Services

Call Forwarding and Voicemail can only be set simultaneously when Call Forwarding is set to Video Calls.

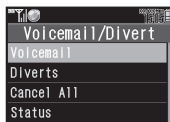| Call Forwarding	Automatically divert all or all unanswered incoming calls to another preset phone number
Voicemail	Redirect all or unanswered calls to Voicemail Center; access messages from handset/touchtone phones
Call Waiting*	Answer incoming calls or open another line during a call
Group Calling*	Switch between open lines or connect multiple lines at once for teleconferencing
Caller ID	Show or hide your own number when placing calls
Call Barring	Restrict incoming/outgoing calls depending on conditions

*A separate contract is required.

Initiating Call Forwarding

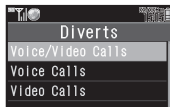Follow these steps to divert calls to a phone number saved in Phone Book after selected ring time (*No Answer* set):
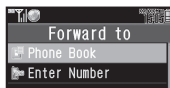
1. ● ➡ *Settings* ➡ ● ➡ ⊙ *Call*

2. *Voicemail/Divert* ➡ ●

   Voicemail/Divert
   Voicemail
   Diverts
   Cancel All
   Status

   Voicemail/Divert Menu

3. *Diverts* ➡ ●

   Diverts
   Voice/Video Calls
   Voice Calls
   Video Calls

4. Select call type ➡ ●

5. *No Answer* ➡ ●

   Forward to
   Phone Book
   Enter Number

6. *Phone Book* ➡ ● ➡ Select entry ➡ ●

7. Select phone number ➡ ●
   ● Omit ⑦ if only one number is saved.

8. ●

9. Select ring time ➡ ●

Diverting Calls without Handset Response
In ⑤, *Always* ➡ ● ➡ ⑥ - ⑨
Entering Forwarding Number Directly
In ⑤, *Enter Number* ➡ ● ➡ Enter phone number ➡ ● ➡ Select ring time ➡ ●

Advanced

📖 ●Checking service status (**P.3-19**)

3 Calling

3-12

Initiating Voicemail

Follow these steps to divert calls to Voicemail Center after selected ring time (*No Answer* set):

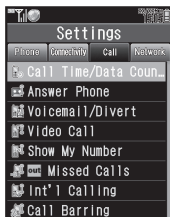1 **In Voicemail/Divert menu, *Voicemail* ➜ ● ➜ *Activate* ➜ ●**

> ■ Activate
> Always
> No Answer

2 *No Answer* ➜ ● ➜ **Select ring time ➜ ●**

Diverting Calls without Handset Response
In ②, *Always* ➜ ●

Missed Call Notification

Activate this function for records of calls missed while handset is off/out-of-range and Voicemail is active.
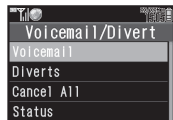
1 ● ➜ *Settings* ➜ ● ➜ ⊙ *Call*

> ■ Settings
> Phone Connectivity Call Network
> 📞 Call Time/Data Coun...
> 📱 Answer Phone
> 📧 Voicemail/Divert
> 📹 Video Call
> 📱 Show My Number
> 📞 Missed Calls
> 📱 Int'l Calling
> 📱 Call Barring
>
> Call Menu

2 |out| *Missed Calls* ➜ ● ➜ ●
 ● Follow the voice guidance for further operations.

Playing Messages

1 **In Call menu, *Voicemail/ Divert* ➜ ●**

> ■ Voicemail/Divert
> Voicemail
> Diverts
> Cancel All
> Status
>
> Voicemail/Divert Menu

2 *Voicemail* ➜ ●

3 *Call Voicemail* ➜ ●
 ● Follow the voice guidance for further operations.

Deleting New Voicemail Message Indicator
In ③, *Delete Icon* ➜ ● ➜ *Yes* ➜ ●

Canceling Call Forwarding/Voicemail

1 **In Voicemail/Divert menu, *Cancel All* ➜ ●**

> ■ Status
> Are you sure?
> Yes
> No

2 *Yes* ➜ ●

3

Calling

Advanced

✍ ●Activating Call Waiting ●Talking on multiple lines simultaneously ●Setting/canceling outgoing call restriction ●Setting/canceling incoming call restriction (And more on **P.3-19** - **3-20**)

3-13

Receiving a Call

■ Handling Incoming Calls

Rejecting calls	**Voice Call** When a call arrives, ⊠ ➡ *Reject* ➡ ●
	Video Call When a call arrives, ☺
Placing calls on hold	**When a call arrives,** ☜ ● Press ☜ to answer the call on hold.
Answering with Headphones	**When a call arrives, Long Press Call Button** ● To end the call, Long Press Call Button.

