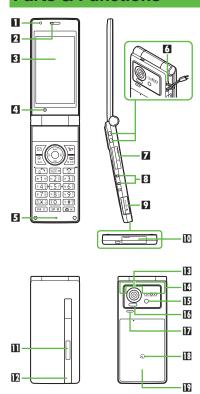
Handset Parts	1-2
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Getting Started

Parts & Functions



- Light Sensor
- 2 Earpiece
- Display
- Internal Camera
- Microphone
- Strap Eyelet
- ☑ Headphone Port (with Port Cover)
- Charging Terminals

- External Display
- ☑ Small Light
- External Camera (lens cover)
- II Internal Antenna Location
- Infrared Port
 In Speaker
- Logo
- Do not cover or place stickers, etc. over Light Sensor or Internal Antenna area.
- Replace Port/Slot Cover after Port/Slot use.
- Avoid metallic straps; Antenna sensitivity may be affected.

Handset Positions

Handset Closed



Keep handset closed when not in use.

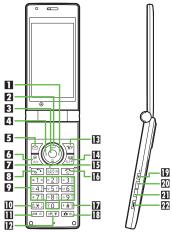
Handset Open



Open handset to place or answer calls, enter text, etc.

Handset Keys

Keys are indicated in this guide as shown.



■ Multi Selector (right) →
Open Received Calls. Long Press to activate/cancel infrared.

Multi Selector (up) ⑤
 Open Standby Window. Long Press to open PC Site Browser menu.

☑ Center Key ⑤ Open Main Menu. Long Press to activate/ cancel Keypad Lock.

☑ Multi Selector (left) ⑤
Open Dialed Numbers. Long Press to activate/cancel Bluetooth®.

Open Messaging menu. Long Press to open S! Mail Composition window.

Shortcuts & A/a Key Open Shortcuts menu.

Clear/Back Key

Play Answer Phone messages. Long
Press to activate/cancel Answer Phone.

Open All Calls. Long Press to open Double Number Mode menu.

Enter numbers to place calls or access functions (Quick Operations). Long Press to open Phone Book.

I ★ Key ★

Enter #, +, P, ? and -. Long Press to open S! Friend's Status member list.

☐ Dictionary Key ﷺ ○
Open Dictionary. Long Press to activate VeilView.

IE Multi Job & Manner Key

Select handset mode. Long Press to activate/cancel Manner mode.

TV & Text Key And Activate TV. Long Press to open Change Menu window.

1 # Key ⋅ # ♥

Enter #. Long Press to activate/cancel Manner mode

Camera Key
 □
 □

Activate mobile camera. Long press to activate Review

Side Keys

S! Circle Talk Key

Long Press to illuminate Mobile Light.

Open: Open S! Circle Talk member list.

☑ Volume Up Key
☐ Closed: Scroll External Display indicators.
Long Press to check e-money balance.

2 Volume Down Key

Long Press to start Pretense Call.

Closed: Scroll External Display indicators.

☑ Shutter Key
☐

Open: Long press to activate mobile camera.

Closed: Toggle Clock view.

Multi Selector & Side Keys

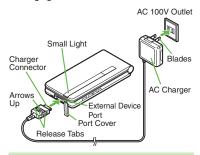
 In this guide, Multi Selector and Side Key operations are indicated as follows:

Press 🐧 or 😧	③
Press o or o	••
Press ③, ℚ, ⊙ or ⊙	•••
Press or P	*

Charging Battery (AC Charger)

Battery must be inserted in handset to charge it.

- Use specified AC Charger ZTDAA1 (sold separately) only. In this guide, ZTDAA1 is referred to as "AC Charger."
- Handset and AC Charger may warm during charging.



Important AC Charger Usage Note

• Fold back blades after charging. Do not pull, bend or twist the cord.

Open Port Cover as shown



- Connect AC Charger
 - With arrows up, insert connector until it clicks.
 - Extend blades and plug AC Charger into AC outlet



- Small Light illuminates red while charging.
- Small Light goes out when battery is full.

