



201M User Guide



## 201M User Guide Contents

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## Introduction

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Thank you for purchasing SoftBank 201M.

### Before You Begin

- SoftBank 201M is referred to as "handset" in this guide.
- Read "お願いとご注意" and this guide thoroughly beforehand for proper usage.
- Accessible services may be limited by contract conditions or service area.
- Unauthorized copying of any part of this guide is prohibited.
- Guide content subject to change without prior notice.
- Contact SoftBank Customer Support, General Information if you find inaccuracies.

### Guide Usage Notes


- Most operation descriptions are based on default settings.
- Unless noted otherwise, descriptions are for Home Screen.
- Some operation descriptions may be omitted.
- In this guide and on handset, "abroad" means "outside Japan" with regard to handset/service usage.
- In this guide, microSD/microSDHC Card is referred to as "SD Card."

### Screenshots & Key Labels

Screenshots and Key labels are provided for reference only. Actual handset windows, menus, etc. may differ in appearance.

### Accessing Guide Me

Guide Me is an application to show how to use Touchscreen or confirm setting up.

Tap , and then  (Guide Me) to access Guide Me.

## Getting Started

Power On/Off..... 4

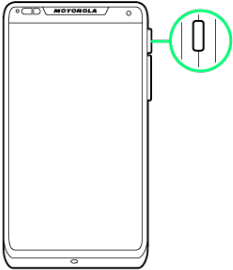
## Power On/Off

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### Power On

**1**

Long press Power Switch



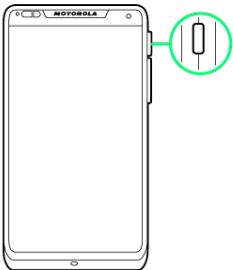
Cancel Screen Lock window appears.

- Initial setup menu opens before Home Screen appears after powering on for the first time.

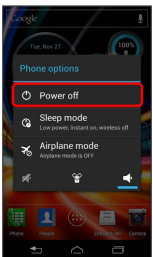
### Power Off

**1**

Long press Power Switch

**2**

Power off



Handset shuts down.

## Basic Operations

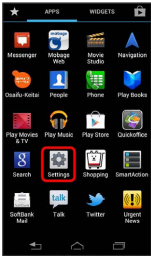
Handset Language.....	6
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# Handset Language

## Language Setting

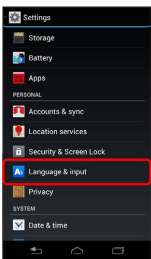
1

In Home Screen,    (Settings)



2


### Language & input



3

Locale  Select language



 Language is set.



## Phone


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## Calling


Learn calling basics, including handling incoming calls, and in-call operations.

### Placing Calls

1

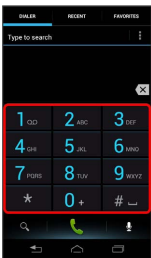
In Home Screen,  (Phone)



 Onscreen dialpad appears.

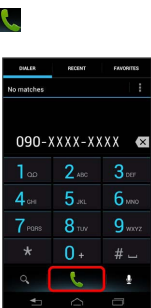
2


Use onscreen dialpad to enter number




- Enter city code for landlines.
- Touch and Hold a number for speed dialing.

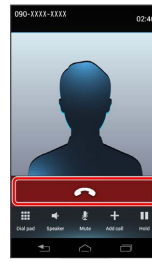
3




 Ringback tone sounds. Wait for receiver to accept call.

4



To end the call 

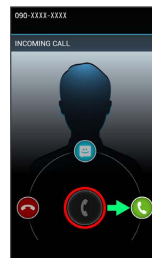


 Call ends.

### Answering Calls


1

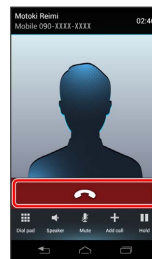
When call connects Drag  to 




 Talk.

2

To end the call 



 Call ends.

### Emergency Location Report

Using SoftBank 3G handset for emergency calls (110, 119 or 118) automatically reports handset location to corresponding agency (police, etc.)

- Location Report does not incur registration/transmission fees.
- Location/signal conditions affect positioning accuracy. Always provide location and call purpose.
- Hiding Caller ID (using 184, etc.) cancels Location Report. However, corresponding agency may obtain location information in life threatening situations.
- Location Report is not sent for calls made while outside Japan.

## ! Emergency Location Report Cautions

Emergency Location Report is not sent in Airplane mode.

## Optional Services

This handset is compatible with SoftBank Optional Services.

### Optional Services

Use these SoftBank Optional Services:

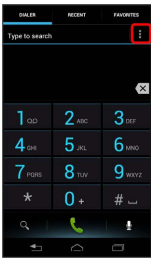
Service	Description
Call Forwarding	Divert all/all unanswered calls to a preset number
Voicemail	Divert all/unanswered calls to Voicemail Center; access messages via handset/touchtone phones
Call Waiting <sup>1</sup>	Answer calls during a call
Group Calling <sup>1</sup>	Switch between open lines/connect multiple lines
Call Barring	Restrict incoming/outgoing calls by conditions
Caller ID	Show or hide your number when placing calls

<sup>1</sup> Requires separate subscription

## Call Forwarding

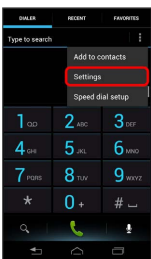
1


In Home Screen,  (Phone)  



2

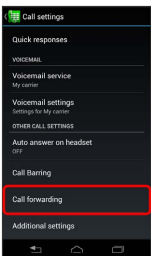
### Settings



 Call settings appears.

