

| | | | |
|------------------------------|------------|--|-------------|
| Emergency Calls | 3-2 | Call Log | 3-8 |
| Voice Calling..... | 3-3 | Call Time & Call Cost | 3-9 |
| Video Calling | 3-5 | Optional Services | 3-10 |
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| Speed Dial..... | 3-7 | Troubleshooting..... | 3-21 |

3

Calling



Emergency Calls

3

Calling

Your location is automatically reported to the corresponding agency (police, etc.) when you place emergency calls (110, 119 or 118) with SoftBank 3G handsets. (Emergency Location Report)

831SH s reports Location Information based on positioning signals from radio stations.

- Registration/transmission fees do not apply.
- Positioning accuracy is affected by location/signal conditions. Always provide your location and purpose on the phone.
- Location Information is not reported when emergency calls are placed without Caller ID (such as when the number is prefixed with **184**). However, the corresponding agency may obtain your Location Information in a life threatening situation.
- Location Information is not reported during international roaming.

Handset Restrictions & Emergency Calls

Emergency calls are possible even while some handset restrictions are active.

| Active Restriction | Emergency Calls |
|--------------------|-----------------|
| Max Cost | |
| Function Lock | Possible |
| Outgoing Calls | |
| Offline Mode | |
| Keypad Lock | Restricted |
| PIN Entry | |



Voice Calling

Answering a Voice Call

Incoming Call window opens for a call.



Incoming Voice Call Window

1 to accept the call

- Call connects.

2 → Call ends

Muting Ringer Temporarily

When a call arrives,

Earpiece Volume

During a call, or

After Calls to/from Unsaved Numbers

- Save to Phone Book confirmation appears.

Placing a Voice Call

1 Enter phone number with area code

- To correct entry, use to place cursor under the digit and press . To delete the digits above and after the cursor, Long Press .

2

- Wait for connection.



3 → Call ends

Specifying Line in Dual Mode

After 1, → Select Line(Voice) →

→ Select line →

Placing an International Call

1 Enter phone number with area code →

2 Int'l Call →



3 Select country → →

- Handset dials the number.

4 → Call ends

Calling Unlisted Countries

In , Enter Code → → Enter

country code → →

3

Calling

Advanced

- Rejecting calls
- Placing calls on hold
- Answering with Headphones (P.3-12)
- Adjusting Earpiece Volume
- Sending/blocking Caller ID (P.3-13)
- Muting Microphone
- Recording caller voice
- Opening messages (And more on P.3-14)
- Answering Voice Calls automatically when using Headphones (P.3-20)



Placing Calls while Abroad

See below to place a call to Japan from abroad. Apply for Global Roaming beforehand. See SoftBank Mobile Website for details: http://mb.softbank.jp/en/global_services/ Access roaming area/rate information or print it out to carry with you while traveling abroad.


1 Enter phone number with area code ➡

2 Int'l Call ➡ ➡ **日本(JPN)** ➡

- Handset dials the number.

3 ➡ Call ends

Calling SoftBank Handsets

- In , always select **日本(JPN)**.

Calling Landlines & Mobiles within the Same Country

- Perform steps in "Placing a Voice Call" on P.3-3.


Calls Overseas

- Calling may not be possible outside Japan. Connections depend on available network, signal strength, and handset settings.

Answer Phone

Record caller messages on handset. Answer Phone cannot be used when handset is off or out-of-range. Use Voicemail to record caller messages when Answer Phone is not available.

1 (Long)

- Answer Phone is set ( appears).

Canceling Answer Phone

 (Long)

Answering Calls while Recording



- No message will be recorded.

Playing Messages

1









2 Select record ➡

- Playback stops automatically at the end of message.

