Messaging	6-2
Basics	6-2
Customizing Handset Address	. 6-3
Sending Messages	6-4
Sending S! Mail	6-4
Sending SMS	
Incoming Messages	6-8
Incoming Messages Opening & Replying	
	6-8
Opening & Replying	6-8 6-10
Opening & Replying Handling Messages	6-8 6-10

Chat Folder	. 6-13
Using Chat Folders	6-13
Mail Groups	. 6-14
Creating Groups for Broadcast Mail.	6-14
PC Mail	. 6-15
Additional Functions	. 6-18
Troubleshooting	. 6-32

6

Messaging

Basics

Use the following messaging services.

SMS

Exchange up to 160 alphanumerics with SoftBank handsets.

S! Mail

Exchange up to 30,000 characters with e-mail compatible handsets, PCs, etc; attach media files, etc.

Send Graphic Mail; set Feeling Setting in subject field when messaging SoftBank handsets.

PC Mail

Receive or reply to PC mail account messages. Use 931SH to handle PC Mail messages like SMS or S! Mail.

Available Entry Items

Recipient Subject		Message	Attachment	
SMS	Available*	N/A	Available	N/A
S! Mail	Available	Available	Available	Available
PC Mail	Available	Available	Available	Available

*SoftBank handset numbers only.

- A separate contract is required to use S! Mail and receive e-mail from PCs, etc.
- For more information, see SOFTBANK MOBILE Corp. Website (**P.19-18**).

Auto Retry Function

If recipient's handset is off/out-of-range, a sent message is saved in Server Mail Box and delivery attempted at regular intervals. (Undeliverable messages are deleted.)

Auto Resend

When Auto Resend is active, handset automatically resends unsent messages up to two times. Cancel to disable (**P.6-28**).

Customizing Handset Address

Change alphanumerics before @ of the default handset mail address. For more information, see SOFTBANK MOBILE Corp. Website (**P.19-18**).

Changing Address



Address Settings

Handset connects to the Internet.
 Select *English*, then follow onscreen instructions.

Saving	Add	ress
--------	-----	------

When handset address is changed, SoftBank sends new address confirmation via S! Mail.

I	Message

To save new address to My Details, follow these steps. (New address is effective even if not saved.)















Sending Messages

Sending S! Mail

Follow these steps to send S! Mail to a number/address saved in Phone Book:

n

⊠ or ☑/ ♦ Create Message

When a PC Mail Account exists, select *S! Mail*.



S! Mail Composition Window

000

Add Recipient

Phone Book

Highlight katakana row Select entry



Select number or mail address

- Omit 🕞 if only one number or address is saved.
- When a mail address is entered, do not use single-byte katakana in message text or subject.
- Enter Subject ➡ Enter subject ➡ Done or ●

<Enter Text> lessage:

Text Entry Window

Enter message 🕈 Done or 💿

Til® 🛦			Ti d
⊠S! Mail	SI	ze	383B
오 Ueda Mil	(10	_	
🗉 Wedding			
🔏 Atta	ach I	Fi1	е
Please brin nd a tripoc moto and Mi 's wedding I will bri	ito ss k	Mr. (awa	Yama ahashi

S! Mail Composition Window



Send or Y 🔽

• To cancel, press *Cancel* or <u>y</u> during transmission.

Incoming Calls while Creating Message

• Content is saved temporarily. End the call to return.

Previewing Outgoing Message

After ⊖, Options or ⊠∕ ♦ Preview Message

Pictogram Entry

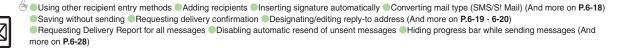
- In Pictogram List, press *A/a* or Raw to toggle cross-carrier Pictograms and all Pictograms.
- Pictogram appearance may differ by carrier.

Switching Lines in Dual Mode (P.2-27)

[S! Mail Composition Window]

Options or ☑7 → Switch Line → Select line

Advanced



Attaching Files

Send attachments to compatible handsets. Follow these steps to attach images to S! Mail:

In S! Mail Composition window after composing message, Attach File





Picture
Select folder

Select file

When a size list appears, select attachment size

T il	• 🕹 🖬
\boxtimes	S! Mail Size 13KB
2	Ueda Mikio
	Wedding
8	Attach (1)
nd mot	ase bring a camera a a tripod to Mr. Yama o and Miss Kawahashi wedding next Sunday.



Send or Y Transmission starts

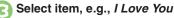
Attaching Non-Image Files • In ②, select a folder other than *Picture*. then select a file Attaching Multiple Files After ⓒ, Attach (1) Attach File From 🕗

Sending Feeling Mail

In S! Mail Composition window after composing message, *Options* or Feeling Settings



Select category, e.g., Happy/Glad



_ĭ, ©	*		TH.
⊠\$!	Mai1	Size	404B
<u>ی</u> Ue	da Mik	io	
	Weddir	Ig	
8	Atta	ich Fil	е

Send or Yr Transmission starts

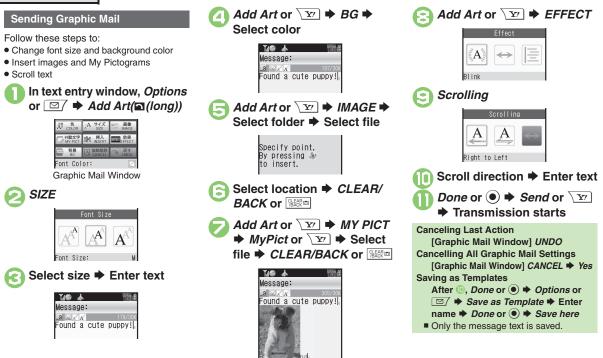
Canceling Feeling Mail [S! Mail Composition Window] Select subject field
Select Pictogram, e.g., ◆ CLEAR/BACK or State
◆ Done or ●

Advanced

🖑 Capturing/recording and attaching Set Auto Play File (P.6-20) Disabling image auto-resize Enabling/disabling image auto-open or sound auto-play Attaching captured/recorded files unsaved (P.6-30)



Sending Messages

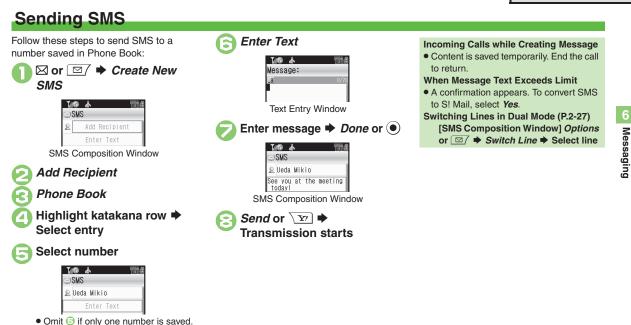


Advanced



Creating Graphic Mail from templates Changing text color, size & effect Changing text color Inserting background sound Inserting Flash[®] file
Inserting horizontal line Flashing text Aligning text (left/right/center) (P.6-20 - 6-21)

6-6



Advanced

Using other recipient entry methods Adding recipients Using Speed Dial/Mail list Converting mail type (SMS/S! Mail) (And more on P.6-18)
 Saving without sending Sending automatically later Requesting delivery confirmation Changing Server sent message storage limit (And more on P.6-19 - 6-20)



Changing Server sent message storage limit Changing SMS Server number Changing character encoding for composing messages (P.6-31)

Incoming Messages

Opening & Replying

Opening New Messages

Information window opens for new mail.

