Emergency Calls

Call 110 (Police), 119 (Fire & Ambulance) or 118 (Coast Guard) even when some handset restrictions are active.

● Calls cannot be made in PIN/PIN2, PUK/PUK2 entry window.

Emergency Location Report

When an emergency call is made from handset, location is reported to first response agencies such as the police.

● Location information may be inaccurate due to location or signal conditions. Describe location or nearby landmarks.
● Base Station Positioning System is accurate within 100 meters to 10 kilometers. Location information from distant base stations may be inaccurate.
● Function available wherever system is installed by first response agencies.
● Dialing 184 before 110, 119 or 118, cancels location report.
  However, first responders may obtain location information for immediate and serious threats to life.
● Not available for international roaming.
● Requires no separate subscription or transmission fees.

Voice Calls

Making Voice Calls

1 Enter number with area code → ⌒
  ● To adjust Volume: 🔘

2 ⌒ to end call

■ **Call from Call Logs**
> 🔘 → Select a record → ⌒

■ **Make Calls from Phone Book**
> 🔘 → 🔘 to select a tab → Select an entry → 🔘 → Select a number

■ **Show/Hide Caller ID**
> Enter number → [Menu] → *Notify caller ID* → *OFF* or *ON*
● To always show/hide Caller ID: **Main Menu ▶ Settings ▶ Call Settings ▶ Caller ID ▶ Activate ▶ ON**, **OFF** or **Network Set***
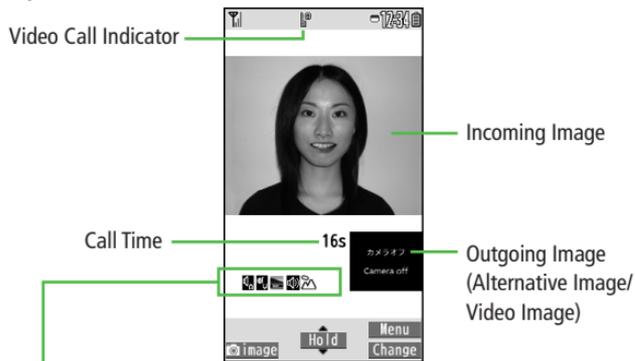 ***Network Set** Caller ID setting varies by subscription.

Answering Voice Calls

1 When a call is received, ⌒ to talk
  ● To adjust Volume: 🔘

2 ⌒ to end call

Video Calls

■ **Video Call Window**
Example:

Video Call Indicator

Incoming Image

Call Time — **16s**

カメラオフ
Camera off

Outgoing Image
(Alternative Image/
Video Image)

image   Hold   Menu
             Change

Indicators

: Incoming/Outgoing Sound OK	: Alternative Image ON
(Gray): Incoming/ Outgoing Sound NA	: Speaker ON
: Incoming/Outgoing Image OK	: During Bluetooth® handsfree call
(Gray): Incoming/ Outgoing Image NA	: Close-up
: Video ON	: Landscape
	: Night mode

● Display appearance may vary by settings/conditions.

Making Video Calls

1 Enter number → **[V.Call]**

Alternative Image is sent.
● To send Video Image: **[image]**
● To adjust Volume:

2 to end call

■ **Call from Call Logs**
> → Select a record → **[V.Call]**

■ **Make Calls from Phone Book**
> → to select a tab → Select an entry → → Highlight a number
→ **[V.Call]**

Answering Video Calls

1 When a video call is received, to talk
● To send Video Image: **[image]**
● To adjust Volume:

2 to end call

International Calls

Calling Abroad from Japan

● No application required. See SoftBank Mobile Website:
http://mb.softbank.jp/en/global_services/call/

1 Enter number

2 ［Y?］**[Menu] → Int'l dial assist**

Country/region code list appears.

3 Select a country/region

4 **Voice Call**
［ ］

   Video Call
   ［⊠］**[V. Call]**

■ **Enter Country/Region Code Directly**

> ⓪ → Press and Hold ⓪ for **+** (IDD Prefix) → Enter a country/region code
  → Enter number (omit first **0**) → Voice Call: ［ ］/Video Call: ［⊠］**[V. Call]**

● Do not omit leading **0** when calling Italy (country code: 39).

Global Roaming

● May require Global Roaming Service application. See SoftBank Mobile Website:
http://mb.softbank.jp/en/global_services/global_roaming/

Example: When Roaming Dial Assistant is ON

● Roaming Dial Assistant (☞P.3-4) is **ON** and **Japan** by default.

