Specifications	6-2
Warranty & Service	6-2
Customer Service	6-3

Specifications

Wi-Fi router

Model Name	SoftBank 101SB			
Dimensions	105 mm (D) × 62.5 mm (W) × 15.2 mm (H)			
Weight ¹	130 g (including Battery)			
Interface	Compatible with USB 2.0			
Power Consumption ¹	4 W (maximum) Power consumption varies by usage.			
Operating Environment	Operating Temperature: 0°C to +40°C Operating Humidity: 0% to 85%			
Frequency	W-CDMA: 1500 Mhz, 1700 Mhz			
Compatible Networks	WAN (Wi-Fi router): 3G (W-CDMA); 3G High Speed (HSUPA/HSDPA, HSPA+, DC-HSDPA); IEEE802.11b/g/n WAN (Cradle): IEEE802.3u (100BASE-TX); IEEE802.3i (10BASE-T) WLAN: IEEE802.11b/g/n			
Charging Time ²	140 minutes (with AC Charger, power off)			
Continuous Operating Time ³	330 hours			
Continuous Communication Time ³	2.6 hours			

Approximate value

Cradle

Dimensions	58.8 mm (D) × 81 mm (W) × 29 mm (H)
Weight ¹	50 g
Interface	USB 2.0 RJ45

¹ Approximate value

Warranty & Service

Wi-Fi router purchase includes Warranty.

- Confirm shop name and purchase date.
- Read contents of Warranty and keep it in a safe place.
- The warranty period can be found in the Warranty.
- Before submitting Wi-Fi router for repairs, contact SoftBank Customer Support (P.6-3) or SoftBank Shop; be prepared to describe problem in detail.
- During the warranty period, repairs will be made under the terms and conditions described in the warranty.
- After the warranty period, repairs will be upon request; if said repairs can be made, you will be charged for them.
- SoftBank Mobile is not liable for any damages resulting from the use of this Wi-Fi router.
- Files and settings may be lost or altered due to accidents or repairs. Keep a copy of important files, etc.
- SoftBank Mobile is not liable for damages resulting from accidental loss or alteration of files or settings.
- Disassembling or modifying this Wi-Fi router may be a violation of the Radio Law.
 Note that SoftBank Mobile does not accept repair requests for disassembled or modified products.
- For more information, contact SoftBank Shop or SoftBank Customer Support (P.6-3).

² Varies by ambient temperature, battery usage, etc.

³ Varies by environment, signal conditions, etc.

Customer Service

For information about SoftBank Mobile devices or services, call General Information. For repairs, call Customer Assistance.

SoftBank Customer Support

General Information

- From a SoftBank handset, dial toll free at 157
- From a landline/IP phone, dial toll free at 0800-919-0157

Customer Assistance

- From a SoftBank handset, dial toll free at 113
- From a landline/IP phone, dial toll free at 0800-919-0113

If you cannot reach a toll free number, use the number (charges apply) below for your service area:

Hokkaido Area Tohoku Area Hokuriku Area Kanto, Koshinetsu Area	022-380-4380	Tokai Area	052-388-2002
Kansai Area	06-7669-0180	Chugoku, Shikoku Area Kyushu, Okinawa Area	092-687-0010

SoftBank Technical Support Center (Setup, Operations & Technical Issues)*

Service Hours 9:00-20:00

From a SoftBank handset, dial toll free at 5525

From a landline/IP phone, dial toll free at 0088-21-5525

*These numbers cannot be dialed from outside Japan.

SoftBank Mobile Global Call Center

From outside Japan, dial +81-3-5351-3491 (toll free from SoftBank handsets)

If 101SB is lost/stolen, call this number immediately (international charges apply)