

# Calling

## Emergency Calls

Call **110 (Police)**, **119 (Fire & Ambulance)** or **118 (Coast Guard)** even when some handset restrictions are active.

- Calls cannot be made in PIN/PIN2, PUK/PUK2 entry window.



### Emergency Location Report

When an emergency call is made from handset, location is reported to first response agencies such as the police.

- Location information may be inaccurate due to location or signal conditions. Describe location or nearby landmarks.
- Base Station Positioning System is accurate within 100 meters to 10 kilometers. Location information from distant base stations may be inaccurate.
- Function available wherever system is installed by first response agencies.
- Dialing 184 before 110, 119 or 118, cancels location report. However, first responders may obtain location information for immediate and serious threats to life.
- Not available for international roaming.
- Requires no separate subscription or transmission fees.

## Voice Calls

### Making Voice Calls

- 1 Enter number with area code → 
  - To adjust Volume: 

- 2  to end call


### Call from Call Logs

- >  → Select a record → 



### Make Calls from Phone Book


- >  →  to select a tab → Select an entry →  → Select a number

### Show/Hide Caller ID

- > Enter number →  [Menu] → **Notify caller ID** → **OFF** or **ON**
- To always show/hide Caller ID: **Main Menu** ► **Settings** ► **Call Settings** ► **Caller ID** ► **Activate** ► **ON, OFF** or **Network Set\***
- \* **Network Set** Caller ID setting varies by subscription.

### Answering Voice Calls

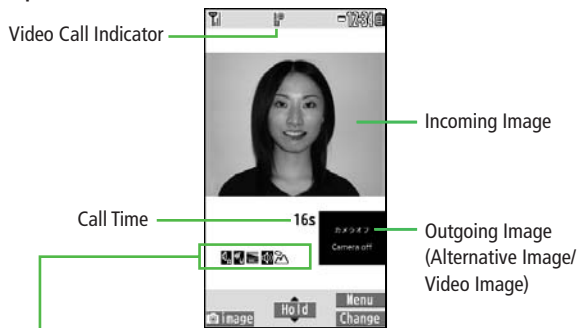
- 1 When a call is received,  to talk
  - To adjust Volume: 

- 2  to end call

## Video Calls

### Video Call Window

Example:



#### Indicators

: Incoming/Outgoing Sound OK	: Alternative Image ON
(Gray): Incoming/Outgoing Sound NA	: Speaker ON
: Incoming/Outgoing Image OK	: During Bluetooth® handsfree call
(Gray): Incoming/Outgoing Image NA	: Close-up
: Video ON	: Landscape
	: Night mode

● Display appearance may vary by settings/conditions.

## Making Video Calls

1 Enter number with area code → [V.Call]

Alternative Image is sent.

- To send Video Image: [image]
- To adjust Volume:

2 to end call

### Call from Call Logs

> → Select a record → [V.Call]

### Make Calls from Phone Book

> → to select a tab → Select an entry → → Highlight a number → [V.Call]

## Answering Video Calls

1 When a video call is received, to talk

- To send Video Image: [image]
- To adjust Volume:

2 to end call

## International Calls

### Calling Abroad from Japan

- No application required. See SoftBank Mobile Website: [http://mb.softbank.jp/en/global\\_services/call/](http://mb.softbank.jp/en/global_services/call/)

1 Enter number

2  [Menu] → *Int'l dial assist*

Country/region code list appears.

3 Select a country/region

4 **Voice Call**



**Video Call**



### Enter Country/Region Code Directly

>  → Press and Hold  for + (IDD Prefix) → Enter a country/region code  
→ Enter number (omit first 0) → Voice Call:  / Video Call:  [V. Call]

- Do not omit leading 0 when calling Italy (country code: 39).

### Global Roaming

- May require Global Roaming Service application. See SoftBank Mobile Website: [http://mb.softbank.jp/en/global\\_services/global\\_roaming/](http://mb.softbank.jp/en/global_services/global_roaming/)


#### Example: When Roaming Dial Assistant is ON

- Roaming Dial Assistant (☎ P.3-4) is **ON** and **Japan** by default.

1 **Voice Call**

Enter number → 

**Video Call**

Enter number →  [V. Call]

2 Select an item

Item	Operation/Description
Call to Japan*	Call Japan
Call to set code*	Call a country/region set for <b>Roaming Dial Assistant</b>
As is Call	Manually enter number to call Select when calling within the country/region

\* First 0 is replaced by IDD Prefix and country/region code (e.g. **+81**). (When calling Italy, **+39** is added before first 0.)

