13-2 13-3
13-5
on
13-6
13-7
13-8
3-11
3-11

Backup	. 13-12
Basics	13-12
Backup & Restore	13-13
S! Addressbook Back-up (SAB).	13-14
About SAB	13-14
Backup & Restore	13-16
Additional Functions	. 13-17
Troubleshooting	. 13-20

Connectivity & File Backup



Infrared

Wirelessly transfer files between 934SH and compatible devices.

Transferable Files

Phone Book	Received Msg.
Calendar	Sent Messages
Tasks	Drafts
Notepad	Templates (Messaging)
Bookmarks	Data Folder

- Copy/forward protected files are not transferable.
- Some files may not be transferable; some settings may be lost, or files may not be saved properly. For details, see
 - "Troubleshooting" at the end of this chapter.

Getting Started

Infrared Precautions

Align Infrared Ports of both devices.



- Do not place objects between devices.
- Keep Infrared Ports aligned during transfer.
- Do not look into Infrared Port during infrared transmissions. Eyesight may be affected.

Transfer Options

One File Transfer	Transfer single files
All File Transfer	Transfer all files by function
IrSS Transfer	Exchange single image files with compatible devices at high speed

- Some transfer options may be unavailable depending on file type.
- Transfer Memory Card files one by one.

Authorization Code

 Four-digit code required for Infrared transfers. All File Transfers possible when codes match. (Authorization Code is changeable for each transfer.)

Transferring Files via Infrared

Receiving Files





- appears
- Infrared is activated. (Alternatively.) activate it via Main Menu.)
- Handset receives files if sent within three minutes
- Handset must be in Standby to accept connection requests.
- To cancel Infrared, Long Press .

Connection request arrives



Request Window

- Perform subsequent operations
 - To cancel transfer, press ().

Subsequent Operations

One File Transfer Yes → • Yes → •

- If storage media confirmation appears, select media and press .
- All File Transfer (Adding Files)

 - As New Items ●
- All File Transfer (Overwriting **Existing Files**)

 - Delete All & Save
 Population
 Population
 Population

 - For Phone Book, My Details except handset phone number is overwritten as well.
- IrSS Transfer
 - Yes **▶** (●)
 - Files are saved to Data Folder (Pictures).

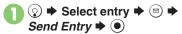




Sending Files

One File Transfer

Example: Phone Book entry





Via Infrared → ●



? Yes **→ • •** Transfer starts

 When complete, entry search window returns All File Transfer



Send All ⇒ ●



- Enter Authorization Code →

 Transfer starts →

 O

Sending Phone Book

 In ⑤, Picture transfer confirmation appears; follow these steps:
 Yes or No ◆ ⑥ Sending JPEG Images at High Speed



Pictures or DCIM

For DCIM, select a folder and press

...

Select image → 🤟 (Long)



- Yes or No

 Transfer starts
 - Images may be reduced automatically before transfer depending on the size.
 - When complete, file list returns.
 - Transfers are one-way; end even if files are not received



IC Transmission

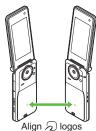
Wirelessly transfer files between 934SH and compatible devices.

- For transferable files, see P.13-2.
- Cancel IC Card Lock beforehand
- Disconnect Headphones, USB Cable and AC Charger beforehand.

Getting Started

IC Transmission Precautions

Align 2 logos of both devices.



Keep $olimits_{\sim}$ logos aligned during transfer.

Transfer Options

One File Transfer	Transfer single files
All File Transfer	Transfer all files by function

- Some transfer options may be unavailable depending on file type.
- Transfer Memory Card files one by one.

Authorization Code

• Four-digit code required for IC transfers. All File Transfers possible when codes match. (Authorization Code is changeable for each transfer.)

