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3



Voice call and video call are available on handset

Voice Call

Make Calls to:



International

Call





Non-SoftBank Landlines SoftBank Mobile Phones Handsets

Video Call

Make Calls to:







Non-SoftBank Landlines SoftBank Handsets Mobile Phones

Other party must use a video call compatible phone







Make/receive voice and Roaming video calls.

• International phone service available without separate application.





(Prior application may be required.)

 For details of service and eligible countries and regions, see SOFTBANK MOBILE Corp. Website (http://www.softbank.ip), or contact SoftBank Customer Center, General Information (P. 15-52).

Emergency Calls

Your location is automatically reported to the corresponding agency (police, etc.) when you place emergency calls (110, 119, or 118) with Softbank 3G handsets.

(Emergency Location Report)

930CA reports Location Information based on positioning signals from radio stations.

- Registration and transmission fees do not apply.
- Positioning accuracy is affected by location and signal conditions. Always provide your location and purpose on the phone.
- ●Location Information is not reported when emergency calls are placed without Caller ID (such as when the number is prefixed with 184). However, the corresponding agency may obtain your Location Information in a life threatening situation.
- Not available during international roaming.

Emergency calls are possible even while some handset restrictions are active.

- · Restrict Dialing (P. 2-24)
- · Keypad Lock (P. 4-4)
- Set Max Cost Limit (P. 14-19)
- Emission OFF Mode (P. 4-8)
- · PIN1 Code Entry Set (P. 4-2)



Making Voice Calls

1 Enter phone number



Phone Number Entry Window

- **■**Correcting Misentries
- **■**Deleting Numbers
 - ▶ to select a number ▶ ७७७
- ■Deleting Phone Number
 - Press and hold סיד or 🗖





3 🗖 to end call

Tip

- Always include the area code even when dialing from the same area.
- When you hear a busy tone, the other party is on another line.
- When you hear a message saying that the other party cannot be reached, the other party's mobile phone is off or is out of signal range.
- When you hear a message asking for your caller ID, call again with your number revealed.
- After Display backlight turns off during a call, if no keys are pressed for about two minutes, Display goes off and handset enters Power Saver Mode regardless of Lighting setting for Backlight (P. 14-7). Handset can be operated in Power Saver Mode in the same way as when Display is lit.

 Call ends when handset is closed. Connect stereo earphone-microphone to talk with handset closed.

Available Keys during Voice Calls

Adjust Earpiece Volume	٥
Hold Call	クリア

International Calls

- International phone service available without separate application.
- Inter phone number → PInt'l Call → ■
- Select a country code ⇒
 Select an international prefix number ⇒
 ✓
- **3** 📥 to end call

3

Answering Voice Calls

🖊 When a call arrives 🕨 🌈

to end call

Tip

• Open handset to answer a call.

Answering Machine

Record caller's messages on handset when you are unable to answer voice or video calls.

Setting Answering Machine

- 📶 🔳 🕨 Settings 🕨 🔳 🕨 Incoming Call **→** ■ **→** Answering Machine >>
- ON >> Select an outgoing message >>
- 3 Enter ring time

Tip

- · When Voice Mail or Call Forward is activated, set a shorter ring time for Answering Machine than that for Voice Mail or Call Forward.
- Answering Machine can be set or canceled by pressing and holding שנים in Standby.
- Answering Machine is unavailable when power is off, in a place with no signal reception, or in Emission OFF Mode. Use Voice Mail instead (see P. 3-15).

OWhen a Call Arrives

Answering Machine activates after the set ring time. Outgoing message plays. and the caller's voice/video message is recorded

Handset returns to Standby when recording is complete. Answering Machine notification and Display indicator appear. The indicator shows the number of messages.



■To Answer Call during Recording





Playing Messages

Select notification
or

→
■



Play/Delete Voice Message Window

Items with a message recorded are indicated by "★."

- 2 Select a message >> •
- ■To Delete a Message While Playing it

→ Frase → TES → YES → ■

Available Keys during Playback

Stop	■ or פעד
Return a Voice Call	
Return a Video Call	

Tip

- Pressing [997] in Standby also plays recorded voice messages.