Deleting All Records

After 1,  ➡ **Delete All** ➡  ➡ Enter Handset Code ➡  ➡ **Yes** ➡ 

Playback Operations

| | |
|----------------------|--|
| Volume Control |  or  |
| Replay/Skip Backward |  |
| Stop |  |
| Skip Forward |  |
| Delete |  ➡ Yes ➡  |
| Loudspeaker On/Off |  |

Advanced

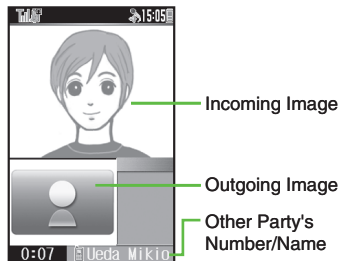
- Recording caller messages ● Changing ring time ● Sampling outgoing message ● Muting Earpiece (P.3-12)
- Placing calls by entering country code directly ● Adding a country code automatically when placing calls ● Adding/changing/deleting country codes (And more on P.3-13)



Video Calling

View the other party's image or send an Outgoing Image to compatible handsets. Handle Video Calls like Voice Calls. This page describes functions/operations unique to Video Call.

Window Description



Important Video Call Usage Notes

- If both parties are using handset models without internal cameras, Video Call cannot be used as intended.
- If both parties are not using the same Video Call system, call may be interrupted. (Video Call charges apply.)
- Video Calls cannot be placed while TV is active.

Advanced

- 👉 ● Answering Video Calls automatically (And more on P.3-12)
- Adjusting Outgoing Image brightness (P.3-14)
- Sending External Camera image when initiating Video Calls ● Disabling Loudspeaker for Video Calls ● Muting Microphone when initiating Video Calls (And more on P.3-20)

Answering a Video Call

Incoming call window opens for a call.



Incoming Video Call Window

- 1 **to accept the call**
 - Alternative Image is sent. (Video Call charges apply to the caller.)
- 2 **Call ends**

Answering with External Camera Image

[Incoming Video Call Window]
No

Engaged Video Call Operations

| | |
|-----------------------|-------------|
| Toggle View | |
| Toggle Outgoing Image | |
| Open Help | Help |

Placing a Video Call

- 1 **Enter phone number**
- 2 **Video Call**



- Call is accepted and image appears.

- 3 **Call ends**

Specifying Line in Dual Mode

After 1, **Select Line(Video)**
Select line



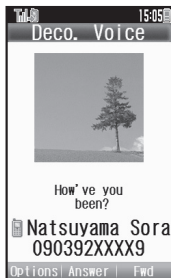
Decoration Call

Show decorative message in incoming call windows on recipient's handset.

- Available without a separate contract.
- Recipient's handset must be Decoration Call-compatible.
- Charges apply to the caller when Decoration Call is placed successfully.

Answering a Decoration Call

Incoming Call window opens for a call.



Incoming Decoration Call Window

If Softkeys do not appear, handle incoming Decoration Call like any other call.

1 to accept the call

- Call connects.

2 Call ends

- Open/save Decoration Call files from received call records.

Note

- Decoration Call file may not play depending on recipient handset settings.

Placing a Decoration Call

Follow these steps to place a Decoration Call by entering a phone number.

1 Enter phone number

➔ **Deco. Call**



2 **Deco. Call File**

3 **Deco. Call Folder** ➔ ➔ **Select file**

- To check selected file, press .

4

- Handset dials the number. (It may take some time.)

5 ➔ **Call ends**

Placing Your First Decoration Call

- A confirmation appears. Follow onscreen instructions.
 - To show confirmation next time as well, press ().

Placing Decoration Video Calls

After , **Call Type** ➔ ➔ **Video Call** ➔ ➔ ➔ 4

Advanced

- Creating Decoration Call files
- Editing Decoration Call files
- Saving received Decoration Call files
- Restricting incoming/outgoing Decoration Calls
- Hiding incoming Decoration Call window
- Using mobile camera to create Decoration Call files
- Showing options upon Decoration Call failure (P.3-15)



Speed Dial

Saving Phone Numbers

Save phone numbers to Speed Dial/Mail list for easy dialing.

- 1 ➔ **Phone** ➔
- 2 **Speed Dial/Mail** ➔
- 3 **Select number** ➔ ➔
 - Select katakana row** ➔
 - Select entry** ➔
- 4 **Select phone number** ➔



- Select mail address prompt appears. To save mail address for easy messaging, select one and press . (Omit .)