Transferring Files via IC Transmission

Receiving Files

Connection request arrives



Request Window

- Handset must be in Standby to accept connection requests.
- Perform subsequent operations
 - To cancel transfer, press (Y).
- **Subsequent Operations**
- One File Transfer *Yes* **♦ (•) ∀** *Yes* **♦ (•)**
 - If storage media confirmation appears. select media and press .
- All File Transfer (Adding Files)

 - As New Items •

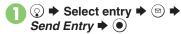
- All File Transfer (Overwriting **Existing Files**)

 - **▶** Enter Authorization Code **▶ ●**) **▶** Delete All & Save → • Yes → •
- For Phone Book, My Details except handset phone number is overwritten as well.

Sending Files

One File Transfer

Example: Phone Book entry





Via IC Transmission

◆

●



Yes

◆ (•)

Transfer starts

- All File Transfer
- Connectivity **→** IC Transmission ⇒ •



IC Transmission Menu

- Send All **⇒** (●)
- Yes

 ◆ (•)

 Enter Handset Code **→** (•)



- Select item \Rightarrow \bigcirc $(\square/\square) \Rightarrow$ Complete selection **→** (17)
- **Enter Authorization Code →** Transfer starts → (•)

Sending Phone Book

 In
 Picture transfer confirmation
 appears; follow these steps:





Bluetooth®

Wirelessly transfer files/data between 934SH and compatible devices (watches, handsfree devices, etc.).

- For transferable files, see P.13-2.
- 934SH supports simultaneous connection with two devices. (May be unavailable depending on the device type.)
- Bluetooth® connection may not be possible with some Bluetooth® devices.
 - Handset shall be connected to certified Bluetooth® devices that meet the specification standards developed by Bluetooth SIG.
 - Data transfers may fail depending on characteristics or specifications of the certified Bluetooth® devices.
- Noise may interfere with wireless or handsfree conversations
- TV audio is supported only on SCMS-T DRM scheme compliant Bluetooth® devices.

Getting Started

Bluetooth® Precautions

Check transmission range of your Bluetooth® device to use with handset properly. Maximum transmission range for transfers

between 934SH handsets is ten meters. (Bluetooth® connection/transfer rate may vary depending on conditions.)

Handsfree Device Precaution

- Handle call operations on the device in use. Bluetooth® Watches
- Compatible Bluetooth[®] watches support these functions:
 - Time Correction
- Alarm Notice
- News Notice
- Mail Notice ■ Mode Settings
- Quick Silent
- Remote Shutter ■ Caller ID Notice
- Hold Calls
- Operator Notice
- For details about functions/operations. see the Bluetooth® watch guide.

Bluetooth® Connection Sender Recipient Search for devices Activate Select device Bluetooth® Request connection (Enter Authorization Code) Accept Enter **Authorization Code**

Authorization Code

 4 to 16-digit code required for Bluetooth[®] connections. Pairing possible when codes match.

Connection complete

• For handsfree devices, enter specified Authorization Code.

- Cloaking handset to avoid connection requests Setting idle time after which Bluetooth is canceled Switching audio output to wireless device Changing Bluetooth® name for handset @Talking on handsfree device @Avoiding connection requests from Bluetooth®-compatible S! Applications in Standby, etc. Opening Bluetooth®-related handset properties (P.13-17)
 - Synchronizing Bluetooth® watch with handset Enabling/disabling Bluetooth® watch responses (P.13-18)



Transferring Files via Bluetooth®

Activating Bluetooth®





- Bluetooth[®] is activated.
- Handset must be in Standby to accept connection requests from unpaired handsfree devices, etc.
- To cancel Bluetooth®, Long Press).

Connecting Bluetooth® Devices

Device Search & Pairing

Activate Bluetooth® on devices to be paired with.





Bluetooth Menu





• To disable confirmation, press before 🚱



- - Found devices are listed after search.
 - Press (to cancel.
- Select device **→** (•)

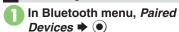
If a confirmation appears, choose Yes and press .

- **Enter the same Authorization** Code for handset and the complete
 - On the other device, complete code entry within 30 seconds.
 - Authorization Codes are not necessary for paired devices.



