3

Calling

Emergency Calls

Your location is automatically reported to the corresponding agency (police, etc.) when you place emergency calls (110, 119 or 118) with SoftBank 3G handsets. (Emergency Location Report) 930SH reports Location Information based on positioning signals from radio stations.

- Registration/transmission fees do not apply.
- Positioning accuracy is affected by location/signal conditions. Always provide your location and purpose on the phone.
- Location Information is not reported when emergency calls are placed without Caller ID (such as when the number is prefixed with *184*). However, the corresponding agency may obtain your Location Information in a life threatening situation.
- Not available during international roaming.

Handset Restrictions & Emergency Calls

Emergency calls are possible even while some handset restrictions are active.

Active Restriction	Emergency Calls
Max Cost (P.3-18)	Possible
Function Lock (P.11-2)	
Outgoing Calls (P.3-20)	
Offline Mode (P.1-16)	Restricted
Keypad Lock (P.1-18)	
PIN Entry (P.11-2)	

Voice Calling

Answering a Voice Call

Incoming Call window opens for a call.

Incoming Voice Call Window

1. 🔊 **to accept the call**
   - Call connects.

2. 📵 ➡ **Call ends**

Muting Ringer Temporarily
   [Incoming Voice Call Window] 🔊
After Calls to/from Unsaved Numbers
- Save to Phone Book confirmation appears.

Placing a Voice Call

Follow these steps to dial via Phone Book:

1. 🔊 ➡ 🔘 **Select katakana row** ➡ **Select entry** ➡ 🔘 ➡ **Select phone number**

2. 🔊
   - Wait for connection.

3. 📵 ➡ **Call ends**

Switching Lines in Dual Mode (P.1-19)
   After ❶**,** 🔘 ➡ *Select Line(Voice)* ➡
   🔘 ➡ **Select line** ➡ 🔘
Earpiece Volume
   **During a call,** 🔊 **or** ◀▶

Advanced

✋ ●Rejecting calls ●Placing calls on hold ●Answering with Headphones (**P.3-13**)
   ●Placing calls by entering phone numbers ●Adjusting Earpiece Volume ●Sending/blocking Caller ID (**P.3-14**)
   ●Muting Microphone ●Recording caller voice (Voice Call only) (And more on **P.3-15**)

3

Calling

Placing an International Call

1 **Enter phone number with area code ➡ ✉️**

2 *Int'l Call* ➡ ●


```
Yıl©        1505
      Int'l Call
Enter Code
🔲 日本(JPN)
🔲 イギリス(GBR)
🔲 イタリア(ITA)
```
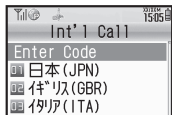
3 **Select country ➡ ● ➡ 📞**
   ● Handset dials the number.

4 📞 ➡ **Call ends**

Calling Unlisted Countries
   In ❸, *Enter Code* ➡ ● ➡ **Enter country code ➡ ● ➡ 📞**

Placing Calls while Abroad

See below to place a call to Japan from abroad.
Apply for Global Roaming beforehand.
http://mb.softbank.jp/mb/en/global_service/

1 **Enter phone number with area code ➡ ✉️**

2 *Int'l Call* ➡ ● ➡ 日本(JPN)
   ➡ ● ➡ 📞
   ● Handset dials the number.

3 📞 ➡ **Call ends**

Calling SoftBank Handsets
● In ❷, always select 日本(JPN).
Calling Landlines & Mobiles within the Same Country
● Perform steps in "Placing a Voice Call" on **P.3-3**.
Calls Overseas
● Calling may not be possible outside Japan. Connections depend on available network, signal strength, and handset settings.

Answer Phone

Record caller messages on handset. Answer Phone cannot be used when handset is off or out-of-range. Use Voicemail to record caller messages when Answer Phone is not available.

1 CLEAR/BACK **(Long)**
   ● Answer Phone is set (📼 appears).

Canceling Answer Phone
   CLEAR/BACK **(Long)**
Answering Calls while Recording
● No message will be recorded.

Playing Messages

1 CLEAR/BACK
   ● Playback ends automatically after all messages have played.

■ **Playback Operations**

Volume Control	🔊 or ◀▶
Replay/ Skip Backward	⊙
Stop	CLEAR/BACK
Skip Forward	● or ⊙
Delete	✉️ ➡ *Yes* ➡ ●

Advanced

Video Calling

View the other party's image or send an Outgoing Image to compatible handsets.

Window Description
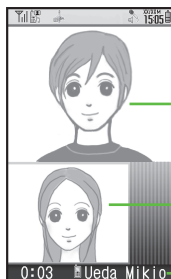
Incoming Image

Outgoing Image

Other Party's Number/Name

■ **Engaged Video Call Operations**

Toggle View	📇
Toggle Outgoing Image	●
Open Help	☑ ➡ *Help* ➡ ●

Important Video Call Usage Notes
● If both parties are not using the same Video Call system, call may be interrupted. (Video Call charges apply.)
● Video Calls cannot be placed while TV is active.

Answering a Video Call

Incoming Call window opens for a call.

Video Call...

Incoming Video Call Window

1 📞 **to accept the call**

2 ☎ ➡ **Call ends**

Answering without Camera Image
[Incoming Video Call Window] ● ➡ *Yes* ➡ ●
■ Video Call charges apply to the caller.
After Calls to/from Unsaved Numbers
● Save to Phone Book confirmation appears.