- 5 **Do not Assign** ➔

6 ➔ Saved

- To save additional phone numbers, repeat - .

Using Headphones for Speed Dial

- Save a phone number to .

Canceling Speed Dial Entries

- In , select entry ➔ ➔ **Remove Selected or Remove All** ➔ ➔ **Yes** ➔
- Omit entry selection step when canceling all entries.

Using Speed Dial

- 1 - (entry number)

- 2

Placing a Video Call

- In , ➔ **Speed Video** ➔

Placing Decoration Calls

- In , ➔ **Speed Deco. Call** ➔ ➔ **Deco. Call File** ➔ ➔ **Select/create file** ➔

Using Headphones

- In Standby, Long Press Call Button until a double beep sounds; handset dials the number saved in . To end the call, Long Press Call Button until a beep sounds.



Call Log


Open recent dialed/received call records.

3


Calling

1 



- All Calls opens; press  to open Dialed Numbers, Dialed Ranking and then Received Calls.
- When using Double Number in Dual Mode, Line indicators appear except for Dialed Ranking.







2 **Select record**  

- Select Decoration Call record and press  to open the corresponding file.

When the Same Number is Dialed More than Once Using the Same Call Option

- Only the last record appears. (All records appear for S! Circle Talk and Decoration Call.)

Advanced

-   Dialing from records
-  Sending messages from records
-  Saving Phone Book entries from records
-  Placing Decoration Calls from records
-  Initiating S! Circle Talk from records (And more on **P.3-16**)



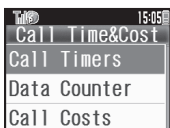
Call Time & Call Cost

Call Time

Check estimated time of the most recent call and all calls.

1 **Settings** **Call**

2 **Call Time & Cost**



Call Time & Cost Menu

3 **Call Timers**



4 **Dialed Calls or Received Calls**

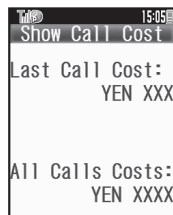
Call Cost

Check estimated call charges of the most recent call and all calls.

Call Costs (including Max Cost) may be unavailable depending on subscription status.

1 In Call Time & Cost menu, **Call Costs**

2 **Show Call Cost**



Advanced

- Setting handset to beep during Voice Calls
- Showing Call Cost after each call
- Limiting Call Costs
- Checking packet transmission volume
- Resetting Data Counter (And more on P.3-17)



Optional Services

Call Forwarding and Voicemail can only be set simultaneously when Call Forwarding is set to Video Calls.

| | |
|------------------------|---|
| Call Forwarding | Automatically divert all or all unanswered incoming calls to another preset phone number |
| Voicemail | Redirect all or unanswered calls to Voicemail Center; access messages from handset/touchtone phones |
| Call Waiting* | Answer incoming calls or open another line during a call |
| Group Calling* | Switch between open lines or connect multiple lines at once for teleconferencing |
| Call Barring | Restrict incoming/outgoing calls depending on conditions |
| Caller ID | Show or hide your own number when placing calls |

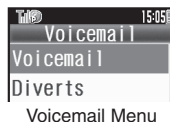
*A separate contract is required.

Initiating Call Forwarding

Follow these steps to divert calls to a phone number saved in Phone Book after selected ring time (**No Answer** set):

1 **Settings** **Call**

2 **Voicemail**

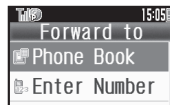


3 **Diverts**



4 **Select call type**

5 **No Answer**



6 **Phone Book** **Select entry**

7 **Select phone number**

- Omit if only one number is saved.

8

9 **Select ring time**

Diverting Calls without Handset Response

In , **Always** -

Entering Forwarding Number Directly
In , **Enter Number** **Enter phone number** **Select ring time**



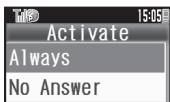
Advanced

Checking service status (P.3-18)

Initiating Voicemail

Follow these steps to divert calls to Voicemail Center after selected ring time (**No Answer** set):

- 1 In Voicemail menu, **Voicemail** → → **Activate** →



- 2 **No Answer** → → **Select ring time** →

Diverting Calls without Handset Response
In , **Always** →

Missed Call Notification

Activate this function for records of calls missed while handset is off/out-of-range and Voicemail is active.