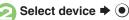


🖖 🔍 Activating Bluetooth® via Main Menu 🗈 Editing Paired Device list 🔘 Disconnecting devices 🔍 Connecting devices supporting handsfree telephony and audio output by service Specifying a preferred device for wireless connection (P.13-17 - 13-18)





Paired Device List



If handset is already connected to another device, disconnection confirmation may appear; choose **Yes** and press **①**.

 The device is connected and ✓ (preferred) appears.

Accepting Connection Requests

Follow these steps to accept connection requests from unpaired devices:

Connection request arrives



Request Window



target device

- Enter the same Authorization Code as sender's ▶
 - Complete code entry within 30 seconds.



Transferring Files

Follow the steps below to exchange files with paired devices.

- For transferable files, see P.13-2.
- When requested, enter Authorization Code.
- **Receiving Files**
- Connection request arrives



- Perform subsequent operations
 - To cancel transfer, press ().

- Subsequent Operations
 - One File Transfer
 - *Yes* **♦ (•)**
 - If storage media confirmation appears, select media and press .
 - All File Transfer (Adding Files) Yes

 ◆

 Enter Handset Code
 - **→** (•) **→** As New Items **→** (•)
 - All File Transfer (Overwriting) **Existing Files)**

Yes

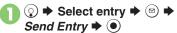
◆

Enter Handset Code → O Delete All & Save → O →

Yes ▶ •

- Sending Files
- One File Transfer

Example: Phone Book entry





- Via Bluetooth **→** (•)
- Select device **→** (•)

- Yes

 Transfer starts • When complete, entry search
 - window returns.
- All File Transfer
- In Bluetooth menu, Send All
- Select device **→** (•) **→** *Yes*
- Enter Handset Code **→** (•)



- Select item \Rightarrow \bullet $(\Box/\overline{\lor}) \Rightarrow$ Complete selection

 √ ¬ Transfer starts **→** (•)
- Sending Phone Book
- In <a>O. Picture transfer confirmation appears; follow these steps: Yes or No **→** (•)





Connecting PC or Blu-ray Disc Recorder

Connecting PC

Accessing Memory Card

Connect handset to a PC via USB Cable to access Memory Card from the PC without removing card from handset. USB Cable may be purchased separately.







• Use PC to access Memory Card.



Disconnect USB Cable.

If Menu in ① Does Not Appear

- Follow these steps:
 - Settings → Connectivity

 → USB Mode → From ②
- Operations on the PC may be required; if prompted, follow onscreen instructions.

Utility Software (Japanese)

For more PC-related operations, download Utility Software (including USB Cable driver) from the following URL.

 Utility Software http://k-tai.sharp.co.jp/download/tools/utility/

Mobile Data Communication Fees

 Using the Internet by connecting handset to PC/PDA via USB Cable or Bluetooth® may incur high charges as large-volume packet transmissions tend to occur in a short period of time.

Connecting Blu-ray Disc Recorder

Connect handset to a Blu-ray Disc recorder via USB Cable to transfer recorded programs to Memory Card without removing card from handset.

- Compatible only with SHARP Blu-ray Disc recorders. For details, see P.15-23
 "Compatible Blu-ray Disc Recorders."
- USB Cable may be purchased separately.

Connect handset to a
Blu-ray Disc recorder via
USB Cable





Recorder Link D

 Transfer files from Blu-ray Disc recorder to Memory Card.



 Open transferred files via Recorder Contents in TV menu or Media Player menu (Videos).

If Menu in 1 Does Not Appear

- Follow these steps:
 - Settings → Connectivity
 - **→** USB Mode **→ (a)** From **(b)**
 - Operations on the PC may be required; if prompted, follow onscreen instructions.



Basics

Back up information to Memory Card, and restore to handset as needed.