• See P.6-17 to receive PC Mail.



- By default, complete S! Mail messages including attachments are retrieved; transmission fees apply depending on the price plan.
- Automatic message retrieval while abroad may incur high charges since flat-rate packet transmission plans do not apply during international roaming. Set handset to retrieve initial portion of message text, then manually retrieve complete message as needed.

Delivery Report

 Information window opens for Delivery Report. Follow these steps to open it: Delivery Report ➡ Select message with report ➡ Report or ∑

Advanced



Opening new mail out of Standby Retrieving new S! Mail manually Retrieving Server Mail list Retrieving remaining portions (And more on P.6-21)
 Muting ringer, etc. for messages sorted into Secret folders Hiding graphics above Information window Disabling 3D Pictogram (And more on P.6-28 - 6-29)
 Disabling automatic S! Mail retrieval in Japan Disabling automatic S! Mail retrieval abroad Retrieving specified messages (P.6-29 - 6-30)

Message



Select message



 Message text appears in 3D animation (3D Pictogram).

Select 3D Pictogram option

Message window opens.

Mail Notice

- When Message DL is not set to *Auto (All)*, Server sends initial portion of message text in each of the following cases:
 - The message was sent to multiple recipients
 - Files are attached to the message

Receiving Feeling Mail

Small Light, Vibration and ringtone respond according to settings.

Attached Images

- Attached images open automatically.
- Messages with Quiz
 - Enter or select answer
 - Message cannot be opened until the correct answer is entered or selected.

Animation View

 When a specific Pictogram is included in subject or message text, corresponding animation appears in message window background.

Window Description

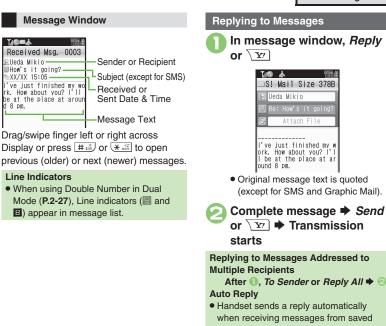
Message List



	Unread	8	Mail Notice (remaining portion exists)
۲	Read	Unread Delivery Report	
Ø	Sent	6	Attachments
Ř	Failed	Ê	Protected
	Replied	0	Priority (High)
۲	Forwarded	Ø	Priority (Low)
	Send Reservation set	۵	USIM Card SMS

sws or Pc appears for SMS/PC Mail messages (⊠, etc.).

Advanced



numbers or addresses in specified mode.

🕙 🔍 Using linked info 🔍 Saving attachments to Data Folder 🔍 Looking up message text words in dictionaries 🔍 Jumping to message top/bottom 🔍 Replying without quoting original message text Opening received message for reference OReplying quickly using fixed text OReplying to messages automatically (And more on P.6-22 - 6-23)

Selecting auote option (P.6-28)



Handling Messages

Managing & Using Messages

Messaging Folders

Messages are organized in folders by type.



-Received Messages -Incomplete/ Unsent Messages

Sent Messages

Failed or Send Reservation Messages

Auto Delete

 Oldest received/sent messages are deleted automatically to save new ones when memory is full. Protect important messages to avoid unintentional deletion.

Opening Help

• Follow these steps in folder list, message list or message window:

Options or **□** → *Help*

Checking Messages





- When a PC Mail Account exists, folder with the name specified in Account Name appears.
- Highlight a folder and press %-b or \vee b inde/show sub folders. To open full message list, hide sub folders and select *Mail*.

Select folder





Select message

	Ĩ,∣®	*		前領
	Rece	ived	Msg.	0003
	£Ueda ≣How' %=XX/X	s it 9 X 15:0	go i ng?)5	
	l've j rk. Ho be at d 8 pm	the pi	inished ut you' lace at	d my wo 2 1'11 t aroun
	Mes	sage	e Wir	dow
ir	ng M	ess	ages	;

In message list, highlight message ➡ *Options* or ⊠/ ➡ *Manage Msg.*

🗩 Lock

Protect

Canceling Protection In ②, Unlock

Advanced



Selecting multiple messages
 Color-tagging messages
 Deleting messages
 Deleting messages
 Sending from Drafts
 Sending unsent messages
 Checking Server Mail message count and volume
 Changing message
 window scroll unit
 Selecting automatic deletion option for received messages
 Canceling automatic deletion of oldest sent messages
 (And more on P.6-24 - 6-25)

Handling Messages

Searching Messages

Search messages by message text, sender/recipient address. etc. Follow these steps to search by subject or message text:

\boxtimes or \square / \Rightarrow Received Msq. or Sent Messages

Options or *I i Search*

Search All Msg.

Subject or Message Text + Enter text **>** Done or **()**

Searching within Mail Folder In 🐵. Search Folder 🜩 🕗 Searching by Address (Exact Match) In (2), Address(Exact)
Select method
Select/set number/address Searching by Address (Partial Match) In (2), Address(Include) + Enter text ➡ Done or ● Searching within Message Text Follow these steps to find specific words/ phrases: limit search by character type. [Message Window] Options or 🖂 🗭 Search Text
Enter text
Done or ■ Press *Next/Prev.* or \\<u>Y</u>'/ \[] to jump to next/previous search result.

Hiding Folders

Messages appear in Chat Folders even if source messages are sorted into Secret folders.

 \boxtimes or \boxtimes / \blacklozenge Received Msq. or Sent Messages



Highlight folder

Options

Options	I
Rename	
Create New Folder	
Relocate Folder	
Set Secret	
My Folders	

Set Secret
Enter Handset Code \Rightarrow OK or \bigcirc \Rightarrow OK or \bigcirc

Accessing Secret Folders After 1. Options or 7 + Unlock Temporarily
Finter Handset Code ➡ OK or ●

Advanced

🖑 🍽 Moving messages manually 🔍 Renaming folders 🔍 Deleting folders 🔍 Adding folders 🔍 Moving folders 🔍 Changing status of all messages within folders to read Canceling automatic deletion of messages within folders Retrieving PC Mail for specified folder Canceling Secret Searching messages within specified folder (P.6-25)

Sorting Messages into Designated Folders

Sort messages by sender/recipient or partially matching text in sender/recipient address, subject or SMS message text.

