

Support

Customer Service

■Call these numbers toll free from landlines.

Subscription Areas	Contact	
Hokkaido, Aomori, Akita, Iwate, Yamagata, Miyagi, Fukushima, Niigata, Tokyo, Kanagawa, Chiba, Saitama, Ibaraki, Tochigi, Gunma, Yamanashi, Nagano, Toyama, Ishikawa, Fukui	General Information	☎ 0088-240-157
	Customer Assistance	☎ 0088-240-113
Aichi, Gifu, Mie, Shizuoka	General Information	☎ 0088-241-157
	Customer Assistance	☎ 0088-241-113
Osaka, Hyogo, Kyoto, Nara, Shiga, Wakayama	General Information	☎ 0088-242-157
	Customer Assistance	☎ 0088-242-113
Hiroshima, Okayama, Yamaguchi, Tottori, Shimane, Tokushima, Kagawa, Ehime, Kochi, Fukuoka, Saga, Nagasaki, Oita, Kumamoto, Miyazaki, Kagoshima, Okinawa	General Information	☎ 0088-250-157
	Customer Assistance	☎ 0088-250-113

SoftBank Customer Center
From a SoftBank handset, dial toll free at
157 (General Information)
113 (Customer Assistance)

SoftBank Global Call Center
From outside Japan, dial
+81-3-5351-3491
(International charges apply.)
Call this number immediately if handset/USIM Card is lost or stolen while outside Japan.

More Information

Online English Manual
See SOFTBANK MOBILE Corp.
Website (<http://www.softbank.jp>).
May be unavailable at purchase.
Call Customer Service or try later.

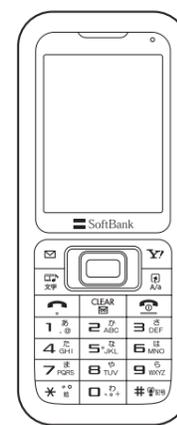
Emergency Numbers

- Police **110**
- Fire & Ambulance **119**
- Maritime Safety Agency.... **118**

GH68-21338A (Rev. 1.0)

SoftBank 731SC

First Step Guide



Emergency Numbers

Customer Service

More Information

English Interface

International Call

Customizing Address

And More...

Safety Precautions

Use specified battery and Charger (sold separately) only.

Non-specified equipment use may cause battery to leak, overheat, burst or ignite, and may cause Charger to overheat, ignite, malfunction, etc.

Do not disassemble, modify or solder handset or related hardware.

May cause fire, injury, electric shock or malfunction. Battery may leak, overheat, burst or ignite. Modifying handsets is prohibited by the Radio Law and subject to a penalty.

Do not expose handset or related hardware to liquids.

Do not leave handset or related hardware wet after exposure to water, pet urine, etc., and do not charge wet battery. May cause overheating, electric shock, fire, injury or malfunction. Use them in an appropriate place properly.

Do not charge battery in or expose handset or related hardware to extreme heat (e.g., near fire or sources of heat, in direct sunlight, inside vehicles, etc.).

May cause warping/malfunction; battery may leak, overheat, ignite or burst. Handset or related hardware may become hot to the touch, leading to burn injuries, etc.

Do not force battery/Charger into handset. Check the direction and retry.

Battery may leak, overheat, burst, ignite, etc.

Read battery label to confirm battery type; use/dispose of battery accordingly.

Do not dispose of battery in fire.

Battery may leak, burst, ignite, etc.

Do not damage battery (with a nail, hammer, foot, etc.) or subject it to strong impacts or shocks.

Battery may leak, overheat, burst, ignite, etc.

Keep wire or other metal objects away from battery terminals. Do not carry/store battery with conductive material (pencil lead, metallic strip, metal jewelry, etc.).

Battery may leak, overheat, burst, ignite, etc.

If battery fluid gets in eyes, do not rub; rinse with water and consult a doctor immediately. Eyes may be severely damaged.

Keep handset off and Charger disconnected near gas stations or places with fire/explosion risk.

Handset use near petrochemicals or other flammables may cause fire/explosion. To prevent fire or explosion, do not use handset near gas or fine particles (Coal, dust, metal, etc.).

Do not apply strong shocks or impacts.

Do not drop/throw handset or related hardware. Battery may leak, overheat, burst or ignite, resulting in fire, electric shock, malfunction, etc.