1 **Voice Call**
Enter number → ［ ］

   Video Call
   Enter number → ［⊠］**[V. Call]**

2 Select an item

Item	Operation/Description
Call to Japan*	Call Japan
Call to set code*	Call a country/region set for **Roaming Dial Assistant**
As is Call	Manually enter number to call Select when calling within the country/region

* First **0** is replaced by IDD Prefix and country/region code (e.g. **+81**). (When calling Italy, **+39** is added before first **0**.)

● Confirmation window appears the first time. Select **NO** to set Roaming Dial Assistant to **OFF**.

Note

● IDD Prefix and country/region code can be manually entered in Step 1.
Alternatively, save IDD Prefix and country/region code in Phone Book entries.

International Call Settings

■ **International Dial Assist Settings**
> **Int'l Dial Assist** → Select an item

Item	Operation/Description
Roaming Dial Assistant	Automatically inserts prefixes (IDD Prefix and country code) > **ON** or **OFF** (→ For **ON**, select a country/region)
Country/Area Code	Save country/region codes > Highlight **<Not Recorded>** → [✉][**Edit**] → Enter country/region name → Enter country/region code ● To view an entry: Select a saved country/region ● To delete: Highlight a country/region → [Y•][**Menu**] → **Delete this** or **Delete all** (→ For **Delete all**, enter Phone Password) → **YES**
IDD Prefix setting	Edit IDD Prefix. IDD Prefix is set to **0046010** by default > [Y•][**Menu**] → **Edit** → Edit IDD Prefix

■ **Network Mode**

<Default> Automatic

> **Select Network** → Select an item

Item	Operation/Description
Automatic	Handset automatically selects 3G network in Japan, and available network (3G or GSM) abroad
Manual	> Select an item · **3G/GSM**: 3G service area in Japan or 3G/GSM abroad. Handset selects an available network automatically. · **3G**: 3G service areas in Japan or abroad. · **GSM**: GSM service areas abroad. Unavailable in Japan.

● **Automatic** is recommended.

■ **Select Operator**

<Default> Auto

> **Select Operator** → Select an item

Item	Operation/Description
Auto	Select an operator automatically
Manual	Select an operator manually > Select an operator ● Operators with **X** are not available. ● To view operator list: [✉][**Update**]
Network Re-search	Search for available networks ● When **Auto**, handset selects an available operator automatically. When **Manual**, operator list appears.

Answer Phone

● When Answer Phone is active, 🔋 – 🔋 (Voice Call) or 🔋 – 🔋 (Video Call) appears in Standby (Voice Call icon takes priority).
● Unavailable when: handset is off or in Offline Mode; OUT appears. Use Voicemail (ZP.3-7).

Activating/Canceling Answer Phone

<Default> OFF

1 Press and Hold ⠀⠀

● To toggle setting, repeat operation.

■ **Redirect a Call to Answer Phone**
> ⠀**[Ans. Ph]** or Press and Hold ⠀

Note

● When limit is reached, new messages cannot be recorded even if Answer Phone is active. Delete old messages (ZRight).

Playing Messages

When a new message is recorded, Information Window opens in Standby.

1 In Information Window, **Have Answer Ph Msg**

2 Select a message

Deleting Messages

Main Menu ▶ Tools ▶ Sound Recorders ▶ Voice Call Data or **Video Call Data**

1 (Highlight a message →) ⠀**[Menu]** → Select an item

2 **YES**

■ **Delete a message during playback**
> During playback, ⠀**[Erase]** → **YES**

3-5

Optional Services

● For details, see SoftBank Mobile Website: http://mb.softbank.jp/en/

Call Forwarding

Forward unanswerable calls to a preset number when handset is off, out-of-range, etc.

● Call Forwarding and Voicemail cannot be active simultaneously.

Activating Call Forwarding

Main Menu ▶ **Settings** ▶ **Call Settings** ▶ **Voicemail/Call Fwding**

1 *Call Forwarding ON* → Select a type → Enter destination number

● 🔘 to select a number from Phone Book.

2 Select an item

Item	Operation/Description
Ringer ON	Forward missed calls ＞Select a ring time → *YES*
Ringer OFF	Forward all calls without ringing/vibrating ＞*YES*

■ **Check Call Forwarding Status**
＞In Step 1, *Get Status*

■ **Cancel Call Forwarding**
＞In Step 1, *Deactivate All* → *YES*

Note

● Toll free/international numbers cannot be saved as forwarding number.

Voicemail

Unanswered calls are forwarded to Voicemail Center as set or when handset is off, out-of-range, engaged, etc.

● Call Forwarding and Voicemail cannot be active simultaneously.
● Voicemail is not available for Video Calls.