3

Calling

Advanced

Rejecting calls Placing calls on hold Answering Video Calls automatically (And more on **P.3-13**)
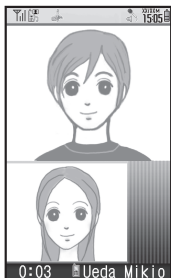Muting Microphone Canceling Internal Camera image reversal (And more on **P.3-15**)

Placing a Video Call

Follow these steps to dial via Phone Book:

1. ⓠ ➡ ⊙ **Select katakana row** ➡ **Select entry** ➡ ● ➡ **Select phone number** ➡ ●

2. *Video Call* ➡ ●

0:03 ▪Ueda Mikio

- Call is accepted and image appears.

3. 🕾 ➡ **Call ends**

Switching Lines in Dual Mode (P.1-19)
After ①, *Select Line(Video)* ➡ ● ➡
Select line ➡ ●

Advanced

🔞 ●Placing calls by entering phone numbers ●Adjusting Earpiece Volume ●Sending/blocking Caller ID (**P.3-14**)
●Sending Alternative Image when initiating Video Calls ●Disabling Loudspeaker for Video Calls ●Muting Microphone when initiating Video Calls (And more on **P.3-20** - **3-21**)

Decoration Call

Show decorative message in incoming call windows on recipient's handset.

- Available without a separate contract.
- Recipient's handset must be Decoration Call-compatible.
- Charges apply to the caller when Decoration Call is placed successfully.

Answering a Decoration Call

Incoming Call window opens for a call.

Incoming Decoration Call Window

If Softkeys do not appear, handle incoming Decoration Call like any other call.

1. 📞 **to accept the call**
   - Call connects.

2. 🔚 **➡ Call ends**
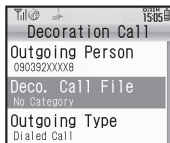   - Open/save Decoration Call files from received call records.

Note
- Decoration Call file may not play depending on recipient handset settings.

Placing a Decoration Call

Follow these steps to place a Decoration Call by entering a phone number:

1. **Enter phone number ➡ ✉ ➡ *Deco. Call* ➡ ●**

2. ***Deco. Call File* ➡ ●**

3. ***Deco. Call Folder* ➡ ● ➡ Select file ➡ ●**
   - To check selected file, press ✉.

4. ✉
   - Handset dials the number. (It may take some time.)

5. 🔚 **➡ Call ends**

Placing Your First Decoration Call
- A confirmation appears. Follow onscreen instructions.
  - To disable confirmation, press ✉ (☐).

Placing Decoration Video Calls
   After 3, *Outgoing Type* ➡ ● ➡ *Video Call* ➡ ● ➡ 4

Advanced

🖑 ●Creating Decoration Call files ●Editing Decoration Call files ●Saving received Decoration Call files ●Restricting incoming/outgoing Decoration Calls (And more on **P.3-16**)

3-7

Speed Dial

3

Calling

Saving Phone Numbers

Save phone numbers to Speed Dial/Mail list for easy dialing.

1. ● ➔ *Phone* ➔ ●

2. *Speed Dial/Mail* ➔ ●

3. Select number ➔ ● ➔ ⊙
   Select katakana row ➔
   Select entry ➔ ●

4. Select phone number ➔ ●

   ```
   Speed Dial/Mail
   Ueda Mikio
   Select mail address
   for speed mail.
   090392XXXX1
   aabb@xxx.yyy
   Do not Assign
   ```

   ● Select mail address prompt appears.

5. *Do not Assign* ➔ ●
   To save mail address instead, select one and press ●.

6. ⊠ ➔ **Saved**
   ● To save additional phone numbers, repeat ❸ - ❺.

Using Headphones for Speed Dial
● Save a phone number to ▣.
Canceling Speed Dial Entries
   In ❸, select entry ➔ ⊠ ➔ *Remove Selected* or *Remove All* ➔ ● ➔ *Yes* ➔ ●
   ■ Omit entry selection step when canceling all entries.

Using Speed Dial

1. ⁰ - ⁹⁹ (entry number)

2. ⌇

Placing Video Calls
   In ❷, ● ➔ *Speed Video* ➔ ●
Placing Decoration Calls
   In ❷, ● ➔ *Speed Deco. Call* ➔ ●
   ➔ *Deco. Call File* ➔ Select/create file ➔ ⊠
Using Headphones
● In Standby, Long Press Call Button until a double beep sounds; handset dials the number saved in ▣. To end the call, Long Press Call Button until a beep sounds.

Call Log

Call Log

Open recent dialed/received call records.

1 ⌈☎⌉

> **All Calls**
>
> 🔋 Ueda Mikio
> XX/XX/XX 15:05
> Kondo Koichi
> XX/XX/XX 12:00
> 090392XXXX7
> XX/XX/XX 11:28

- All Calls opens; press ⊙ to open Dialed Numbers, Dialed Frequency and then Received Calls.
- When using Double Number in Dual Mode (**P.1-19**), Line indicators appear except for Dialed Frequency.

2 Select record ➤ ●

- Select Decoration Call record and press ⌊ﾖ⌋ to open the corresponding file.

When the Same Number is Dialed More Than Once Using the Same Call Option
- Only the last record appears. (All records appear for S! Circle Talk and Decoration Call.)

Advanced

🖑 ●Dialing from records ●Sending messages from records ●Saving Phone Book entries from records ●Deleting records ●Placing Decoration Calls from records ●Initiating S! Circle Talk from records (**P.3-17**)
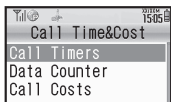
Call Time & Call Cost

3

Calling

Call Time

Check estimated time of the most recent call and all calls.