- Confirmation window appears the first time. Select **NO** to set Roaming Dial Assistant to **OFF**.

#### Note

- IDD Prefix and country/region code can be manually entered in Step 1. Alternatively, save IDD Prefix and country/region code in Phone Book entries.

# Calling

## International Call Settings

From ► Main Menu ► Settings ► International Call

### International Dial Assist Settings

> Int'l Dial Assist → Select an item

Item	Operation/Description
Roaming Dial Assistant	Automatically inserts prefixes (IDD Prefix and country code) > <b>ON</b> or <b>OFF</b> (→ For <b>ON</b> , select a country/region)
Country/Area Code	Save country/region codes > Highlight <Not Recorded> → [Edit] → Enter country/region name → Enter country/region code ● To view an entry: Select a saved country/region ● To delete: Highlight a country/region → [Menu] → <b>Delete this</b> or <b>Delete all</b> (→ For <b>Delete all</b> , enter Phone Password) → <b>YES</b>
IDD prefix setting	Edit IDD Prefix. IDD Prefix is set to <b>0046010</b> by default > [Menu] → <b>Edit</b> → Edit IDD Prefix

### Network Mode

<Default> Automatic

> Select Network → Select an item

Item	Operation/Description
Automatic	Handset automatically selects 3G network in Japan, and available network (3G or GSM) abroad > Select an item · <b>3G/GSM</b> : 3G service area in Japan or 3G/GSM abroad.
Manual	Handset selects an available network automatically. · <b>3G</b> : 3G service areas in Japan or abroad. · <b>GSM</b> : GSM service areas abroad. Unavailable in Japan.

● **Automatic** is recommended.

### Select Operator

<Default> Auto

> Select Operator → Select an item

Item	Operation/Description
Auto	Select an operator automatically
Manual	Select an operator manually > Select an operator ● Operators with <b>X</b> are not available. ● To view operator list: [Update]
Network Re-search	Search for available networks ● When <b>Auto</b> , handset selects an available operator automatically. When <b>Manual</b> , operator list appears.

### Answer Phone

- When Answer Phone is active, - (Voice Call) or - (Video Call) appears in Standby (Voice Call icon takes priority).
- Unavailable when: handset is off or in Offline Mode; **OUT** appears. Use Voicemail ( P.3-7).

### Activating/Canceling Answer Phone

<Default> OFF

- 1 Press and Hold
  - To toggle setting, repeat operation.

#### Redirect a Call to Answer Phone

> [Ans. Ph]

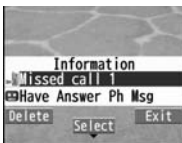
#### Note

- When limit is reached, new messages cannot be recorded even if Answer Phone is active. Delete old messages ( Right).

### Playing Messages

When a new message is recorded,  
Information Window opens in Standby.

- 1 In Information Window,  
*Have Answer Ph Msg*
- 2 Select a message



### Deleting Messages

Main Menu ► Tools ► Sound Recorders ► Voice Call Data or Video Call Data

- 1 (Highlight a message →) [Menu] → Select an item
- 2 **YES**
  - Delete a message during playback
  - > During playback, [Erase] → **YES**

# Optional Services

- For details, see SoftBank Mobile Website: <http://mb.softbank.jp/en/>

## Call Forwarding

Forward unanswerable calls to a preset number when handset is off, out-of-range, etc.

- Call Forwarding and Voicemail cannot be active simultaneously.

## Activating Call Forwarding

Main Menu ► Settings ► Call Settings ► Voicemail/Call Fwding

1 **Call Forwarding ON** → Select a type → Enter destination number

-  to select a number from Phone Book.

2 Select an item

Item	Operation/Description
Ringer ON	Forward missed calls > Select a ring time → <b>YES</b>
Ringer OFF	Forward all calls without ringing/vibrating > <b>YES</b>

### ■ Check Call Forwarding Status

> In Step 1, **Get Status**

### ■ Cancel Call Forwarding

> In Step 1, **Deactivate All** → **YES**

#### Note

- Toll free/international numbers cannot be saved as forwarding number.

## Voicemail

Unanswered calls are forwarded to Voicemail Center as set or when handset is off, out-of-range, engaged, etc.

- Call Forwarding and Voicemail cannot be active simultaneously.
- Voicemail is not available for Video Calls.

