

Emergency Calls

Your location is automatically reported to the corresponding agency (police, etc.) when you place emergency calls (110, 119 or 118) with SoftBank 3G handsets. (Emergency Location Report)

004SH reports Location Information based on positioning signals from radio stations.

- Registration/transmission fees do not apply.
- Positioning accuracy is affected by location/signal conditions. Always provide your location and purpose on the phone.
- Location Information is not reported when emergency calls are placed without Caller ID (such as when the number is prefixed with **184**). However, the corresponding agency may obtain your Location Information in a life threatening situation.
- Location Information is not reported during international roaming.

Handset Restrictions & Emergency Calls

Emergency calls are possible even while some handset restrictions are active.

Active Restriction	Emergency Calls
Function Lock (in Locks)	Possible
Bar Outgoing Calls (in Call Barring)	
Offline Mode	Restricted
Keypad Lock	
PIN Entry (in Locks)	

Voice Calling

Answering a Voice Call

Incoming call window opens for a call.




Incoming Voice Call Window

1 to accept the call

- Call connects.

2 ➔ Call ends


Muting Ringer Temporarily

When a call arrives, 

Earpiece Volume




During a call,  or 

After Calls to/from Unsaved Numbers

- Save to Phone Book confirmation appears. Select **New Entry** or **New Detail** and press  to save number; Phone Book entry window or entry search window opens, respectively.

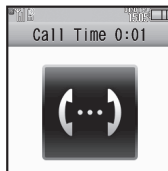
Placing a Voice Call

1 Enter phone number with area code

- To correct entry, use  to place cursor under the digit and press . To delete the digits above and after the cursor, Long Press .




2

- Wait for receiver to accept the call.



3 ➔ Call ends

Specifying Line when Using Double Number in Dual Mode

- After 1,  ➔ **Select Line(Voice)** ➔  ➔ **Select line** ➔ 

Placing an International Call

1 Enter phone number with area code ➔

2 Int'l Call ➔

3 Select country ➔ ➔

- Handset dials the number.

4 ➔ **Call ends**

Calling Unlisted Countries

- In , Enter Code ➔  ➔ Enter country code ➔  ➔ 

Placing Calls from Outside Japan

See below to place a call to Japan from abroad.

Apply for Global Roaming beforehand. See

SoftBank Mobile Website for details:

http://mb.softbank.jp/en/global_services/

Access roaming area/rate information or print it out to carry with you while traveling abroad.

1 Enter phone number with area code ➡  ➡ *Int'l Call*
➡ 

2 日本(JPN) ➡  ➡ 

- Handset dials the number.
- To call other countries, select the target country instead of *日本(JPN)*.

3  ➡ **Call ends**

Calling SoftBank Handsets

- In **2**, always select *日本(JPN)*.

Calling Landlines & Mobiles within the Same Country

Enter phone number with area code

➡  ➡ *Dial to Your Stay* ➡ 

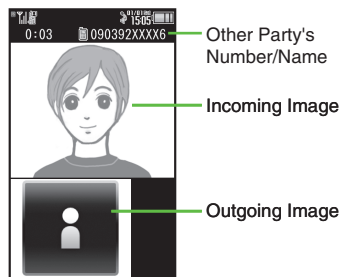
Calls Overseas

- Calling may not be possible outside Japan. Connections depend on available network, signal strength, and handset settings.

Video Calling

View the other party's image or send an Outgoing Image to compatible handsets. Handle Video Calls like Voice Calls. This page describes functions/operations unique to Video Call.

Window Description

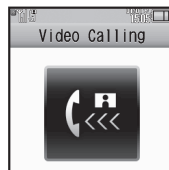


Important Video Call Usage Notes

- If both parties are using handset models without internal cameras, Video Call cannot be used as intended.
- If both parties are not using the same Video Call system, call may be interrupted. (Video Call charges apply.)
- Video Calls cannot be placed while TV is active.

Answering a Video Call

Incoming Call window opens for a call.