 When there is a voice memo but no voice message, the voice memo plays.
- To play voice messages from Main Menu:
- → Tools → Play/Erase Msg. → ■

Available Keys during Video Message Playback

Play Previous/Next Message	
Adjust Volume	
Pause/Play	
Stop	クリア
Return a Voice Call	
Return a Video Call	

Tip

• To play video messages from Main Menu:

■ → Tools → ■ → Play/Erase VC
Msg. → ■

Activate When Call Arrives

Activate Answering Machine when unable to answer an incoming call. Answering Machine setting returns, after message is recorded.

1 When a call arrives >>
Answering Machine is activated and starts recording.

Note

 Answering Machine cannot be activated when memory is full.



More Features



Outgoing Call Functions

- Show/Hide Caller ID
- Adjust Earpiece Volume in Advance
- Add Area Code and Country Code (Prefix Numbers)

(P. 3-16)

International Calls

Fnter "+" to Call Abroad

(P. 3-16)

Handling Incoming Calls

- * Reject Calls
- Place Calls on Hold
- Forward Calls
- Forward Calls to Voice Mail Center

(P. 3-16)

Engaged Call Operations

- Handsfree
- Send Touch Tones

(P. 3-17)

Answering Machine

Delete Recorded Messages

(P. 3-18)

Customize

Outgoing Calls

- Save Touch Tones
- Set Numbers after "* as Sub Address.
- Save Area Code and Country Code as Prefix Numbers

(P. 14-17)

Display Settings

- Set an Outgoing Call Image
- Set an Incoming Call Image

(P. 14-4)

International Calls

- Change International Access Code Automatically Dialed with "+"
- Change a Country Code
- Save an International Access Code

(P. 14-17)

Incoming Call Alerts

- Adjust Ringtone Volume
- Set a Ringtone
- Set Vibration
- Set Illumination Color
- Show Phone Book Entry Images for Incoming Calls

(P. 14-10)

Answering Incoming Calls

- Set to Answer Calls by Pressing Any Key Except Send Kev
- Set to Mute Ringtone by Pressing Any Key Except Send Key
- Set to Answer Call by Opening Handset (P. 14-12)

Call Settings

- Set Noise Reduction
- Set Weak Signal Alarm
- Set Reconnection Tone
- Set a Hold Message

(P. 14-18)



Video Call Window



Video Call Indicators

- A Transmitting Audio
 A Transmission Failed
- Transmission railed
- Transmitting VideoTransmission Failed
- Sending Camera Image
- Substitute Image
- Handsfree ON
- Handsfree OFF

MUTE Mute

- Portrait
- Scenery
- Macro

Making Video Calls

Enter phone number



Phone Number Entry Window

- **■**Correcting Misentries
 - to scroll cursor Reenter number(s)
- **■**Deleting Numbers
 - Press and hold 997 to delete all numbers to the left of the selected number.
- **■**Deleting Phone Number
 - **▶** to select the first or last number **▶** Press and hold ७७७





Video Call Window

🖪 🗖 to end call

Tip

- Closing handset will end a video call.
- Always include the area code even when dialing from the same area.
- Video calls made to emergency numbers (110, 119 and 118) are automatically switched to voice calls.
- An error message with a possible cause appears when a video call fails to be connected.
- Handset is unequipped with a front camera. Image sent to other party is substitute image or rear camera image.
- Charging may automatically stop or camera image may switch to substitute image if charging while making a video call, depending on temperature and handset usage (ex. also recording TV).

Available Keys during Video Calls

Adjust Earpiece Volume	
Hold Call	クリア
Toggle Main Window Images	Press and hold ■ to toggle image as follows: The other party's image → Your image → The other party's image (sub window off) → Your image (sub window off)
Zoom In/Out Outgoing Camera Image	or press and hold •
Mute Audio	To cancel mute, press again

Answering Video Calls

🚹 When a video call arrives 🕨

to end call

Tip

• Closing handset will end a video call.