1. ⦿ ➡ *Settings* ➡ ⦿ ➡ ⊙ *Call/Video Call*

2. *Call Time & Cost* ➡ ⦿

   Call Time&Cost
   Call Timers
   Data Counter
   Call Costs

   Call Time & Cost Menu

3. *Call Timers* ➡ ⦿

   Call Timers
   Dialed Calls
   Received Calls
   Clear Timers

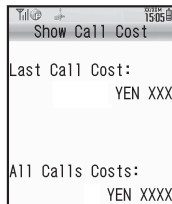4. *Dialed Calls* or *Received Calls* ➡ ⦿

Call Cost

Check estimated call charges of the most recent call and all calls.

Call Costs (including Max Cost) may be unavailable depending on subscription status.

1. **In Call Time & Cost menu, *Call Costs* ➡ ⦿**

2. *Show Call Cost* ➡ ⦿

   Show Call Cost

   Last Call Cost:
   　　　　　　YEN XXX

   All Calls Costs:
   　　　　　　YEN XXXX

Advanced

3-10

Optional Services

Call Forwarding and Voicemail can only be set simultaneously when Call Forwarding is set to Video Calls.

| Call Forwarding	Automatically divert all or all unanswered incoming calls to another preset phone number
Voicemail	Redirect all or unanswered calls to Voicemail Center; access messages from handset/touchtone phones
Call Waiting*	Answer incoming calls or open another line during a call
Group Calling*	Switch between open lines or connect multiple lines at once for teleconferencing
Call Barring	Restrict incoming/outgoing calls depending on conditions
Caller ID	Show or hide your own number when placing calls

*A separate contract is required.

Initiating Call Forwarding

Follow these steps to divert calls to a phone number saved in Phone Book after selected ring time (*No Answer* set):
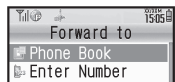
1. ● ➡ *Settings* ➡ ● ➡ ◌ *Call/Video Call*

2. *Voicemail/Divert* ➡ ●

   Voicemail
   Voicemail
   Diverts
   Cancel All
   Status
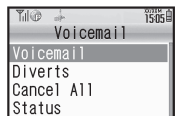
   Voicemail/Divert Menu

3. *Diverts* ➡ ● ➡ Select call type ➡ ●

4. *No Answer* ➡ ●

   Forward to
   Phone Book
   Enter Number

5. *Phone Book* ➡ ● ➡ ◌ Select katakana row ➡ Select entry ➡ ●

6. Select phone number ➡ ●
   • Omit ⑤ if only one number is saved.

7. ●

8. Select ring time ➡ ●

Diverting Calls without Handset Response
In ④, *Always* ➡ ● ➡ ⑤ - ⑦
Entering Forwarding Number Directly
In ⑤, *Enter Number* ➡ ● ➡ Enter phone number ➡ ● ➡ Select ring time ➡ ●

Initiating Voicemail

Follow these steps to divert calls to Voicemail Center after selected ring time (*No Answer* set):

1. In Voicemail/Divert menu, *Voicemail* ➡ ● ➡ *Activate* ➡ ●

   Activate
   Always
   No Answer
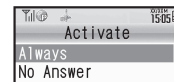
2. *No Answer* ➡ ● ➡ Select ring time ➡ ●

Diverting Calls without Handset Response
In ②, *Always* ➡ ●

Advanced

☝ ●Checking service status (**P.3-18**)

3

Calling

Missed Call Notification

Activate this function for records of calls missed while handset is off/out-of-range and Voicemail is active.
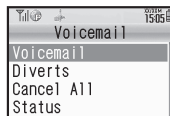
1 ● ➜ *Settings* ➜ ● ➜ ⊙ *Call/Video Call*
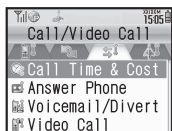
Call/Video Call Menu

2 ⌷out⌷ *Missed Calls* ➜ ● ➜ ●
- When using Double Number in Dual Mode (**P.1-19**), select a line and press ●.
- Follow the voice guidance for further operations.

Playing Messages

1 In Call/Video Call menu, *Voicemail/Divert* ➜ ●

Voicemail/Divert Menu

2 *Voicemail* ➜ ●

3 *Call Voicemail* ➜ ●
- When using Double Number in Dual Mode, select a line and press ●.
- Follow the voice guidance for further operations.

Hiding New Voicemail Message Indicator
In 3, *Delete Icon* ➜ ● ➜ *Yes* ➜ ●

Canceling Call Forwarding/Voicemail

1 In Voicemail/Divert menu, *Cancel All* ➜ ●
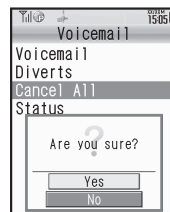
2 *Yes* ➜ ●

Advanced

⚫Activating Call Waiting ⚫Talking on multiple lines simultaneously ⚫Rejecting calls by number ⚫Setting/canceling outgoing call restriction ⚫Setting/canceling incoming call restriction (And more on **P.3-18** - **3-20**)

3-12

Receiving a Call

■ Handling Incoming Calls

Rejecting calls	**Voice Call** When a call arrives, ☑ ➡ *Reject* ➡ ●
	Video Call When a call arrives, ☒
Placing calls on hold	When a call arrives, ☎ ● Press ☎ to answer the call on hold.
Answering with Headphones	When a call arrives, Long Press Call Button ● To end the call, Long Press Call Button.