■ Answer Phone

Recording caller messages	**When a Voice Call arrives,** ⊠ ➡ *Record Message* ➡ ●
Changing ring time	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Answer Phone* ➡ ● ➡ *Answer Time* ➡ ● ➡ Enter time ➡ ●
Sampling outgoing message	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Answer Phone* ➡ ● ➡ *Outgoing Message* ➡ ● ● Press ☷ to stop playback.
Muting Earpiece	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Answer Phone* ➡ ● ➡ *Volume* ➡ ● ➡ *Silent* ➡ ●

■ Remote Monitor (Video Call)

Answering Video Calls automatically	**Start Here** ● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Video Call* ➡ ● ➡ *Remote Monitor* ➡ ● ➡ Enter Handset Code ➡ ● ➡ See below
	Saving Numbers from Phone Book *Auto Answer List* ➡ ● ➡ *<Empty>* ➡ ⊠ ➡ *Change* ➡ ● ➡ *From Phone Book* ➡ ● ➡ Select entry ➡ ● ➡ Select phone number ➡ ● ● To enter a phone number directly, select *<Empty>* and press ●.
	Saving Numbers from Call Log *Auto Answer List* ➡ ● ➡ *<Empty>* ➡ ⊠ ➡ *Change* ➡ ● ➡ *From Call Log* ➡ ● ➡ Select record ➡ ●
	Activating Remote Monitor *Switch On/Off* ➡ ● ➡ *On* ➡ ● ➡ ● ● A tone sounds for calls answered via Remote Monitor. (Tone and volume are fixed.) ● Remote Monitor is effective only when handset is open.
Editing Auto Answer List	**Start Here** ● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Video Call* ➡ ● ➡ *Remote Monitor* ➡ ● ➡ Enter Handset Code ➡ ● ➡ *Auto Answer List* ➡ ● ➡ See below
	Editing Numbers Select entry ➡ ● ➡ Edit ➡ ●
	Deleting Entries Select entry ➡ ⊠ ➡ *Delete* ➡ ● ➡ *Yes* ➡ ●
Changing ring time	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Video Call* ➡ ● ➡ *Remote Monitor* ➡ ● ➡ Enter Handset Code ➡ ● ➡ *Answer Time* ➡ ● ➡ Enter time ➡ ●

3

Calling

Placing a Call

■ Basic Operations

Adjusting Earpiece Volume	● ➡ *Settings* ➡ ● ➡ In Phone menu, *Earpiece Volume* ➡ ● ➡ Adjust level ➡ ●
Sending/blocking Caller ID	After phone number entry, ☺ ➡ *Hide My ID* or *Show My ID* ➡ ●

■ International Calls

Placing calls by entering country code directly	⟨X⟩⟨X⟩ (*+* appears) ➡ Enter country code ➡ Enter phone number with area code ➡ ⟨☎⟩ ● Omit the first *0* of the area code except when calling Italy or some other countries.
Adding a country code automatically when placing calls	Start Here ● ➡ *Settings* ➡ ● ➡ ⟨⟩ *Call* ➡ *Int'l Calling* ➡ ● ➡ *Auto Add Code* ➡ ● ➡ See below
	Activating Auto Add Code *Switch On/Off* ➡ ● ➡ *On* ➡ ● ● When Auto Add Code is active, preset country code is added to all phone numbers (except emergency call numbers) unless *+* is included.
	Selecting a Country from List *Country Code* ➡ ● ➡ Select country ➡ ●
	Specifying a Country Code *Country Code* ➡ ● ➡ *Enter Code* ➡ ● ➡ Enter country code ➡ ●
Saving frequently used international prefix	● ➡ *Settings* ➡ ● ➡ ⟨⟩ *Call* ➡ *Int'l Calling* ➡ ● ➡ *Int'l Prefix* ➡ ● ➡ Enter Handset Code ➡ ● ➡ Enter prefix ➡ ●

Adding/changing/ deleting country codes	Start Here ● ➡ *Settings* ➡ ● ➡ ⟨⟩ *Call* ➡ *Int'l Calling* ➡ ● ➡ *Country Codes* ➡ ● ➡ See below
	Adding *<Empty>* ➡ ● ➡ Enter name ➡ ● ➡ Enter country code ➡ ●
	Changing Select country ➡ ● ➡ *Change* ➡ ● ➡ Enter name ➡ ● ➡ Enter country code ➡ ●
	Deleting Select country ➡ ● ➡ *Delete* ➡ ● ➡ *Yes* ➡ ●