Supported Items

User Dictionary

Select items to back up, or transfer all at once. Items with are selectable at once via **Check Selection** in Options menu.

one on our options mona.		
Phone Book*	Drafts*	
Calendar*	Templates (Messaging)	
Tasks*	Contents Keys	
Bookmarks [*]	Data Folder	
Notepad*	Received Msg.*	
Mail Groups	Sent Messages	

Precautions

- Not available if battery is low.
- Some items may not be transferable; some settings may be lost, or files may not transfer properly. For details, see
 "Troubleshooting" at the end of this chapter.

Transferring All Items

 Use blank Memory Card for Backup All Items. Do not use the card to save other files after Backup All Items; backed up content may not be restored properly.

Contents Keys

 Moving Keys to Memory Card creates a special file. Performing Backup again on the same Memory Card overwrites that file. Perform Restore beforehand.



Handset to Memory Card

Follow these steps to back up selected items at once:



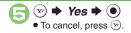


Backup/Restore Menu

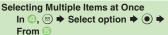
- Backup Selected Items →

 → Enter Handset Code

 ●
- Yes ⇒ ●
- - For *Phone Book*, confirmation appears. Choose *Yes* or *No* and press .







Selecting/Canceling All Items
In ②, ⑤ → Check All or Uncheck All
→ ⑥

Memory Card to Handset

Follow these steps to restore selected items: (Restoring backed up content to handset overwrites current--with the exception of Contents Keys--handset content.)

- In Backup/Restore menu,

 **Restore Selected Items →

 ★ Enter Handset Code
- Yes → ●
- Select item **→ (** (□/√) **→** Complete selection



If no file list appears, skip ahead to .

Select file ▶ ●

• Repeat 🕤 to complete selection.



7 Yes → •

• To cancel, press 🖭.



Selecting Multiple Items at Once
In ⑤, ⑥ → Select option → ⑥ →
From ②

Selecting/Canceling All Items
In ⑤, ⑥ → Check All or Uncheck All

→ ⑥

Changing Restoration Method

After ⊗, select item ▶ ⊗ ▶ Change

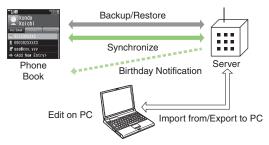
to Add Mode or Chg. to Overwrite

Mode ▶ ● ▶ From ②

13

About SAB

Back up Phone Book content in SAB; add Phone Book changes to SAB anytime. Edit SAB online via PC; add SAB changes to Phone Book anytime. Restore lost or altered Phone Book content from SAB.



- SAB requires a separate contract and basic monthly fee.
- Use SAB to add Phone Book content to a new compatible SoftBank handset; some conditions apply (P.13-15).
- Use a PC to edit SAB online.
- For more about SAB, see SoftBank Mobile Website (P.15-23).
- Sync commands (Backup, Restore and Synchronize) all incur transmission fees.

Auto Synchronization

- When subscribed to SAB, Network Information retrieval activates auto synchronization (Set Auto Sync: On, Set Frequency: After Editing Ph.Book(10 min.), Set Sync Mode: Synchronize); Phone Book changes are added to SAB automatically.
- Cancel auto synchronization as needed. However, it reactivates after Network Information retrieval.

SAB Sync Commands & Features

Backup/	Backup	Export Phone Book content to SAB ¹
Restore	Restore	Import SAB content to Phone Book ²
	Synchronize	Synchronize Phone Book and SAB ³
Synchronize	Sync from Client	Add Phone Book changes to SAB4
	Sync from Server	Add SAB changes to Phone Book ⁵
	Import from PC	Upload PC address book info to SAB
Edit on PC	Export to PC	Export SAB content to PC address book
	Birthday Notification	SAB sends reminders via SMS to handset
Send Notice ⁶	Email Address Notification ⁷	Send new handset mail address to specified addresses
Notice	"Disaster Message Board" Message Notification ⁸	Send emergency message board update to specified addresses
Spam Filter	Tomodachi Email Filter ⁹	Always accept messages from mail addresses saved in SAB

¹Any existing SAB content is deleted.