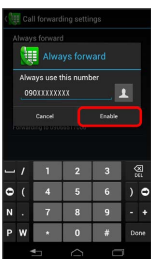
3


### Call forwarding



4

Tap forwarding condition  Enter number  **Enable**

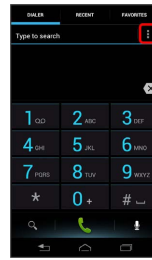


 Call Forwarding is set.

## Voicemail

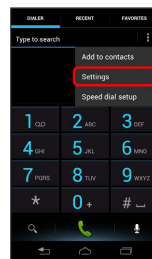
1


In Home Screen,  (Phone)  



2

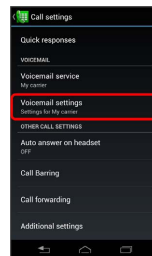
### Settings




 Call settings appears.

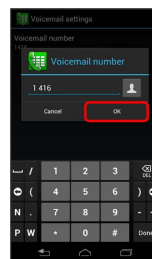
3


### Voicemail settings




4

Enter 1416  **OK**



 Voicemail is set.

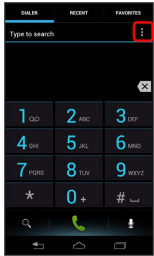
· When a new message is recorded,  appears in Status Bar. Dial 1416 for voice guidance.

# Call Waiting

Requires separate subscription.

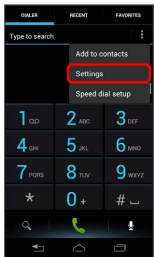
1

In Home Screen, (Phone)



2

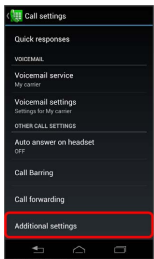
Settings



Call settings appears.

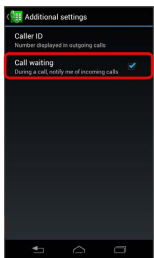
3

Additional settings



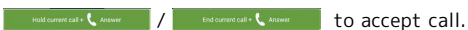
4

Call waiting ( )



Call Waiting is set.

• Call Waiting tone sounds for new call. Drag to

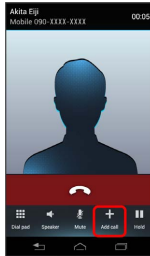


# Group Calling

Requires separate subscription.

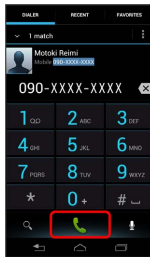
1

During a call, **Add call**



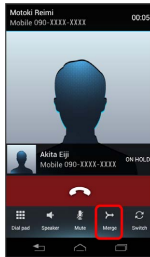
2

Enter another phone number



3

When receiver accepts call **Merge**

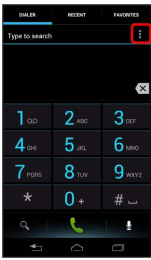


Group Call begins.

## Caller ID

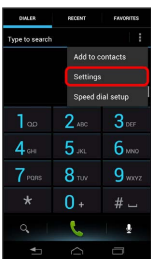
1


In Home Screen,  (Phone)  



2

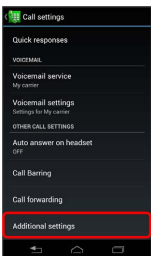
Settings



 Call settings appears.

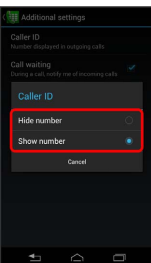
3


Additional settings



4

Caller ID  Hide number / Show number



 Caller ID is set.

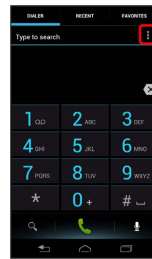
## Call Barring

Restrict calls from specified numbers.

- Call Barring requires Call Barring Password.
- Entering incorrect Call Barring Password three times disables Call Barring. Call Barring Password must be changed. Contact [SoftBank Customer Support](#).
- If you have previously changed Call Barring Password on a SoftBank handset, use the new password.
- If a call is attempted while calling is restricted, a message appears. Message may take time to appear in some areas.

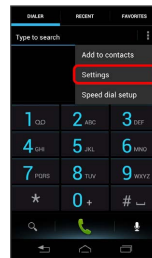
1


In Home Screen,  (Phone)  



2

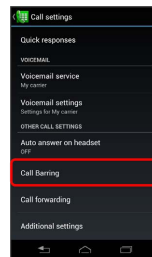
Settings







 Call settings appears.


3

Call Barring



4

Outgoing call barring / Incoming call barring  Set restrictions  Enter Call Barring Password  OK  OK

 Call Barring is set.

## Messaging & Browser

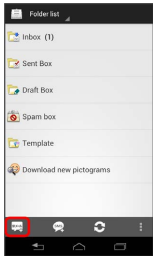
Sending SoftBank Mail..... 14

# Sending SoftBank Mail

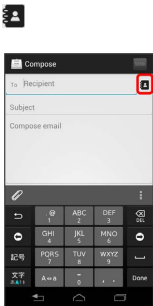
## Sending S! Mail

1

In Home Screen, (SoftBank Mail)



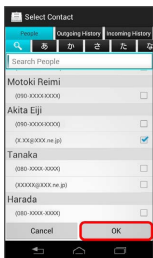
2



· Enter phone numbers directly in Address field.

3

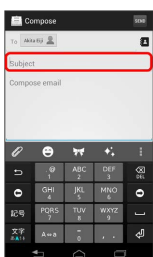
People / / Select address



- After entering addresses, Tap to change them to Cc or Bcc.
- After entering addresses, Tap to delete them.