■ Answer Phone

Recording caller messages	When a Voice Call arrives, ☑ ➡ *Record Message* ➡ ●
Changing ring time	● ➡ *Settings* ➡ ● ➡ ⌣ *Call/Video Call* ➡ *Answer Phone* ➡ ● ➡ *Answer Time* ➡ ● ➡ Enter time ➡ ●
Sampling outgoing message	● ➡ *Settings* ➡ ● ➡ ⌣ *Call/Video Call* ➡ *Answer Phone* ➡ ● ➡ *Guidance Msg* ➡ ● ● Press ▦ to stop playback.
Muting Earpiece	● ➡ *Settings* ➡ ● ➡ ⌣ *Call/Video Call* ➡ *Answer Phone* ➡ ● ➡ *Volume* ➡ ● ➡ *Silent* ➡ ●

■ Remote Monitor

Answering Video Calls automatically	Start Here ● ➡ *Settings* ➡ ● ➡ ⌣ *Call/Video Call* ➡ *Video Call* ➡ ● ➡ *Remote Monitor* ➡ ● ➡ Enter Handset Code ➡ ● ➡ See below
	Saving Numbers from Phone Book *Auto Answer List* ➡ ● ➡ *<Empty>* ➡ ☑ ➡ *Change* ➡ ● ➡ *From Phone Book* ➡ ● ➡ ⌣ Select katakana row ➡ Select entry ➡ ● ➡ Select phone number ➡ ● ● To enter a phone number directly, select *<Empty>* and press ●.
	Saving Numbers from Call Log *Auto Answer List* ➡ ● ➡ *<Empty>* ➡ ☑ ➡ *Change* ➡ ● ➡ *From Call Log* ➡ ● ➡ Select record ➡ ●
	Activating Remote Monitor *Switch On/Off* ➡ ● ➡ *On* ➡ ● ➡ ● ● A tone sounds for calls answered via Remote Monitor. (Tone and volume are fixed.) ● Remote Monitor is effective only when handset is open.
Editing Auto Answer List	Start Here ● ➡ *Settings* ➡ ● ➡ ⌣ *Call/Video Call* ➡ *Video Call* ➡ ● ➡ *Remote Monitor* ➡ ● ➡ Enter Handset Code ➡ ● ➡ *Auto Answer List* ➡ ● ➡ See below
	Editing Numbers Select entry ➡ ● ➡ *Edit* ➡ ●
	Deleting Entries Select entry ➡ ☑ ➡ *Delete* ➡ ● ➡ *Yes* ➡ ●
Changing ring time	● ➡ *Settings* ➡ ● ➡ ⌣ *Call/Video Call* ➡ *Video Call* ➡ ● ➡ *Remote Monitor* ➡ ● ➡ Enter Handset Code ➡ ● ➡ *Answer Time* ➡ ● ➡ Enter time ➡ ●

3

Calling

3-13

Placing a Call

■ Basic Operations

Placing calls by entering phone numbers	**Voice Call** **Enter phone number with area code ▶ 🔄** ● To correct entry, use ⊙ to place cursor under the digit and press 📖. To delete the digits above and after the cursor, Long Press 📖.
	Video Call **Enter phone number with area code ▶ ● ▶ *Video Call* ▶ ●**
Adjusting Earpiece Volume	● ▶ *Settings* ▶ ● ▶ In Phone Settings menu, *Earpiece Volume* ▶ ● ▶ Adjust level ▶ ●
Sending/blocking Caller ID	After phone number entry, ⊠ ▶ *Hide My ID* or *Show My ID* ▶ ●

■ International Calls

Placing calls by entering country code directly	📖📖 (+ appears) ▶ Enter country code ▶ **Enter phone number with area code ▶ 🔄** ● Omit the first *0* of the area code except when calling Italy or some other countries.

Adding a country code automatically when placing calls	**Start Here** ● ▶ *Settings* ▶ ● ▶ ⊙ *Call/Video Call* ▶ *Int'l Calling* ▶ ● ▶ *Auto Add Code* ▶ ● ▶ See below
	Activating Auto Add Code *Switch On/Off* ▶ ● ▶ *On* ▶ ● ● When Auto Add Code is active, preset country code is added to all phone numbers (except emergency call numbers) unless *+* is included.
	Selecting a Country from List *Country Code* ▶ ● ▶ Select country ▶ ●
	Specifying a Country Code *Country Code* ▶ ● ▶ *Enter Code* ▶ ● ▶ Enter country code ▶ ●
Saving frequently used international prefix	● ▶ *Settings* ▶ ● ▶ ⊙ *Call/Video Call* ▶ *Int'l Calling* ▶ ● ▶ *Int'l Prefix* ▶ ● ▶ Enter Handset Code ▶ ● ▶ Enter prefix ▶ ●
Adding/changing/ deleting country codes	**Start Here** ● ▶ *Settings* ▶ ● ▶ ⊙ *Call/Video Call* ▶ *Int'l Calling* ▶ ● ▶ *Country Codes* ▶ ● ▶ See below
	Adding *<Empty>* ▶ ● ▶ Enter name ▶ ● ▶ Enter country code ▶ ●
	Changing Select country ▶ ● ▶ *Change* ▶ ● ▶ Enter name ▶ ● ▶ Enter country code ▶ ●
	Deleting Select country ▶ ● ▶ *Delete* ▶ ● ▶ *Yes* ▶ ●