Unplug AC Charger



- Pull AC Charger straight out.
- Disconnect handset
 - Squeeze release tabs to remove connector.
- Fold back blades and replace Port Cover

When Small Light Flashes

- Battery is unchargeable; may be defective or simply at the end of its life; replace it.

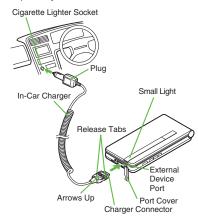
 USB Charge
- Connect handset (with power on) to PC via USB Cable to charge battery.

Charging Battery Overseas

 SoftBank is not liable for problems resulting from charging battery abroad.

Charging Battery (In-Car Charger)

In-Car Charger may be purchased separately.





- With arrows up, insert connector until it clicks.
- Plug Charger into cigarette lighter socket
- Start car engine
 - Small Light illuminates red while charging.
 - Small Light goes out when battery is full.
- **Unplug Charger**
- **Disconnect handset**
 - Squeeze release tabs to remove connector.
- **Replace Port Cover**

Important In-Car Charger Usage Notes

- Disconnect Charger before leaving vehicle to prevent charging with engine off.
- Do not use In-Car Charger with Desktop Holder.
- Avoid charging battery inside extremely hot vehicles.



Open Port Cover as shown



Handset Power On/Off

Power On

Follow these steps when powering on 930SH for the first time:



• After Power On Graphic, follow the steps below.

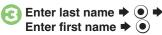


Change Menu window opens





Mv Details setup starts.



 Change Menu display option confirmation appears.





Standby Choose No to enter Standby immediately after powering on.

When USIM Card is Not Installed

• Insert USIM Card appears; insert the card to use handset

Retrieving Network Information

Handset initiates Network Information the first time.



- Choose **Yes** and press •. When confirmation appears, press .
- Retrieve Network Information to use Network-related services and TV: retrieval automatically sets Clock.

Power Off



🔞 (Long)

 After Power Off Graphic, handset shuts down.

Display & Indicators

Viewing Display

Standby



- Indicators (signal strength, battery strength, etc.) appear.
- Information window opens at the bottom for Missed Calls, new mail, etc.



Information Window

■ Information label (e.g., *Message*, etc.) and count appear in Information window. Select an item and press to open it.

Softkeys

Functions/operations assigned to , o and p appear at the bottom.



Display Saving

 Display goes dark after Display Saving time elapses. Press any key to activate it.

Backlight

 Backlight turns off after Time Out time elapses. Press [0] - [9] to illuminate it (key press may affect active function).

Indicators

And Indicate line type in Dual Mode (P.1-19).

■ Basic Status



- International roaming in progress
- Signal strength¹
 - Packet transmission protocol ready (3G)
- Packet transmission protocol ready (GSM)
 - Packet transmission available (3G)

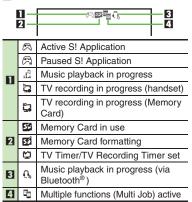
 Packet transmission available (GSM)
- Battery strength (%² appears in turn)
- IP Service enabled³
- IP Service enabled

¹The more bars the better.

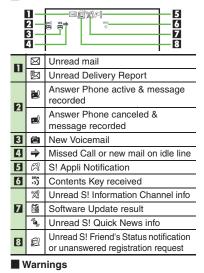
²Battery strength % is an approximation.

³Appears when Decoration Call or S! Appli Communication is enabled.

■ Function Status



■ Notifications



×2-

Mail memory low 2 Message delivery failure Memory Card unusable/misinserted

3

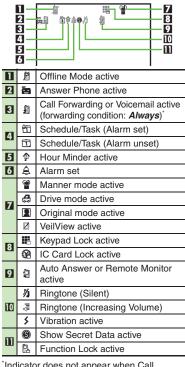
■ Transmissions

	1 — 2 — 3 — 4 —			
	(4)	SSL browsing in progress		
П	©	Waiting packet transmission (3G)		
	G S™	Waiting packet transmission (GSM)		
2	X	Receiving mail		
2	×	Sending mail		
3	Î	S! Friend's Status online		
9	30	Positioning in progress*		
4		Software Update in progress		
	•	USB Cable connected		
	\$.	USB transmission in progress		
		Infrared transmission in progress		
	Î	Infrared file transfer in progress		
5	*	Bluetooth® transmission ready		
	8,	Bluetooth® transmission in progress		
	Đ.	Bluetooth® talk in progress		
	0	S! Addressbook Back-up		
)	transmission in progress		
	물	PC Site Browser in use		
6	2	RSS-compatible site		
7	۰	Weather Indicator		
8	(¢	Infrared transmission ready		
*				

- 5

^{*}Flashes while positioning.