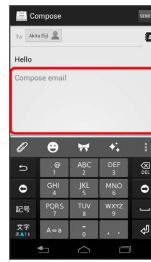
4

Enter subject

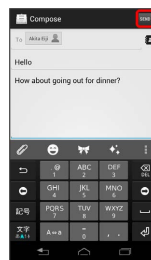


5

Enter text

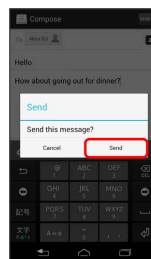


6



- Before sending S! Mail, Tap to save messages as a draft. Follow onscreen instructions.

7





S! Mail is sent.

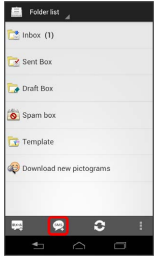
- Unsendable message is saved as a draft.



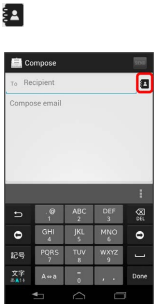
# Sending SMS

**1**

In Home Screen,  (SoftBank Mail)  SMS




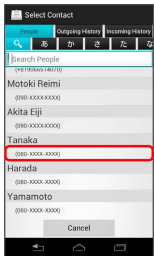
**2**






· Enter phone number directly in Address field.

**3**

People /  /   Tap address



- After entering address, Tap  to check the phone number.
- After entering address, Tap    to delete it.

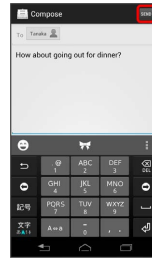
**4**


Tap  Enter text



**5**

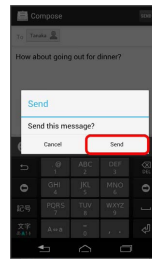





- Before sending SMS, Press  to save message as a draft. Follow onscreen instructions.

**6**





-  SMS is sent.
- Undeliverable message is saved as a draft.



## Appendix

Specifications.....	18
Customer Service.....	18

## Specifications

### Model

Item	Description
Weight <sup>1</sup>	Handset: 128 g
Continuous Talk Time <sup>1,2</sup>	3G: 950 minutes GSM: 520 minutes
Continuous Standby Time <sup>1,3</sup>	3G: 520 hours 4G: 200 hours GSM: 480 hours
Charging Time <sup>1,4</sup>	200 minutes
Dimensions (W x H x D) <sup>1</sup>	Black : 61×123×8.3 (Maximum thickness:10.9) mm White : 61×123×8.8 (Maximum thickness:10.9) mm
Maximum Output	3G: 0.2 W 4G: 0.2 W GSM 850/900: 2.0 W GSM 1800/1900: 1.0 W

- 1 Approximate value
- 2 Average measured with a new, fully charged Battery, in strong signal conditions without moving handset.
- 3 Average measured with a new, fully charged Battery, without calls or operations, in strong signal conditions without moving handset, and with Data transmission and Urgent News disabled. May vary with battery strength, ambient temperature, settings, etc.
- 4 Measured with power off using AC Adapter.

### Battery

Item	Description
Type	Lithium-ion polymer
Capacity	1940 mAh

## Customer Service

For SoftBank handset or service information, call General Information. For repairs, call Customer Assistance.

### SoftBank Customer Support

#### General Information

From a SoftBank handset, dial toll free at 157  
From a landline/IP phone, dial toll free at 0800-919-0157

#### Customer Assistance

From a SoftBank handset, dial toll free at 113  
From a landline/IP phone, dial toll free at 0800-919-0113  
If you cannot reach a toll free number, use the number (charges apply) below for your service area:  
Hokkaido Area, Tohoku Area, Hokuriku Area, Kanto-Koshinetsu Area: 022-380-4380  
Tokai Area: 052-388-2002  
Kansai Area: 06-7669-0180  
Chugoku, Shikoku Area, Kyushu, Okinawa Area: 092-687-0010

### Smartphone Technical Support Center

From a SoftBank handset, dial toll free at 151  
From a landline/IP phone, dial toll free at 0800-1700-151

### SoftBank Mobile Global Call Center

From outside Japan, dial +81-3-5351-3491 (toll free from SoftBank handsets)  
If handset is lost/stolen, call this number immediately (international charges apply)

## Safety Precautions

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## Safety Precautions




Read safety precautions before using handset.

Observe precautions to avoid injury to self or others, or damage to property.

SoftBank Mobile is not liable for any damages resulting from use of this product.

### Safety Precautions

These labels indicate the degree of risk from improper use. Make sure you thoroughly understand their meanings before reading on.







Mark	Descriptions
 <b>DANGER</b>	Great risk of death or serious injury <sup>1</sup> from improper use
 <b>WARNING</b>	Risk of death or serious injury <sup>1</sup> from improper use
 <b>CAUTION</b>	Risk of minor injury <sup>2</sup> or damage to property <sup>3</sup> from improper use

1 Serious injury includes: Loss of eyesight, physical injury, high temperature burns, low temperature burns, electric shock, fractures, poisoning and other conditions having side effects or requiring hospitalization or long term treatment.

2 Injury includes: Physical burns (high-temperature and low-temperature), electric shock, and other conditions not requiring hospitalization or long-term treatment.

3 Damage to property includes: Incidental damage to structures and household property and/or to pets and livestock.

These symbols indicate prohibited or compulsory actions. Make sure you thoroughly understand their meanings before reading on.