More Features

Advanced

Outgoing Call Functions

- Show/Hide Caller ID
- Adjust Earpiece Volume in Advance
- ❖ Add Area Code and Country Code (Prefix Numbers)

(P. 3-16)

Handling Incoming Calls

- Reject Calls
- Place Calls on Hold
- Forward Calls

(P. 3-16)

Engaged Call Operations

- Handsfree
- Set Image Quality
- Adjust Brightness
- Change White Balance
- Change Color Tone
- Change Scene
- Backlight Lighting Time

(P. 3-17)



Customize

Outgoing Calls

- ❖ Set Numbers after "★" as Sub Address
- Save Area Code and Country Code as Prefix Numbers

(P. 14-17)

Display Settings

- Set an Outgoing Call Image
- Set an Incoming Call Image

(P. 14-4)

Incoming Call Alerts

- Adjust Ringtone Volume
- Set a Ringtone
- Set Vibration
- ❖ Set Illumination Color
- Show Phone Book Entry Images for Incoming Calls

(P. 14-10)

Answering Incoming Calls

- Set to Answer Calls by Pressing Any Key Except Send Key
- Set to Answer Calls by Opening Handset

(P. 14-12)

Call Settings

Set Noise Reduction

- Set Weak Signal Alarm
- Set Reconnection Tone
- Set a Hold Message

(P. 14-18)

Video Calls

- Set an Image to be Sent during Video Calls
- Redial Automatically as Voice Call When Video Call Connection Fails
- Set an Image to Appear in Main Window
- Automatically Switch to Handsfree Mode in Video Calls

(P. 14-20)



Dialing from Call Logs

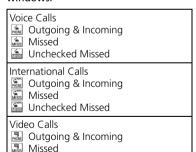
Phone numbers and dates and times of incoming and outgoing calls are saved on handset as call logs. Access call logs to return calls quickly.

Up to 30 Dialed Calls and 30 Received Calls (including Missed Calls) are stored.

Call Log Indicators

Unchecked Missed

The following indicators appear in Redial, Dialed Calls and Received Calls windows.



Inte	rnational Video Calls Outgoing & Incoming Missed Unchecked Missed
MSG	wering Machine Voice Messages Video Messages
E≯ PACKET	Packet Transmission
GXII	Outgoing & Incoming Calls Appears when outside the GMT+09 time zone. Time appears in summer time when

Redial/Received Calls

summer time is set









Received Calls Window

- - ■To Check Details of a Record

 Select a record

 ■

Dialed Calls





Dialed Calls Window

- 🙎 Select a record 🕨 🖊 or 🖾
 - ■To Check Details of a Record

 → Select a record → ■



Checking Number of Missed Calls

7 ■ >> Own Data >> ■ >> Received Calls >> ■

The total number of incoming calls, number of missed calls, and number of unchecked missed calls appear.

2 All Calls or Missed Calls >>

Call Time & Cost

Check the total and last call times and costs.

Call cost and cost limit may be unavailable depending on your subscription.

7 ■ >> Settings >> ■ >> Call Time/Charge >> ■ >> Call Data >> ■

Tip

- Use indicated call times and costs only as a guide. The actual call time and cost may be different. Your handset may not indicate call costs depending on the service you subscribe. Indicated costs do not include consumption tax.
- When the last or total call time exceeds 199 hours 59 minutes 59 seconds, counting restarts from zero seconds.

More Features

Advanced

Redial, Dialed Calls & Received Calls

- Change Font Size
- Show Ring Time (Missed Calls)
- Delete Records

(P. 3-18)

Call Time & Cost

- Reset Total Call Time
- Reset Total Call Cost

(P. 3-19)

Customize

Incoming Call Alerts

 Open Missed Calls Window by Opening Handset

(P. 14-10)

Checking Call Logs

 Change Colors of Names, Phone Numbers and E-mail Addresses in Call and Message Log Windows

(P. 14-14)

Call Costs

- Set/Cancel a Maximum Call Cost Limit
- Set Auto Reset of Total Call Cost

(P. 14-19)



Abbreviated Dialing

Just press a number key from ① to ③ and then / to call Phone Book entries with entry numbers 000 to 009.

 If a Phone Book entry has more than one phone number, handset dials the first number.



Dialing from Quick List

Save frequently accessed Phone Book entries to Quick List to quickly make calls or send messages.

- Quick List is unavailable in Secret Data Only Mode.
- Although Quick List is available in Secret Mode, secret Phone Book entries cannot be saved to Quick List.

Saving Entries to Quick List





Quick List Window

- Select a phone number or e-mail address ▶ ■

When a checkbox is selected, other numbers/addresses become grayed and cannot be selected. To select another number/address, first cancel the currently selected checkbox.