- 1 → **Settings** → → → **Call**



Call Menu

- 2 **Missed Calls** → →
 - When using Double Number in Dual Mode, select a line and press .
 - Follow the voice guidance for further operations.

Playing Messages

- 1 In Call menu, **Voicemail** →



Voicemail Menu

- 2 **Voicemail** →
- 3 **Call VM** →

- When using Double Number in Dual Mode, select a line and press .
- Follow the voice guidance for further operations.

Deleting New Voicemail Message Indicator
In , **Delete Icon** → → **Yes** →

Canceling Call Forwarding/Voicemail

- 1 In Voicemail menu, **Cancel All** →
- 2 **Yes** →

Advanced

- Activating Call Waiting ● Talking on multiple lines simultaneously ● Rejecting calls by number ● Setting/canceling outgoing call restriction ● Setting/canceling incoming call restriction (And more on P.3-18 - 3-19)



Receiving a Call

■ Handling Incoming Calls

| | |
|---------------------------|--|
| Rejecting calls | Voice Call When a call arrives, → Reject → |
| | Video Call When a call arrives, |
| Placing calls on hold | When a call arrives, • Press to answer the call on hold. |
| Answering with Headphones | When a call arrives, Long Press Call Button • To end the call, Long Press Call Button. |

■ Answer Phone

| | |
|---------------------------|---|
| Recording caller messages | When a Voice Call arrives, → Record Message → |
| Changing ring time | → Settings → → Call → Answer Phone → → Answer Time → → Enter time → |
| Sampling outgoing message | → Settings → → Call → Answer Phone → → Guidance Msg → • Press to stop playback. |
| Muting Earpiece | → Settings → → Call → Answer Phone → → Volume → → Silent → |

■ Remote Monitor (Video Call)

| | |
|-------------------------------------|---|
| Answering Video Calls automatically | Start Here → → Settings → → Call → Video Call → → Remote Monitor → → Enter Handset Code → → See below |
| | Saving Numbers from Phone Book Auto Answer List → → <Empty> → → Change → → From Phone Book → → Select entry → → Select phone number → • To enter a phone number directly, select <Empty> and press . |
| | Saving Numbers from Call Log Auto Answer List → → <Empty> → → Change → → From Call Log → → Select record → |
| Editing Auto Answer List | Start Here → → Settings → → Call → Video Call → → Remote Monitor → → Enter Handset Code → → Auto Answer List → → See below |
| | Editing Numbers Select entry → → Edit → |
| Changing ring time | Deleting Entries Select entry → → Delete → → Yes → |
| | → Settings → → Call → Video Call → → Remote Monitor → → Enter Handset Code → → Answer Time → → Enter time → |



Placing a Call

Basic Operations

| | |
|----------------------------|---|
| Adjusting Earpiece Volume | <ul style="list-style-type: none"> • Settings → • In Phone menu, <i>Earpiece Volume</i> → • Adjust level → • |
| Sending/blocking Caller ID | <ul style="list-style-type: none"> After phone number entry, Hide My ID or <i>Show My ID</i> → • |

International Calls

| | |
|--|---|
| Placing calls by entering country code directly | <ul style="list-style-type: none"> *+* (+ appears) → Enter country code → Enter phone number with area code → Call • Omit the first 0 of the area code except when calling Italy or some other countries. |
| Adding a country code automatically when placing calls | <ul style="list-style-type: none"> Start Here → • Settings → • Call → Int'l Calling → • Auto Add Code → • See below Activating Auto Add Code <i>Switch On/Off</i> → • On → • • When Auto Add Code is active, preset country code is added to all phone numbers (except emergency call numbers) unless + is included. Selecting a Country from List <i>Country Code</i> → • Select country → • Specifying a Country Code <i>Country Code</i> → • Enter Code → • → Enter country code → • |
| Saving frequently used international prefix | <ul style="list-style-type: none"> • Settings → • Call → Int'l Calling → • Int'l Prefix → • Enter Handset Code → • Enter prefix → • |

