

Customer Service

Feel free to contact us at the following Customer Service Centers, when you experience problems, or if anything is unclear.

■ SoftBank Customer Support

General Information

From a SoftBank handset, dial toll free at 157

From a landline, dial toll free at 0800-919-0157

Customer Assistance (loss or malfunction)

From a SoftBank handset, dial toll free at 113

From a landline, dial toll free at 0800-919-0113