- \boxtimes or \square / \Rightarrow Received Msq. or Sent Messages
- Messaging

Highlight target folder 🗭 Options or $\Box 7$

My Folders
Select blank entrv





Sender(Exact) (Recipient(Exact) for Sent Messages)





- Select method
 Select/set number/address
- *Confirm* or *Y* Saved

Sort by Partially Matching Text In (2), Sender(Include) (Recipient(Include) for Sent Messages) or Subject + Enter text Done or ● ⇒ ○

Filtering Spam

Follow these steps to filter messages from handset numbers/addresses not saved in Phone Book into Spam Folder:





Anti Spam Measures Enter Handset Code
Code or 🔘









6-12

Chat Folder

Using Chat Folders



A	Options dd New Member
Re	ename
C	reate New Folder
De	elete Folder
Se	et Secret



Select method Select/set number/address

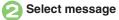


Confirm or $\mathbf{Y} \Rightarrow$ Saved



Changing Members

_Til@ 🛦	1911
Chat Fol	der
Group①	2/ 2
I'II be heading ≥	
Ueda Mikio I've just finis	xx/xx 15:05 shed my w



Advanced



Mail Groups

2

Messaging

Creating Groups for Broadcast Mail

Select entry →

Set Mail Group	
----------------	--

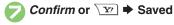


Til® 🛦	- Mil
Ueda Mikio	
1 090392XXXX1	
🚏 aabb@xxx. yyy	

Select number or mail address



- Omit if only one number or address is saved.
- Repeat 🕞 🕞 to add members.





Advanced

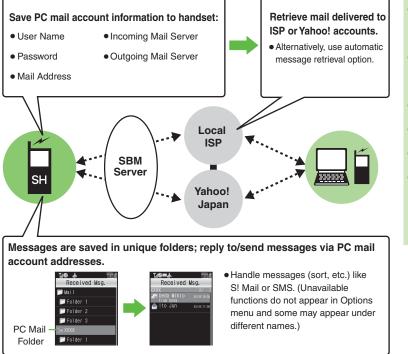
Benaming Mail Groups Deleting Mail Groups/Group members Changing Mail Group members (P.6-26)

6-14

Messaging

PC Mail

Receive or reply to PC mail account messages.



Important PC Mail Usage Notes

- Receiving PC Mail for the first time after PC Mail Account setup may incur high charges due to large-volume packet transmissions.
- Setting handset to retrieve PC Mail automatically may incur high charges; remember this, especially when using handset outside Japan.
- Other functions may slow while handset is checking for new messages.
- Checking for new messages may incur transmission fees even when none exists.
- Single-byte katakana and Pictograms are not supported.
- When messages sent from handset to PC mail account are retrieved by handset (then opened, replied with quotes, forwarded, etc.), included Pictograms may not appear or may appear as different characters.



PC Mail

PC Mail Account Setup

- Proceed with setup according to information supplied by ISP.
- PC Mail services may be unavailable depending on the services, settings or contract details for your PC mail account. Confirm compatibility with POP/SMTP message retrieval/transmission via e-mail software beforehand.

Mandatory Items for Retrieval

User Name	Required to connect to incoming mail server		
Password	Required to connect to incoming mail server		
ReceivingServer	Incoming mail server address		

Mandatory Items for Transmission

Mail Address	Address to use PC Mail
Sender Server	Outgoing mail server address

Setting Other Items

 Edit information as needed; for description, highlight an item and press *Help* or



- <Empty>
- Account Name ➡ Enter name ➡ Done or ●

Set Receiving → Select item → Select/set item → OK or ^Y

• User Name, Password and ReceivingServer are mandatory.

Set Sending ➡ Select item Select/set item

 Mail Address and Sender Server are mandatory.

- OK or Y → Confirm or Y → OK or)
 When a message appears, follow onscreen prompts.
 Using Yahoo! Mail Addresses In , Set Quick Yahoo! Mail → Yes or No
 Follow onscreen instructions.
 Select No to create a new account.
 Editing Accounts In , select account → ○ - ○
 Deleting Accounts
 - In Θ , highlight account \Rightarrow Delete or $\square \uparrow \Rightarrow Yes$

Saving User ID & Password for Transmission

- If User Name and Password are unset Set Receiving items are automatically used for SMTP authentication. Follow these steps if ISP requires User Name and Password:
 - In ⓒ, Set Sending ♦ Sender Auth. ♦ Highlight SMTP Auth. ♦ Edit or ☑ ♦ User Name ♦ Enter name ♦ Done or ④ ♦ Password ♦ Enter password ♦ Done or ④ ♦ OK or ☑ ♦ CLEAR/BACK or ♦ ⊘



PC Mail

Retrieving New PC Mail

Retrieve new messages from created accounts. If message count is high, some may not be received on the first attempt.

 \boxtimes or \square / \Rightarrow *Get* or $\square /$

 To retrieve messages by account, select one.

PC Mail or □7

Select folder Select message



Message Window

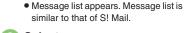
- Press *More* or Y' to retrieve full message.
- · Message window is similar to that of S! Mail.

When Handset is Set to Retrieve Messages Automatically Messages are received after set intervals. (Information window opens.) **Deleting Messages** [Message List] Highlight message 🗭 Options or <a>

Options or option
Yes

Checking Received PC Mail

 \boxtimes or \boxtimes / \blacklozenge Received Msa. Select folder

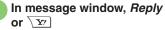


Select message

Message window opens.

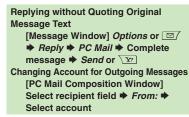
similar to that of S! Mail

Replying to PC Mail



- PC Mail Composition window opens.
- Original message text is guoted (except for HTML messages).





Sending PC Mail

Follow these steps to create and send PC Mail:

- \boxtimes or \boxtimes \checkmark \blacktriangleright Create Message
- Select PC Mail Account
- Complete message *Send* or Y
 Transmission starts

Converting PC Mail to S! Mail After 2. Options or 7 Convert to S! Mail
Yes

Note

• Single-byte katakana and Pictograms are not supported.