During a Call

Muting Microphone	**Voice Call** During a call, ✆ (press again to cancel) **Video Call** During a call, ✉ ➡ *Mute* ➡ ● ● To cancel, select *Unmute*.
Recording caller voice (Voice Call only)	During a call, ✉ ➡ *Record Caller Voice* ➡ ● ➡ **Recording starts** ➡ ● ➡ **Recording ends**
Activating/canceling Loudspeaker	**Activating Loudspeaker for Voice Call** During a call, ● ➡ While message appears, ● ● To cancel, press ●. **Canceling Loudspeaker for Video Call** During a call, ✆ (press again to activate)
Switching sound output	During a call, ✉ ➡ *Transfer Audio* ➡ ● ➡ *To Phone* or *To Bluetooth* ➡ ●
Opening Phone Book	During a call, ✉ ➡ *Phone Book* ➡ ● ➡ ⊙ Select katakana row ➡ Select entry ➡ ● ● Press ⌫ twice to return to call window.
Saving Phone Book entries	During a call, ✉ ➡ *Phone Book* ➡ ● ➡ ✉ ➡ *Add New Entry* ➡ ● ➡ Complete fields ➡ ✆ ● Press ⌫ to return to call window.
Disabling touch tone signaling	During a call, ✉ ➡ *Disable DTMF* ➡ ●

Placing calls on hold	During a call, ✉ ➡ *Hold* ➡ ● ● Subscription to Call Waiting or Group Calling is required to place Voice Calls on hold. ● To resume Voice Calls, press ✉, select *Retrieve* and press ●. ● To resume Video Calls, press ✆.
Opening messages (Voice Call only)	During a call, ✉ ➡ *Messaging* ➡ ● ➡ Select Messaging folder ➡ ● ➡ Select folder ➡ ● ➡ Select message ➡ ● ● Press ⌫ three times to return to call window.
Creating messages (Voice Call only)	During a call, ✉ ➡ *Messaging* ➡ ● ➡ *Create Message* or *Create New SMS* ➡ ● ➡ Complete message ➡ ✆
Adjusting Outgoing Image brightness	During a Video Call, ✉ ➡ *Settings* ➡ ● ➡ *Exposure* ➡ ● ➡ Adjust level ➡ ● ● Alternative Image brightness is fixed.
Canceling Internal Camera image reversal	During a Video Call, ✉ ➡ *Settings* ➡ ● ➡ *Mirror Image* ➡ ● ➡ *Off* ➡ ●

3

Calling

Decoration Call

Creating Decoration Call files	Start Here ● ➡ *Data Folder* ➡ ● ➡ *Decoration Call* ➡ ◙ ➡ *Create New File* ➡ ● ➡ *Text Input* ➡ ● ➡ Enter text ➡ ● ➡ *Images* ➡ ● ➡ See below **Using Still Images** *Picture* ➡ ● ➡ *Pictures* ➡ ● ➡ Select file ➡ ● ➡ *Sounds* ➡ ● ➡ Select folder ➡ ● ➡ Select file ➡ ● ➡ *Yes* or *No* ➡ ● ➡ ⑨ ➡ *Save here* ➡ ● **Using Video** *Video* ➡ ● ➡ *Videos* ➡ ● ➡ Select file ➡ ● ➡ *Yes* or *No* ➡ ● ➡ ⑨ ➡ *Save here* ➡ ● **Using Animation** *Flash®* ➡ ● ➡ Select file ➡ ● ➡ *Yes* or *No* ➡ ● ➡ ⑨ ➡ *Save here* ➡ ●
Editing Decoration Call files	● ➡ *Data Folder* ➡ ● ➡ *Decoration Call* ➡ ● ➡ Select file ➡ ◙ ➡ *Edit* ➡ ● ➡ Edit ➡ ⑨ ➡ *Save as New* or *Overwrite* ➡ ● ● For *Save as New*, select *Save here* and press ●.
Saving received Decoration Call files	🖻 ➡ ⊙ Select type ➡ Select record ➡ ◙ ➡ *Save File* ➡ ● ➡ *Save here* ➡ ●
Restricting incoming/outgoing Decoration Calls	● ➡ *Settings* ➡ ● ➡ ⊙ *Call/Video Call* ➡ *Decoration Call* ➡ ● ➡ *Switch On/Off* ➡ ● ➡ *Off* ➡ ● ➡ Enter Handset Code ➡ ●
Hiding incoming Decoration Call window	● ➡ *Settings* ➡ ● ➡ ⊙ *Call/Video Call* ➡ *Decoration Call* ➡ ● ➡ *Play in Receiving* ➡ ● ➡ *Off* ➡ ●
Using mobile camera to create Decoration Call files	Start Here ● ➡ *Data Folder* ➡ ● ➡ *Decoration Call* ➡ ● ➡ ◙ ➡ *Create New File* ➡ ● ➡ *Text Input* ➡ ● ➡ Enter text ➡ ● ➡ *Images* ➡ ● ➡ See below **Capturing Still Images** *Picture* ➡ ● ➡ *Take Picture* ➡ ● ➡ Capture image ➡ ● ➡ ⑨ ➡ *Save here* ➡ ● ● Combine image with sound as needed. **Recording Video** *Video* ➡ ● ➡ *Record Video* ➡ ● ➡ Record video ➡ ● ➡ *Save* ➡ ● ➡ *Yes* or *No* ➡ ● ➡ ⑨ ➡ *Save here* ➡ ●
Removing image/ video/sound	Start Here ● ➡ *Data Folder* ➡ ● ➡ *Decoration Call* ➡ ● ➡ Select file ➡ ◙ ➡ *Edit* ➡ ● ➡ See below **Removing Image/Video** *Images* ➡ ● ➡ *Remove Image* ➡ ● ➡ ⑨ ➡ *Save as New* or *Overwrite* ➡ ● ● For *Save as New*, select *Save here* and press ●. **Removing Sound** *Sounds* ➡ ● ➡ *Remove Sound* ➡ ● ➡ ⑨ ➡ *Save as New* or *Overwrite* ➡ ● ● For *Save as New*, select *Save here* and press ●.
Showing options upon Decoration Call failure	● ➡ *Settings* ➡ ● ➡ ⊙ *Call/Video Call* ➡ *Decoration Call* ➡ ● ➡ *Notice* ➡ ● ➡ *On* ➡ ●