Adding/changing/deleting country codes

- Start Here** → • **Settings** → • **Call** → **Int'l Calling** → • **Country Codes** → • See below

Adding

- <Empty> → • **Enter name** → • **Enter country code** → •

Changing

- Select country** → • **Change** → • **Enter name** → • **Enter country code** → •

Deleting

- Select country** → • **Delete** → • **Yes** → •



During a Call

■ Voice Call & Video Call

| | |
|----------------------------------|---|
| Muting Microphone | Voice Call During a call, [M] (press again to cancel) |
| | Video Call During a call, [M] → Mute → [OK] • To cancel, select Unmute . |
| Activating/canceling Loudspeaker | Activating Loudspeaker for Voice Call During a call, [M] → While message appears, [OK] • To cancel, press [M] . |
| | Canceling Loudspeaker for Video Call During a call, [M] (press again to activate) |
| Opening Phone Book | During a call, [M] → Phone Book → [OK] → Select entry → [OK] • Press [END] twice to return to call window. |
| Saving Phone Book entries | During a call, [M] → Phone Book → [OK] → [M] → Add New Entry → [OK] → Complete fields → [M] • Press [END] to return to call window. |
| Disabling touch tone signaling | During a call, [M] → Disable DTMF → [OK] |
| Placing calls on hold | During a call, [M] → Hold → [OK] • Subscription to Call Waiting or Group Calling is required to place Voice Calls on hold. • To resume Voice Calls, press [M] , select Retrieve and press [OK] . • To resume Video Calls, press [M] . |

■ Voice Call Only

| | |
|------------------------|---|
| Recording caller voice | During a call, [M] → Rec Caller Voice → [OK] → Recording starts → [OK] → Recording ends |
| Opening messages | During a call, [M] → Messaging → [OK] → Select Messaging folder → [OK] → Select folder → [OK] → Select message → [OK] • Press [END] three times to return to call window. |
| Creating messages | During a call, [M] → Messaging → [OK] → Create Message or Create SMS → [OK] → Complete message → [M] |

■ Video Call Only

| | |
|-------------------------------------|--|
| Adjusting Outgoing Image brightness | During a call, [M] → Exposure → [OK] → Adjust level → [OK] • Alternative Image brightness is fixed. |
|-------------------------------------|--|



| Decoration Call | |
|--|--|
| Creating Decoration Call files | <p>[Start Here] → Data Folder → Decoration Call → Create New File → Text Input → Enter text → Images →</p> <p>See below</p> <p>Using Still Images Picture → Pictures → Select file → Sounds → Select folder → Select file → Yes or No → Save here →</p> <p>Using Video Video → Videos → Select file → Yes or No → Save here →</p> <p>Using Flash® Animation Flash® → Select file → Yes or No → Save here →</p> |
| | <p>Editing Decoration Call files</p> <p>→ Data Folder → Decoration Call → Select file → Edit → Edit → Save as New or Overwrite →</p> <p>• For <i>Save as New</i>, select <i>Save here</i> and press .</p> |
| | <p>Saving received Decoration Call files</p> <p>↶ → Select record → Save File → Save here →</p> |
| | <p>Restricting incoming/outgoing Decoration Calls</p> <p>→ Settings → Call → Decoration Call → Switch On/Off → Off → Enter Handset Code →</p> |
| Hiding incoming Decoration Call window | <p>→ Settings → Call → Decoration Call → Play in Receiving → Off →</p> |

| | |
|---|---|
| Using mobile camera to create Decoration Call files | <p>[Start Here] → Data Folder → Decoration Call → Create New File → Text Input → Enter text → Images →</p> <p>See below</p> <p>Capturing Still Images Picture → Take Picture → to shoot → Save here →</p> <p>Recording Video Video → Record Video → to start recording → to stop → Save → Yes or No → Save here →</p> |
| | <p>Showing options upon Decoration Call failure</p> <p>→ Settings → Call → Decoration Call → Notice → On →</p> |



