

Data Folder	12-2
Opening Files	12-3
Managing Files & Folders	12-4
Memory Card	12-5
Memory Card Structure & Contents	12-5
Using Memory Card.....	12-6

Backup	12-9
Backup & Restore	12-9
Additional Functions	12-11
Troubleshooting	12-14

12

Data Folder & Memory Card



Data Folder

Handset files are organized in folders by file format.

■ Preset Folders

	Contents
Pictures*	Still images
DCIM	Large still images on Memory Card (images captured with save location set to SD(DCIM))
Ring Songs-Tones*	Downloaded melodies and other sound files
S! Appli*	S! Applications
Widget*	Widgets
Music*	Downloaded Chaku-Uta Full® files
Videos*	Video images
Lifestyle-Appli*	Lifestyle-Appli required to use Osaifu-Keitai®
Books*	Downloaded e-Books, etc.
Customized Screen*	Downloaded Customized Screen files
Status Templates	Combinations of Status Icon and Status Label for S! Friend's Status
Decoration Call	Decoration Call files created on handset or obtained via mail
Flash®	Downloaded Flash® (animation) files
Other Documents	Other files (Dictionary files, etc.)

*Contains corresponding Yahoo! Keitai menu shortcut.

Memory Status

- Delete messages/files when memory is low. Handset performance may be affected when memory is full.

MENU or **●** ➔ **Data Folder** ➔ **Memory Status** ➔ **Phone Memory** or **Memory Card**



Opening Files

1 MENU or → Data Folder



- Unselectable files/folders appear in gray.
- To show/hide sub folders, highlight a folder and press  or .

2 Select folder

To open a sub folder, highlight it and press **Open** or .



File List

3 Select file



- The content plays or appears.
- To return to file list, press **CLEAR/BACK** or .

S! Mail Attachments

After , highlight file → **Options** or  → **Send** → **As Message**

- When a confirmation appears, follow onscreen instructions.

Copy Protected Files (or)

- Some functions may be unavailable.

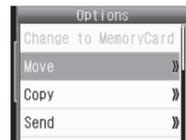
Handling Open Images

Open Next/ Previous Images	Next/Prev. or 
Zoom In/Out	Options or  → Operation → Zoom In or Zoom Out
Rotate	Options or  → Operation → Rotate

Slide Show

Available for Pictures or DCIM folder.

1 In file list, highlight file → **Options** or



File Options Menu

2 Slide Show

- Slide Show starts.
- Tap Display to access Softkeys (**Set**, **Stop**, etc.).

3 → Slide Show stops

Changing Interval

In ,  → **Speed** → **Select speed**

- When Speed is set to **Manual**, press /#.3.5 or * to advance or reverse frame.

Advanced

-   Switching file list view  Changing image quality  Changing Slide Show settings (And more on P.12-11)



Managing Files & Folders

Adding Folders

May be unavailable for some folders.

1 **MENU** or  ➔ **Data Folder**
➔ **Select folder**

2 **Options** or 
If **Download** is highlighted or folder is empty, skip ahead to **4**.

3 **Manage Items**



Manage Items Menu

4 **Create Folder** ➔ **Enter name**
➔ **Done** or 

Renaming Folders

After **1**, highlight folder ➔ **Options**
or  ➔ **Manage Items** ➔ **Rename**
➔ **Enter name** ➔ **Done** or 
• Assign different names to folders within a layer.

Moving Files

Some files may not be moved.

1 In file list, highlight file ➔ **Options** or 

2 **Move** ➔ **Phone** or **Memory Card**

3 Select folder

4 **Move here**

Copying Files

[File List] Highlight file ➔ **Options** or  ➔ **Copy** ➔ **Phone** or **Memory Card** ➔ Select folder ➔ **Copy here**

Selecting Multiple Files

1 In file list, **Multi Select** or  ➔ **Select file** ( ➔  ➔ )
• Repeat **1** as needed. (To uncheck, highlight a file with  and press **Uncheck** or .)