## Activating Voicemail

Main Menu ► Settings ► Call Settings ► Voicemail/Call Fwding

### 1 *Voicemail ON*

### 2 Select an item

Item	Operation/Description
Ringer ON	Forward missed calls > Select a ring time → <i>YES</i>
Ringer OFF	Forward all calls without ringing/vibrating > <i>YES</i>

### ■ Check Voicemail Status

> In Step 1, *Get Status*

### ■ Cancel Voicemail

> In Step 1, *Deactivate All* → *YES*

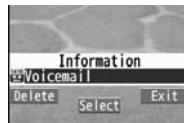
## Playing Voicemail Messages

Information Window and  appear in Standby when new messages are recorded.

### 1 In Information Window, *Voicemail* → *YES*

Follow voice guidance.

- When Information Window does not appear,  
Main Menu ► Settings ► Call Settings  
► Voicemail/Call Fwding  
► Play Voicemail ► *YES*.



### ■ View Details

View callers' numbers and date/time of messages before playback.

- Activate Missed Call Notification beforehand ( Below).

>  → *Voice Mail Notif.* →   

## Missed Call Notification

When Missed Call Notification function is active, Information Window appears for calls missed while handset was off, out-of-range, engaged etc.

- Available only when Voicemail is active.

Main Menu ► Settings ► Call Settings ► Missed Call Notifi.

### 1 *YES*

Follow voice guidance.

## Calling

### Call Waiting

Place the current call on hold and answer a second, or alternate between calls.

- Separate subscription is required for this service.

### Activating/Canceling Call Waiting

Main Menu ► Settings ► Call Settings ► Call Waiting


1 **Activate** or **Deactivate** → YES

#### ■ Check Call Waiting Status

> In Step 1, **Get Status**

### Answering Second Call

1 When tone sounds, 

- Press  to alternate between calls.
- When a second call comes in while first call is on hold, hold status is canceled and first call resumes.

#### ■ Reject Second Call

> When tone sounds,  [Menu] → **Call Rejection**

#### Note

- When Voicemail or Call Forwarding is set to **Ringer ON** while Call Waiting is active, unanswered calls are transferred to Voicemail Center or the forwarding number.
- When Voicemail or Call Forwarding is set to **Ringer OFF**, Call Waiting is disabled.

### Call Barring

Restrict incoming/outgoing Voice Calls, Video Calls or SMS messages.

- **Bar All Outgoing** and **Bar All Incoming** are not available when Call Forwarding or Voicemail is active. (Call Forwarding or Voicemail takes priority.)

### Activating/Canceling Call Barring

Main Menu ► Settings ► Call Settings ► Call Barring

1 Select an item

Item	Operation/Description
<b>Bar All Outgoing</b>	Restrict all calls
<b>Bar All Int'l</b>	Restrict all international calls
<b>Bar Int'l</b>	Restrict all international calls except to Japan
<b>Bar All Incoming</b>	Reject all calls
<b>Bar All Roaming</b>	Reject calls when outside Japan

2 **Activate** or **Deactivate** → YES → Enter Center Access Code (Security Code)

#### ■ Check Call Barring Status

> After Step 1, **Get Status**

#### ■ Cancel All Call Barring


> In Step 1, **Cancel All Barring** → Enter Center Access Code (Security Code)





# Phone Book

## Saving to Phone Book

### Creating New Entries

- 1 Press and Hold  → Enter Last name → Enter First name → Select an item → Enter information →  [Finish]

### Saving Numbers from Call Logs

- 1  → Highlight a record →  [Menu] → *Add to Phone Book*

### 2 New Entry

*New* → Enter other details


### Add to Existing Entry

*Add* → Select an entry → Enter other details

- When saving to USIM Card, *Overwrite* appears instead of *Add*.

- 3  [Finish] (→ *YES*)

#### Note

- Press  [Menu] from any function; information is savable if *Add to Phone Book* appears.

From message window, *Add Address*

From photo list/photos, *Set display* → *Phone Book*

## Changing Save Settings

Main Menu ► Phone ► Settings ► Save Settings

- 1 *Phone, USIM* or *Ask Every Time*

## Managing Phone Book

### Editing Phone Book Entries

- 1  → Select an entry →  [Edit] → Edit entry →  [Finish] → *YES*

### Delete Phone Book Entries

- >  → Highlight an entry →  [Menu] → *Delete phone book* → Select an item → Follow steps for selected item

### Phone Book Memory Status

Main Menu ► Phone ► Memory Status