| Call Log | |
|--|--|
| Dialing from records | <p>Calling Dialed Numbers (Redial)</p> <p>[Call Log Icon] → Select record → [Redial Icon]</p> <ul style="list-style-type: none"> To place Video Calls, press [Video Call Icon] instead of [Redial Icon], then select Video Call and press [Call Icon]. |
| | <p>Calling from Received Call Records</p> <p>[Call Log Icon] → Select record → [Redial Icon]</p> <ul style="list-style-type: none"> To place Video Calls, press [Video Call Icon] instead of [Redial Icon], then select Video Call and press [Call Icon]. |
| Sending messages from records | <p>[Call Log Icon] → Select record → [Message Icon] → Create Message → [Send Icon] → S! Mail or SMS → [Send Icon] → Complete message → [Send Icon]</p> |
| Saving Phone Book entries from records | <p>[Call Log Icon] → Select record → [Add Icon] → Save to Ph.Book → [Send Icon] → As New Entry → [Send Icon] → Complete other fields → [Send Icon]</p> <ul style="list-style-type: none"> To add to an existing entry, select As New Detail. |
| Placing Decoration Calls from records | <p>[Call Log Icon] → Select record → [Decorate Icon] → Deco. Call → [Send Icon] → Deco. Call File → [Send Icon] → Select/create file → [Send Icon]</p> |
| Initiating S! Circle Talk from records | <p>[Call Log Icon] → Select record → [Decorate Icon] → Call Circle Talk → [Send Icon] → [Send Icon]</p> <ul style="list-style-type: none"> Set Connection status to Online first. |
| Deleting records | <p>One Record</p> <p>[Call Log Icon] → Select record → [Delete Icon] → Delete → [Send Icon] → Yes → [Send Icon]</p> |
| | <p>All Records</p> <p>[Call Log Icon] → [Delete Icon] → Delete All → [Send Icon] → Enter Handset Code → [Send Icon] → Yes → [Send Icon]</p> |

| | |
|-----------------------------------|--|
| Hiding Dialed Ranking | <p>[Phone Icon] → Phone → [Settings Icon] → Call Log Settings → [Settings Icon] → Set Dialed Ranking → [Settings Icon] → Hide Dialed Ranking → [Send Icon]</p> <ul style="list-style-type: none"> Handset Code is required to re-select Show Dialed Ranking. |
| Excluding rejected incoming calls | <p>[Phone Icon] → Phone → [Settings Icon] → Call Log Settings → [Settings Icon] → Rejected Numbers → [Settings Icon] → Do not Record → [Send Icon] → Enter Handset Code → [Send Icon]</p> |



Call Time/Call Cost/Data Communication

■ Call Time

| | |
|--|--|
| Setting handset to beep during Voice Calls | <ul style="list-style-type: none"> ☐ → Settings → ☐ → ☐ Call → Minute Minder → ☐ → On → ☐ |
| Hiding Call Time during calls | <ul style="list-style-type: none"> ☐ → Settings → ☐ → ☐ Call → Disp. Time/Cost → ☐ → Show Call Time → ☐ → Off → ☐ |
| Resetting Call Timers | <ul style="list-style-type: none"> ☐ → Settings → ☐ → ☐ Call → Call Time & Cost → ☐ → Call Timers → ☐ → Clear Timers → ☐ → Enter Handset Code → ☐ → Yes → ☐ |

■ Call Costs

| | |
|-----------------------------------|---|
| Showing Call Cost after each call | <ul style="list-style-type: none"> ☐ → Settings → ☐ → ☐ Call → Disp. Time/Cost → ☐ → Show Call Cost → ☐ → On → ☐ |
| Resetting Call Costs | <ul style="list-style-type: none"> ☐ → Settings → ☐ → ☐ Call → Call Time & Cost → ☐ → Call Costs → ☐ → Show Call Cost → ☐ → Enter PIN2 → ☐ → Yes → ☐ |

Limiting Call Costs

Start Here ☐ → Settings → ☐ → ☐ Call → Call Time & Cost → ☐ → Call Costs → ☐ → See below

Setting a Limit

Max Cost/Rest → ☐ → ☐ → Set → ☐ → Enter PIN2 → ☐ → Enter amount → ☐

• May be unavailable depending on subscription status.