Settings



Indicator does not appear when Call Forwarding is set to Video Calls only, with Voicemail unset

External Display Indicators

■ Basic Status

1 2 1 1 1 1 =

		Signal strength*
2	■	Battery strength

The more bars the better.

■ Notifications



П	II	Missed Calls
2	•	Answer Phone message recorded
3	n[C	Missed Call Notification
4		New Voicemail
5	\sum	New mail
6		New Delivery Report
7	*9	Contents Key received
8	(<u>w</u>)	Unread S! Information Channel info
9	E 0	Weather Indicator update
		·

■ Warnings

2 x S! Inf		S! Information Channel info reception failure
		reception tallule
3	₽ <u>.</u>	Decoration Call transmission failure
4	*	IP Service connection failure
5	E	Weather Indicator update failure

■ E³ | Message delivery failure

Handset Status

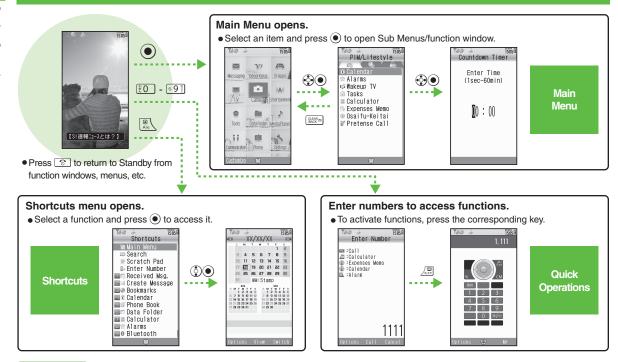
1234567 45000

П	Д	Alarm
2	B	Schedule Alarm
3	₹	Task Alarm
4	α	S! Appli Notification
5	U	Unread S! Friend's Status notification
6	Ö	TV Alarm (watch)
7	<u></u>	TV Alarm (record)

External Display Date & Time

Press to toggle Clock view.

Handset Menus



Advanced

Customizing shortcuts Restoring default shortcuts (P.1-22)

Key Shortcut

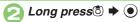
	Open S! Mail Composition window	
Activate Familink Remote		
<u></u>	Open PC Site Browser menu	
②	Create new Phone Book entries	
•	Activate/cancel Bluetooth®	
<u></u>	Activate/cancel Infrared	

Changing Assigned Functions

Follow these steps to assign Calculator to 🖒:

● Settings → ● In Phone Settings menu, Set Key Shortcut → ●







- From Appli → ●
- Tools → In PIM/
 Lifestyle menu, Calculator

 → ●

Bookmark
In ③, From Bookmark → ● →
Select title → ● → Yes → ●
Bluetooth® or Infrared On/Off
In ④, From Other → ● → Select
item → ●
Show Secret Data Setting Window
In ②, From Other → ● → Secret
Mode → ●
IC Card Lock On/Off
In ②, From Other → ● → IC

CardLock On/Off → ●
Canceling Assigned Function
In ⑤, Off → ●

Using Simplified Menus (Simple Menu)

Simple Menu Features

Activate Simple Menu to reduce available handset functions and simplify menus.



- Fonts are enlarged and appear in bold.
- Clock is enlarged (Calendar is hidden).
- Only Display Change is available for Motion Control.