Incoming Video Call Window

- 1 **to accept the call**
 - Alternative Image is sent. (Video Call charges apply to the caller.)
- 2 **Call ends**

Answering with Camera Image

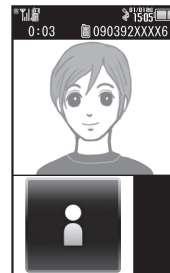
[Incoming Video Call Window]
No

Engaged Video Call Operations

Toggle View	
Toggle Outgoing Image	
Open Help	

Placing a Video Call

- 1 Enter phone number
- 2 Video Call



- Image appears when call is accepted.

- 3 **Call ends**

Specifying Line when Using Double Number in Dual Mode

After 1, **Select Line(Video)**
Select line

Optional Services

Call Forwarding and Voicemail can only be set simultaneously when Call Forwarding is set to Video Calls.

Call Forwarding	Automatically divert all or all unanswered incoming calls to another preset phone number
Voicemail	Redirect all or unanswered calls to Voicemail Center; access messages from handset/touch tone phones
Call Waiting*	Answer incoming calls or open another line during a call
Group Calling*	Switch between open lines or connect multiple lines at once for teleconferencing
Caller ID	Show or hide your own number when placing calls
Call Barring	Restrict incoming/outgoing calls depending on conditions

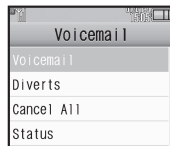
*A separate contract is required.

Initiating Call Forwarding

Follow these steps to divert calls to a phone number saved in Phone Book after selected ring time (**No Answer** set): (Numbers starting with **1, 00, 0120** or **0990** cannot be saved.)

1 ➔ **Settings** ➔ ➔ **Call**

2 **Voicemail/Call Forwarding** ➔



Voicemail/Call Forwarding Menu

3 **Diverts** ➔

4 **Select call type** ➔

5 **No Answer** ➔

6 **Phone Book** ➔ ➔ **Select entry** ➔

7 **Select phone number** ➔
 • Omit **7** if only one number is saved.

8

9 **Select ring time** ➔

Diverting Calls without Handset Response

In **5**, **Always** ➔ ➔ **5 - 5**

Entering Forwarding Number Directly
In **5**, **Enter Number** ➔ ➔ **Enter phone number** ➔ ➔ **Select ring time** ➔

Initiating Voicemail

Follow these steps to divert calls to Voicemail Center after selected ring time (*No Answer* set):

- 1 In Voicemail/Call Forwarding menu, *Voicemail* ➔ ● ➔ *Activate* ➔ ●
- 2 *No Answer* ➔ ● ➔ *Select ring time* ➔ ●

Diverting Calls without Handset Response
In ●, *Always* ➔ ●

Missed Call Notification

Activate this function for records of calls missed when handset is off/out-of-range and Voicemail is active.

- 1 ● ➔ *Settings* ➔ ● ➔ ● ➔ *Call*
 - 2 out *Missed Calls* ➔ ● ➔ ●
- Follow the voice guidance for further operations.

Playing Messages

- 1 In Voicemail/Call Forwarding menu, *Voicemail* ➔ ●
- 2 *Play Voicemail* ➔ ●
 - Follow the voice guidance for further operations.

Deleting New Voicemail Message Indicator
In ●, *Clear Indicator* ➔ ● ➔ *Yes* ➔ ●

Canceling Call Forwarding/Voicemail

- 1 In Voicemail/Call Forwarding menu, *Cancel All* ➔ ●
- 2 *Yes* ➔ ●

Creating Phone Book Entries

Enter a name, phone number and mail address (enter at least one of these items) and classify the entry.

1 **Phone** **Add**
New Entry

The screenshot shows the 'New Entry' window with the following fields: Last Name: Ueda, First Name: (empty), Reading-Last Name: (empty), and Reading-FirstName: (empty).

2 **Last Name** **Enter last name** **First Name** **Enter first name**

The screenshot shows the 'New Entry' window with the following fields: Last Name: Ueda, First Name: Mikio, Reading-Last Name: Ueda, and Reading-FirstName: Mikio.