4 ⊠

Dialing/Sending Messages from Quick List

- 17
- ■To Send an S! Mail to All Quick List Entries
 - **→ Broadcast Mail → ■ →** Compose S! Mail

More Features

Advanced

Speed Dial

- Cancel Entries from Quick List
- Change Quick List Entry Image

(P. 3-19)



Calling While Abroad (Global Roaming)

Make calls while overseas.

- Global Roaming Service may require prior application. Details and applications are available online at http://www.softbank.jp or by contacting SoftBank Customer Center, General Information (P. 15-52).
- 930CA is compatible with 3G networks.
 Transmission is unavailable in GSM/GPRS areas.

Calling Japan and Other Countries

- Press and hold
 "+" is entered.
- Enter country code and phone number with area code (excluding the first "0") ➤ ✓

Tip

• Do not omit the first "0" from area code when calling Italy.

Calling within the Same Country

- 1 Enter phone number with area code →
 - · Do not omit "0" from area code.
 - Country code not required.

More Features

Customize

Global Roaming

- Set Operator
- Activate Network Re-search for an Available Operator
- Set Priority for Operators
- Show Operator Name While Roaming

(P. 14-21)



Overview

The following services are available with your handset.

Call Forward	Forward calls to a preset phone number.	
Voice Mail	Forward calls to Voice Mail Center when unable to answer a call. Missed Call Notification Notification (SMS) arrives for missed calls while handset was off, out of range or engaged, etc.	
Call Waiting*	Place the current call on hold to answer another incoming call. Talk with two parties alternately.	
Group Calling*	Call others during a call and talk with multiple parties simultaneously.	
Call Barring	Select whether to restrict incoming and outgoing calls and SMS.	

Caller ID	Select whether to show or	
	hide your number when making calls.	
	making calls.	

* Separate application is required.

Activating Call Forward

<Example> Forward calls to a specified number after a set ring time



Voice Mail/Divert Window

Divert ON → ■ → YES →
■ → Voice/Video Calls,
Voice Calls or Video Calls
→ ■ → Enter phone
number → ■

- ■To Search from Phone Book

 >>> ① to select a search method >>> Search Phone Book >>> Select
 an entry >>> ② >>> Select a phone
 number >>> ③ (twice)
- No Answer → → Select a ring time →
 - ■To Forward Calls Immediately

 → Always → ■

Tip

- If No Answer is set, press to answer incoming call before the call is forwarded. If Always is set, handset does not ring/vibrate and all calls are forwarded to the preset number.
- Call Forward and Voice Mail cannot be set simultaneously. Call Forward for video calls is only available with Voice Mail
- If you activate Call Forward when Voice Mail has already been set, Voice Mail is canceled.



Activating Voice Mail

<Example> Forward calls to Voice Mail Center after a set ring time

- **2** No Answer **→ →** Select a ring time **→**
 - ■To Forward Calls to Voice Mail Center Immediately >>> Always >>> ■

Tip

- If No Answer is set, press to answer incoming call before the call is forwarded to Voice Mail Center. If Always is set, handset does not ring or vibrate and all calls are forwarded to Voice Mail Center.
- Voice Mail and Call Forward cannot be set simultaneously. Voice Mail is only available with Call Forward for video calls.
- If you activate Voice Mail when Call Forward has already been set, Call Forward is canceled.

Missed Call Notification

SMS notification informs you of missed calls while handset was off, out of range, engaged, etc.

7 1 4 1 4 7 Follow voice guidance.

OTO Play Messages

Canceling Call Forward & Voice Mail

- More Features

Advanced

Call Forward & Voice Mail

 Delete Icons for Notifying Recorded Messages Check Current Setting Status

(P. 3-19)

Call Waiting

- Set Call Waiting
- Answer Incoming Calls during Calls
- Check Current Setting Status

(P. 3-20)

Group Calling

- Hold Current Call to Make Another Call
- Switch Parties
- Talk with Multiple Parties Simultaneously
- * Talk with a Specific Party
- End Call with a Specific Party

(P. 3-20)

Call Barring

- Restrict Incoming/Outgoing Calls & SMS
- Cancel Call Barring
- Change Network Password
- Check Current Setting Status

(P. 3-21)

Caller ID

- Show/Hide Phone Number
- Check Current Setting Status

(P. 3-21)



Outgoing Call Functions

Show/Hide Caller ID

Enter phone number → R → Notify Caller ID → ■ → OFF, ON or Cancel Prefix → ■ → ∠ or □

- Alternatively, enter "186" before the phone number to show your number, or "184" to hide your number.
- Show/hide Caller Deach time you dial from Phone Book or call logs (Redial, Dialed Calls or Received Calls).