Hiding Folders

Restrict access to created folders.
Only handset folders can be hidden.

1 In file list, highlight folder ➔ **Options** or 

2 **Set Secret** ➔ **Enter Handset Code** ➔ **OK** or 

Accessing Secret Folders

[File List] **Options** or  ➔ **Unlock Temporarily** ➔ **Enter Handset Code** ➔ **OK** or 

Advanced

 ● Opening file properties ● Renaming files ● Sorting files ● Deleting files & folders ● Canceling Secret ● Handling SVG files with handset keys (P.12-12)



Memory Card Structure & Contents

Memory Card Structure		Contents (Location when Viewed on Handset)		
DCIM	XXXSHARP		Still images in DCIM	
PRIVATE	MYFOLDER	Local Contents	SD Local Contents	
		Mail	Messaging folder backups (Received Msg., Sent Messages and Drafts)	
		My Items	Book	e-Book files in Data Folder (Books)
			Bookmarks	Yahoo! Keitai Bookmarks
			Character	PNG files in Data Folder (Character)
			CSI	Decoration Call files in Data Folder (Decoration Call)
			Custom Screens	Customized Screen files in Data Folder (Customized Screen)
			Flash(R)	Flash® Wallpaper files in Data Folder (Flash®)
			Flash(R) Ringtones	Flash® ringtones in Data Folder (Flash® Ringtones)
			Games and More	S! Applications
			Hot Status Template	Template files in Data Folder (Status Templates)
			Mail Art	Files in Data Folder (Mail Art)
			Message Templates	Graphic Mail templates in Templates folder
			Music	Music files in Data Folder (Music)
			Other Documents	Other files in Data Folder (Other Documents)
			Pictograms	GIF files in Data Folder (My Pictograms)
			Pictures	Still images in Data Folder (Pictures)
			Sounds & Ringtones	Melodies and other sound files in Data Folder (Ring Songs-Tones)
			Videos	Video files in Data Folder (Videos)
		Virtual Space	S! Town files	
		Widget	Widget files in Data Folder (Widget)	
		WMAudio	WMA files for Media Player (WMA)	
		SH_Folder	Application management files	
Utility	Backup files (Phone Book), etc.			
SHARP	MOBILE	Backup files (User Dictionary), etc.		
SD_AUDIO		SD-Audio files for Media Player (SD AUDIO)		



Using Memory Card

Use microSD™/microSDHC™ Memory Card (hereafter "Memory Card") to save and organize files for use on 931SH.
Use recommended Memory Cards only. For details, see **P.19-18** "microSD™ Memory Card Compatibility."

Precautions

- Do not force Memory Card into or out of handset.
- Keep Memory Cards out of infant's reach; may cause suffocation if swallowed.
- Do not touch terminals or expose them to metal objects.
- SoftBank is not liable for any damages resulting from accidental loss/alteration of information. Keep a copy of Phone Book entries, etc. in a separate place.

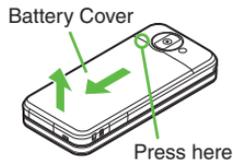
Important Memory Card Usage Notes

- Never remove Memory Card or battery while files are being accessed.
- Be careful not to erase or overwrite files accidentally.

Inserting

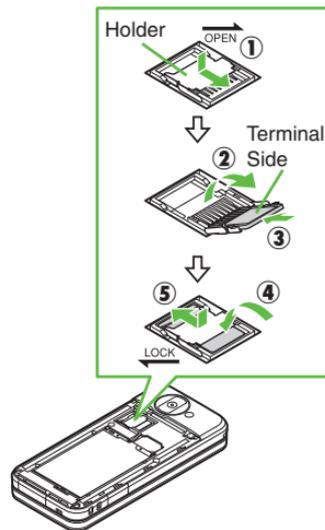
Turn handset power off first.

1 Remove cover



- Press and slide as shown.