🕙 🗣 Retrieving complete PC Mail messages 🔍 Retrieving new messages automatically 🔍 Disabling automatic word wrap 🔍 Retrieving complete messages from specified addresses Restricting complete message retrieval by size (And more on P.6-30 - 6-31)



Additional Functions

	Creating Messages Recipient				Start Here ⋈ or ⋈ Settings Speed Dial/ Mail ⇒ See below
	Using other recipient entry methods	In Mail Composition window, Add Recipient Select method Select/set number/address	Editing Speed Dial/		Editing Entries Highlight entry ⇒ Options or ⊡∕ ⇒ Change ⇒ Select number/address ⇒ Select new
	Adding recipients	In Mail Composition window, select recipient field Add Recipient Select method Select/set number/address Confirm or V	Mail list	number/address → Save or Canceling Entries Highlight entry → Options or Selected → Yes	
	Switching recipient status (To, Cc and Bcc)	In Mail Composition window, select recipient field Highlight recipient Options or Select status Other recipients cannot see numbers/addresses set			Canceling All Entries Options or ⊡7 → Remove All → Yes
	(10,000,000)	to Bcc.	Messa	age Text	
	Using Speed Dial/ Mail list	Saving Recipients ⊠ or ⊇/ → Settings → Speed Dial/Mail → <empty> → Highlight katakana row → Select entry → Select number or mail address → Do not Assign → Save or ∑ Creating Messages In Standby, enter 0 - 99 (Speed Dial/Mail entry number) → Mail or ⊇/</empty>	•	Inserting signature automatically	 or <i>Settings Sl Mail Settings</i> <i>Signature Edit</i> <i>Edit</i> <i>Edit</i> <i>Signature</i> <i>Pauto Insert</i> <i>On</i> Signature is inserted above message text when forwarding messages or quoting original message text in replies. Not available for SMS. When using Double Number in Dual Mode (P.2-27), set signature by mode.
		 When messaging to SoftBank handset numbers, select S! Mail or SMS. 	Inserting	ı signature	In text entry window, <i>Options</i> or ⊠/ ⇒ <i>Insert</i> Font Size ⇒ Signature
		Start Here In Mail Composition window, select recipient field ⇒ See below	Previewi Pictogra	ng 3D	In Mail Composition window, <i>Options</i> or ⊠7 → 3D Pictogram
	Editing/deleting recipients	Editing Recipients Select recipient Edit Done or	Converti		In Mail Composition window, <i>Options</i> or ⊠/ → <i>Change to SMS</i> or <i>Convert to S! Mail</i> → <i>Yes</i>
		Deleting a Recipient Highlight recipient ⇒ Options or ☑/ ⇒ Delete	.)po (o		
ק		Deleting All Recipients Highlight recipient ⇒ Options or ☑ → Delete All → Yes			

6-18

Sending Messages

Save/Send Reservation/Cancel

Saving without sending	After completing message, <i>Options</i> or <a> 	
	Start Here After completing message, Options or ☑ → Send Reservation → See below	
Sending automatically later	Auto Send when Signal Returns Within the Network Yes	
	Designating Send Date/Time (within one week) Date & Time ⇒ Enter date/time ⇒ Assign or ● > Yes	
Canceling sent S! Mail	 ☑ or ☑ → Sent Messages → Select folder → Highlight message → Options or ☑ → Set Sent Cancel → Yes Available for messages sent to SoftBank handsets. 	

Messaging Settings

Requesting delivery confirmation	In Mail Composition window, Options or ☑/ Messaging Settings → Delivery Report → On ● Delivery Report arrives when message is delivered. ● Open sent message to check delivery status indicator: ■ Delivered, Unknown, Failed ● Not available for PC Mail.
Setting priority	In Mail Composition window, <i>Options</i> or 🖾 🔶 <i>Messaging Settings</i> 🌩 <i>Priority</i> 🕈 Select priority
Setting message to be deleted from recipient handset once read	In Mail Composition window, <i>Options</i> or <i>Messaging Settings Set Auto Delete On</i> • Available when messaging to SoftBank handsets.

Adding a reply request	In Mail Composition window, <i>Options</i> or ☑ → <i>Messaging Settings</i> → <i>Reply Request</i> → <i>On</i> • Available when messaging to SoftBank handsets.	
Restricting forward/delete	 In Mail Composition window, Options or	
	Start Here In Mail Composition window, Options or □ ⇒ Messaging Settings ⇒ Quiz ⇒ Switch On/Off ⇒ On ⇒ See below	
Locking message with Quiz	Using Preset Questions (Multiple Choice) Select question → Select number → Enter/edit option → Done or ● → Enter/edit all options → Highlight answer → Answer or ∑r → Done or □ / → Done or □ /	
	Using Preset Questions (Exact Answer Entry) Select question ⇒ Match Characters ⇒ Enter answer ⇒ Done or ● ⇒ Done or ⊡7	
	Creating Custom Quiz (Multiple Choice) <create original=""> ➡ Enter question ➡ Done or ● ➡ Selection ➡ Enter options ➡ Highlight answer ➡ Answer or \rightarrow Done or \overlaphi ➡ Done or \overlaphi ▲ Done or \overlaphi A Done or \overlaphi A Done</create>	
	Creating Custom Quiz (Exact Answer Entry) <create original=""> ⇒ Enter question ⇒ Done or ● Match Characters ⇒ Enter answer ⇒ Done or ● Done or □/</create>	
Editing assigned Quiz	In Mail Composition window, Options or ☑/ ➡ Messaging Settings ➡ Quiz ➡ Edit Question ➡ Edit question/options/answer ➡ Done or ④ (Done or ☑/ again after editing options) ● Available when messaging to SoftBank handsets.	

6-**19**

Additional Fu	unctions
---------------	----------

		Graphia Mail		
Designating/editing reply-to address Changing Server sent message storage limit	Start Here]In Mail Composition window, Options ■ Graphic Mail or ○/ ◆ Messaging Settings ◆ Reply to Settings ◆ See below > Designating Switch On/Off ◆ On ◆ Select/set address Editing Edit Address ◆ Edit ◆ Done or Edit Address ◆ Edit ◆ Done or ●		Opening Templates from Messaging Menu ☑ or ☑ → Templates → Select template → Complete message → Send or ☑ • Template size may change when used for creating messages. Opening Templates from S! Mail Composition	
	In Mail Composition window, Options or Messaging Settings Expiry Time Select option • Available for SMS only.	Mail from templates	Window In S! Mail Composition window, Options or ☑/ ➡ Launch Template ➡ Select template ➡ Complete message ➡ Send or ∑ ● Open a template before entering message text.	
Attachments	Start Here]In Mail Composition window, Attach File ⇒ See below	Changing text color, size & effect	In text entry window, <i>Options</i> or ⊡/ → Add Art(n (long)) → Select Area or ⊡/ → Select start point → Select text range → COLOR, SIZE or EFFECT → Set	
	Capturing Still Images Picture → Take Picture → in or () to shoot → Sor ()	Changing text color Inserting background sound	In text entry window, <i>Options</i> or $\square / \Rightarrow Add$ $Art(\square(long)) \Rightarrow COLOR \Rightarrow Select color \Rightarrow$ Enter text	
Capturing/recording and attaching	Recording Video Video → Record Video → ● or ● to start recording → ● or ● to stop → Accept → Select storage media		Start Here]In text entry window, Options or → Add Art(((ong)) → INSERT → See below Inserting	
	Recording Sounds Sound ⇒ Record Voice ⇒ ● or ● to start recording ⇒ ● or ● to stop ⇒ Accept ⇒ Colort atom on one of the stop ⇒ Accept ⇒		BGM Sound	
Set Auto Play File	Select storage media Highlight attached file → Options or ☑/ → Set Auto Play File → Switch On/Off → On → Enter Message → Enter comment → Done or ● CLEAR/BACK or → Confirm or ☑/ ● Not available for PC Mail.			