Keep handset and related hardware out of infants' reach.

Infants may choke from swallowing handset or related hardware or be injured, etc.

Do not use handset while driving or cycling.

Accidents may result. Phone use while driving or cycling is prohibited by law and subject to a penalty; park in a legal parking space beforehand.

Turn handset power off before boarding aircraft. Cancel the setting that turns handset power on automatically (alarm, etc.) beforehand.

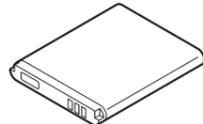
Handset use may impair aircraft operation. Turning on handset power aboard aircraft is prohibited by law and subject to a penalty.

For more information, see User Guide P.xxvii

Before Using Handset

Accessories

- Battery [SCBAM1]



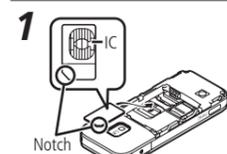
Manner Mode

- **Minding Mobile Manners**
Please use handset responsibly. Inappropriate handset use can be both dangerous and bothersome to others. Please take care not to disturb others with handset use. Adjust handset use to your surroundings accordingly.

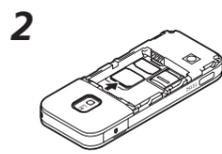
Activating/Canceling Manner Mode

- Press **[*][*][#]** for 1+ seconds

USIM Card Installation



1 Insert USIM Card with IC Chip down as shown in the illustration



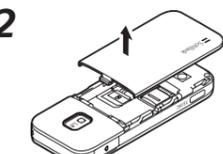
2 Push in USIM Card until it stops

USIM Card must be inserted to use 731SC. Turn 731SC off and remove battery before inserting/removing USIM Card. To prevent damaging it, avoid touching the IC chip when inserting or removing USIM Card.

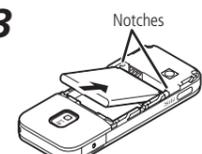
Battery Installation



1 Press down to slide Battery Cover loose



2 Remove Battery Cover completely



3 Align Battery Slots and 731SC Notches to insert battery



4 Slide Battery Cover into 731SC Slots; replace Battery Cover

Do not touch battery contacts.

USIM PINs

- **PIN**
4- to 8-digit security code; prevents unauthorized use. Set **PIN certification to On** to require PIN entry at power on.
- **PIN2**
4- to 8-digit security code required for Reset Call Cost or Edit Cost Limit, etc.

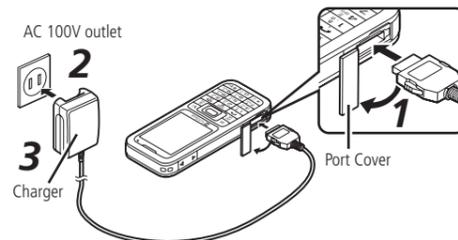
Change PIN and PIN2 as required.

- **Canceling PIN Lock (PUK/PUK2 Code*)**
Incorrectly entering PIN or PIN2 three consecutive times activates PIN Lock and limits 731SC function access. Enter PUK (PIN Unlocking Key) Code to cancel PIN Lock. For more information, contact Customer Service.
- ★ Entering PUK/PUK2 incorrectly ten consecutive times locks USIM Card and disables 731SC. Write down PUK and PUK2. Unlocking USIM Card requires special service. Contact Customer Service.

Change Phone Password or Network Password on 731SC.

Charging

- 1 Open Port Cover and insert Adapter Connector**
- 2 Plug Charger into an AC 100V outlet**
 - While charging, battery indicator charges as follows: flashes when battery is full.
 - Charging time is approximately 150 minutes.
- 3 Unplug Charger, then disconnect handset**



Security Codes

- **Phone Password**
4-digit number (9999 by default) required to use or change handset functions. Entered digits appear as *. If incorrect, error message appears; try again.
- **Center Access Code**
4-digit number specified at subscription; use to subscribe to fee-based information/access Voice Mail via landlines.

- **Network Password**
4-digit number specified at subscription; use for Call Barring, etc. Entering it incorrectly three consecutive times locks Call Barring settings. To resolve, Network Password and Center Access Code must be changed. For details, contact Customer Service.

Change Phone Password or Network Password on 731SC.