Mark	Descriptions
 Prohibited	Prohibited actions
 Do Not Disassemble	Disassembly prohibited
 Avoid Liquids Or Moisture	Exposure to liquids prohibited
 Do Not Use Wet Hands	Use with wet hands prohibited
 Compulsory	Compulsory actions
 Disconnect Power Source	Unplug AC Adapter from outlet

Handset, USIM Card, AC Adapter, SD Card (Sample), Stereo Headset (Sample), USIM/SD Card Insertion Tool (Sample)

### DANGER



Compulsory

Use specified AC Adapter only.

Non-specified accessory use may cause Battery to leak, overheat, burst or ignite, or cause AC Adapter to overheat, ignite, malfunction, etc.



Do Not Disassemble

Do not disassemble, modify or solder.

May cause fire, injury, electric shock or malfunction.

Battery may leak, overheat, burst or ignite.

Modifying handsets is prohibited by the Radio Law and subject to penalty.



Avoid Liquids Or Moisture

Keep away from water.

Do not let liquid-exposed handset/related hardware remain wet. Doing so may cause overheating, electric shock, fire, injury or malfunction. Use handset/related hardware properly/appropriately.



Prohibited

Do not charge Battery in or use or expose handset/related hardware to extreme heat (e.g. near fire or source of heat, in direct sunlight, inside vehicles, etc.). Do not charge, leave, use, or be carrying handset or related hardware in a warm place or where heat collects, such as under a kotatsu (blanketed warming table) or electric blanket, next to a kairo (worn warming patch), etc.

May cause warping/malfunction; Battery may leak, overheat, ignite or burst. Handset or related hardware may become too hot to touch, leading to burn injuries, etc.



Prohibited

Do not force AC Adapter into handset.

Confirm terminal/connector orientation; retry.

Battery may leak, overheat, burst, ignite, etc.

**⚠ WARNING**

Prohibited

Do not put handset, AC Adapter in cooking appliances such as a microwave or pressure cooker or on IH cooking heaters.

May cause Battery to leak, overheat, burst or ignite or cause handset or AC Adapter to overheat, emit smoke, ignite or cause malfunction.



Compulsory

Keep handset off and do not charge Battery near gas station or places with fire/explosion risk.

Handset use near petrochemicals or other flammables may cause fire/explosion. Be sure to power off handset before using Osaifu-Keitai® in filling stations. (When Osaifu-Keitai® Lock is set, power off handset after unlocking setting.)



Prohibited

Do not drop, throw or otherwise subject to strong force or impact.

Battery may leak, overheat, burst, or ignite, and may result in fire, cause electric shock, malfunction, etc.



Compulsory

Take these actions in case of odd sound, odor, smoke or abnormalities:

1. Grasp AC Adapter to unplug it.
2. Power off.

Continued use may cause fire, electric shock, etc.



Prohibited

Keep liquids (water, pet urine, etc.) and conductive material (pencil lead, metal parts, necklaces, hairpins, etc.) away from charging terminal of External Device Port, Earphone Port, and AC Adapter.

May cause short circuit, resulting in fire, malfunction, etc.

**⚠ CAUTION**

Prohibited

Do not place handset on unstable/uneven surfaces.

Handset or related hardware may fall, resulting in injury, malfunction, etc.; take added care when Vibration is set or while charging.



Compulsory

Keep handset and related hardware out of infants' reach.

Infants may swallow handset or related hardware resulting in injuries.



Compulsory

A guardian should supervise use by children and insure handset is used as instructed.

Failure to do so may result in injuries.

## Handset

**WARNING**

Prohibited

Do not use handset while driving a vehicle, motorbike or riding a bicycle.

May cause an accident. Drivers/riders using handsets while driving/riding are subject to prosecution. Stop your vehicle and park in a safe place before using handset.



Compulsory

Power off near electronic devices or equipment operating on high precision control or weak signals.

May cause electronic malfunctions, etc.

\*Take added care near these devices: Hearing aids, implanted cardiac pacemakers, implanted cardioverter defibrillators, other electronic medical equipment, fire detectors, automatic doors, and other automatically controlled devices or equipment.



Compulsory

Power off before boarding aircraft to avoid possible radio wave interference with aircraft operations.

If mobile phone use is allowed on board, follow airline or cabin crew instructions regarding handset use.



Compulsory

Users with a heart condition should adjust ringtone Vibration and Volume as needed.

May cause heart damage.



Compulsory

During thunderstorms, power off immediately and seek shelter.

Lightning strikes or electric shock may occur.



Prohibited

Do not position Flash close to the faces of others. Do not look at Flash directly while in use. Do not point Flash at the eyes of others.

It may harm eyesight. Do not photograph infants up close. Flash may impair vision, causing accidents.

**CAUTION**

Prohibited

Do not use handset when it may affect a vehicle's electronic equipment.

Handset use may affect devices and lead to unsafe driving.



Compulsory

If you experience any skin irritation associated with handset use, discontinue handset use and consult a doctor.

Metal and other materials may cause skin irritation, rashes, or itchiness depending on your physical condition.



Prohibited

Keep handset away from magnetic cards, etc.

Data on bank cards, credit cards, telephone cards, floppy disks, etc. may be lost.



Compulsory

Handset may become hot while in use, especially in high temperatures.

Prolonged contact with skin may cause burn injuries.



Prohibited

Always maintain some distance from Speaker while ringtones, music or other handset sounds play.

Excessive volume may damage ears or hearing.



Compulsory

Moderate handset Volume when using Headsets.

Prolonged use and excessive volume may damage ears or hearing.