During a Call

■ Voice Call & Video Call

Muting Microphone	**Voice Call** During a call, ⟨⟩ (press again to cancel)
	Video Call During a call, ☺ ➡ *Mute* ➡ ● ● To cancel, select *Unmute*.
Activating/canceling Loudspeaker	**Activating Loudspeaker for Voice Call** During a call, ● ➡ While message appears, ● ● To cancel, press ●.
	Canceling Loudspeaker for Video Call During a call, ⟨⟩ (press again to activate)
Switching sound output	During a call, ☺ ➡ *Transfer Audio* ➡ ● ➡ *To Phone* or *To Bluetooth* ➡ ●
Opening Phone Book	During a call, ☺ ➡ *Phone Book* ➡ ● ➡ Select entry ➡ ● ● Press ⟨⟩ twice to return to call window.

Saving Phone Book entries	**During a call,** ⊠ ➡ *Phone Book* ➡ ● ➡ ⊠ ➡ *Add New Entry* ➡ ● ➡ **Complete fields** ➡ ⓨ ● Press ▧ to return to call window.
Disabling touch tone signaling	**During a call,** ⊠ ➡ *Disable DTMF* ➡ ●
Placing calls on hold	**During a call,** ⊠ ➡ *Hold* ➡ ● ● Subscription to Call Waiting or Group Calling is required to place Voice Calls on hold. ● To resume Voice Calls, press ⊠, select *Retrieve* and press ●. ● To resume Video Calls, press ⓨ.

■ Voice Call Only

Recording caller voice	**During a call,** ⊠ ➡ *Record Caller Voice* ➡ ● ➡ **Recording starts** ➡ ● ➡ **Recording ends**
Opening messages	**During a call,** ⊠ ➡ *Messaging* ➡ ● ➡ **Select Messaging folder** ➡ ● ➡ **Select folder** ➡ ● ➡ **Select message** ➡ ● ● Press ▧ three times to return to call window.
Creating messages	**During a call,** ⊠ ➡ *Messaging* ➡ ● ➡ *Create Message* or *Create New SMS* ➡ ● ➡ **Complete message** ➡ ⓨ

■ Video Call Only

Adjusting Outgoing Image brightness	**During a call,** ⊠ ➡ *Exposure* ➡ ● ➡ **Adjust level** ➡ ● ● Alternative Image brightness is fixed.

Decoration Call	
Creating Decoration Call files	**Start Here** ● ➡ *Data Folder* ➡ ● ➡ *Decoration Call* ➡ ⊠ ➡ *Create New File* ➡ ● ➡ *Text Input* ➡ ● ➡ **Enter text** ➡ ● ➡ *Images* ➡ ● ➡ **See below** **Using Still Images** *Picture* ➡ ● ➡ *Pictures* ➡ ● ➡ **Select file** ➡ ● ➡ *Sounds* ➡ ● ➡ **Select folder** ➡ ● ➡ **Select file** ➡ ● ➡ *Yes* or *No* ➡ ● ➡ ⓨ ➡ *Save here* ➡ ● **Using Video** *Video* ➡ ● ➡ *Videos* ➡ ● ➡ **Select file** ➡ ● ➡ *Yes* or *No* ➡ ● ➡ ⓨ ➡ *Save here* ➡ ● **Using Flash® Animation** *Flash®* ➡ ● ➡ **Select file** ➡ ● ➡ *Yes* or *No* ➡ ● ➡ ⓨ ➡ *Save here* ➡ ●
Editing Decoration Call files	● ➡ *Data Folder* ➡ ● ➡ *Decoration Call* ➡ ● ➡ **Select file** ➡ ⊠ ➡ *Edit* ➡ ● ➡ **Edit** ➡ ⓨ ➡ *Save as New* or *Overwrite* ➡ ● ● For *Save as New*, select *Save here* and press ●.
Saving received Decoration Call files	⬚ ➡ **Select record** ➡ ⊠ ➡ *Save File* ➡ ● ➡ *Save here* ➡ ●
Restricting incoming/outgoing Decoration Calls	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Decoration Call* ➡ ● ➡ *Switch On/Off* ➡ ● ➡ *Off* ➡ ● ➡ **Enter Handset Code** ➡ ●
Hiding incoming Decoration Call window	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Decoration Call* ➡ ● ➡ *Play in Receiving* ➡ ● ➡ *Off* ➡ ●

