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Specifications

Model Name	004Z
Dimensions	87 mm (D) × 27 mm (W) × 14 mm (H)
Weight*	29 g
Interface	USB 2.0
	microSD Card or microSDHC Card
Power Consumption*	Maximum: 2.9 W Normal: 1.9 W Standby: 0.25 W
Operating Environment	Operating Temperature: -10 to +60 Operating Humidity: 5% to 95%
Frequency	W-CDMA: 1500 MHz, 2100 MHz GSM: 850 MHz, 900 MHz, 1800 MHz, 1900 MHz
Compatible Networks	ULTRA SPEED (HSPA+/DC-HSDPA)/ 3G high speed (HSUPA/HSDPA)/ 3G (W-CDMA)/ GSM/EDGE/GPRS

*Approximate value

Warranty & Service

Modem purchase includes Warranty.

- Confirm shop name and purchase date.
- Read contents of Warranty and keep it in a safe place.
- The warranty period can be found in the Warranty.
- When submitting modem for repair, contact SoftBank Mobile Customer Center, General Information (P.7-3) or the nearest SoftBank Shop; be prepared to describe problem in detail.
- During the warranty period, repairs will be made under the terms and conditions described in the warranty.
- After the warranty period, repairs will be upon request; if said repairs can be made, you will be charged for them.

- SoftBank Mobile is not liable for any damages resulting from the use of this modem.
- Modem files and settings may be lost or altered due to accidents or repairs. Keep a copy of important files, etc. SoftBank Mobile is not liable for damages resulting from accidental loss or alteration of modem files or settings.
- Disassembling or modifying this modem may be a violation of the Radio Law. Note that SoftBank Mobile does not accept repair requests for disassembled or modified products.
- MAC address may be changed due to accidents or repairs.
- For more details, please visit your nearest SoftBank Shop or contact SoftBank Mobile Customer Center, General Information (P.7-3).

Customer Service

For information about SoftBank Mobile products or services, call General Information.
For repairs, call Customer Assistance.

SoftBank Mobile Customer Center

General Information

- From a SoftBank handset, dial toll free at 157
- From a landline/IP phone, dial toll free at 0800-919-0157

Customer Assistance

- From a SoftBank handset, dial toll free at 113
- From a landline/IP phone, dial toll free at 0800-919-0113

If you cannot reach a toll free number, use the number (charges apply) below for your service area:

Hokkaido Area Tohoku Area Hokuriku Area Kanto, Koshinetsu Area	022-380-4380	Tokai Area	052-388-2002
Kansai Area	06-7669-0180	Chugoku, Shikoku Area Kyushu, Okinawa Area	092-687-0010

Data Communications Support Center (Call for Setup or Operation Information)

Service Hours 9:00-20:00

From a SoftBank handset, dial toll free at 5525

From a landline/IP phone, dial toll free at 0088-21-5525

*These numbers cannot be dialed from outside Japan.

SoftBank Mobile Global Call Center

From outside Japan, dial +81-3-5351-3491 (toll free from SoftBank handsets)

If 004Z is lost/stolen, call this number immediately (international charges apply)

ZTE Japan Customer Support Webpage

http://www.zte.co.jp/products/devices/devices_gallery/

SoftBank 004Z User Guide

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SOFTBANK MOBILE Corp.



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Please help the mobile industry maintain high environmental standards. Recycle your old handsets, batteries and charger units (all manufacturers and brands). Before you recycle, please remember these important points:

- Handsets, batteries and chargers submitted for recycling cannot be returned.
- Always erase all data on old handsets (Phone Book entries, call records, mail, etc.).

Model Name: SoftBank 004Z

Manufacturer: ZTE Corporation
