

Emergency Calls

Your location is automatically reported to the corresponding agency (police, etc.) when you place emergency calls (110, 119 or 118) with SoftBank 3G handsets. (Emergency Location Report)

Handset reports Location Information based on positioning signals from radio stations.

- Registration/transmission fees do not apply.
- Positioning accuracy is affected by location/signal conditions. Always provide your location and purpose on the phone.
- Location Information is not reported when emergency calls are placed without Caller ID (such as when the number is prefixed with **184**). However, the corresponding agency may obtain your Location Information in a life threatening situation.
- Location Information is not reported during Global Roaming.

Handset Restrictions & Emergency Calls

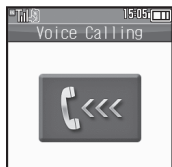
Emergency calls are possible even while some handset restrictions are active.

Active Restriction	Emergency Calls
Function Lock (in Locks)	Possible
Bar Outgoing Calls (in Call Barring)	
Offline Mode	Restricted
Keypad Lock	
PIN Entry (in Locks)	

Voice Calling

Answering a Voice Call

Incoming Call window opens for a call.




Incoming Voice Call Window

1 to accept the call


- Call connects.

2 ➔ Call ends


Muting Ringer Temporarily

When a call arrives, 

Earpiece Volume




During a call, 

After Calls to/from Unsaved Numbers

- Save to Phone Book confirmation appears. Select **New Entry** or **New Detail** and press  to save number; Phone Book entry window or entry search window opens, respectively.

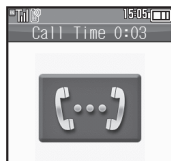
Placing a Voice Call

1 Enter number with area code

- To correct entry, use  to place cursor under the digit and press . To delete the digits above and after the cursor, Long Press .



2

- Wait for receiver to accept the call.



3 ➔ Call ends

Specifying Line when Double Number is set to Dual Mode

- After 1,  ➔ **Select Line(Voice)** ➔  ➔ **Select line** ➔ 

Placing an International Call

1 Enter number with area code ➔

2 **Int'l Call** ➔

3 **Select country** ➔ ➔

- Handset dials the number.

4 ➔ **Call ends**

Calling Unlisted Countries

- In , **Enter Code** ➔  ➔ **Enter country code** ➔ 

Calling from Outside Japan

See below to place a call to Japan from abroad. Apply for Global Roaming beforehand. See SoftBank Mobile Website for details: http://mb.softbank.jp/en/global_services/ Access roaming area/rate information or print it out to carry with you while traveling abroad.

1 Enter number with area code ➔  ➔ **Int'l Call** ➔ 

2 日本(JPN) ➔  ➔ 

- Handset dials the number.
- To call other countries, select the target country instead of **日本(JPN)**.


3  ➔ **Call ends**

Calling SoftBank Handsets

- In , always select **日本(JPN)**.

Calling Landlines & Mobiles within the Same Country

Enter number with area code ➔ 

➔ **Dial to Your Stay** ➔ 

Calls Overseas

- Calling may not be possible outside Japan. Connections depend on available network, signal strength, and handset settings.


Improving Earpiece Sound Quality

Press  to activate Display first.

Clear Talk

Use Clear Tone when the other party's voice sounds muffled. Cancel Slow Talk first.


1 During a call, 

- Audibility improves.
- To cancel, press  again.

Slow Talk

Use Slow Talk when the other party's speech is too fast to follow. Cancel Clear Talk first.

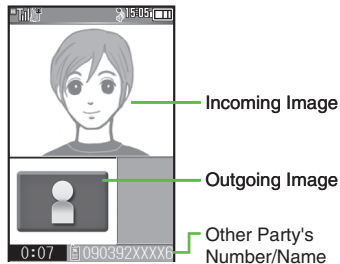
1 During a call, 

- Speech slows down.
- To cancel, press  again.

Video Calling

View the other party's image or send an Outgoing Image to compatible handsets. Handle Video Calls like Voice Calls. This page describes functions/operations unique to Video Call.

Window Description



Important Video Call Usage Notes

- If both parties are using handset models without internal cameras, Video Call cannot be used as intended.
- If both parties are not using the same Video Call system, call may be interrupted. (Video Call charges apply.)

Answering a Video Call

Incoming call window opens for a call.



Incoming Video Call Window

- 1 **to accept the call**
 - Alternative Image is sent. (Video Call charges apply to the caller.)

- 2 **Call ends**

Answering with Camera Image

[Incoming Video Call Window]

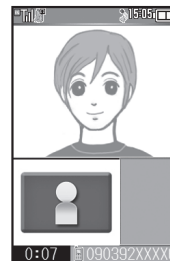
No

Engaged Video Call Operations

Toggle View	
Toggle Outgoing Image	
Open Help	Help

Placing a Video Call

- 1 **Enter number**
- 2 **Video Call**



- Image appears when call is accepted.

- 3 **Call ends**

Specifying Line when Double Number is set to Dual Mode

After 1, **Select Line(Video)**

Select line

Optional Services

Call Forwarding and Voicemail can only be set simultaneously when Call Forwarding is set to Video Calls.

Call Forwarding	Divert all/all unanswered calls to a preset number
Voicemail	Divert all/unanswered calls to Voicemail Center; access messages from handset/touchtone phones
Call Waiting *	Answer calls during a call
Group Calling *	Switch between open lines/connect multiple lines
Caller ID	Show or hide your number when placing calls
Call Barring	Restrict incoming/outgoing calls by conditions

*A separate contract is required.