Using mobile camera to create Decoration Call files	[Start Here] ● ➡ *Data Folder* ➡ ● ➡ *Decoration Call* ➡ ☺ ➡ *Create New File* ➡ ● ➡ *Text Input* ➡ ● ➡ Enter text ➡ ● ➡ *Images* ➡ ● ➡ See below
	Capturing Still Images *Picture* ➡ ● ➡ *Take Picture* ➡ ● ➡ ● to shoot ➡ ● ➡ ⓨ ➡ *Save here* ➡ ●
	Recording Video *Video* ➡ ● ➡ *Record Video* ➡ ● ➡ ● to start recording ➡ ● to stop ➡ *Save* ➡ ● ➡ *Yes* or *No* ➡ ● ➡ ⓨ ➡ *Save here* ➡ ●
Showing options upon Decoration Call failure	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Decoration Call* ➡ ● ➡ *Notice* ➡ ● ➡ *On* ➡ ●

Call Log

Dialing from records	**Calling Dialed Numbers (Redial)** ⊙ ➡ Select record ➡ ⑤ ● To place Video Calls, press ☺ instead of ⑤, then select *Video Call* and press ●.
	Calling from Received Call Records ⊙ ➡ Select record ➡ ⑤ ● To place Video Calls, press ☺ instead of ⑤, then select *Video Call* and press ●.
Sending messages from records	⑤ ➡ Select record ➡ ☺ ➡ *Create Message* ➡ ● ➡ *S! Mail* or *SMS* ➡ ● ➡ Complete message ➡ ⓨ
Saving Phone Book entries from records	⑤ ➡ Select record ➡ ☺ ➡ *Save to Phone Book* ➡ ● ➡ *As New Entry* ➡ ● ➡ Complete other fields ➡ ⓨ ● To add to an existing entry, select *As New Detail*.

Placing Decoration Calls from records	⑤ ➡ Select record ➡ ☺ ➡ *Deco. Call* ➡ ● ➡ *Deco. Call File* ➡ ● ➡ Select/create file ➡ ☺
Initiating S! Circle Talk from records	⑤ ➡ Select record ➡ ☺ ➡ *Call S! Circle Talk* ➡ ● ➡ ● ● Set Connection status to *Online* first.
Deleting records	**One Record** ⑤ ➡ Select record ➡ ☺ ➡ *Delete* ➡ ● ➡ *Yes* ➡ ●
	All Records ⑤ ➡ ☺ ➡ *Delete All* ➡ ● ➡ Enter Handset Code ➡ ● ➡ *Yes* ➡ ●
Hiding Dialed Ranking	● ➡ *Phone* ➡ ● ➡ *Call Log Setting* ➡ ● ➡ *Hide Dialed Ranking* ➡ ● ● Handset Code is required to re-select *Show Dialed Ranking*.

Call Time & Data Communication

■ **Call Time**

Setting handset to beep during Voice Calls	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Call Time/Data Counter* ➡ ● ➡ *Minute Minder* ➡ ● ➡ *On* ➡ ●
Hiding Call Time during calls	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Call Time/Data Counter* ➡ ● ➡ *Call Time Counter* ➡ ● ➡ *Off* ➡ ●
Resetting Call Timers	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Call Time/Data Counter* ➡ ● ➡ *Call Timers* ➡ ● ➡ *Clear Timers* ➡ ● ➡ Enter Handset Code ➡ ● ➡ *Yes* ➡ ●

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Calling

■ Data Communication

Checking packet transmission volume	Start Here ● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Call Time/Data Counter* ➡ ● ➡ *Data Counter* ➡ ● ➡ **See below**
	Most Recent Volume *Last Data* ➡ ●
	All Volume *All Data* ➡ ●
Resetting Data Counter	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Call Time/ Data Counter* ➡ ● ➡ *Data Counter* ➡ ● ➡ *Clear Counter* ➡ ● ➡ *Yes* ➡ ●

