

### Emergency Calls

Using SoftBank 3G handset for emergency calls (110, 119 or 118) automatically reports handset location to corresponding agency (police, etc.).

- Location Report does not incur registration/transmission fees.
- Location/signal conditions affect positioning accuracy. Always provide location and call purpose.
- Hiding Caller ID (using 184, etc.) cancels Location Report. However, corresponding agency may obtain location information in life threatening situations.
- Location Report is not sent for calls made while outside Japan.

#### Handset Restrictions & Emergency Calls

Emergency calls are possible even while some handset restrictions are active.

Active Restriction	Emergency Calls
Function Lock (in Locks)	Possible
Bar Outgoing Calls (in Call Barring)	
Offline Mode	Restricted
Keypad Lock	
PIN Entry (in Locks)	

## Voice Calling

### Answering Voice Calls

Incoming Call window opens for a call.



Incoming Voice Call Window

#### 1 to accept the call



- Call connects.

#### 2 ➔ Call ends


#### Muting Ringer Temporarily

When a call arrives, 

#### Earpiece Volume




During a call,  or 

#### After Calls from Unsaved Numbers

- Save to Phone Book confirmation appears. Select **New Entry** or **New Detail** and Press  to save number; new entry window or contact search window opens, respectively.

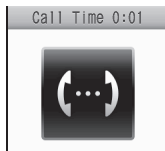
### Placing Voice Calls

#### 1 Enter number with area code

- To correct entry, use  to place cursor under the digit and Press . To delete the digits above and after the cursor, Long Press .

#### 2

- Wait for receiver to accept the call.



#### 3 ➔ Call ends

### Placing International Calls

#### 1 Enter number with area code ➔

#### 2 Int'l Call ➔

#### 3 Select country ➔ ➔

- Handset dials the number.

#### 4 ➔ Call ends

#### Calling Unlisted Countries

In , Enter Code ➔  ➔ Enter country code ➔  ➔ 

## Calling from Outside Japan

See below to place a call to Japan from abroad. Apply for Global Roaming beforehand. See SoftBank Mobile Website for details:  
[http://mb.softbank.jp/en/global\\_services/](http://mb.softbank.jp/en/global_services/)  
 Access roaming area/rate information or print it out to carry while traveling abroad.


**1 Enter number with area code** ➡  ➡ **Int'l Call** ➡ 

**2 日本(JPN)** ➡  ➡ 

- Handset dials the number.
- To call other countries, select the target country instead of **日本(JPN)**.


**3**  ➡ **Call ends**

### Calling SoftBank Handsets

- In , always select **日本(JPN)**.

### Calling Landlines & Mobiles within the Same Country

Enter number with area code ➡ 

➡ **Dial to Your Stay** ➡ 

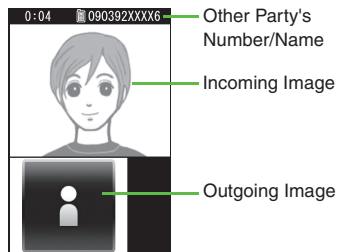
### Calls Overseas

- Calling may not be possible outside Japan. Connections depend on available network, signal strength, and handset settings.

## Video Calling

View the other party's image or send an Outgoing Image to compatible handsets. Handle Video Calls like Voice Calls. This page describes functions/operations unique to Video Call.

### Video Call Window Layout

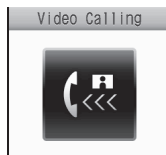


### Video Call Cautions

- If both parties are using handset models without internal cameras, Video Call cannot be used as intended.
- If both parties are not using the same Video Call system, call may be interrupted. (Video Call charges apply.)
- Video Calls cannot be placed while TV is active.

### Answering Video Calls

Incoming Call window opens for a call.



Incoming Video Call Window

- 1 **to accept the call**
  - Alternative Image is sent. (Video Call charges apply to the caller.)
- 2 **Call ends**

### Answering with Camera Image

[Incoming Video Call Window]   
No

### Engaged Video Call Operations

Toggle View	
Toggle Outgoing Image	
Open Help	<b>Help</b>

### Placing Video Calls

- 1 **Enter number**
- 2 **Video Call**



- Image appears when call is accepted.

- 3 **Call ends**

## Optional Services

Call Forwarding and Voicemail can only be set simultaneously when Call Forwarding is set to Video Calls.

<b>Call Forwarding</b>	Divert all/unanswered calls to a preset number.
<b>Voicemail</b>	Divert all/unanswered calls to Voicemail Center; access messages via handset/touchtone phones.
<b>Call Waiting*</b>	Answer calls during a call.
<b>Group Calling*</b>	Switch between open lines/connect multiple lines.
<b>Caller ID</b>	Show or hide your number when placing calls.
<b>Call Barring</b>	Restrict incoming/outgoing calls by conditions.

\*Requires separate subscription

### Call Forwarding

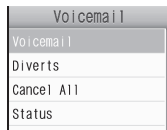
Divert calls to a number saved in Phone Book after selected ring time (**No Answer** set).

Numbers starting with **1, 00, 0120** or **0990** cannot be saved.

**1**  ➔ **Settings** ➔  ➔

**Call**

**2**  ➔ **Voicemail/Call Forwarding** ➔



Voicemail Menu

**3** **Diverts** ➔

**4** **Select call type** ➔

**5** **No Answer** ➔

**6** **Phone Book** ➔  ➔ **Select contact** ➔

**7** **Select number** ➔

• Omit **7** if only one number is saved.