	Start Here In text entry window, Options or → Add Art(ⓐ(long)) → See below	ł
	Inserting INSERT Flash Select file	i
Inserting Flash [®] file	Previewing Close Menu or ∑r → Options or ☑/ → Preview	
	Deleting <i>Close Menu</i> or ∑r ➡ Move cursor before Flash® icon ➡ <i>CLEAR/BACK</i> or	
Inserting horizontal line	In text entry window, <i>Options</i> or ⊠/ → Add Art(ဩ (long)) → INSERT → Line	
	Start Here] In text entry window, Options or □ → Add Art(ⓐ(long)) → See below	Ī
Flashing text	Flashing EFFECT Blink Blink On Enter text	
,	Canceling Select Area or ☑ → Select start point → Highlight text range → EFFECT → Blink → Blink Off	_
Aligning text (left/ right/center)	In text entry window, <i>Options</i> or ☑ → Add Art(ⓐ(long)) → EFFECT → Alignment → Select option → Enter text	

Receiving/Opening Messages Receiving Opening new mail ☑ (Long) out of Standby \boxtimes or \square / \Rightarrow *Get* or $\square /$ Retrieving new • When a PC Mail Account exists, select S! Mail. S! Mail manually • Retrieve messages missed while handset is out-of-range. ⊠ or ☑7 → Server Mail Box → Mail List → Yes **Retrieving Server** • When using Double Number in Dual Mode (P.2-27), Mail list select a line to proceed. Via Mail Notice In message list, select Mail Notice \Rightarrow More or \sum Retrievina Via Server Mail List remaining portions ⊠ or ☑7 → Server Mail Box → Mail List → Select message • When retrieve list confirmation appears, select Yes. Start Here Or Or Server Mail Box See below **Directly from Server** Retrieving all Retrieve All Server Mail Via Server Mail List Mail List Options or Private All • When retrieve list confirmation appears, select Yes.



Message Windo	Dialing Numbers	Using attachments	Start Here In message window, highlight file ➡ Options or ☑/ ➡ See below
	In message window, select number <i>> Call</i> or <i>Video Call</i>		As Wallpaper Set as Wallpaper Enter name Done or
	Sending Messages In message window, select number or mail address ⇒ Create Message ⇒ S! Mail or SMS ⇒ Complete message ⇒ Send or \vertcolor ● For mail addresses, omit mail type selection step.		 Save here Vertical or Horizontal Assign or For images smaller or larger than Display, select an option
			As Ringtone/Ringvideo Set as Ringtone or Set as Ring Video ⇒ Enter name ⇒ Done or ● ⇒ Save here ⇒ Select item • For For New Message or For New PC Mail, enter ring time.
	Accessing Internet Sites In message window, select URL ⇒ Yes • Select PC Site Br. to connect via PC Site Browser.		
	Saving Location Information URLs In message window, select URL ⇒ RegisterMyLocation ⇒ Name ⇒ Enter name ⇒ Done or ● ⇒ Save or ⊡7		Saving Sender Address In message window, <i>Options</i> or ☑ → Save Address → Select number or mail address → As New Entry → Complete other fields → Save
	In message window, highlight file or ☑/ Save to Data Folder Enter name	Saving to Phone	 or <u>x</u>? To add to an existing entry, select <i>As New Detail</i>.
Saving attachments to Data Folder	 Done or O Save here For templates, Save as Template appears. (Omit file name entry step.) For widgets, Install Attach appears. 		Saving Linked Info In message window, select number or mail address ⇒ Save to Phone Book or Save Address ⇒ As New Entry ⇒ Complete other
Playing slides	 In message window, Options or ☑/ ⇒ Slide Play A slide consists of message text with attachments. 		 fields ⇒ Save or Y? To add to an existing entry, select As New Detail.
		Copying text	Start Here In message window, Options or ☑/ ➡ Copy ➡ See below
			Sender/Recipient Number/Address Address Select number/address
			Subject or Message Text Subject or Message Text ⇒ Highlight first

character ⇒ *Start* or ● ⇒ Highlight text range ⇒ *End* or ●



Looking up message text words in dictionaries	In message window, Options or ☑/ → Copy & Search Dict. → Highlight first character → Start or ● → Highlight text range → End or ● → Select dictionary → Search → Select word
Jumping to message top/bottom	In message window, <i>Options</i> or ☑ → <i>View</i> Settings → Scroll Jump → Jump to Top or Jump to Bottom
Deleting attachments	In message window, highlight file <i>→ Options</i> or ☐ <i>→ Remove File → Yes</i>
Using message text	In message window, Options or ☑ → Select Area → OK or ④ → Highlight text range by dragging finger → Copy or ④ • Press Options or ☑ instead of Copy or ④ to look up in dictionaries or create messages.
Reporting unsolicited message sources as spammers	In message window, Options or Spam ⇒ Send or ● Signature is not inserted automatically. Not available for PC Mail.

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Replying		
Replying without quoting original message text	In message window, Options or ☑ → Reply → S! Mail or SMS → Complete message → Send or ∑r	
Opening received message for reference	In message window, <i>Options</i> or <i>⊡ → Rep. with View →</i> Select option	
Replying quickly using fixed text	Editing Quick Reply Text ⊠ or ☑ → Settings → General Settings → Send/Compose → Set Quick Reply → Select text → Edit → Done or ④	
using fixed text	Using Quick Reply In message window, <i>Hold:Quick Reply</i> (Long) or ∑r (Long) → Select text	
	Start Here ⋉ ✓ ♦ Settings ♦ General Settings ♦ Send/Compose ♦ Auto Reply ♦ See below	
Replying to	Saving Recipients Address Setting → Select blank entry → Select method → Select/set number/address → Select mode (□ ⇔ ☑) → Confirm or ☑ → Confirm or ☑ → • Select saved recipient to edit number/address.	
messages automatically	Editing Reply Text Reply Message ⇒ Select mode ⇒ Enter text ⇒ Done or ④ • Edit text for each mode.	
	Activating Auto Reply Switch On/Off ➡ On ■ Replies are sent via S! Mail. ■ Except for some messages, replies are sent to the same sender only once each time Auto Reply is activated. ■ Auto Reply is not available for PC Mail or while abroad.	