Specifications

SoftBank 731SC

Weight	Approximately 93.8 g
Continuous Talk Time	Voice Call: 270 minutes
Continuous Standby Time (Display off)	500 hours

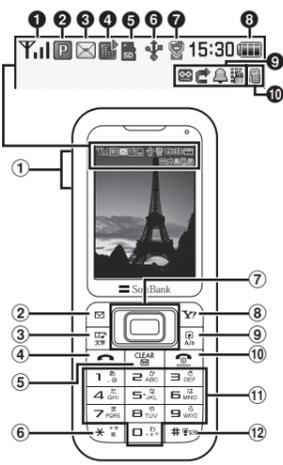
Charging Time (power off)	AC Charger: Approximately 150 minutes
Dimensions (W x H x D)	Approximately 44.5 x 107.9 x 14.7 mm
Maximum Output	0.25W

- Values calculated with battery installed.
- Actual times may be reduced by alternating between operations/transmissions and Standby.

Getting Started

Display Indicators

1	Signal Strength
2	Network Connection Status
3	New Message
4	Memory Full (S! Mail/SMS)
5	Music Status
6	System Information
7	Data Transmission Status
8	Manner Profile
9	Battery Level
10	Voice Mail/Call Forwarding Active
11	Answering Machine Active
12	Alarm Set
13	Unheard Answering Machine Message
14	Unheard Voice Mail
15	All Keys Locked
16	Password Lock Active
17	Secret Mode Shown
18	Alert Tone Volume and Vibration Status



Key Assignments

1	Adjust Ringer/Earpiece volume or scroll menus
2	Open Messaging menu or execute Left Softkey command/function
3	Open Music menu or change entry mode for text entry
4	Initiate or accept Voice Calls
5	Delete entered text or return to the previous window
6	Toggle Pictograms for text entry Long press for Manner mode settings
7	Move menu items or cursor, scroll ■ Basic Multi Selector Operations
8	Activate Yahoo! Keitai or execute Right Softkey command/function
9	Show Switch bar or toggle upper/lower-case for text entry
10	Turn power on/off or end operations
11	Enter numbers or characters and select menu items
12	Toggle Symbols for text entry Long press for Manner profile

Function List

Messaging	Received messages Create new Retrieve new Drafts Templates Sent messages Unsent Server mail Create new SMS Settings Memory status
Calendar	Calendar Camera Take photo Record video
Data Folder	Pictures My Pictograms Ring songs • tones Music Videos Graphic Mail templates Other documents Memory status
Tools	Alarms Calculator Converter World clock Notepad Tasks Voice recorder Stopwatch Dictionary Software update
Yahoo! Keitai	Yahoo! Keitai Bookmarks Saved Pages Enter URL History PC site browser Yahoo! Keitai browser settings
Media Player	Music Movie Settings
Phonebook	Phonebook Create new entry Call log Group settings Account details Speed dial S! Addressbook Back-up Settings Memory status
Settings	Sounds & Alerts Display settings Phone settings Security Call settings Manner mode settings Connectivity Memory settings

Handset Functions

Basic Operations

Handset Power On/Off

■ **Power On**
☎ for 1+ seconds

731SC initiates Network Info retrieval the first time
☎, ☎, ☎ or ☎ is pressed in Standby.
Select **Yes** then follow onscreen instructions.

■ **Power Off**
☎ for 2+ seconds

English Interface

☎ → 設定 → 一般設定 → 言語選択 → **English**

My Phone Number

☎ → ☎.☎
• ☎ to exit

Setting Clock

☎ → Settings → Phone settings → Date & Time → Time field → Enter time (12/24-hour format) → Date field → Enter year, month, and day → ☎ (Save)

Calls

Voice Call

Enter a phone number → Confirm the number → ☎ / ☎ (Call)
• ☎ to end the call

Using Call Log Records

☎ (Received calls) / ☎ (Dialed calls) → Highlight a record → ☎ (Call) → **Voice call**
• ☎ to end the call

International Call

International Call Service may require prior application; get information or apply online:
http://mb.softbank.jp/mb/en/global_service/
(731SC cannot be used outside Japan.)

Enter a phone number → ☎ → **International call** → Select country/Enter Code for direct entry → Confirm the number → ☎
• ☎ to end the call

To call a Softbank handset overseas, enter handset phone number; country code is not required.