²Any existing Phone Book content is deleted.

³ If the same entry item is edited in Phone Book and SAB, SAB content is referenced.

⁴Unrelated SAB changes remain.

⁵Unrelated Phone Book changes remain.

⁶Access this function via handset or a PC.

⁷Backup resets notification setting; handset address is sent to all addresses.

⁸Backup resets notification setting; updates are not sent to any address.

⁹Export Phone Book content to SAB beforehand.

Service Usage Outline

Complete Contract

Visit a SoftBank Shop, dial 157 from a SoftBank handset for SoftBank Mobile Customer Center, General Information or access My SoftBank (Japanese) via Yahoo! Keitai.



Receive User ID & Password

After subscription, user ID and password arrive via SMS.

• User ID and password are required to use SAB via a PC.



Use SAB

Export Phone Book content to SAB.



Precautions

Unsynchronizable Items

SAB restoration cancels these Phone Book settings:

- Picture, Tone/Video, Vibration
- Unintentional Phone Book or SAB Content Deletion
- When no Phone Book content exists, selecting Synchronize, Sync from Client or Backup deletes all SAB content.
- When no SAB content exists, selecting Synchronize, Sync from Server or Restore deletes all Phone Book content
- Phone Book ⇔ SAB Content Capacity Disparities When the number of savable items varies between Phone Book and SAB entries, Synchronization reflects lower limit.
- Contract Termination

SAB content is deleted upon contract termination.

- SAB Transfers to New Handsets
- SAB-Compatible 3G Handsets SAB remains as last saved and is fully accessible.
- Other 3G Handsets SAB remains as last saved and is accessible via PC.
- V3/V4/V5/V6/V8 Series Service contract is terminated and SAB content is deleted.
- When Double Number is Active

Regardless of usage mode setting, all Phone Book content is backed up.





13

Backup & Restore

Backup (Phone Book → SAB)

Any existing SAB content is deleted.





S! Addressbook Menu

- Start Sync → Backup

 → ●
- - Backup starts; when complete, details appear.

Canceling Backup (y) → Yes → ●

Restore (SAB → Phone Book)

Any existing Phone Book content is deleted.

- In S! Addressbook menu,

 Start Sync → → Restore

 → ●
- - Restore starts; when complete, details appear.
- Restore complete

Canceling Restore y → Yes → ●

Synchronizing Phone Book

Synchronize Options:

Synchronize	Synchronize Phone Book and SAB
Sync from Client	Add Phone Book changes to SAB
Sync from Server	Add SAB changes to Phone Book

If this is your first use of SAB (new handset), Synchronization is performed via Synchronize regardless of selection.

- In S! Addressbook menu, Start Sync → ● → Select option → ●
- - Synchronization starts; when complete, details appear.
- Synchronization complete



Infrared

Activating Infrared via Main Menu	● Settings ● ⊖ Connectivity ► Infrared ● Switch On/Off ● → On(3 min.) ●	
Sending My Details	● → □ → □ → Send My Card → ● → Via Infrared → ● → Yes → ● → Transfer starts	
Sending non-Phone Book files	In file list, select file → ⊚ → Send (or Send/ Blog) → ● → Via Infrared → ● → Yes → ● Transfer starts	
Sending images via IrSS Transfer without reducing size	● Settings • ● • ⊖ Connectivity Infrared • ● IrSS Key Setting • ● Send via IrSS • ●	

IC Transmission

	Disabling one file reception	● Settings ● ● Oconnectivity IC Transmission ● ● 1 File Reception ● ● Off(Disabled) ● ●
;	Sending My Details	● ◆ ○□ ◆ ◎ ◆ Send My Card ◆ ● ◆ Via IC Transmission ◆ ● ◆ Yes ◆ ● ◆ Transfer starts
	Sending non-Phone Book files	In file list, select file ♦ ◎ ♦ Send (or Send/ Blog) ♦ ♦ Via IC Transmission ♦ ♦ Yes ♦ ♦ ♦ Transfer starts