Restrict Destinations

Designating Permitted List numbers from saved information	Start Here ● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Call Barring* ➡ ● ➡ *Restrict Destinations* ➡ ● ➡ Enter Handset Code ➡ ● ➡ *Specified Numbers* ➡ ● ➡ *Permitted List* ➡ ● ➡ *<Empty>* ➡ ☺ ➡ **See below**
	From Phone Book *Ph. Book List* ➡ ● ➡ Select entry ➡ ●
	From Call Log Records *From Call Log* ➡ ● ➡ Select record ➡ ●
	From S! Friend's Status Member List *From Friend's Status* ➡ ● ➡ Select member ➡ ●
Editing Permitted List	Start Here ● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Call Barring* ➡ ● ➡ *Restrict Destinations* ➡ ● ➡ Enter Handset Code ➡ ● ➡ *Specified Numbers* ➡ ● ➡ *Permitted List* ➡ ● ➡ **See below**
	Editing Numbers Select number/name ➡ ● ➡ Edit ➡ ●
	Deleting Numbers Select number/name ➡ ☺ ➡ *Delete* ➡ ● ➡ *Yes* ➡ ●

Reject Numbers

Designating numbers to reject from saved information	Start Here ● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Call Barring* ➡ ● ➡ *Reject Numbers* ➡ ● ➡ Enter Handset Code ➡ ● ➡ *Specified Numbers* ➡ ● ➡ *Set Reject Number* ➡ ● ➡ *<Empty>* ➡ ☺ ➡ **See below**
	From Phone Book *Ph. Book List* ➡ ● ➡ Select entry ➡ ●
	From Call Log Records *From Call Log* ➡ ● ➡ Select record ➡ ●
	From S! Friend's Status Member List *From Friend's Status* ➡ ● ➡ Select member ➡ ●
Editing Reject Numbers list	Start Here ● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Call Barring* ➡ ● ➡ *Reject Numbers* ➡ ● ➡ Enter Handset Code ➡ ● ➡ *Specified Numbers* ➡ ● ➡ *Set Reject Number* ➡ ● ➡ **See below**
	Editing Numbers Select number/name ➡ ● ➡ Edit ➡ ●
	Deleting Numbers Select number/name ➡ ☺ ➡ *Delete* ➡ ● ➡ *Yes* ➡ ●
Excluding rejected calls from Call Log	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Call Barring* ➡ ● ➡ *Reject Numbers* ➡ ● ➡ Enter Handset Code ➡ ● ➡ *Record on Call Log* ➡ ● ➡ *Do not Record* ➡ ●

Optional Services

■ All Services

Checking service status	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ Select service ➡ ● ➡ *Status* ➡ ● ● For *Call Barring*, select restriction and press ●.

■ Call Waiting (Contract Required)

Activating Call Waiting	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Call Waiting* ➡ ● ➡ *On* ➡ ●
Placing Line 1 on hold to answer Line 2	**A tone sounds during a Voice Call** ➡ ⤴ ● Press ⤴ to switch between lines. ● Press ☎ to end active line and re-engage the party on hold.

■ Group Calling (Contract Required)

Opening another line during a Call	**During a Voice Call, enter phone number** ➡ ⤴ ● Long Press ⤴ to select a number from Call Log records.
Switching between open lines (Swap Calls)	**During a Voice Call,** ⤴ ● Press ⤴ to switch between lines.
Talking on multiple lines simultaneously	**While switching between lines,** ✉ ➡ *Group Calling* ➡ ● ➡ *Conference All* ➡ ●
Switching to private conversation	**During Group Calling, select number/name** ➡ ● ➡ *Private* ➡ ●

■ Call Barring

Changing Network Password	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Call Barring* ➡ ● ➡ *Change NW Password* ➡ ● ➡ Enter current Network Password ➡ ● ➡ Enter new Network Password ➡ ● ➡ Re-enter new Network Password ➡ ●
Setting/canceling outgoing call restriction	[Start Here] ● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Call Barring* ➡ ● ➡ *Bar Outgoing Calls* ➡ ● ➡ See below **Setting Restriction** Select restriction ➡ ● ➡ *On* ➡ ● ➡ Enter Network Password ➡ ● ● Outgoing SMS messages are also restricted. ● Outgoing S! Circle Talk requests are not affected. ● Following restrictions are available: ■ All Outgoing Calls: Restrict all non-emergency calls ■ Bar Int'l Call: Restrict all international calls ■ Local & Home Only: Restrict all international calls except to Japan **Canceling All Restrictions** *Cancel All* ➡ ● ➡ Enter Network Password ➡ ●