■ Menu Items

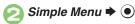
Messaging	Received Msg., Create Msg., Drafts, Templates, Sent Messages, Unsent Msg., Create SMS
Phone	Phone Book, Add New Entry, Play Messages, Answer Phone, Call VM, My Details, Speed Dial/Mail
Camera	Photo Camera, Video Camera, Barcode/Scan, Review, Photo Camera Settings, Video Camera Settings
Convenient Tool	Calendar, Alarms, Calculator, Assignment, Dictionary, Notepad, S! Friend's Status, S! Circle Talk, Double Number Settings, Change Menu
Data Folder	-
TV	-

Key assignments are largely the same as in Standard Menu.

Activating Simple Menu







While Using an Incompatible Function

• End the function before activating Simple Menu.

Canceling Simple Menu





Toggling Active Functions (Multi Job)

Multi Job Feature

Access a function in Shortcuts menu while another is active.

While browsing the Internet



Jot down information

Multi Job may not be activated from some menus/windows (e.g., when selecting ringtone/ringvideo, etc.).

Using Multi Job

In a function window, In text entry/dial windows, Long Press ...

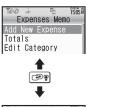


Select function → ●



• Menu/window opens.







🔼 🚳 🗭 Multi Job ends

 When a confirmation appears, follow onscreen prompts.

Motion Control

Sensor detects handset orientation or movement. Move handset to navigate pages, mute ringer, etc.

- Activate Display first.
- Activate Motion Control by function beforehand.





Display Change

Rotate handset 90 degrees counterclockwise and return. Display orientation changes accordingly.

Display Rotation

Digital TV
PC Site Browser
Document Viewer
Image Viewer
Video Viewfinder



Activate Quick Silent

Turn handset over to instantly mute ringer and stop vibration.

Ringer Vibration
Incoming Calls,
Alarms, etc. Incoming Calls,
Alarms, etc.

• Some tones may not be silenced.



Navigate Functions

Shake to the left to navigate back, or right to navigate forward.

Music Music Player	Channels TV
wusic Flayer	IV
Images Data Folder (Pictures)	Pages Document Viewer



Zoom In/Zoom Out

Shake forward to enlarge, or backward to reduce.

Fonts

Zoom Image

Message Window Yahoo! Keitai

Data Folder (Pictures)

Zoom Page

PC Site Browser Document Viewer

Disabling Display Rotation

Video Viewfinder always rotates with handset orientation.











Display Change

◆ ● ◆ Select function **→ ●**



Activating Motion Control by Function

- In Motion Control menu, Action Settings

 ◆

 ●
- Select function **→**

Activating Show Secret Data Temporarily Enter Handset Code - Shake handset left or right

■ Close handset in Standby to cancel Show Secret Data

Important Motion Control Usage Notes

- Hold/shake handset correctly to avoid unintended results
- Motion Control may be unavailable while handset is ringing/vibrating.
- Confirm there is ample space for Motion Control use; hold handset firmly and shake it gently to avoid injury/breakage. Do not shake handset roughly; handset may slip, resulting in injury or damage.



Mobile Manners

Please use your handset responsibly. Use these basic tips as a guide. Inappropriate handset use can be both dangerous and bothersome. Please take care not to disturb others when using your handset. Adjust handset use according to your surroundings.

- Turn it off in theaters, museums and other places where silence is the norm.
- Refrain from using it in restaurants, hotel lobbies, elevators, etc.
- Observe signs and instructions regarding handset use aboard trains, etc.
- Refrain from use that interrupts the flow of pedestrian or vehicle traffic.

Manner Mode

Mutes most handset function sounds.







Manner mode is set.

When Manner Mode is Active

- Ringtones and other sounds are muted.
- 930SH vibrates for transmissions/alerts.
- Shutter click still sounds at fixed volume.

Canceling Manner Mode

(Long)

Offline Mode

Temporarily suspends all transmissions.









Offline Mode is set.

Canceling Offline Mode In ⊚, Off → ●

Security Codes

These codes are required for handset use.

- Write down Security Codes.
- Do not reveal Security Codes. SoftBank is not liable for misuse or damages.

Handset Code	9999 by default; use or change some functions
Center Access Code	4-digit code selected at contract; access Optional Services via landlines or change contract details
Network Password	4-digit code selected at contract; restrict incoming/ outgoing calls (Call Barring)

Change Network Password as needed.