## AC Adapter

### WARNING



Prohibited

Do not cover/wrap with clothing or bedding while charging.

Heat may build up resulting in fire, malfunction, etc.



Prohibited

Use specified power supply and voltage.

May cause fire, malfunction, etc.

AC Adapter: 100 V to 240 V AC (household AC outlet only)

Do not use commercially available voltage converter, as when travelling. Doing so may cause fire, electric shock or malfunction.



Disconnect Power Source

Unplug AC Adapter if you are not going to use it for long periods.

May cause electric shock, fire or malfunction.



Disconnect Power Source

If liquids (water, pet urine, etc.) seep inside AC Adapter, unplug it immediately.

May cause electric shock, smoke or fire.



Compulsory

If plug is dusty, grasp AC Adapter to unplug it, then clean with dry cloth.

May cause fire.



Compulsory

When plugging AC Adapter into outlet, keep conductive materials (pencil leads, metal parts, necklaces, hair pins, etc.) away from AC Adapter plug/terminals and plug AC Adapter firmly into outlet.

May cause electric shock, short circuit, fire, etc.



Do Not Use Wet Hands

Do not plug in/unplug AC Adapter with wet hands.

May cause electric shock or malfunction.



Prohibited

Do not touch AC Adapter if thunder is audible.

May cause electric shock, etc.

### CAUTION



Disconnect Power Source

Grasp AC Adapter to unplug it before cleaning.

May cause electric shock, etc.



Compulsory

Always grasp AC Adapter (not Micro USB Cable) to disconnect it.

Pulling Micro USB Cable may damage cord, causing electric shock, fire, etc.



Prohibited

Do not subject AC Adapter to strong shock or impact while it is plugged into the outlet.

May cause injury or malfunction.

## Handset Use & Electronic Medical Equipment

### WARNING



Compulsory

Persons with an implanted pacemaker or defibrillator should keep handset at least 22 cm away from the device.

Radio waves may interfere with implanted pacemakers or defibrillators.



Compulsory

When using electronic medical equipment (other than implanted cardiac pacemakers/defibrillators) outside medical facilities, check with the equipment vendor or distributor for information about the effects of radio waves.

Handset radio waves may affect electronic medical equipment.



Compulsory

Handset radio waves may affect electronic medical equipment. Observe these guidelines in medical institutions:

- Do not take handset into operating rooms, or intensive or coronary care units.
- Keep handset turned off in hospital wards.
- Even in lobbies or other places where handset use is permitted, keep handset off near electronic medical equipment.
- Follow medical facility rules on handset use.



Compulsory

Power off in crowded places such as trains.

People with implanted pacemakers or defibrillators may be near. Radio waves may interfere with implanted pacemakers or defibrillators causing such devices to malfunction.

## General Notes

### General Use

- USIM Card is the property of SoftBank Mobile. USIM Card is reissued for a fee if it is lost or damaged. When USIM Card is not used due to the cancellation, etc, return it to SoftBank Mobile.
- If handset is damaged, lost or stolen, or seems to be malfunctioning, contact SoftBank Customer Support or Global Call Center.
- Do not insert USIM Card into other devices, such as IC card reader, etc. Doing so may cause malfunction. SoftBank Mobile is not liable for such malfunction.
- Keep IC chip (metal part) clean. Clean it with a dry, soft cloth.
- Do not place labels or stickers on USIM Card.
- Back up important information, such as Address Book contacts, sent/received messages, bookmarks, etc. Handset data may be accidentally lost or altered due to malfunction, repair or mishandling. SoftBank Mobile is not liable for damages from accidental loss or alteration.
- Mail or downloaded data (paid and free) saved in handset cannot be transferred when handset is replaced in case of model change or repair.
- Do not forget the password to cancel Screen lock if you set it up. If it is forgotten, contact SoftBank Customer Support for procedures. In that case, the data you saved or configured may be lost.
- Download and install applications on handset via "Google Play™" (Developed by Google Inc.) at your own risk. SoftBank Mobile is not responsible for user installed applications content (quality, reliability, legality, appropriateness, accuracy, etc.) or malfunctions installed applications may cause (due to viruses, etc.).
- Handset transmissions may be disrupted inside buildings, tunnels or underground, or when moving into/out of such places.
- Use handset without disturbing others.
- Handsets are radios as stipulated by the Radio Law. Under the Radio Law, handsets must be submitted for inspection upon request.
- Handset use near landlines, TVs or radios may cause interference.
- Read SD Card manual beforehand for proper use.
- Beware of eavesdropping. Digital signals reduce interception. However, transmissions may be overheard. Deliberate/accidental interception of communications constitutes eavesdropping. "Eavesdropping" means radio communication is received by another receiver deliberately or accidentally.

## Technical Regulations Conformity Certification

Do not disassemble, modify or solder handset or related hardware. Modifying handsets is prohibited by the Radio Law and subject to penalty. Handset is certified as conforming with technical regulations for the specified radio equipment based on the Radio Law. Certification is indicated by "㉿", which can be checked with the following steps.

In Home screen, Tap  → **Settings** → **About phone** → **Legal information** → **Certificate** .

If the inside of handset is modified after disassembly, certification as conforming with technical regulations becomes invalid. Using handset with invalidated certification is prohibited by the Radio Law and subject to penalty.