2 Slide holder as shown in ① (toward OPEN▶) and lift it as shown in ②



Advanced

- Using HTML files on Memory Card (**P.12-12**)



3 Insert card (terminals down) into holder as shown in 3

- At time of purchase, a plastic dummy card is inserted into holder to protect contact pins. Remove the dummy when inserting Memory Card.
- Do not insert other objects into Memory Card holder.

4 Replace holder and slide as shown in 5 (◀LOCK)

5 Close cover



- Position and slide the cover gently as shown until it stops.

If Appears after Power On

- Memory Card may not be inserted properly; reinsert the card.

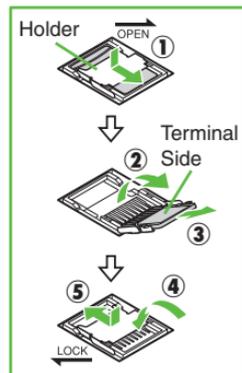
Removing

Turn handset power off first. (Battery does not need to be removed.)

1 Remove cover then lift holder

2 Slide out card gently as shown in 3

3 Replace holder then close cover



Format Card

When using a new Memory Card for the first time, format it on the handset before trying to save files, etc. Format Card deletes all Memory Card files, even those created on other devices.

1 MENU or → Settings → Highlight Connectivity tab → Memory Card



2 Format Card → Yes

- Offline Mode is set. Handset transmissions are suspended until format is complete.



- 3 Enter Handset Code → *OK*
or ●



- 4 **Yes**
• To cancel, select *No*.

Precaution

- Never remove Memory Card or battery while formatting; may cause damage.

Opening Memory Card Files

- 1 *MENU* or ● → *Data Folder*
- 2 *Options* or ✉ → *Change to MemoryCard*
 - Memory Card Data Folder opens.
- 3 **Select folder**
- 4 **Select file**



Backup & Restore

Back up information to Memory Card, and restore to handset as needed.

The following folders/entries can be transferred at once:

Phone Book*	Drafts*
Calendar*	Templates
Tasks*	Contents Keys
Bookmarks*	Data Folder
Notepad*	S! Town
Received Msg.*	Mail Groups
Sent Messages*	User Dictionary

*Selectable simultaneously via **Check Selection** in Options menu.

Precautions

- Not available if battery is low.
- Some items may not be transferable; some settings may be lost, or files may not transfer properly.

Transferring All Items

Use blank Memory Card for **Backup All Items**. Do not use the card to save other files after **Backup All Items**; backed up content may not be restored properly.

Transferring Selected Items

■ Received Msg.

- Transfer may delete sort keys.
- Mail Notices are restored as messages, invalidating complete message retrieval.
- If spam filter is available on recipient handset, Spam Folder messages are saved in spam folder regardless of the setting. (If unavailable, they are saved as normal received messages.)

■ Sent Messages

Transfer may delete sort keys.

■ Drafts

If transferred from Drafts, only the first entered recipient remains or SMS addressed to multiple recipients may not be saved.

■ Bookmarks

- Yahoo! Keitai, Streaming and PC Site Browser Bookmarks are all backed up.
- Streaming Bookmarks are saved as Yahoo! Keitai Bookmarks.

■ Contents Keys

Moving Keys to Memory Card creates a special file. Performing Backup again on the same Memory Card overwrites that file. Perform Restore beforehand.



Handset to Memory Card

Follow these steps to back up selected items at once:

- 1 MENU** or  ➔ **Settings** ➔ **Highlight Connectivity** tab ➔ **Backup/Restore**



Backup/Restore Menu

- 2 Backup Selected Items** ➔ **Enter Handset Code** ➔ **OK** or 
- 3 Yes**
- 4 Select item** (⇌) ➔ **Complete selection**
 - For **Phone Book**, confirmation appears. Select **Yes** or **No**.

- 5 Execute** or  ➔ **Yes**
 - To cancel, press **Cancel** or .