Managing Messages

Message List

-	
	Selecting In message list, <i>Multi Select</i> or $\overleftarrow{\Sigma}$ \Rightarrow Select messages ($\Box \Leftrightarrow \overleftarrow{\Omega}$)
Selecting multiple messages	Selecting Up to 50 Messages at Once In message list, <i>Options</i> or ☑/ ➡ Manage Msg. ➡ Check in Block
	Unchecking All In message list, <i>Options</i> or ☑/ → <i>Unselect All</i>
Color-tagging messages	In message list, <i>Options</i> or ⊠⁄ <i>⇒ Manage</i> <i>Msg. ⇒ Color Label ⇒</i> Select color
Sorting messages	In message list, <i>Options</i> or ⊡∕ → <i>View Settings</i> → <i>Sort</i> → Select option
Opening sender/ recipient details	In message list, highlight message Options or View Mail Address Select sender or recipient
Checking memory status	 or Press Each or to check memory status by service (SMS & S! Mail or PC Mail). When using Double Number in Dual Mode, select a mode for SMS & S! Mail. USIM Card SMS message count and volume do not appear.
Opening properties	In message list, highlight message Options or Message Details

Changing template name display	☑ or ☑ → Templates → Options or ☑ → Item Displayed → Select item	
Saving SMS messages to USIM Card	In message list, highlight SMS message ⇒ Options or □/ → Manage Msg. → SIM Sync • Available for compatible USIM Cards.	
Changing received message status (read/unread)	In message list, highlight message → Options or → Manage Msg. → Switch to Unread or Switch to Read	
Deleting Messages		
	One Message In message list, highlight message ⇒ Options or ☑ → Delete → Yes • Alternatively, delete an open message.	
Deleting messages	All Messages In message list, <i>Options</i> or ☑ → <i>Manage</i> <i>Msg.</i> → <i>Delete All</i> → <i>Except Locked Msg.</i> or <i>Delete All</i> → Enter Handset Code → <i>OK</i> or ●	
	All Messages in Drafts or Unsent Messages In message list (Drafts or Unsent Messages), <i>Options</i> or \boxdot \Rightarrow <i>Delete All</i> \Rightarrow Enter Handset Code \Rightarrow <i>OK</i> or \odot	
Deleting Server Mail via Mail Notice	In message list, highlight Mail Notice Options or	

6-24

	Start Here ⋈ or ☑/ ➡ Server Mail Box ➡ Mail
Deleting Server Mail via Server Mail list	One Message Highlight message ⇒ Options or ⊠/ ⇒ Delete → Yes • When retrieve list confirmation appears, select Yes.
man IISt	All Messages Options or ☑ → Delete All → Enter Handset Code → OK or ④ → Yes • When retrieve list confirmation appears, select Yes.
Deleting all Server Mail directly from Server	Options or ☑ → Server Mail Box → Delete All → Enter Handset Code → OK or ● → Except New Msg. or Delete All
Folders	
Moving messages manually	In message list, highlight message → Options or) → Manage Msg. → Move to Folder → Select folder • When sort messages confirmation appears, select Yes; messages sent to/received from the number/address will be sorted into selected folder automatically.
Renaming folders	In folder list, highlight folder → Options or ☑/ → Rename → Enter name → Done or ● • Available in Chat Folder list as well.
Deleting folders	In folder list, highlight folder → Options or → Delete → Enter Handset Code → OK or ● When delete message confirmation appears, select Yes. ● When Double Number is active, corresponding folders in other modes are also deleted.

Adding folders Moving folders	In folder list, Options or ♥ Create New Folder → Enter name → Done or ● • Available in Chat Folder list as well. In folder list, highlight folder → Options or ♥ → Relocate Folder → Select location
Changing status of all messages within folders to read	In folder list, highlight folder Options or
Canceling automatic deletion of messages within folders	 In folder list, highlight folder → Options or ✓ → Protect To cancel protection, select Not Protect in the steps above.
Retrieving PC Mail for specified folder	In folder list, highlight folder → Options or ⊠/ → Retrieve New
Canceling Secret	Unlock Secret folders temporarily and highlight Secret folder Options or Unset Secret Unset Secret Code OK or
Searching messages within specified folder	In folder list, highlight folder Options or Search Search Folder Select method Select/set number/address/subject/text string



Additional Functions

Sorting into Folders In folder list, highlight folder + Options or **Re-sorting** □7 → Classifv messages • Available in Chat Folder list as well. ⊠ or ☑ → Settings → General Settings → Anti Spam Measures Enter Handset Code Sorting spam by OK or \bigcirc \Rightarrow Individual(Common) (\square) \Rightarrow Edit or setting keys Select blank entry > Select key > Select/set number/address/subject + Confirm or $\forall \mathbf{y} \neq Confirm$ or $\forall \mathbf{y} \neq OK$ or \bigcirc Start Here In folder list, highlight folder *Options* or $\square / \Rightarrow Mv$ *Folders* \Rightarrow See below Editing Sender/Recipient Key Highlight entry \Rightarrow Options or \square \Rightarrow Replace Select method address Confirm or Y Editing Subject Key Editina/deletina Select entry \Rightarrow Edit \Rightarrow Done or \bigcirc \Rightarrow Confirm sort kevs or Y **Deleting an Entry** Highlight entry + Options or <a> Delete Yes Confirm or Y **Deleting All Entries** Highlight entry \Rightarrow *Options* or \square / \Rightarrow *Clear All* → Yes → Confirm or Y

Chat Folders

Deleting folders	 ☑ or ☑ → Chat Folder → Highlight folder → Options or ☑ / → Delete Folder → Enter Handset Code → OK or ④ When delete message confirmation appears, select Yes. When Double Number is active, corresponding folders in other modes are also deleted. 	
Deleting all messages	 ☑ or ☑	
Resetting Chat Folders	$ \begin{tabular}{lllllllllllllllllllllllllllllllllll$	
Mail Groups		
Renaming Mail Groups	⊠ or ⊡ → Settings → Set Mail Group → Highlight Group → Options or ⊡ → Edit Name → Enter name → Done or ● → Yes	
	Start Here)⊠ or ⊡/ → Settings → Set Mail Group → See below	
Deleting Mail Groups/Group	Mail Groups Highlight Group ⇒ Options or ☑ ⇒ Delete > Yes ⇒ Enter Handset Code ⇒ OK or ●	
members	Group Members Select Group → Highlight member → Options or Ø → Remove Entry → Yes → Confirm or • Source Phone Book entries remain even after deleting members.	
Changing Mail Group members	☑ or ☑ → Settings → Set Mail Group → Select Group → Highlight member → Options or ☑ → Re-assign Entry → Highlight katakana row → Select entry → Select number or mail address → Yes → Confirm or ∑r	