Initiating Call Forwarding

Divert calls to a number saved in Phone Book after selected ring time (**No Answer** set).

(Numbers starting with **1, 00, 0120** or **0990** cannot be saved.)

1 ➔ **Settings** ➔ ➔ ➔ **Call**

2 ➔ **Voicemail/Call Forwarding** ➔



Voicemail Menu

3 **Diverts** ➔

4 **Select call type** ➔

5 **No Answer** ➔

6 **Phone Book** ➔ ➔ **Select entry** ➔

7 **Select number** ➔

• Omit **7** if only one number is saved.

8

9 **Select ring time** ➔

Diverting Calls without Handset Response

In **6**, **Always** ➔ ➔ **6** - **6**

Entering Forwarding Number Directly

In **6**, **Enter Number** ➔ ➔ **Enter**

number ➔ ➔ **Select ring time** ➔

Using Voicemail

Divert calls to Voicemail Center after selected ring time (**No Answer** set).

- 1 In Voicemail menu, **Voicemail** → → **Activate** →
- 2 **No Answer** → → **Select ring time** →

Diverting Calls without Handset Response

In , **Always** →

Missed Call Notification

Activate this function for records of calls missed when handset is off/out-of-range and Voicemail is active.

- 1 → **Settings** → → → **Call**
- 2 **Missed Calls** → →
 - Follow the voice guidance.

Playing Messages

- 1 In Voicemail menu, **Voicemail** →
- 2 **Play Voicemail** →
 - Follow the voice guidance.

Deleting New Voicemail Message Indicator

In , **Clear Indicator** → → **Yes** →

Canceling Call Forwarding/Voicemail

- 1 In Voicemail menu, **Cancel All** →
- 2 **Yes** →

Creating Phone Book Entries

Enter a name, phone number and mail address (enter at least one of these items) and classify the entry.

1 **Phone** **Add New Entry**



2 **Last Name:** **Enter last name** **First Name:** **Enter first name**



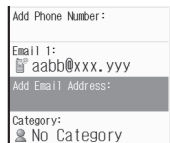
- Characters entered for names (reading for kanji) appear.

3 **Add Phone Number:** **Enter number** **Select type**



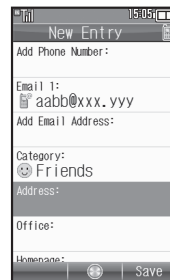
- To save additional numbers, repeat **3**.

4 **Add Email Address:** **Enter mail address** **Select type**



- To save additional mail addresses, repeat **4**.

5 **Category:** **Select Category**



Phone Book Entry Window

6 **Entry is saved to Phone Book.**

Incoming Calls while Creating Entry
 • Content remains. End the call to return.
Selecting Mode when Double Number is set to Dual Mode

[Phone Book Entry Window] Mode:
Select mode **6**

Personal Ringtone

Set tone for calls from saved numbers.

1 In Phone Book entry window, select item, e.g., *Tone-Voice Call*: ➔

2 *Assign Tone* ➔ ➔ Select folder ➔

3 Select tone/file ➔ ➔

Saving Secret Entries

Hide Phone Book entries; access requires Handset Code entry.

1 In Phone Book entry window, *Secret*: ➔

2 *On* ➔ ➔

Accessing Secret Entries

➔ ➔ *Unlock Temporarily* ➔
➔ Enter Handset Code ➔

Customizing Response by Category

1 ➔ *Phone* ➔ ➔ *Set Category* ➔



2 Select Category ➔ ➔ Select item ➔

3 Select item ➔ ➔ Select item, e.g., *Assign Tone* ➔ ➔ **Customize responses**

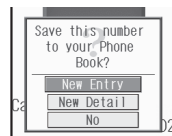
- Customize responses in the same way as Phone Book entries.
- Not available for USIM Card.

Responses Set by Phone Book Entry

- Settings for each entry take priority.

Saving Numbers After Calls

After a call, save number to Phone Book.





1 When confirmation appears, *New Entry* ➔ ➔ Complete fields ➔

Saving to an Existing Entry

In **1**, *New Detail* ➔ ➔ Select entry ➔ ➔ Complete fields ➔

Using Phone Book Entries



Dialing from Phone Book

- 1   **Select tab (hiragana row, alphabet or *) for first character of last name**






Entry Search Window (By あかさたな)

- When Double Number is set to Dual Mode, line indicators appear.

- 2 **Select entry** 
- 3 **Select number**
- 4 





Placing Video Calls


After    **Video Call** 

Changing Search Method

Phone Book search methods:

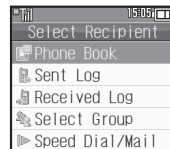
By あかさたな	Shows entries by tab; entries are sorted by Reading of last name
By Category	Opens entries in the specified Category
By Reading	Shows all entries in Reading order (katakana, alphabetical then numerical)

- 1 **In entry search window,**  **Ph.Book Settings** 
- 2 **Sort Entries** 
- 3 **Select method** 






Changing Search Method Temporarily
[Entry Search Window]  (press to toggle search methods)

Opening from Other Functions

Example: Enter a recipient from Phone Book when sending a message.



Select Recipient Window

- 1 **Phone Book**  
 - Entry search window opens.
- 2 **Select entry** 
- 3 **Select number or mail address** 
 - Recipient is entered.
 - Omit  if only one number or address is saved.