- 6 Backup complete** ➔ **OK** or  ➔ **OK** or 

Selecting Multiple Items at Once

In **4**, **Options** or  ➔ **Select option** ➔ **From** **5**

Selecting/Canceling All Items

In **4**, **Options** or  ➔ **Check All** or **Uncheck All**

Memory Card to Handset

Follow these steps to restore selected items: Restoring backed up content to handset overwrites current handset content (with the exception of Contents Keys).

- 1 In Backup/Restore menu, Restore Selected Items** ➔ **Enter Handset Code** ➔ **OK** or 
- 2 Yes**

- 3 Select item** (⇌) ➔ **Complete selection**

- 4 OK** or 
 - If no file list appears, skip ahead to **7**.

- 5 Select file**
 - Repeat **5** to complete selection.

- 6 OK** or 

- 7 Yes**
 - To cancel, press **Cancel** or .

- 8 Restore complete** ➔ **OK** or  ➔ **OK** or 

Selecting Multiple Items at Once

In **3**, **Options** or  ➔ **Select option** ➔ **From** **4**

Selecting/Canceling All Items

In **3**, **Options** or  ➔ **Check All** or **Uncheck All**

Changing Restoration Method

After **3**, highlight item ➔ **Options** or  ➔ **Change to Add Mode** or **Chg. to Overwrite Mode** ➔ **From** **4**

Advanced

-  ● Backing up all items ● Encoding data for backup ● Restoring all items ● Deleting backup files (P.12-13)



Data Folder	
File/Folder View Settings	
Switching file list view	MENU or Data Folder Highlight folder Options or Manage Items Change List View Select option
Changing image quality	MENU or Data Folder Select folder Select file Options or Switch Display (Picture Quality for Flash® file) Select quality
Hiding Softkeys in image view	MENU or Data Folder Select folder Select file Options or SW GuideDisplay Off
Changing Slide Show settings	<small>(Start Here)</small> MENU or Data Folder Select folder Highlight file Options or Slide Show See below
	Playing Once Repeat Off
	Playing Music BGM Settings Switch On/Off On
Showing Softkeys in Slide Show	Changing Music BGM Settings Play Ring Tones Select folder Select file
	MENU or Data Folder Select folder Highlight file Options or Slide Show SW GuideDisplay On

Using Files/Folders

Using files as Wallpaper	MENU or Data Folder Select folder Highlight file Options or Set as Wallpaper Vertical or Horizontal Assign or <ul style="list-style-type: none"> • For images smaller or larger than Display, select an option.
Using files as ringtones	MENU or Data Folder Select folder Highlight file Options or Set as Ringtone Select item <ul style="list-style-type: none"> • When prompted, enter ring time. • When a confirmation appears, follow onscreen instructions.
Using files as ringvideos	MENU or Data Folder Videos Highlight file Options or Set as Ring Video Select item <ul style="list-style-type: none"> • For For New Message or For New PC Mail, enter ring time.
Saving Phone Book entries	MENU or Data Folder Select folder Highlight file Options or Save to Phone Book As New Entry Complete other fields Save or <ul style="list-style-type: none"> • To add to an existing entry, select As New Detail.
Activating mobile camera, etc. in corresponding folders	MENU or Data Folder Select folder Options or Take Picture, Record Video or Record Voice



■ Managing Files/Folders

Opening file properties	<i>MENU</i> or → <i>Data Folder</i> → Select folder → Highlight file → <i>Options</i> or → <i>Details</i>
Renaming files	<i>MENU</i> or → <i>Data Folder</i> → Select folder → Highlight file → <i>Options</i> or → <i>Manage Items</i> → <i>Rename</i> → Enter name → <i>Done</i> or
Sorting files	<i>MENU</i> or → <i>Data Folder</i> → Select folder → <i>Options</i> or → <i>Manage Items</i> → <i>Sort</i> → Select method <ul style="list-style-type: none"> To reverse the order, sort by the same method again.
Deleting files & folders	<small>[Start Here]</small> <i>MENU</i> or → <i>Data Folder</i> → Select folder → See below
	<p>Single Files</p> Highlight file → <i>Options</i> or → <i>Delete</i> → Yes
Canceling Secret	<p>Folder & Files Within</p> Highlight folder → <i>Options</i> or → <i>Delete</i> → Enter Handset Code → <i>OK</i> or → Yes
	Unlock Secret folders temporarily and highlight folder → <i>Options</i> or → <i>Unset Secret</i> → Enter Handset Code → <i>OK</i> or