Receiving a Call

When 731SC rings/vibrates, ☎
• ☎ to end the call

Answering Machine

■ **Activating & Canceling**
☎ → Settings → Call settings → Answering machine → Setting → On/Off
• When **On**, ☎ appears in Standby.

■ **Playing Messages**
☎ → Settings → Call settings → Answering machine → Recordings → Highlight a message → ☎ (Play)

■ **Deleting Messages**
☎ → Settings → Call settings → Answering machine → Recordings → Highlight a message → ☎ (Delete) → **Yes**

Text Entry

Changing Text Entry Mode

In a text entry window, ☎ → Select entry mode

漢	Kanji/Hiragana
力	Double-byte Katakana
力+	Single-byte Katakana
A	Double-byte Alphanumerics
Ab	Single-byte Alphanumerics
1	Double-byte Numbers
12	Single-byte Numbers
※	Double-byte Symbols
#@	Single-byte Symbols
絵	Pictograms
顔	Emoticons
韓	Hangul
a	Double-byte Alphabet (Lower case)
ab	Single-byte Alphabet (Lower case)

Example: Entering "NO"

In a text entry window, ☎ → Ab → ☎ (Twice) → ☎ → ☎ (Thrice) → ☎ (OK)

Messaging

S! Mail/SMS

■ **S! Mail**
Exchange messages of 30,000 single-byte or 15,000 double-byte characters (approx.) with S! Mail compatible SoftBank handsets or other devices via E-mail; attach media or other files for multimedia messaging.

SMS

Exchange up to 70 double/single-byte characters or 160 single-byte alphanumerics with SMS compatible SoftBank handsets. Use handset phone numbers as mail addresses.

Customizing Address

Change alphanumerics before @ of handset mail address. May help reduce spam.

☎ → Settings → Custom mail address → **English** → Follow onscreen instructions

Sending Messages

■ **S! Mail**
☎ → Create new → Recipient field → Enter address → Enter mail address → Subject field → Enter subject → Attach field → Data Folder → Select a folder → Select a file → Enter Text field → Enter message → ☎ (Send)

■ **SMS**
☎ → Create new SMS → Recipient field → Enter Number → Enter phone number → Enter Text field → Enter message → ☎ (Send)

Checking for New Messages

In Standby, notification appears for new message.
☎ (View) → Select a folder → Select an incoming message

Phonebook

Phonebook Entry Items

■ **Phone Number**
Save five numbers (32 bytes each); USIM Card Phonebook entry limit varies by card.

■ **E-mail Address**
Save five addresses (128 bytes each); USIM Card Phonebook character entry limit varies by card.

Saving to Phonebook

☎ → ☎ (New) → Last name field → Enter last name → First name field → Enter first name → Phone number field → Enter number → Select an icon → E-mail address field → Enter address → Select an icon → ☎ (Save)

Calling from Phonebook

☎ → Highlight an entry → ☎ (Details) → Highlight number → ☎ (Call) → **Voice call**

Mobile Camera

Capturing Still Images

☎ → Camera → Take Photo → Use Display as viewfinder → ☎ (☎) → ☎ (Save)

Capturing Video

☎ → Camera → Record video → Use Display as viewfinder → ☎ (☎) → ☎ (☎) → ☎ (Save)

Yahoo! Keitai

☎ → Select an item

PC Site Browser

☎ → Yahoo! Keitai → PC site browser → Homepage → ☎ (OK) → Yes/No → Select an item

Media Player

Playing Music

☎ → Media Player → Music → Select a folder → Highlight a file → ☎ (Play)

Creating Playlists

☎ → Media Player → Music/Movie → Playlist → ☎ → Create playlist → Enter Playlist name → Select created Playlist → ☎ → Add → Files → Check file to save → ☎ (Save)

Playing Playlists

☎ → Media Player → Music/Movie → Playlist → Highlight a Playlist → ☎ (Play)

Managing Files

Opening Files

☎ → Data Folder → Select a folder → Highlight a file → ☎ (View/Play/Select/Start)

Software Update

Precaution

Update may fail if battery is low; charge battery beforehand.

Updating Software

☎ → Tools → Software update → ☎ (Yes) → Read Terms of Use then select **Agree** → Enter Center Access Code → ☎ (OK) → ☎ (OK) → **Update now**