Call Log

Dialing from records	**Calling Dialed Numbers (Redial)** ⊙ ➜ Select record ➜ 🔊 ● To place Video Calls, press ☑ instead of 🔊, then select *Video Call* and press ●.
	Calling from Received Call Records ⊙ ➜ Select record ➜ 🔊 ● To place Video Calls, press ☑ instead of 🔊, then select *Video Call* and press ●.
Sending messages from records	🔊 ➜ ⊙ Select type ➜ Select record ➜ ☑ ➜ *Create Message* ➜ ● ➜ *S! Mail* or *SMS* ➜ ● ➜ Complete message ➜ ☒
Saving Phone Book entries from records	🔊 ➜ ⊙ Select type ➜ Select record ➜ ☑ ➜ *Save to Phone Book* ➜ ● ➜ *As New Entry* ➜ ● ➜ Complete other fields ➜ ☒ ● To add to an existing entry, select *As New Detail*.
Deleting records	**One Record** 🔊 ➜ ⊙ Select type ➜ Select record ➜ ☑ ➜ *Delete* ➜ ● ➜ *Yes* ➜ ●
	All Records 🔊 ➜ ☑ ➜ *Delete All* ➜ ● ➜ Enter Handset Code ➜ ● ➜ *Yes* ➜ ●
Placing Decoration Calls from records	🔊 ➜ ⊙ Select type ➜ Select record ➜ ☑ ➜ *Deco. Call* ➜ ● ➜ *Deco. Call File* ➜ ● ➜ Select/create file ➜ ☑
Initiating S! Circle Talk from records	🔊 ➜ ⊙ Select type ➜ Select record ➜ ☑ ➜ *Call S! Circle Talk* ➜ ● ➜ ● ● Set My Status to *Online* first.

Call Time/Call Cost/Data Communication

■ Call Time

Setting handset to beep during Voice Calls	● ➜ *Settings* ➜ ● ➜ ⊙ *Call/Video Call* ➜ *Minute Minder* ➜ ● ➜ *On* ➜ ●
Hiding Call Time during calls	● ➜ *Settings* ➜ ● ➜ ⊙ *Call/Video Call* ➜ *Disp. Time/Cost* ➜ ● ➜ *Call Time Counter* ➜ ● ➜ *Off* ➜ ●
Resetting Call Timers	● ➜ *Settings* ➜ ● ➜ ⊙ *Call/Video Call* ➜ *Call Time & Cost* ➜ ● ➜ *Call Timers* ➜ ● ➜ *Clear Timers* ➜ ● ➜ Enter Handset Code ➜ ● ➜ *Yes* ➜ ●

■ Call Cost

Showing Call Cost after each call	● ➜ *Settings* ➜ ● ➜ ⊙ *Call/Video Call* ➜ *Disp. Time/Cost* ➜ ● ➜ *Display Call Cost* ➜ ● ➜ *On* ➜ ●
Resetting Call Costs	● ➜ *Settings* ➜ ● ➜ ⊙ *Call/Video Call* ➜ *Call Time & Cost* ➜ ● ➜ *Call Costs* ➜ ● ➜ *Show Call Cost* ➜ ● ➜ ☑ ➜ Enter PIN2 ➜ ● ➜ *Yes* ➜ ●

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Calling

Limiting Call Costs	Start Here ⑧ ➡ *Settings* ➡ ⑧ ➡ ⊙ *Call/Video Call* ➡ *Call Time & Cost* ➡ ⑧ ➡ *Call Costs* ➡ ⑧ ➡ **See below**
	Setting a Limit *Max Cost/Residual* ➡ ⑧ ➡ ⑬ ➡ *Set* ➡ ⑧ ➡ Enter PIN2 ➡ ⑧ ➡ Enter amount ➡ ⑧
	Changing the Limit *Max Cost/Residual* ➡ ⑧ ➡ ✉ ➡ Enter PIN2 ➡ ⑧ ➡ Enter amount ➡ ⑧
	Checking Remaining Amount *Max Cost/Residual* ➡ ⑧ ● May be unavailable depending on subscription status.
Showing amount in another currency	⑧ ➡ *Settings* ➡ ⑧ ➡ ⊙ *Call/Video Call* ➡ *Call Time & Cost* ➡ ⑧ ➡ *Call Costs* ➡ ⑧ ➡ *Cost Units* ➡ ⑧ ➡ ✉ ➡ Enter PIN2 ➡ ⑧ ➡ Enter currency ➡ ⑧ ➡ Enter exchange rate (per yen) ➡ ⑧ ➡ ⑧ ➡ ⑧