Adjust Earpiece Volume in Advance

Enter phone number → Press and hold □ → □

Add Area Code and Country Code (Prefix Numbers)

Enter phone number → □ →

Prefix Numbers → □ → Select an item → □ → ∠ or □

- Store area codes and country codes beforehand. Enter prefixes before making calls.
- Add prefix from Phone Book entry, Redial, Dialed Calls or Received Calls windows.
- 👸0046010 is set to *国際発信* by default.

International Calls

Enter "+" to Call Abroad

Press and hold ○ → Enter country code → Enter area code → Enter phone number → ✓ → Dial → ■

"+" appears when you press and hold

o, indicating that the international code set in *Auto Int'l Call Set*. is entered.

Handling Incoming Calls

Reject Calls

When a call arrives → 🕫 → Call Rejection → 🔳

Place Calls on Hold

When a call arrives → ☐ → To answer call → ✓

Press again to end the call on hold.

Forward Calls

When a call arrives → 📵 → Call Forwarding → 🔳

This procedure is available when Call Forward has been activated from Voice Mail/Divert window.

Voice Calls

Forward Calls to Voice Mail Center

When a call arrives → 🕟 → Call Forwarding → ■

This procedure is available when Voice
Mail has been activated from Voice
Mail/Divert window

Engaged Call Operations

Start Here

[Voice Call] window P. 3-3 [Video Call] window....... P. 3-7

Voice & Video Calls

Handsfree

[Voice Call] window/ [Video Call] window → □ → YES → ■

Press again to cancel handsfree mode.

Voice Calls

Send Touch Tones

[Voice Call] window → ☐ (twice)
→ Settings → □ → Dialing → □

- **Pause Dial →** (twice)
- Each time you press , a touch tone
- sequence until "p" (pause) is sent. Save touch tones in advance (P. 14-17).
- To send touch tones all at once:
 ▶ Press and hold □ ▶ Send at one time ▶ ■

Video Calls

Set Image Quality

[Video Call] window → R → V. Call Settings → ■ → Visual Prefer. → ■ → Select an item →



Adjust Brightness

[Video Call] window → R → V. Call Settings → ■ → Select a level → ■

Available when sending camera image.

Change White Balance

[Video Call] window → ♠ → V. Call Settings → ■ → White Balance → ■ → Select an item → ■ Available when sending camera image.

Change Color Tone

[Video Call] window → 🕞 → V. Call Settings → ■ → Color Mode Set → ■ → Select an item → ■

Change Scene

[Video Call] window → R → V. Call Settings → → Select
Scene → → → Select a scene → → Available when sending camera image.

Backlight Lighting Time

[Video Call] window → □ → Display Light → □ → All Time ON or Same as Backlight → □

Answering Machine

Start Here

[Play/Delete Voice Message] windowP. 3-5

Delete Recorded Messages

[Play/Delete Voice Message]
window → Select a message → □
→ Delete This, Delete Rec. Msg. or
Delete All → □ → YES → □
Selecting Delete All also deletes a
voice memo if it has been saved.

Call Logs

Start Here

Redial, Dialed Calls & Received Calls

Change Font Size

[Redial] window, [Dialed Calls] window or [Received Calls] window → □ → Font Setting → Standard Font, Big Font or Small Font → □



Show Ring Time (Missed Calls)

[Received Calls] window → 🕞 → Ring Time → ■

Delete Records

[Redial] window, [Dialed Calls] window or [Received Calls] window → □ → Delete → □

- To select Delete This
 Delete This
 YES
 ▼
- To select *Delete selected*▶ *Delete selected*▶ Select records ▶ ▶ ♥ ♥ ▶ ▼ES ▶ ■
- To select Delete All

 → Delete All

 → Person → YES

 → Enter Security

 Code

 → → YES

 → ■
- Selecting *Delete All* in Redial window or Dialed Calls window deletes all records from both Redial and Dialed Calls.