## Handset, USIM Card, AC Adapter, SD Card (Sample), Stereo Headset (Sample), USIM/SD Card Insertion Tool (Sample)

- Be careful of water exposure when using handset on rainy or snowy days, or in humid places. Handset has a water repellent finish, but is not waterproof.
- Do not apply excessive force on handset.
  - Do not sit down with handset in a back pocket.
  - Do not place heavy objects on a bag with handset inside.
- Use handset, USIM Card, AC Adapter, SD Card (Sample), Stereo Headset (Sample), USIM/SD Card Insertion Tool (Sample) within temperatures of 5°C to 35°C and humidity 35% to 85%. Avoid extreme temperatures, humidity, direct sunlight.
- Do not use handset, USIM Card, AC Adapter, SD Card (Sample), Stereo Headset (Sample), USIM/SD Card Insertion Tool (Sample) in a dusty place or where there is much vibration.
- Clean terminals with dry, cotton swabs, etc. Soiled terminals may cause poor connection. Also, do not apply excessive force on terminals. Doing so may cause deformation.
- Clean handset, USIM Card, AC Adapter, SD Card (Sample), Stereo Headset (Sample), USIM/SD Card Insertion Tool (Sample) with a dry, soft cloth.
- Using benzene, thinner, alcohol, detergent, etc. may fade color/print.
- Handset use near consumer electronics (such as TV, speaker, etc.) may cause interference. Move away from devices to avoid interference.
- Handset may become warm while calling, watching One Seg, charging, etc., but is not a malfunction.
- When a child uses handset, parent supervision is advised. Provide child with proper handling instructions, and ensure handset and related hardware are used as directed. Failing to do so may cause injury, etc.
- Do not insert or remove SD Card forcibly.
- SD Card files may be lost or altered accidentally. Back up important information. Softbank Mobile is not liable for any damages resulting from accidental loss/alteration of SD card files.
- Never power off handset or remove SD Card while data saved in SD Card is being accessed.

## Handset

- Display is manufactured with high precision technology, however, some pixels may appear darker/brighter.
- Display is made of glass, however, it may be broken if it is subject to excessive force or strong impact. If Display should be broken, stop using and do not touch fragments. Contact SoftBank Customer Support.
- Do not apply strong force to Display.
- Do not touch Display with metal objects, etc. Doing so may damage Display resulting in malfunction or breakage.
- Lock screen when putting handset in a pocket or bag to avoid erroneous key operation.
- Clean handset with a dry, soft cloth. Using alcohol, thinner, etc. may damage it.
- Extreme temperature changes, cold air from air conditioning, etc. may cause condensation. May result in corrosion.
- Keep away from magnetic devices such as a TV. May cause malfunction.

## Touchscreen

- Lock screen when putting handset in a pocket or bag to avoid erroneous operation.
- To prevent malfunctions, do not:
  - Touch Display with sharp objects
  - Attach protective sheet
  - Touch with fingernail

## Organic EL Display

- If the same image remains for a long time, Display brightness is set to too bright, or handset is used for an extremely long time, part of Organic EL Display becomes dark or changes color. This is not a malfunction.
- Organic EL Display is manufactured with high precision technology, however, a few pixels may appear darker/brighter. This is not a malfunction.
- Do not expose Organic EL Display to direct sunlight.

## AC Adapter

- Unplug AC Adapter if you are not going to use it.
- Do not loop Micro USB Cable around AC Adapter. It may cause electric shock, overheating, or fire.
- Do not bend blades of AC Adapter plug or connector and cable.

## Camera

- Mind etiquette when using Camera.
- Do not expose Camera Lens to direct sunlight. Concentrated sunlight through Lens may cause handset to malfunction.
- Image files may be lost or altered accidentally due to handset malfunction, mishandling or update/reset after repair. Softbank Mobile is not liable for any damages resulting from accidental loss/alteration of files. Also, Softbank Mobile is not liable for the data recovery.
- Test Camera before capturing/recording special moments.
- Be considerate of privacy of others when taking/recording pictures/videos or sending images.
- Do not capture/record books displayed for sale or any print that is prohibited from being captured/recorded.

## Copyrights

- The rights of copyright holders to literary works, music, still images, video, computer programs, databases, etc. are protected by copyright laws. You may copy these materials for private use only. Copying for purposes other than the above (including data format conversion), modifying, transferring copies, distributing on networks may be subject of compensation for losses or of prosecution for "copyright infringement" or "copyright holder rights infringement." If copying using this product, observe copyright laws. Handset is equipped with Cameras. Observe copyright laws when shooting with Cameras.
- Transfers of copyrighted images are prohibited, unless otherwise provided for in copyright laws.
- Images shot by handset Camera are permitted for personal use only. They cannot be used/transferred without copyright holder (photographer, etc.) permission. Always observe applicable copyright laws/ portrait rights when posting recorded materials on Internet webpages, Also, note that shooting or recording a demonstration, performance or exhibition may be limited in some cases even if it is for personal use.

## Portrait Rights

- Portrait rights protect individuals' right to refuse to be photographed or to refuse unauthorized publication/use of their photographs. Portrait rights consist of the right to privacy, which protects the interests of celebrities. Therefore, photographing others including celebrities and publicizing/distributing their photographs without permission is illegal; use Camera responsibly.

## Urgent News (Japanese)

- Urgent News Incoming Setting is enabled by default.
- Urgent News messages appear in Japanese.
- Upon reception, alert tone sounds even in Silent mode.
- Urgent News messages cannot be received during calls or other transmissions, or in poor signal conditions.
- Urgent News accuracy may vary with signal conditions/ handset location.
- Enabling Urgent News may reduce Continuous Standby Time.
- SoftBank Mobile is not responsible for any losses associated with Urgent News reception, etc.

## Drip-proof Performance

Drip-proof performance is equivalent to IPX2\*.