- Characters entered for names (reading for kanji) appear.

3 **Add Phone Number** **Enter phone number** **Select type**

The screenshot shows the 'Add Phone Number' window with the following fields: Reading-Last Name: Ueda, Reading-FirstName: Mikio, Tel 1: 090392XXXX1, Add Phone Number: (empty), and Add Email Address: (empty).

- To save additional phone numbers, repeat **3**.

4 **Add Email Address** **Enter mail address** **Select type**

The screenshot shows the 'Add Email Address' window with the following fields: Tel 1: 090392XXXX1, Add Phone Number: (empty), Email 1: aabb@xxx.yyy, Add Email Address: (empty), and Category: No Category.

- To save additional mail addresses, repeat **4**.

5 **Category** **Select Category**

The screenshot shows the 'New Entry' window with the following fields: Tel 1: 090392XXXX1, Add Phone Number: (empty), Email 1: aabb@xxx.yyy, Add Email Address: (empty), Category: Friends, Address: (empty), and Office: (empty).

Phone Book Entry Window

6 **Y** **Entry is saved to Phone Book.**

Incoming Calls while Creating Entry

- Contents are temporarily saved. End the call to return.


Selecting Mode when Using Double Number in Dual Mode

[Phone Book Entry Window] **Mode**:

Select mode


Personal Ringtone

Set tone for calls from saved numbers.

- 1 In Phone Book entry window, select item, e.g., *Tone-Voice Call*: ➔ ●
- 2 *Assign Tone* ➔ ● ➔ Select folder ➔ ●
- 3 Select tone/file ➔ ● ➔ 

Saving Secret Entries


Hide Phone Book entries to require Handset Code for access.

- 1 In Phone Book entry window, *Secret*: ➔ ●
- 2 *On* ➔ ● ➔ 

Accessing Secret Entries

-  ➔  ➔ *Unlock Temporarily* ➔
- ➔ Enter Handset Code ➔ ●

Customizing Response by Category

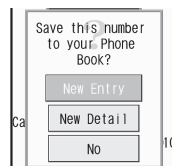
- 1 ● ➔ *Phone* ➔ ● ➔ *Set Category* ➔ ●
- 2 Select Category ➔  ➔ Select item ➔ ●
- 3 Select item ➔ ● ➔ Select item, e.g., *Assign Tone* ➔ ● ➔ *Customize responses*
 - Customize responses in the same way as Phone Book entries.
 - Not available for USIM Card.

Responses Set by Phone Book Entry

- Settings for each entry take priority.


Saving Numbers After Calls

After a call, save number to Phone Book.



- 1 When confirmation appears, *New Entry* ➔ ● ➔ *Complete other fields* ➔ 

Saving to an Existing Entry

- In 1, *New Detail* ➔ ● ➔ Select entry ➔ ● ➔ *Complete other fields* ➔ 

Using Phone Book Entries

Dialing via Phone Book

- 1 ➔ Select katakana row



Entry Search Window (By あかさたな)

- When using Double Number in Dual Mode, line indicators appear.

- 2 Select entry ➔
- 3 Select phone number
- 4

Placing Video Calls

After ➔ ➔ Video Call ➔

Changing Search Method

Phone Book Search Methods:

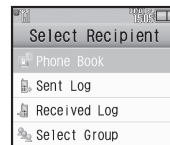
By あかさたな	Shows entries with Readings that start with katakana in the specified row
By Category	Opens entries in the specified Category
By Reading	Shows all entries in Reading order (katakana, alphabetical then numerical)

- 1 In entry search window, ➔ *Ph.Book Settings* ➔
- 2 *Sort Entries* ➔
- 3 Select method ➔

Changing Search Method Temporarily
[Entry Search Window] (press to toggle search methods)

Opening from Other Functions

Example: Enter a recipient via Phone Book when sending a message.



Select Recipient Window

- 1 *Phone Book* ➔
 - Entry search window opens.
- 2 Select entry ➔
- 3 Select phone number or mail address ➔
 - Recipient is entered.
 - Omit if only one number or address is saved.