■ **Data Communication**

Checking packet transmission volume	Start Here ⑧ ➡ *Settings* ➡ ⑧ ➡ ⊙ *Call/Video Call* ➡ *Call Time & Cost* ➡ ⑧ ➡ *Data Counter* ➡ ⑧ ➡ **See below**
	Most Recent Volume *Last Data* ➡ ⑧
	All Volume *All Data* ➡ ⑧
Resetting Data Counter	⑧ ➡ *Settings* ➡ ⑧ ➡ ⊙ *Call/Video Call* ➡ *Call Time & Cost* ➡ ⑧ ➡ *Data Counter* ➡ ⑧ ➡ *Clear Counter* ➡ ⑧ ➡ *Yes* ➡ ⑧

Optional Services

■ **All Services**

| Checking service status | ⑧ ➡ *Settings* ➡ ⑧ ➡ ⊙ *Call/Video Call* ➡ Select service ➡ ⑧ ➡ *Status* ➡ ⑧ ● For *Call Barring*, select restriction and press ⑧. |

■ **Call Waiting (Contract Required)**

| Activating Call Waiting | ⑧ ➡ *Settings* ➡ ⑧ ➡ ⊙ *Call/Video Call* ➡ *Call Waiting* ➡ ⑧ ➡ *On* ➡ ⑧ |
| Placing Line 1 on hold to answer Line 2 | A tone sounds during a Voice Call ➡ ⌨ ● Press ⌨ to switch between lines. ● Press ⌨ to end active line and re-engage the party on hold. |

■ **Group Calling (Contract Required)**

Opening another line during a call	During a Voice Call, enter phone number ➡ ⌨ ● Long Press ⌨ to select a number from Call Log records.
Switching between open lines (Swap Calls)	During a Voice Call, ⌨ ● Press ⌨ to switch between lines.
Talking on multiple lines simultaneously	While switching between lines, ✉ ➡ *Group Calling* ➡ ⑧ ➡ *Conference All* ➡ ⑧
Switching to private conversation during Group Calling	During a Voice Call, select number/name ➡ ⑧ ➡ *Private* ➡ ⑧

■ Call Barring

Rejecting calls by number	Start Here ⓔ ➔ *Settings* ➔ ⓔ ➔ ⓔ *Call/Video Call* ➔ *Call Barring* ➔ ⓔ ➔ *Rejected Numbers* ➔ ⓔ ➔ *Black List* ➔ ⓔ ➔ See below
	Saving Numbers *Set Reject Number* ➔ ⓔ ➔ *<Empty>* ➔ ⓔ ➔ Enter phone number ➔ ⓔ ● When using Double Number in Dual Mode (**P.1-19**), select a line type and press ⓔ.
	Activating Black List *Switch On/Off* ➔ ⓔ ➔ *On* ➔ ⓔ
Rejecting calls without designating numbers	Start Here ⓔ ➔ *Settings* ➔ ⓔ ➔ ⓔ *Call/Video Call* ➔ *Call Barring* ➔ ⓔ ➔ *Rejected Numbers* ➔ ⓔ ➔ See below
	Calls from Unsaved Numbers *Unknown* ➔ ⓔ ➔ *On* ➔ ⓔ
	Calls with No/Undisplayable Caller ID or from Public Phones *Withheld* ➔ ⓔ ➔ *On* ➔ ⓔ
Changing Network Password	ⓔ ➔ *Settings* ➔ ⓔ ➔ ⓔ *Call/Video Call* ➔ *Call Barring* ➔ ⓔ ➔ *Change NW Password* ➔ ⓔ ➔ Enter current Network Password ➔ ⓔ ➔ Enter new Network Password ➔ ⓔ ➔ Re-enter new Network Password ➔ ⓔ

Designating numbers to reject from saved information	Start Here ⓔ ➔ *Settings* ➔ ⓔ ➔ ⓔ *Call/Video Call* ➔ *Call Barring* ➔ ⓔ ➔ *Rejected Numbers* ➔ ⓔ ➔ *Black List* ➔ ⓔ ➔ *Set Reject Number* ➔ ⓔ ➔ *<Empty>* ➔ ✉ ➔ See below
	From Phone Book *Ph. Book List* ➔ ⓔ ➔ Select entry ➔ ⓔ
	From Call Log Records *From Call Log* ➔ ⓔ ➔ Select record ➔ ⓔ
	From S! Friend's Status Member List *From Friend's Status* ➔ ⓔ ➔ Select member ➔ ⓔ
Editing Black List	Start Here ⓔ ➔ *Settings* ➔ ⓔ ➔ ⓔ *Call/Video Call* ➔ *Call Barring* ➔ ⓔ ➔ *Rejected Numbers* ➔ ⓔ ➔ *Black List* ➔ ⓔ ➔ *Set Reject Number* ➔ ⓔ ➔ See below
	Editing Numbers Select number/name ➔ ⓔ ➔ Edit ➔ ⓔ
	Deleting Numbers Select number/name ➔ ✉ ➔ *Delete* ➔ ⓔ ➔ *Yes* ➔ ⓔ

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Calling

Setting/canceling outgoing call restriction	Start Here ● ➡ *Settings* ➡ ● ➡ ⊙ *Call/Video Call* ➡ *Call Barring* ➡ ● ➡ *Outgoing Calls* ➡ ● ➡ See below
	Setting Restriction Select restriction ➡ ● ➡ *On* ➡ ● ➡ Enter Network Password ➡ ●
	Canceling All Restrictions *Cancel All* ➡ ● ➡ Enter Network Password ➡ ● ● Outgoing S! Circle Talk requests are not affected. ● Following restrictions are available: ■ All Outgoing Calls: Restrict all non-emergency calls ■ Bar Int'l Call: Restrict all international calls ■ Local & Home Only: Restrict all international calls except to Japan
Setting/canceling incoming call restriction	Start Here ● ➡ *Settings* ➡ ● ➡ ⊙ *Call/Video Call* ➡ *Call Barring* ➡ ● ➡ *Incoming Calls* ➡ ● ➡ See below
	Setting Restriction Select restriction ➡ ● ➡ *On* ➡ ● ➡ Enter Network Password ➡ ●
	Canceling All Restrictions *Cancel All* ➡ ● ➡ Enter Network Password ➡ ● ● Incoming S! Circle Talk requests are not affected. ● Following restrictions are available: ■ All Incoming Calls: Reject all calls ■ Bar if Abroad: Reject calls when outside Japan