**8**

**9** **Select ring time** ➔

**Diverting Calls without Handset Response**

In **6**, **Always** ➔  ➔ **6** - **6**

**Entering Forwarding Number Directly**

In **6**, **Enter Number** ➔  ➔ **Enter**

**number** ➔  ➔ **Select ring time** ➔

## Voicemail

Divert calls to Voicemail Center after selected ring time (*No Answer* set).

- 1 In Voicemail menu, **Voicemail** →  → **Activate** →
- 2 **No Answer** →  → **Select ring time** →

Diverting Calls without Handset Response  
In , **Always** →

## Missed Call Notification

Activate this function for records of calls missed when handset is off/out-of-range and Voicemail is active.

- 1  → **Settings** →  →  → **Call**
- 2  **Missed Calls** →  → 
  - Follow voice guidance.

## Playing Messages from Missed Call Notification

- 1 In Information window, **Voicemail** → 
  - Call Log appears.
- 2 **Voicemail** →
- 3 **Play to Voicemail** →
- 4 **Yes** → 
  - Follow voice guidance.

## Playing Messages from Voicemail Menu

- 1 In Voicemail menu, **Voicemail** →
- 2 **Play Voicemail** → 
  - Follow voice guidance.

Deleting New Voicemail Message Indicator  
In , **Clear Indicator** →  → **Yes** →

## Canceling Call Forwarding/Voicemail

- 1 In Voicemail menu, **Cancel All** →
- 2 **Yes** →

## Adding Contacts to Phone Book

Enter a name, phone number and mail address (enter at least one of these items) and classify the contact.

- 1 ➔ **Phone** ➔ ➔ **Add New Entry** ➔

New Entry

Last Name:

First Name:

Reading-Last Name:

Reading-FirstName:

- 2 **Last Name:** ➔ ➔ Enter last name ➔ ➔ **First Name:** ➔ ➔ Enter first name ➔

New Entry

Last Name:  
Ueda

First Name:  
MIKIO

Reading-Last Name:  
Ueda

Reading-FirstName:  
MIKIO

- Characters entered for names (reading for kanji) appear.

- 3 **Add Phone Number:** ➔ ➔ Enter number ➔ ➔ Select type ➔

Reading-Last Name:  
Ueda

Reading-FirstName:  
MIKIO

Tel 1:  
090392XXXX1

Add Phone Number:

- To save additional numbers, repeat 3.

- 4 **Add Email Address:** ➔ ➔ Enter mail address ➔ ➔ Select type ➔

Tel 1:  
090392XXXX1

Add Phone Number:

Email 1:  
aabb@xxx.yyy

Add Email Address:

Category:  
No Category

- To save additional mail addresses, repeat 4.

- 5 **Category:** ➔ ➔ Select category ➔

New Entry

Tel 1:  
090392XXXX1

Add Phone Number:

Email 1:  
aabb@xxx.yyy

Add Email Address:

Category:  
Friends

Address:

Office:

Save

New Entry Window

- 6 ➔ Contact is saved.

### Incoming Calls while Adding Entry

- Content remains. End the call to return.

## Personal Ringtone

Set tones for calls/messages from saved contacts.

- 1 In new entry window, select item (e.g., *Tone-Voice Call:*)  
➔
- 2 *Assign Tone* ➔ ➔ Select folder ➔
- 3 Select tone/file ➔ ➔

## Hiding Contacts

Hide Phone Book entries and require Handset Code for access.

- 1 In new entry window,  
*Secret:* ➔
- 2 *On* ➔ ➔

## Accessing Hidden Contacts

- ➔ ➔ *Unlock Temporarily* ➔   
➔ Enter Handset Code ➔

## Setting Responses by Category

Not available for USIM Card.

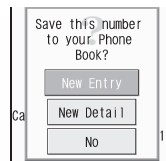
- 1 ➔ *Phone* ➔ ➔ *Set Category* ➔
- 2 *Select category* ➔ ➔ Select item ➔
- 3 *Select item* ➔ ➔ *Select item* (e.g., *Assign Tone*) ➔ ➔ *Set responses*
  - Set responses in the same way as contacts.

## Responses Set by Contact

- Settings for each contact take priority.

## Saving Numbers After Calls

After a call, save number to Phone Book.



- 1 When confirmation appears,  
*New Entry* ➔ ➔ *Complete fields* ➔



## Saving to an Existing Contact

- In 1, *New Detail* ➔ ➔ *Select contact* ➔ ➔ *Complete fields* ➔







# Using Phone Book

## Dialing from Phone Book





- 1   **Select tab (hiragana, A or \*) for first character of last name**



Contact Search Window (By あかさたな)

- 2 **Select contact**  
  - Omit  if only one number is saved.
- 3 **Select number**
- 4 





### Placing Video Calls


After    **Video Call** 

## Changing Search Method

Phone Book search methods:

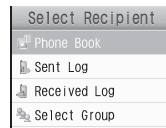
By あかさたな	Shows contacts by tab; contacts are sorted by reading of last name.
By Category	Opens contacts in the specified category.
By Reading	Shows all contacts in reading order (katakana, alphabetical then numerical).

- 1 **In contact search window,**  **Ph.Book Settings** 
- 2 **Sort Entries** 
- 3 **Select method** 





**Changing Search Method Temporarily**  
[Contact Search Window]  (Press to toggle search methods)

## Opening from Other Functions

Example: Enter a recipient from Phone Book when sending a message.



Select Recipient Window

- 1 **Phone Book** 
  - Contact search window opens.
- 2 **Select contact** 
- 3 **Select number or mail address** 
  - Recipient is entered.
  - Omit  if only one number or address is saved.