Using	Messages

Forwarding messages	In message window, Options or ☑ Forward → Select recipient field → Select method → Select/set number/address → Send or ☑ • Attached files are forwarded. • To forward SMS messages, select S! Mail or SMS.
Sending from Drafts	 ☑ or ☑ → Drafts → Select message → Complete message → Send or ∑r
Sending unsent messages	Start Here In message list (Unsent Messages), highlight message ⇒ Options or Sending without Editing Resend Edit & Send
	Edit Complete message Send or
Using sent messages	In message list (Sent Messages), highlight message → <i>Options</i> or ☑ → <i>Edit & Send</i> → Complete message → <i>Send</i> or ∑r
Saving messages with schedules to Calendar	In message list, highlight message → Options or ☑ → Manage Msg. → Save to Calendar → Enter subject → Done or ● → Enter start/end date/time → Accept or ● → Save or ☑

	Forwarding Server Mail	Via Mail Notice In message list, highlight Mail Notice ⇒ Options or ⊡ → Forward ⇒ Notifi. Forward (forward Mail Notice text only) or Remote Forward ⇒ Enter recipient ⇒ Send or ∑r
		Via Server Mail List ☑ or ☑/ ⇒ Server Mail Box ⇒ Mail List ⇒ Highlight message ⇒ Options or ☑/ ⇒ Remote Forward ⇒ Enter recipient ⇒ Send or ∑r ● When retrieve list confirmation appears, select Yes.
	Opening Server Mail properties	 ☑ or ☑ → Server Mail Box → Mail List → Highlight message → Options or ☑ / → Message Details When retrieve list confirmation appears, select Yes.
	Checking Server Mail message count and volume	⊠ or 🖾 → Server Mail Box → Mailbox Volume

General Settings

Changing message window scroll unit	⊠ or
Changing message list view	⊠ or ⊠7 Settings General Settings Message List View Select option
Showing complete sent/received message addresses	⊠ or ⊡ / ⇒ Settings ⇒ General Settings ⇒ Address View ⇒ Show All

6-27

Additional Functions

Changing view for Received Msg. folder	 ☑ or ☑ → Settings → General Settings → Received Msg. View → Select option Folder View by Account is selectable when a PC Mail Account exists.
Changing view for Sent Messages folder	 ☑ or ☑ → Settings → General Settings → Sent Msg. View → Select option Folder View by Account is selectable when a PC Mail Account exists.
Selecting automatic deletion option for received messages	⊠ or ☞
Canceling automatic deletion of oldest sent messages	⊠ or ं⊡7 ⇒ Settings ⇒ General Settings ⇒ Auto Delete ⇒ Sent Messages ⇒ Not Auto Del

General Settings (Send/Compose)

Requesting Delivery Report for all messages	⊠ or ⊡ / ⇒ Settings ⇒ General Settings ⇒ Send/Compose ⇒ Delivery Report ⇒ On		
Disabling automatic resend of unsent messages	⊠ or ⊇∕ ⇒ Settings ⇒ General Settings ⇒ Send/Compose ⇒ Auto Resend ⇒ Off		
Designating/editing reply-to address	Start Here ⋈ or ☑/ ➡ Settings ➡ General Settings ➡ Send/Compose ➡ Reply to Settings ➡ See below		
	Designating Switch On/Off ⇒ On ⇒ Select method ⇒ Select/set number/address		
	Editing Edit Address → Edit → Done or ●		

Selecting quote	🖾 or 🖾 / 🔶 Settings 🔶 General Settings 🔶			
option	Send/Compose Reply With Text Select option			
Hiding progress bar while sending messages	⊠ or ☑ → Settings → General Settings → Send/ Compose → Sending Status → Off(Background)			
Changing spam report recipient	⊠ or ⊠⁄ ⇒ Settings ⇒ General Settings ⇒ Report Spam ⇒ Edit address ⇒ Done or • + Yes			

General Settings (Receive)

Message Notice & Animation View

Muting ringer, etc. for messages sorted into Secret folders	⊠ or ⊡ → Settings → General Settings → Receive → Message Notice → Secret Folder → No Response			
Changing alerts for messages received during handset use	Start Here ⋈ or ⋈ ✓			
	Showing New Message Window On Active Screen ⇒ On			
	Selecting Scrolling Notice Option View Setting Select option			
	Muting Alert Sound Alert Sound Off			
Disabling Animation View	Image: Settings → General Settings → General Settings → Receive → Animation View → Off			



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Feeling Mail

 ☑ or ☑ → Settings → General Settings → Receive → Link to Feeling → Idle Screen Info. → Off 		
Start Here ✓ r ✓ s Settings ⇒ General Settings ⇒ Receive ⇒ Link to Feeling ⇒ Light ⇒ See below		
Disabling Switch On/Off ⇒ Off		
Changing Color Light Color Select category Select color		
⊠ or ☑ → Settings → General Settings → Receive → Link to Feeling → Vibration Pattern → Select pattern		
Start Here ⋈ or ☑/ ➡ Settings ➡ General Settings ➡ Receive ➡ Link to Feeling ➡ Ringtone ➡ See below		
Muting Ringer Switch On/Off Off		
Changing Ringtones Assign Tone ⇒ Select category ⇒ Select folder ⇒ Select tone/file		

3D Pictogram

Disabling 3D Pictogram	⊠ or ⊡⁄ ⇒ Settings ⇒ General Settings ⇒ Receive ⇒ 3D Pictogram ⇒ Display Effect ⇒ Disable		
	Start Here ⋈ or ⋈ ♦ General Settings ⇒ Receive ⇒ 3D Pictogram ⇒ See below		
Changing background/speed	Changing Background Background Color Select color or Random		
	Changing Animation Speed Display Speed Select speed		
S! Mail Settings			
Automatic Retrieval			
Disabling automatic S! Mail retrieval in Japan	 or Settings S! Mail Settings Message DL(Japan) Manual When set to Auto (All), complete S! Mail messages including attachments are retrieved; may incur high charges. 		
Disabling automatic S! Mail retrieval abroad	 or Settings > S! Mail Settings > Message DL(Abroad) > Manual When set to Auto (All), complete S! Mail messages including attachments are retrieved; may incur high charges. 		