Changing the Limit

Max Cost/Rest → ☐ → ☐ → Enter PIN2 → ☐ → Enter amount → ☐

Checking Remaining Amount

Max Cost/Rest → ☐

Showing amount in another currency

☐ → Settings → ☐ → ☐ Call → Call Time & Cost → ☐ → Call Costs → ☐ → Cost Units → ☐ → Enter PIN2 → ☐ → Enter currency → ☐ → Enter exchange rate (per yen) → ☐ → ☐

■ Data Communication

Checking packet transmission volume

Start Here ☐ → Settings → ☐ → ☐ Call → Call Time & Cost → ☐ → Data Counter → ☐ → See below

Most Recent Volume

Last Data → ☐

All Volume

All Data → ☐

Resetting Data Counter

☐ → Settings → ☐ → ☐ Call → Call Time & Cost → ☐ → Data Counter → ☐ → Clear Counter → ☐ → Yes → ☐



Optional Services

■ All Services

| | |
|-------------------------|---|
| Checking service status | <ul style="list-style-type: none"> • Settings → Call → Select service → Status • For Call Barring, select restriction and press OK. |
|-------------------------|---|

■ Call Waiting (Contract Required)

| | |
|---|---|
| Activating Call Waiting | <ul style="list-style-type: none"> • Settings → Call → Call Waiting → On |
| Placing Line 1 on hold to answer Line 2 | <p>A tone sounds during a Voice Call → Hold</p> <ul style="list-style-type: none"> • Press Hold to switch between lines. • Press End to end active line and re-engage the party on hold. |

■ Group Calling (Contract Required)

| | |
|---|---|
| Opening another line during a call | <p>During a Voice Call, enter phone number → Hold</p> <ul style="list-style-type: none"> • Long Press Hold to select a number from Call Log records. |
| Switching between open lines (Swap Calls) | <p>During a Voice Call, Hold</p> <ul style="list-style-type: none"> • Press Hold to switch between lines. |
| Talking on multiple lines simultaneously | <p>While switching between lines, Hold → Group Calling → Conference All</p> |
| Switching to private conversation | <p>During Group Calling, select number/name → Private</p> |

■ Call Barring

| | |
|---|---|
| Rejecting calls by number | <p>Start Here → Settings → Call → Call Barring → Rejected No. → Black List → See below</p> <p>Saving Numbers</p> <p>Set No. → <Empty> → Enter phone number</p> <ul style="list-style-type: none"> • When using Double Number in Dual Mode, select a line type and press OK. |
| | <p>Activating Black List</p> <p>Switch On/Off → On</p> |
| Rejecting calls without designating numbers | <p>Start Here → Settings → Call → Call Barring → Rejected No. → See below</p> <p>Calls from Unsaved Numbers</p> <p>Unknown → On</p> <p>Calls with No/Undisplayable Caller ID or from Public Phones</p> <p>Withheld → On</p> |
| | <p>Changing Network Password</p> <p>Settings → Call → Call Barring → Change N/W Pwd → Enter current Network Password → Enter new Network Password → Re-enter new Network Password</p> |



| | |
|--|--|
| Designating numbers to reject from saved information | <p>Start Here → Settings → Call → Call Barring → Rejected No. → Black List → Set No. → <Empty> → See below</p> <p>From Phone Book Ph. Book List → Select entry</p> <p>From Call Log Records From Call Log → Select record</p> <p>From S! Friend's Status Member List From Status → Select member</p> |
| | <p>Start Here → Settings → Call → Call Barring → Rejected No. → Black List → Set No. → See below</p> <p>Editing Numbers Select number/name → Edit</p> <p>Deleting Numbers Select number/name → Delete → Yes</p> |
| Editing Black List | |