■ **Caller ID**

Showing/hiding Caller ID	● ➡ *Settings* ➡ ● ➡ ⊙ *Call/Video Call* ➡ *Show My Number* ➡ ● ➡ *On* or *Off* ➡ ●

Settings

■ **Voice Call**

Answering Voice Calls automatically when using Headphones	Start Here ● ➡ *Settings* ➡ ● ➡ ⊙ *Call/Video Call* ➡ *Auto Answer* ➡ ● ➡ Enter Handset Code ➡ ● ➡ See below
	Activating Auto Answer *Switch On/Off* ➡ ● ➡ *On* ➡ ● ● When Auto Answer is active, Auto Answer tone sounds after ringtone even in Manner mode; cancel afterward.
	Changing Ring Time *Answer Time* ➡ ● ➡ Enter time ➡ ●

■ **Video Call**

Sending Alternative Image when initiating Video Calls	Start Here ● ➡ *Settings* ➡ ● ➡ ⊙ *Call/Video Call* ➡ *Video Call* ➡ ● ➡ *Camera Picture* ➡ ● ➡ See below
	Setting Alternative Image *Default Image* ➡ ● ➡ *AlternativeImage* ➡ ●
	Changing Alternative Image *Alternative Image* ➡ ● ➡ Select folder ➡ ● ➡ Select file ➡ ● ➡ ● ● Omit file selection step when using Customized Screen images.
Changing quality of Incoming/ Outgoing Images	● ➡ *Settings* ➡ ● ➡ ⊙ *Call/Video Call* ➡ *Video Call* ➡ ● ➡ *Incoming Picture* or *Outgoing Picture* ➡ ● ➡ Select quality ➡ ●
Disabling Loudspeaker for Video Calls	● ➡ *Settings* ➡ ● ➡ ⊙ *Call/Video Call* ➡ *Video Call* ➡ ● ➡ *Loudspeaker* ➡ ● ➡ *Off* ➡ ●

Setting image that is sent while call is on hold	● ➡ *Settings* ➡ ● ➡ ⊙ *Call/Video Call* ➡ *Video Call* ➡ ● ➡ *Hold Guidance Pict* ➡ ● ➡ **Select folder** ➡ ● ➡ **Select file** ➡ ● ➡ ● • Omit file selection step when using Customized Screen images.
Setting Backlight status	● ➡ *Settings* ➡ ● ➡ ⊙ *Call/Video Call* ➡ *Video Call* ➡ ● ➡ *Backlight* ➡ ● ➡ **Select option** ➡ ● • Selecting *Normal Setting* applies Display Backlight setting.
Muting Microphone when initiating Video Calls	● ➡ *Settings* ➡ ● ➡ ⊙ *Call/Video Call* ➡ *Video Call* ➡ ● ➡ *Mute Microphone* ➡ ● ➡ *On* ➡ ●

3

Calling

Receiving a Call

❓ Cannot use Answer Phone or Caller Voice

- Answer Phone and Caller Voice are disabled when less than 12 seconds remain or 20 messages are recorded. Delete messages.
- Answer Phone and Caller Voice are not available for Video Calls.

Placing a Call

❓ Cannot place call via Speed Dial

- Speed Dial is not available when Phone Book access is restricted by Application Lock.

❓ Cannot place call

- If 🎜 appears, cancel Keypad Lock (**P.1-18**).
- If 🖺 appears, cancel Function Lock (**P.11-2**).
- If 🎜 appears, cancel Offline Mode (**P.1-16**).

❓ Call won't connect and there's a beeping tone

- Did you include the area code or the first *0*? Dial the number including the area code or *0*.
- Handset may be out-of-range (⎡out⎤ appears). Move to a place where signal is strong and retry.

During a Call

❓ Outgoing Image is distorted during Video Calls

- Rapid motion can make images appear choppy or distorted.

❓ Conversation is hampered

- Conversations may be hampered by ambient noise.
- Check Earpiece Volume when using Loudspeaker. Increasing Earpiece Volume may cause feedback/interference.

❓ Call is choppy or cut off

- Network signal may be weak. Move to a place where signal is strong and retry.
- Battery may need to be charged or replaced. Charge battery or install a charged battery.

❓ Clicking noise is heard during call

- Handset may be moving into another service area. Noise is heard when Network signal switches. This is normal.

❓ Cannot hear other party's voice

- Earpiece Volume may be low. Increase Earpiece Volume (**P.3-14**).
- Sound output may be set to use handsfree device. Set Transfer Audio (**P.3-15**) to *To Phone*.

Other

❓ Talk Time on Display seems incorrect

- Ring time for incoming or outgoing calls is not counted. (On hold time is counted.)

❓ Cannot save phone number for Call Forwarding

- Does the number start with *1*, *00*, *0120* or *0990*? Public service numbers, international call numbers starting with 00, toll-free numbers and fee-based service numbers cannot be saved.