However, it is not waterproof. Exposure to water/liquid may cause malfunction.


\* IPX2 compliant means that handset continues to function as a phone after being subject to vertically falling water drops when tilted up to 15 degrees.

- Complete protection is not guaranteed under all conditions. Malfunctions due to improper handling by the user are not covered by Warranty.
- Water repellent finish prevents slight wetting (rain, etc.) from affecting handset function. However, handset is not totally waterproof; do not expose to water/liquid.
- Be careful of water exposure when using handset on rainy or snowy days, or in humid places. Handset is drip-proof, but not waterproof.
- If handset gets wet, immediately power off. Shake to drain water and wipe with a soft, dry cloth.

## Bluetooth® Function

- Connection with all Bluetooth® devices is not guaranteed.
- Handset complies with Bluetooth® security standards, however, communication may be intercepted depending on the environment/settings. Take care when using Bluetooth®.
- SoftBank Mobile is not responsible for data leaked via Bluetooth® communication.
- Bluetooth® devices operate on the same frequency band used by industrial or scientific machinery, consumer electronics (like microwave ovens), medical equipment, (licensed) premises radio stations used to identify mobile units used in manufacturing lines, (unlicensed) specified low power radios and (licensed) amateur radios.
  1. Before using handset Bluetooth® functions, confirm that premises radio stations, specified low power radios, and amateur radios are not in use nearby.
  2. If handset Bluetooth® function use interferes with premises radio stations, immediately change frequency band, or halt usage and take steps (set up a partition, etc.) to prevent crosstalk.
  3. If handset Bluetooth® function use interferes with specified low power radios or amateur radios, contact SoftBank Customer Support, General Information.
- Bluetooth® function uses frequencies in the 2.4 GHz band ranging from 2,400 MHz to 2,483.5 MHz


2.4FH1/XX8/DS4/OF4

- 2.4FH1/XX8  
Frequency Band: 2.4 GHz  
Modulations: FH-SS, XX8  
Estimated Range of Radio Frequency Interference: up to 10 m (FH-SS), 80 m (XX8)  
 : Utilizes 2,400 MHz to 2,483.5 MHz band with mobile device bandwidth differentiation
- When using Bluetooth® function in other countries, check local regulations beforehand.
- Communication speed and connectable range vary by conditions.

## Wi-Fi (Wireless LAN)

- Connection with all Wi-Fi devices is not guaranteed.
- Handset complies with Wi-Fi security standards, however, communication may be intercepted depending on the environment/settings. Take care when using Wi-Fi.
- SoftBank Mobile is not responsible for data leaked via Wi-Fi communication.
- Wi-Fi devices operate on the same frequency band used by industrial or scientific machinery, consumer electronics (like microwave ovens), medical equipment, (licensed) premises radio stations used to identify mobile units used in manufacturing lines, (unlicensed) specified low power radios and (licensed) amateur radios.
  1. Before using Wi-Fi, confirm that premises radio stations, specified low power radios, and amateur radios are not in use nearby.
  2. If Wi-Fi use interferes with premises radio stations, immediately change frequency band, or halt usage and take steps (set up a partition, etc.) to prevent crosstalk.
  3. If Wi-Fi use interferes with specified low power radios or amateur radios, contact SoftBank Customer Support, General Information.
- Wi-Fi uses radio waves to enable communication between compatible devices within range. However, it is advisable for the user to configure security settings to avoid risk of data interception.
- Wi-Fi and Bluetooth® transmit on the same band. Enabling handset Bluetooth® or using Bluetooth® devices near handset may affect Wi-Fi transmission speed, availability and clarity. Should interference occur, cancel handset Bluetooth® or discontinue Bluetooth® device use.
- Wi-Fi uses frequencies in the 2.4 GHz and 5 GHz band ranging from 2,400 MHz to 2,483.5 MHz

2.4FH1/XX8/DS4/OF4

- 2.4DS/OF4  
Frequency Band: 2.4 GHz  
Modulations: DS-SS, OFDM  
Estimated Range of Radio Frequency Interference: up to 40 m  
 : Utilizes 2,400 MHz to 2,483.5 MHz band with mobile device bandwidth differentiation
- When using Wi-Fi in other countries, check local regulations beforehand.
- Do not use Wi-Fi near magnetic devices such as electrical appliances or AV/OA devices.
- Magnetic/radio waves may hinder or disable communication. Avoid microwave ovens.
- Use near a TV or radio, etc. may cause interference; may affect TV reception.
- If there are multiple Wi-Fi access points using the same channel, search may fail.
- For use aboard aircraft, contact the airline beforehand.
- The three channels of W52, W53 and W56 can be used on 5 GHz frequency band. W52 and W53 are prohibited from outdoor use under the Radio Law.

## What if Handset Freezes

- If handset deactivates, freezes, or does not accept any input:  
Long press Power Switch and Volume Down Key simultaneously for over 10 seconds → Power off → Long press Power Switch.

## Electromagnetic Safety

For body-worn operation, this phone has been tested and meets RF exposure guidelines when used with accessories containing no metal, that position handset a minimum of 15 mm from the body. Use of other accessories may not ensure compliance with RF exposure guidelines.

## FCC Notice

- This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:  
(1) This device may not cause harmful interference, and  
(2) this device must accept any interference received, including interference that may cause undesired operation.
- Changes or modifications not expressly approved by the manufacturer responsible for compliance could void the user's authority to operate the equipment.

## Regulatory Information

Your Motorola mobile device is designed to comply with national and international regulatory requirements. For full compliance statements and details, please refer to the regulatory information in your printed product guide.