| | |
|---|--|
| Setting/canceling outgoing call restriction | <p>Start Here → Settings → Call → Call Barring → Outgoing Calls → See below</p> <p>Setting Restriction Select restriction → On → Enter Network Password</p> <ul style="list-style-type: none"> Outgoing SMS messages are also restricted. Outgoing S! Circle Talk requests are not affected. Following restrictions are available: <ul style="list-style-type: none"> All Out. Calls: Restrict all non-emergency calls Bar Int'l Call: Restrict all international calls Local&Home Only: Restrict all international calls except to Japan |
| | <p>Canceling All Restrictions Cancel All → Enter Network Password</p> |
| Setting/canceling incoming call restriction | <p>Start Here → Settings → Call → Call Barring → Incoming Calls → See below</p> <p>Setting Restriction Select restriction → On → Enter Network Password</p> <ul style="list-style-type: none"> Incoming SMS messages are also restricted. Incoming S! Circle Talk requests are not affected. Following restrictions are available: <ul style="list-style-type: none"> All In. Calls: Reject all calls Bar if Abroad: Reject calls when outside Japan |
| | <p>Canceling All Restrictions Cancel All → Enter Network Password</p> |
| <p>Caller ID</p> | |
| Showing/hiding Caller ID | <p>Settings → Call → Show My Number → On or Off</p> |



Settings

Voice Call

Answering Voice Calls automatically when using Headphones

[Start Here] → Settings → Call → Auto Answer → Enter Handset Code

See below

Activating Auto Answer

Switch On/Off → On

- When Auto Answer is active, Auto Answer tone sounds after ringtone even in Manner mode; cancel afterward.

Changing Ring Time

Answer Time → Enter time

Video Call

Sending External Camera image when initiating Video Calls

Settings → Call → Video Call → Camera Picture → Default Image → External Camera

Disabling Loudspeaker for Video Calls

Settings → Call → Video Call → Loudspeaker → Off

Muting Microphone when initiating Video Calls

Settings → Call → Video Call → Mute Mic. → On

Changing Alternative Image that is sent when initiating Video Calls

Settings → Call → Video Call → Camera Picture → Alt. Image → Select folder → Select file

Changing quality of Incoming/Outgoing Images

Settings → Call → Video Call → In Pict. Qlty or Out Pict. Qlty → Select quality

Setting image that is sent while call is on hold

Settings → Call → Video Call → Hold Pict. → Select folder → Select file

- Omit file selection step when using Customized Screen images.

Setting Backlight status

Settings → Call → Video Call → Backlight → Select option

- Selecting **Normal Setting** applies Display Backlight setting.



Receiving a Call

? Cannot use Answer Phone or Caller Voice




- Answer Phone and Caller Voice are disabled when less than 12 seconds remain or 20 messages are recorded. Delete messages.
- Answer Phone and Caller Voice are not available for Video Calls.

Placing a Call


? Cannot place call via Speed Dial

- Speed Dial is not available when Phone Book access is restricted by Application Lock.

? Cannot place call

- If  appears, cancel Keypad Lock.
- If  appears, cancel Function Lock.
- If  appears, cancel Offline Mode.

? Call won't connect and there's a beeping tone

- Did you include the area code or the first 0? Dial the number including the area code or 0.
- Handset may be out-of-range ( appears). Move to a place where signal is strong and retry.

During a Call

? Outgoing Image is distorted during Video Calls

- Rapid motion can make images appear choppy or distorted.

? Conversation is hampered

- Conversations may be hampered by ambient noise.
- Check Earpiece Volume when using Loudspeaker. Increasing Earpiece Volume may cause feedback/interference.

? Call is choppy or cut off

- Network signal may be weak. Move to a place where signal is strong and retry.
- Battery may need to be charged or replaced. Charge battery or install a charged battery.

? Clicking noise is heard during call

- Handset may be moving into another service area. Noise is heard when Network signal switches. This is normal.

? Cannot hear other party's voice

- Earpiece Volume may be low. Increase Earpiece Volume (P.3-3).

Other

? Call Time (in *Dialed Calls* or *Received Calls*) seems incorrect

- Ring time for incoming or outgoing calls is not counted. (On hold time is counted.)

? Cannot save phone number for Call Forwarding

- Does the number start with **1, 00, 0120** or **0990**? Public service numbers, international call numbers starting with 00, toll-free numbers and fee-based service numbers cannot be saved.