Incorrect Code Entry

- Handset code is incorrect! appears; try again.
- If Network Password is incorrectly entered three times consecutively, Call Barring settings are locked. To resolve, Network Password and Center Access Code must be changed.

Changing Handset Code

Enter four to eight digits for new Handset Code.

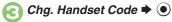




Phone Settings Menu









Enter current Handset Code



厉 Enter new Handset Code 🕈 💿



Re-enter new Handset Code

My Details & Basic Tools

My Number





 Handset phone number and the name entered at initial setup appear.

Keypad Lock

Lock handset keys and prevent accidental operation/function activation.

- (Long)
 - Keypad Lock activates.
 - 3 does not turn off handset power.

Incoming Calls while Keypad Lock is Active

 Keypad Lock is temporarily canceled; press to answer calls. Keypad Lock reactivates after the call.

Canceling Keypad Lock

(Long)

Pen Light

- (Long)
 - Mobile Light illuminates.
- 🔁 🚥 🖈 Mobile Light goes out

Important Pen Light Usage Note

 Do not point Pen Light at people or look at it directly.

Battery Meter



Approximate battery strength appears.

Phone Help

Access this handy guide to handset settings and key functions/shortcuts.

- → Tools → → Doc./Rec.
- Phone Help **→** ●
- Select item

 ◆
 - Toggle guides as needed.

VeilView

Activate VeilView to prevent peeking.

章 ② (Long)

Canceling VeilView (Long)

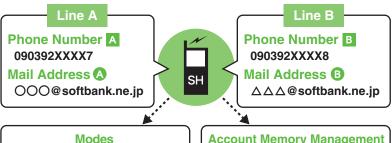
- Editing/clearing My Details Toggling My Details in Dual Mode (P.1-22)
 - Changing battery strength indicator pattern Changing VeilView pattern/density (P.1-23)

Using Double Number

Manage two accounts (Line A and Line B, with separate phone numbers and mail addresses) on one handset.

- Double Number requires a separate contract and basic monthly fee.
- For more information, see SOFTBANK MOBILE Corp. Website (P.14-22).

Two Phone Numbers & Two Mail Addresses



Select from three usage modes:

A Mode (Line A* only)

B Mode (Line B* only) **Dual Mode**

(both accounts)

Callers to the other line hear a busy tone: messages are received without alerts.

Account Memory Management

While one line is active, call/messaging records for the other do not appear.

Phone Book Entries

Call Log Records

Messaging **Folders**

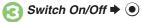
 Customize Wallpaper, incoming call graphic, ringtone, vibration, etc. by account.

Activating Double Number

Make sure signal is stable.



In Phone Settings menu, **Double Number Settings → (•)**





Enter Handset Code **→** (•) Yes → (•)

Canceling Double Number

In \bigcirc . Off \Rightarrow \bigcirc When Double Number is canceled:

- Line B calls and SMS messages are
- redirected to Line A Phone Number
- Initial portion of Line B S! Mail is redirected to Line A. (Full messages are irretrievable.)
- Double Number account is not affected

Modes

Activate *A Mode* to use Line A only, *B Mode* to use Line B only, or *Dual Mode* to use both accounts. While abroad, any Line B messaging charges are applied to Line A.

A Mode

Receive Calls to Line A Only

Place calls or send messages via Line A.

A Mode & B Mode Precautions

- Line indicators do not appear in Phone Book entries, message lists, Call Log records, etc.
- When an operation affects information on the other line, a confirmation appears. Follow onscreen prompt(s).

B Mode

Receive Calls to Line B Only

• Place calls or send messages via Line B.

B Mode Restrictions

- Handset connects to the Internet via Line A. (During Internet connections, place/receive calls via Line B.)
- S! Friend's Status, S! Circle Talk and Decoration Call are unavailable.

Dual Mode

Receive Calls to Both Accounts

 Place calls or send messages via Line A (or the account of record for Phone Book entries or Call Log records) by default; toggle accounts as required.

Phone Book Entries Specify A, B or Dual.

Messaging
Select Line A or Line B.
Sender Address changes
accordingly.