Retrieving specified nessages	Start Here image: Settings Settings Settings Settings Message DL(Japan) or Message DL(Abroad) Highlight Auto (Specify) Edit or Image: See below See below		
	Selecting Sender Types Select item ($\Box \Leftrightarrow \heartsuit$) \Rightarrow Confirm or \searrow		
	Specifying Numbers/Addresses Highlight Individual Address ⇒ Edit or ☑ ⇒ Select blank entry ⇒ Select method ⇒ Select/ set number/address ⇒ Confirm or ∑r		
	Deleting an Individual Address Entry Highlight Individual Address ⇒ Edit or ⊡/ ⇒ Highlight entry ⇒ Options or ⊡/ ⇒ Delete ⇒ Yes ⇒ Confirm or ∑r		
	Deleting All Individual Address Entries Highlight Individual Address ⇒ Edit or ⊡ ⇒ Highlight entry ⇒ Options or ⊡/ ⇒ Clear All > Yes ⇒ Confirm or ∑r)		
Attachments			
Disabling image	🖾 or 🖻 🔶 Settings 🔶 S! Mail Settings 🔶		

PC Mail Settings

Retrieving complete PC Mail messages	⊠ or ☑			
Retrieving new messages automatically	Start Here ⋈ or ⋈ > Settings PC Mail Settings ⇒ Check New Mail ⇒ See below			
	 Enabling Automatic Retrieval Check New Mail ⇒ On ⇒ Select account (∑ appears) ⇒ Confirm or ∑r ⇒ OK or Setting Check New Mail to On may incur high charges; checking for new messages may incur transmission fees even when none exists. Remember this, especially when using handset outside Japan. Other functions may slow while handset is checking for new messages. 			
	Changing Automatic Retrieval Interval Interval Select interval			
Disabling automatic word wrap	⊠ or ⊠7 ♦ Settings ♦ PC Mail Settings ♦ Word wrap ♦ Off			

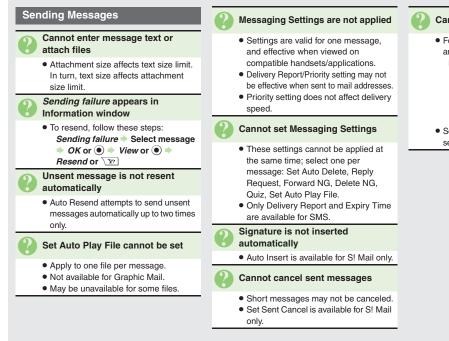
Disabling image auto-resize	 ☑ or ☑ → Settings → S! Mail Settings → Picture Appearance → Normal • Setting applies to PC Mail as well. 			
Enabling/disabling image auto-open or sound auto-play	or			
Attaching captured/recorded files unsaved	 ☑ or ☑ → Settings → S! Mail Settings → Send File Settings → Attach Only ● Setting applies to PC Mail as well. 			



Retrieving complete messages from specified addresses	Start Here ⋈ or ☑/ ⇒ Settings ⇒ PC Mail Settings ⇒ PC Mail DL ⇒ PC Mail DL ⇒ Highlight DL All From List ⇒ Edit or ☑/ ⇒ See below Selecting Sender Types Select item (□ ⇔ ☑) ⇒ Confirm or ☑/	Disabling automatic retrieval during specified time	⊠ or ⊡ → Settings → PC Mail Settings → Check New Mail → Inactivate Time → Switch On/Off → On → Start Time: → Enter start time → Accept or ● → End Time: → Enter end time → Accept or ●	
	Specifying Addresses Highlight Individual Address Fdit or F	SMS Settings		
	set address 🔶 Confirm or 🕎	Changing Server sent message storage limit	⊠ or ⊡/ → Settings → SMS Settings → Expiry Time → Select option	
			Start Here ⋈ ⋈ Settings SMS Settings → Message Center → See below	
	Deleting All Individual Address Entries Highlight Individual Address ⇒ Edit or ⊡ ⇒ Highlight entry ⇒ Options or ⊡ ⇒ Clear All > Yes ⇒ Confirm or ∑r)	dit or <pre>dit or <pre>dit or <pre>dit or <pre>dit or <pre>dit or <pre>dit or <pre>dit or <pre>dit or <pre>dit contants or </pre> <pre>dit Changing SMS Server number </pre> <pre>Server number </pre></pre></pre></pre></pre></pre></pre></pre></pre>	Editing Setting1(Default) to Setting3 → Edit → Done or ● • Do not change Server number unless instructed to do so.	
Restricting complete message	I or I → Settings → PC Mail Settings → PC Mail DL → Max DL Size → Select account → Select size		Deleting Highlight Setting2 or Setting3 ⇒ Options or □/ ⇒ Delete ⇒ Yes	
retrieval by size	Select size Effective when PC Mail DL is set to <i>All Contents</i> or DL All From List.		Activating Highlight Setting2 or Setting3 ⇒ Options or ☑ 7 ⇒ Set Default	
Enabling automatic PC Mail	Check New Mail Abroad Enable (K or (Activated number moves to Setting1(Default) and shifts the others down. 	
retrieval abroad	high charges.	Changing character encoding for composing messages	⊠ or <i>⊡</i> /	



Troubleshooting



Cannot send PC Mail

- Follow these steps to check User Name and Password for SMTP authentication:
 ☑ or ☑ → Settings → PC Mail Settings → PC Mail Account → Select account → Set Sending → Sender Auth. → Highlight SMTP Auth. → Edit or ☑ → User Name or Password
- Some ISPs require SMTP authentication setup in addition to Set Receiving setup.

Incoming Messages

Handset won't ring or vibrate for some incoming messages

- · Handset does not ring or vibrate for messages with Low Priority.
- Handset does not ring, vibrate or open Information window for messages filtered as spam.

A confirmation requesting a reply appears

• To reply, select Yes. Confirmation does not appear for replied messages.

Handset won't respond according to Feeling Mail settings

- Ringtone, Light and Vibration settings in Phone Book take priority.
- · Feeling Mail settings are disabled when:
 - Sender is saved in Phone Book as Secret entry
 - The message was filtered as spam
 - The message was sorted to a Secret folder

Message text appears distorted

- Follow these steps to change encoding: In message window, Options or ☑7 → View Settings →
 - Char-code

 Select option

Handling Messages

- Cannot move messages into some folders
 - To move to Secret folders, unlock temporarily or cancel Secret beforehand.



Cannot receive messages

- If appears, memory is full; delete messages (P.6-24).
- If out appears, move to a place where signal is strong.

S! Mail is not delivered as sent

 Recipient must be subscribed to S! Mail, Super Mail or Long Mail. The maximum size of messages/ attachments handsets can receive varies by make and model. Confirm compatibility with recipient handsets.



Still images are not delivered as sent

· Recipient handset may not be JPEG-compatible. Convert JPEG files to PNG.



Video files are not delivered as sent

 Send video files to S! Mail- or VGS-compatible SoftBank handsets supporting MPEG-4.