Bluetooth®

General

a١	loaking handset to void connection equests	Settings One of the setti
af B	etting idle time iter which luetooth [®] is anceled	● Settings • ● • ○ Connectivity • Bluetooth • ● My Device Settings • ● • Bluetooth Timeout • ● Select time • ●
O	witching audio utput to wireless evice	Settings My Device Settings Sound Output Bluetooth Device is set automatically when connection is made from wireless Headphones.
В	hanging luetooth [®] name r handset	Settings Output Bluetooth Output My Device Settings Output Device Name Output Enter name Output Device Name
	alking on andsfree device	● Settings ● ● ⊖ Connectivity ● Bluetooth ● ● My Device Settings ● ● Handsfree Setting ● ● Handsfree Mode ● ●
re BI S!	roiding connection quests from uetooth®-compatible Applications in andby, etc.	● Settings → ● → ⊙ Connectivity → Bluetooth → ● → My Device Settings → ● S! Appli Request → ● → Off → ●
В	pening luetooth®-related andset properties	● Settings ● ● O Connectivity ► Bluetooth ● ● My Device Details ● • Press ⊙ to view service details.
В	ctivating luetooth [®] via ain Menu	● Settings → ● → ○ Connectivity → Bluetooth → ● → Switch On/Off → ● → On → ●



■ Bluetooth® Watches

Synchronizing Bluetooth® watch with handset	● Settings ● → Connectivity → Bluetooth → ● → Setting Watch → ● → Set BT-Watch Time → ● → Yes → ● • Connect handset to a Bluetooth® watch beforehand
Enabling/disabling Bluetooth® watch responses	Settings Setting Watch Setting Watch Notification Select item Permit or Prohibit Register a Bluetooth® watch beforehand.

Paired Devices

Faired Devices	
Editing Paired Device list	
	Renaming Paired Devices Change Name
	Deleting Paired Devices Delete → ● → Yes → ● To delete a device connected to handset, choose Yes and press ●.
Disconnecting devices	● Settings ● ● ◇ Connectivity ◆ Bluetooth ● ● Paired Devices ● ● Select connected device ● ●
Connecting devices supporting handsfree telephony and audio output by service	● Settings ● ● ○ Connectivity ● Bluetooth ● ● Paired Devices ● ● Select device ● ○ ● Select Service ● ● Handsfree function or Audio function ● ●

Specifying a preferred device for wireless connection	Start Here
	For Handsfree Telephony Handsfree On ● For Handsfree On, specified device reconnects to handset when placing/receiving calls.
	For Audio Output Audio On ● For Audio On, Media Player/TV audio output is redirected to specified device automatically when Sound Output is set to Bluetooth Device.
Canding Files	

■ Sending Files

	● ◆ ○□ ◆ ⑤ ◆ Send My Card ◆ ● ◆ Via Bluetooth ◆ ● ◆ Select device ◆ ● ◆ Yes ◆ ● ◆ Transfer starts
Sending non-Phone Book files	In file list, select file



Backup

■ Backup & Restore

Backing up all items	■ Settings ■ Connectivity Backup/Restore ■ Backup All Items ■ Enter Handset Code ■ Yes ■ Yes ■ Backup complete ■ ●
Encoding data for backup	● Settings ● ○ Connectivity Backup/Restore ● Settings/Manage ● Encode Settings ● Select Item ● On ● • Available for Phone Book, Messaging folders, Calendar and Tasks.
Restoring all items	● Settings ● Oconnectivity Backup/Restore ● Restore All Items ● Enter Handset Code ● Yes ● Yes ● Restore complete ● ●

■ Backup Files

		Settings > • Connectivity >
Deleting backup	Backup/Restore → ● → Settings/Manage →	
	File Management → ● Select item ■	
	Tiles	● ⇒ Select file ⇒ ● (□/☑) ⇒ Complete
		selection ⇒ (¬) ⇒ Yes ⇒ (•)