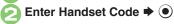
Calling

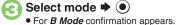
Select Line A or Line B.
Caller ID changes
accordingly.

■ and indicate line type in Phone Book entries, message lists, Call Log records, etc.

Switching Modes

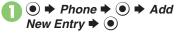
🚹 🗿 (Long)







Saving Modes to Phone Book Entries



Mode: → ● Select mode
→ ●

Entries Saved with Double Number Off
• Dual is set automatically.

US	В	Ch	ar	ď	е

	● Settings → ● → Oconnectivity → USB
Charge	Charge ⇒ ● Disable ⇒ ●

Information

Handling Information list	Start Here ● → Phone → ● See below
	Opening List Manually Information
	Clearing List Information → ● → ☑ → Yes → ●

Shortcuts

Customizing shortcuts	Start Here Select numbered function ⇒ See below
	Changing Default Shortcuts Assign → ● → Select menu item → ● → Select new item → ●
	Changing Item Order Move
Restoring default shortcuts	Select numbered function → ✓ → Set to Default → ● → Yes → ●

Motion Control

	Settings In Phone Settings	
Practicing Motion	menu, Motion Control → ● Action Test →	
Control actions	Select item Select item	
	Follow onscreen instructions.	

Mode Start Here ● → Settings → ●

Changing handset	Start Here ● → Settings → ● In Phone Settings menu, Mode Settings → ● > See below
	Selecting a Handset Mode Select mode
modes	Customizing Handset Modes Select mode ⇒ Ø → Select item → ● Adjust settings • Not available for Normal mode.
Creating a custom mode	● Settings ● In Phone Settings menu, Mode Settings ● Original ● Select item ● Adjust settings
Resetting Mode Settings	● Settings ● In Phone Settings menu, Mode Settings ● Select mode ● ■ Enter Handset Code ● ● Yes ● ●

My Details

	Start Here
Editing/clearing My Details	Editing My Details Select tab Select item Select item Select item Select
	Clearing My Details ☑ → Reset My Details → ● → Yes → ●
Toggling My Details in Dual Mode	● D D Switch to B or Switch to A • • •

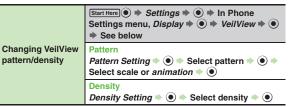
Battery Meter

	● Settings ● In Phone Settings menu, Display ● Mini Battery ● Select pattern ●
Changing battery strength indicator	• For patterns other than Clock & Battery, indicato
	appear in turn. To change interval, press 🗹.
	For Rattery level (or level) approximate battery.

pattern

- ors
- For *Battery level* (or *level*), approximate battery strength appears as a percentage.
- Remaining time is approximated for current handset usage pattern.
 - Remaining time is hidden while charging.

VeilView



Double Number

All Modes

Omitting Handset Code entry when switching modes	Settings In Phone Settings menu, Double Number Settings Password Entry Off Enter Handset Code The Settings Enter Handset Code The Settings The S
Renaming Double Number modes	● Settings ● In Phone Settings menu, Double Number Settings ● Mode Name ● Select mode ● Enter name ● Select icon ●

A Mode & B Mode

•	● > Settings > ● In Phone Settings
for calls missed or	menu, Double Number Settings > • Show
new mail on idle line	Missed → ● → On → ●
Hiding Internet connection confirmation	● Settings ● In Phone Settings menu, Double Number Settings ● Packet Warning ● Off ● Off ◆ Off ● Available for B Mode.

■ Dual Mode

Rejecting calls to	● Settings ● In Phone Settings menu, Double Number Settings ● Reject By Line ● Select line ● On ●
either line in Dual	menu, Double Number Settings > • Peject
Mode	By Line → ● → Select line → ● → On → ●
Setting main line for Dual Mode	● Settings ● In Phone Settings menu, Double Number Settings ● Send Priority ● Select option ●

F

Battery Meter



- --- appears
- Calculating time; not a malfunction.



100% does not appear

• This is by design; not a malfunction.



Battery runs out faster

- A low ambient temperature reduces battery time.
- An older battery may run out faster.



Remaining time changes suddenly

 Time estimated by handset status; estimate may take time to appear.