Handling SVG files with handset keys	Line Scroll
	Page Scroll (Up), (Down), (Right), (Left)
	Zoom (Zoom out), (Zoom in)
	Rotate (Counterclockwise), (Clockwise)
	Key Action Mode
	Default View
Memory Card	
Using HTML files on Memory Card	<i>MENU</i> or → <i>Settings</i> → Highlight <i>Connectivity</i> tab → <i>Memory Card</i> → <i>SD Local Contents</i> → Select title



Backup

■ Backup & Restore

Backing up all items	<p><i>MENU</i> or   <i>Settings</i>  Highlight <i>Connectivity</i> tab  <i>Backup/Restore</i>  <i>Backup All Items</i>  Enter Handset Code  <i>OK</i> or   <i>Yes</i>  <i>Yes</i>  Backup complete  <i>OK</i> or   <i>OK</i> or  </p>
Encoding data for backup	<p><i>MENU</i> or   <i>Settings</i>  Highlight <i>Connectivity</i> tab  <i>Backup/Restore</i>  <i>Settings/Manage</i>  <i>Encode Settings</i>  Select item  <i>On</i></p> <ul style="list-style-type: none"> • Available for Phone Book, Messaging folders, Calendar and Tasks.
Restoring all items	<p><i>MENU</i> or   <i>Settings</i>  Highlight <i>Connectivity</i> tab  <i>Backup/Restore</i>  <i>Restore All Items</i>  Enter Handset Code  <i>OK</i> or   <i>Yes</i>  <i>Yes</i>  Restore complete  <i>OK</i> or   <i>OK</i> or  </p>

■ Backup Files

Deleting backup files	<p><i>MENU</i> or   <i>Settings</i>  Highlight <i>Connectivity</i> tab  <i>Backup/Restore</i>  <i>Settings/Manage</i>  <i>File Management</i>  Select item  Select file (<input type="checkbox"/>  <input checked="" type="checkbox"/>)  Complete selection  <i>Delete</i> or   <i>Yes</i></p>
-----------------------	--



Data Folder

? Cannot copy files properly

- Files may be copy/forward protected. (If a copy/forward protected file is included in selected files, only the remaining files are copied.)

? Copied/moved files cannot be used on PCs, etc.

- Some files may not be usable on other SoftBank handsets or PCs, etc.

? Cannot sort files properly

- Check the number of files/folders in the folder. Files/folders in folders containing 241 or more files/folders are sorted per 240 files/folders in the order they were saved. The order may change when a file/folder is deleted, etc.

? What should I be careful about when entering file names?

- Single-byte Symbols ¥, /, :, ;, ,, <, >, /, ?, # and " are not supported.

Backup & Restore

? Backup fails

- Check handset/Memory Card memory; backup may fail if the memory is low.

? Cannot restore some messages

- When importing data backed up on other SoftBank handsets, some messages may not transfer depending on the size.

? Some files are not restored

- If the limit is reached during Restore, remaining files will not be restored.

? Cannot use backup files on other SoftBank handsets or PCs

- Some backup files may not be usable on other SoftBank handsets or PCs.

? Cannot open backup files

- Some backup files may open only after being restored to handset.

? Phone Book settings are lost

- Picture setting may be lost depending on image; send the image separately and reassign it.

? Messages are not restored properly

- Sky Mail may be restored as S! Mail when imported from other SoftBank handsets.