S! Addressbook Back-up

Cancelling auto synchronization	● Phone ● S! Addressbook Backup ● Set Auto Sync ● Enter Handset Code ● Set On/Off ● Off ●
	Start Here
Changing auto synchronization settings	Changing Auto Sync Frequency Set Frequency Set Frequency Select frequency Enter/select date/time/day of the week For After Editing Ph.Book(10 min.), omit steps for date, time, etc.
	Changing Auto Sync Command Set Sync Mode Select command Select comma
Confirming user ID & password	● メニューリスト ● My SoftBank ● English ● ● Password confirmation for S! Address Book ● ● Follow onscreen instructions
Opening log	 Phone → O → S! Addressbook Backup → Sync History → O → Select record → O



File Transfer



Some files are not received

• If storage limit is reached during transfers, remaining files will not be received.



Cannot receive/accept connection requests even when Infrared/ Bluetooth® is On

- · Handset may not be in Standby.
- Keypad Lock/Function Lock may be active.
- Software Update may be in progress.



Phone Book settings are lost

- One file transfer resets these settings:
- Category, Tone/Video, Light, Vibration, Secret
- Picture setting may be lost depending on image; send the image separately and reassign it.



Calendar/Tasks settings are lost

- One file transfer resets these settings:
 - Alarm Tone/Video, Secret, S! Friend's Status



Bookmarks are not saved properly

- · Large Bookmarks may not be received correctly.
- Streaming Bookmarks are saved as Yahoo! Keitai Bookmarks.



Messages are not saved properly on handset

- · Messages may not be received depending on the size.
- Messages received via One File Transfer are saved to Other Documents folder and cannot be used as messages.
- Sky Mail may be received as S! Mail when transferred from other SoftBank handsets via All File Transfer.
- In All File Transfers, overwriting messaging folders deletes sort kevs.



Messages are not saved properly on recipient devices

- Mail Notices are saved as messages, invalidating complete message retrieval.
- When sending messages to other handset models via All File Transfer. Spam Folder messages may be saved to the incoming message folder.
- When sending messages in Drafts to other handset models via All File Transfer, only the first entered recipient may remain or SMS addressed to multiple recipients may not be saved.



Cannot find files in DCIM folder

· Received files in DCIM folder are saved to Pictures folder.

Infrared



Infrared transfer fails

- Infrared Port may be obstructed by dust, etc.; clean with a soft cloth.
- · Transfers may fail in direct sunlight, under fluorescent lighting or near infrared equipment.



Backup & Restore



Backup fails

 Check handset/Memory Card memory; backup may fail if the memory is low.



Some files are not restored

• If storage limit is reached during Restore, remaining files will not be restored.



Cannot use backup files on other SoftBank handsets or PCs

• Some backup files may not be usable on other SoftBank handsets or PCs.



Cannot open backup files

 Some backup files may open only after being restored to handset.



Phone Book settings are lost

• Picture setting may be lost depending on image; send the image separately and reassign it.



Messages are not saved properly

- Transfer may delete sort keys.
- Mail Notices are restored as messages, invalidating complete message retrieval.



Bookmarks are not saved properly

- Yahoo! Keitai, Streaming and PC Site Browser Bookmarks are all backed up as a single file.
- Streaming Bookmarks are saved as Yahoo! Keitai Bookmarks.

Exporting Backed Up Data to Other SoftBank Handsets



Messages are not saved properly

- If spam filter is available on recipient handset, Spam Folder messages are saved in spam folder regardless of the setting. (If unavailable, they are saved as normal received messages.)
- When restoring draft messages, only the first entered recipient may remain or SMS addressed to multiple recipients may not be saved.

Importing Data Backed Up on Other SoftBank Handsets



Messages are not saved properly

- · Messages may not be restored depending on the size.
- Sky Mail may be restored as S! Mail.