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Calling

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Calling

Setting/canceling incoming call restriction	Start Here ● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Call Barring* ➡ ● ➡ *Bar Incoming Calls* ➡ ● ➡ **See below**
	Setting Restriction **Select restriction** ➡ ● ➡ *On* ➡ ● ➡ **Enter Network Password** ➡ ● ● **Incoming SMS messages are also restricted.** ● Incoming S! Circle Talk requests are not affected. ● Following restrictions are available: ■ All Incoming Calls: Reject all calls ■ Bar if Abroad: Reject calls when outside Japan **Canceling All Restrictions** *Cancel All* ➡ ● ➡ **Enter Network Password** ➡ ●

■ **Caller ID**

Showing/hiding Caller ID	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Show My Number* ➡ ● ➡ *On* or *Off* ➡ ●

Settings

■ **Voice Call**

Answering calls automatically when using Headphones	Start Here ● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Auto Answer* ➡ ● ➡ **Enter Handset Code** ➡ ● ➡ **See below**
	Activating Auto Answer *Switch On/Off* ➡ ● ➡ *On* ➡ ● ● When Auto Answer is active, Auto Answer tone sounds after ringtone even in Manner mode; cancel afterward. **Changing Ring Time** *Answer Time* ➡ ● ➡ **Enter time** ➡ ●

■ **Video Call**

Sending External Camera image when initiating Video Calls	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Video Call* ➡ ● ➡ *Camera Picture* ➡ ● ➡ *Default Image* ➡ ● ➡ *External Camera* ➡ ●
Disabling Loudspeaker for Video Calls	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Video Call* ➡ ● ➡ *Loudspeaker* ➡ ● ➡ *Off* ➡ ●
Muting Microphone when initiating Video Calls	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Video Call* ➡ ● ➡ *Mute Microphone* ➡ ● ➡ *On* ➡ ●
Changing Alternative Image that is sent when initiating Video Calls	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Video Call* ➡ ● ➡ *Camera Picture* ➡ ● ➡ *Alternative Image* ➡ ● ➡ **Select folder** ➡ ● ➡ **Select file** ➡ ●
Changing quality of Incoming/Outgoing Images	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Video Call* ➡ ● ➡ *Incoming Picture* or *Outgoing Picture* ➡ ● ➡ **Select quality** ➡ ●
Setting image that is sent while call is on hold	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Video Call* ➡ ● ➡ *Hold Guidance Pict* ➡ ● ➡ **Select folder** ➡ ● ➡ **Select file** ➡ ● ➡ ● ● Omit file selection step when using Customized Screen images.
Setting Backlight status	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Video Call* ➡ ● ➡ *Backlight* ➡ ● ➡ **Select option** ➡ ● ● Selecting *Normal Setting* applies Display Backlight settings.

Receiving a Call

Cannot use Answer Phone or Caller Voice

- Answer Phone and Caller Voice are disabled when less than 12 seconds remain or 20 messages are recorded. Delete messages.
- Answer Phone and Caller Voice are not available for Video Calls.

Placing a Call

Cannot place call via Speed Dial

- Speed Dial is not available when Phone Book access is restricted by Application Lock.

Cannot place call

- If 🔳 appears, cancel Keypad Lock.
- If 🔳 appears, cancel Function Lock.
- If 🔳 appears, cancel Offline Mode.

Call won't connect and there's a beeping tone

- Did you include the area code or the first *0*? Dial the number including the area code or *0*.
- Handset may be out-of-range (⌷out⌷ appears). Move to a place where signal is strong and retry.

During a Call

Outgoing Image is distorted during Video Calls

- Rapid motion can make images appear choppy or distorted.

Conversation is hampered

- Conversations may be hampered by ambient noise.
- Check Earpiece Volume when using Loudspeaker. Increasing Earpiece Volume may cause feedback/interference.

Call is choppy or cut off

- Network signal may be weak. Move to a place where signal is strong and retry.
- Battery may need to be charged or replaced. Charge battery or install a charged battery.

Clicking noise is heard during call

- Handset may be moving into another service area. Noise is heard when Network signal switches. This is normal.

Cannot hear other party's voice

- Earpiece Volume may be low. Increase Earpiece Volume (**P.3-3**).
- Sound output may be set to use handsfree device. Set Transfer Audio (**P.3-15**) to *To Phone*.

Other

Call Time (in *Dialed Calls* or *Received Calls*) seems incorrect

- Ring time for incoming or outgoing calls is not counted. (On hold time is counted.)

Cannot save phone number for Call Forwarding

- Does the number start with *1*, *00*, *0120* or *0990*? Public service numbers, international call numbers starting with 00, toll-free numbers and fee-based service numbers cannot be saved.