Activating Voicemail

Main Menu ▶ Settings ▶ Call Settings ▶ Voicemail/Call Fwding

1 *Voicemail ON*

2 Select an item

Item	Operation/Description
Ringer ON	Forward missed calls **>** Select a ring time → *YES*
Ringer OFF	Forward all calls without ringing/vibrating **>** *YES*

■ **Check Voicemail Status**
> In Step 1, *Get Status*

■ **Cancel Voicemail**
> In Step 1, *Deactivate All* → *YES*

Playing Voicemail Messages

Information Window and 📧 appear in Standby when new messages are recorded.

1 In Information Window, *Voicemail* → *YES*

Follow voice guidance.
● When Information Window does not appear,
  Main Menu ▶ Settings ▶ Call Settings
  ▶ Voicemail/Call Fwding
  ▶ Play Voicemail ▶ YES.

■ **View Details**
View callers' numbers and date/time of messages before playback.
● Activate Missed Call Notification beforehand (☞ Below).
> 🔘 → *Voice Mail Notif.* → 📷 [📧1416]

Missed Call Notification

When Missed Call Notification function is active, Information Window appears for calls missed while handset was off, out-of-range, engaged etc.

● Available only when Voicemail is active.

Main Menu ▶ Settings ▶ Call Settings ▶ Missed Call Notifi.

1 *YES*

Follow voice guidance.

Call Waiting

Place the current call on hold and answer a second, or alternate between calls.

● Separate subscription is required for this service.

Activating/Canceling Call Waiting

Main Menu ▶ Settings ▶ Call Settings ▶ Call Waiting

1 *Activate* or *Deactivate* → *YES*

■ **Check Call Waiting Status**
> In Step 1, *Get Status*

Answering Second Call

1 When tone sounds, ⟨⌒⟩

● Press ⟨⌒⟩ to alternate between calls.
● When a second call comes in while first call is on hold, hold status is canceled and first call resumes.

■ **Reject Second Call**
> When tone sounds, [Y']**[Menu]** → *Call Rejection*

Note

● When Voicemail or Call Forwarding is set to *Ringer ON* while Call Waiting is active, unanswered calls are transferred to Voicemail Center or the forwarding number.
● When Voicemail or Call Forwarding is set to *Ringer OFF*, Call Waiting is disabled.

Call Barring

Restrict incoming/outgoing Voice Calls, Video Calls or SMS messages.

● *Bar All Outgoing* and *Bar All Incoming* are not available when Call Forwarding or Voicemail is active. (Call Forwarding or Voicemail takes priority.)

Activating/Canceling Call Barring

Main Menu ▶ Settings ▶ Call Settings ▶ Call Barring

1 Select an item

Item	Operation/Description
Bar All Outgoing	Restrict all calls
Bar All Int'l	Restrict all international calls
Bar Int'l	Restrict all international calls except to Japan
Bar All Incoming	Reject all calls
Bar All Roaming	Reject calls when outside Japan

2 *Activate* or *Deactivate* → *YES* → Enter Center Access Code (Security Code)

■ **Check Call Barring Status**
> After Step 1, *Get Status*

■ **Cancel All Call Barring**
> In Step 1, *Cancel All Barring* → Enter Center Access Code (Security Code)

Phone Book

Saving to Phone Book

Creating New Entries

1 Press and Hold $\boxed{\bigcirc}$ → Enter Last name → Enter First name
   → Select an item → Enter information → $\boxed{\boxtimes}$**[Finish]**

Saving Numbers from Call Logs

1 $\boxed{\square}$ → Highlight a record → $\boxed{\text{Y}}$**[Menu]** →
   Add to Phone Book

2 **New Entry**
   New → Enter other details

   Add to Existing Entry
   Add → Select an entry → Enter other details
   ● When saving to USIM Card, *Overwrite* appears instead of *Add*.

3 $\boxed{\boxtimes}$**[Finish]** (→ *YES*)

Note
● Press $\boxed{\text{Y}}$**[Menu]** from any function; information is savable if *Add to Phone Book* appears.
From message window, *Add Address*
From photo list/photos, *Set display* → *Phone Book*

Changing Save Settings

Main Menu ▶ Phone ▶ Settings ▶ Save Settings

1 *Phone*, *USIM* or *Ask Every Time*

Managing Phone Book

Editing Phone Book Entries

1 $\boxed{\bigcirc}$ → Select an entry → $\boxed{\text{\tiny 🖉}}$**[Edit]** → Edit entry →
   $\boxed{\boxtimes}$**[Finish]** → *YES*

■ **Delete Phone Book Entries**
> $\boxed{\bigcirc}$ → Highlight an entry → $\boxed{\text{Y}}$**[Menu]** → *Delete phone book* →
Select an item → Follow steps for selected item

Phone Book Memory Status

Main Menu ▶ Phone ▶ Memory Status