Specific Absorption Rate (FCC & IC)

YOUR MOBILE DEVICE MEETS FCC AND IC LIMITS FOR EXPOSURE TO RADIO WAVES.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) adopted by the Federal Communications Commission (FCC) and Industry Canada (IC). These limits include a substantial safety margin designed to assure the safety of all persons, regardless of age and Health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 1.6 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the FCC and IC guidelines for your device model are listed below:

Head SAR	UMTS/GSM/LTE, Wi-Fi, Bluetooth	1.06 W/kg
Body-worn SAR	UMTS/GSM/LTE, Wi-Fi, Bluetooth	0.771 W/kg

During use, the actual SAR values for your device are usually well below the values stated.

This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

If you are interested in further reducing your RF exposure then you can easily do so by limiting your usage or simply using a hands-free kit to keep the device away from the head and body.

Additional information can be found at [www.motorola.com/rfhealth](http://www.motorola.com/rfhealth) (<http://www.motorola.com/rfhealth>).

Specific Absorption Rate (ICNIRP)

YOUR MOBILE DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organization (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg. Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands\*. The highest SAR values under the ICNIRP guidelines for your device model are listed below:

Head SAR	UMTS 2100+Wi-Fi+Bluetooth	0.99 W/kg
Body-worn SAR	LTE Band 41+Wi-Fi+Bluetooth	0.501 W/kg

During use, the actual SAR values for your device are usually well below the values stated. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

If you are interested in further reducing your RF exposure then you can easily do so by limiting your usage or simply using a hands-free kit to keep the device away from the head and body.

Additional information can be found at [www.motorola.com/rfhealth](http://www.motorola.com/rfhealth) (<http://www.motorola.com/rfhealth>).

\* The tests are carried out in accordance with [CENELEC EN50360] [IEC standard PT62209-1].

## European Union Directives Conformance Statement

The following CE compliance information is applicable to Motorola mobile devices that carry one of the following CE marks:



[Only Indoor Use Allowed In France for Bluetooth and/or Wi-Fi]

Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives

For products that support Wi-Fi 802.11a (as defined in your product information): This device is restricted to indoor use when operating in the 5.15 to 5.25 GHz (802.11a) Wi-Fi frequency band. The following gives an example of a typical Product Approval Number:



You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at [www.motorola.com/rtte](http://www.motorola.com/rtte) (<http://www.motorola.com/rtte>) (in English only). To find your DoC, enter the Product Approval Number from your product's label in the "Search" bar on the website.

## Specific Absorption Rate (SAR)

### RF Exposure Information/Specific Absorption Rate\* (SAR) Information

This mobile phone 201M meets the MIC's\*\*\*\* technical regulation for exposure to radio waves.

The technical regulation\* established permitted levels of radio frequency energy, based on standards developed by independent scientific organizations through periodic and thorough evaluation of scientific studies.

The regulation employs a unit of measurement known as the Specific Absorption Rate, or SAR.

The SAR limit is 2 watts/kilogram (W/kg)\*\* averaged over ten grams of tissue.

The limit includes a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The value of the limit is equal to the international guidelines recommended by ICNIRP\*\*\*\*\*.

The highest SAR value for this mobile phone is 0.701 W/kg when tested for use at the ear.

While there may be differences between the SAR levels of various phones and at various positions, all phones meet MIC's technical regulation.

Although the SAR is determined at the highest certified power level, the actual SAR of the phone during operation can be well below the maximum value.

Use at positions other than at the ear

This mobile phone may be used at positions other than at the ear. By using an accessory such as a belt clip holster that maintains a 1.0 cm separation with no metal (parts) between the body and the mobile phone, this mobile phone will comply with international guidelines for radio wave protection (\*\*\*). The World Health Organization has announced that "A large number of studies have been performed over the last two decades to assess whether mobile phones pose a potential health risk. To date, no adverse health effects have been established as being caused by mobile phone use."

For more information about SAR, see the following websites:

- Ministry of Internal Affairs and Communications (MIC) <http://www.tele.soumu.go.jp/e/sys/ele/body/index.htm>
- Association of Radio Industries and Businesses (ARIB) <http://www.arib-emf.org/index02.html> (Japanese)

\* The technical regulation is provided in Article 14-2 of the Ministry Ordinance Regulating Radio Equipment.

\*\* Provided for in "Radio-radiation protection guidelines", reported in 1997 by the Telecommunications Technology Council, Ministry of Posts and Telecommunications.

\*\*\* A method of measuring SAR when a mobile phone is used at positions other than at the ear was established in March 2010 through an international standard (IEC62209-2). MIC technical regulation was reported in October 2011 by the Information and Communications Council.

\*\*\*\* Ministry of Internal Affairs and Communications

\*\*\*\*\* International Commission on Non-Ionizing Radiation Protection

Standards of the Federal Communications Commission (FCC) of the U.S. Government and information from the E.U. are given as information relating to RF exposure.

- Specific Absorption Rate (FCC & IC) Federal Communications Commission (FCC) (English only)
- Specific Absorption Rate (ICNIRP) Europe (English only)

For more detailed information, visit the World Health Organization website.

World Health Organization (English only)

<http://www.who.int/emf>

List of Specific Absorption Rates (SAR) for radio waves by smartphone

<http://mb.softbank.jp/mb/support/sar/> (Japanese)



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## SoftBank 201M User Guide

November 2012, First Edition  
SOFTBANK MOBILE Corp.

Visit [SoftBank Shop](#) for assistance

Model : SoftBank 201M  
Importer: Motorola Mobility Japan Inc.  
Manufacturer : Motorola Mobility, Inc.