Call Time & Cost

Reset Total Call Time

■ → Settings → ■ → Reset

Call Time/Charge → ■ → Reset

Total → ■ → Enter Security Code

→ ■ → Reset Total Duration →
■ → YES → ■

Reset Total Call Cost

■ >> Settings >> ■ >> Call Time/Charge >> ■ >> Reset

Total >> ■ >> Enter Security Code

>> ■ >> Reset Total Cost >> ■ >> YES >> ■ >> Enter PIN2 >> ■

Speed Dial

Start Here

[Quick List] window P. 3-12

Cancel Entries from Quick List

[Quick List] window → □ to select a tab → □ → Release This or Release All → □ (→ Enter Security Code → □) → YES → □

Change Quick List Entry Image

【Quick List】 window ▶ □ to select a tab ▶ ② ▶ Image ▶ ■ ▶ Select a folder ▶ ■ ▶ Select an image ▶ ■

Optional Services

Start Here

Call Forward & Voice Mail

Delete Icons for Notifying Recorded Messages

[Voice Mail/Divert] window ▶ Frase Icon ▶ ■ ▶ YES ▶ ■



Check Current Setting Status

[Voice Mail/Divert] window >> Get Status >> =

Call Waiting

parties.

Set Call Waiting

■ **>>** Settings **>>** □ **>>** Optional Services **→ ■ →** Call Waiting **→** ■ >> ON or OFF >> ■ >> YES >>

Answer Incoming Calls during Calls

[Voice Call] window >> Call waiting tone sounds >> Press to togale between two

Check Current Setting Status

■ **>>** Settings **>>** ■ **>>** Optional Services **→** ■ **→** Call Waiting **→** ■ **>>** Get Status **>>** ■

Group Calling

Hold Current Call to Make Another Call

Voice Call window ▶ ७७७ ▶ Enter phone number >> <

- To dial from Phone Book, press 📵 🕨 **Phone Book ▶** ■. search Phone Book, select a number and then press
- To dial from Dialed/Received Calls. press 🕟 >> Redial or Received Calls > . select a phone number/name and then press .

Switch Parties

[Voice Call] window ▶ ■ Press to toggle parties.

Talk with Multiple Parties Simultaneously

[Voice Call] window >> While talking with one party >> 🕞 >> Join Multi Party 🕨 🔳

Talk with a Specific Party

[Voice Call] window >> While talking with multiple parties >> 🕞 >> Select Ans. Call >> Select a party 🕨 🔳 The other parties are placed on hold while talking with the selected party.

End Call with a Specific Party

[Voice Call] window >> While talking with multiple parties >> 🕞 party >> 🔳



Call Barring

Restrict Incoming/Outgoing Calls & SMS

- >> Settings >> >> Optional
 Services >> >> Call Barring >>
 >> Outgoing Calls or Incoming
 Calls >> >> Select an item >> ■
 >> YES >> >> Enter Network
 Password >> ■
- Emergency numbers 110, 119 and 118 are available even when Call Barring is set.
- When Bar All Outgoing Calls or Bar All Incoming Calls is set for Call Barring, Call Forward is unavailable (When Call Forward is set, Call Barring is unavailable).
- If Network Password is incorrectly entered three times consecutively, Call Barring settings are locked. Network Password and Center Access Code must be changed. For details, contact SoftBank Customer Center, General Information (P. 15-52).

Cancel Call Barring

■ → Settings → ■ → Optional Services → ■ → Call Barring → ■ → Cancel All Barring → ■ → YES → ■ → Enter Network

Password → ■

Change Network Password

Check Current Setting Status

■ >> Settings >> ■ >> Optional
Services >> ■ >> Call Barring >>
■ >> Get Status >> ■ >> Select
an item >> ■

Caller ID

Show/Hide Phone Number

■ >> Settings >> ■ >> Optional Services >> ■ >> Caller ID Notification >> ■ >> Activate/Deactivate >> ■ >> ON or OFF >> ■ >> YES >> ■

Check Current Setting Status

■ >> Settings >> ■ >> Optional Services >> ■ >> Caller ID Notification >> ■ >> Get Status >> ■