# Earnings Results for the Nine Months Ended December 31, 2020

SoftBank Corp.

**February 4, 2021** 

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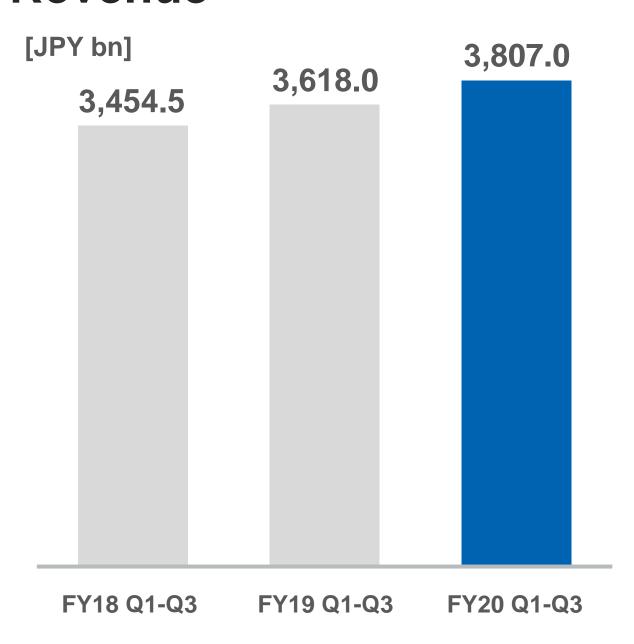
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# Consolidated Results Q3 Fiscal Year 2020

#### Revenue





#### **Even with COVID-19 impact**

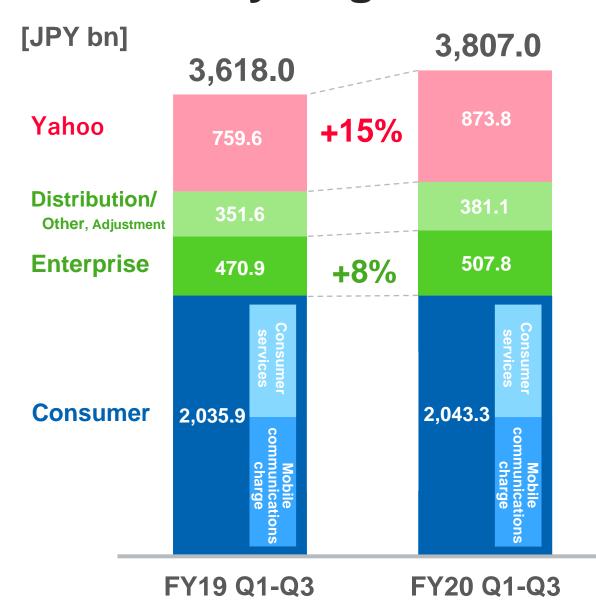
Up 5%

(Notes)

Actuals for FY2018 have been adjusted retrospectively to have consolidated Z Holdings Corporation (formerly Yahoo Japan Corporation, hereinafter "ZHD") from April 1, 2018 "Yahoo" is used as the segment name when referring to ZHD business

#### **Revenue by Segment**



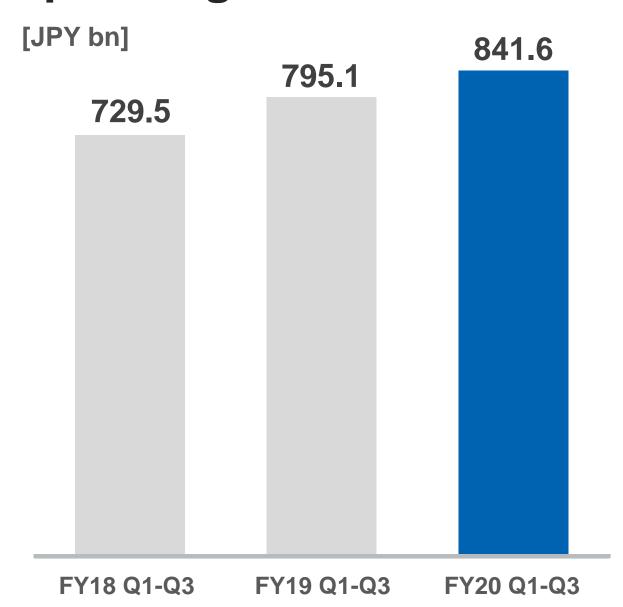


# Revenue increased in all segments Driven by Yahoo and Enterprise

(Notes) Revenue for Mobile communications charge and Consumer services is pro forma information (non-audited) calculated by us with certain assumptions. Mobile communications charge revenue for enterprise customers is included in Enterprise segment

#### **Operating Income**

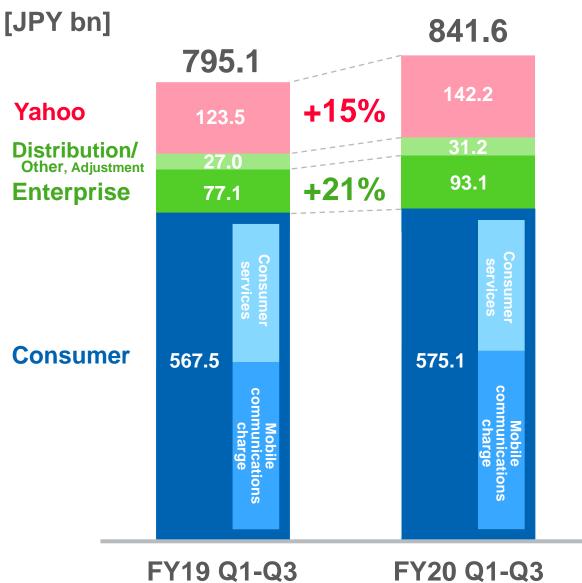






#### **Operating Income by Segment**



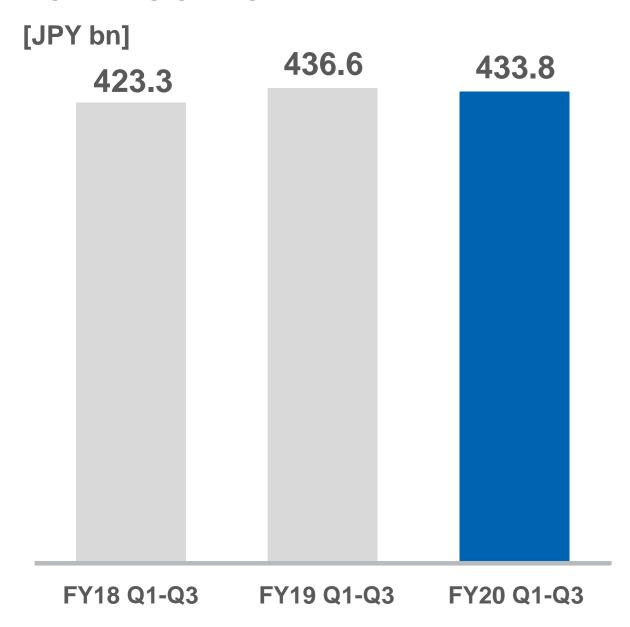


# Profit increased in all segments Yahoo and Enterprise profit increased significantly

(Notes) Income for Mobile communications charge and Consumer services is pro forma information (non-audited) calculated by us with certain assumptions. Mobile communications charge revenue for enterprise customers is included in Enterprise segment

#### **Net Income**





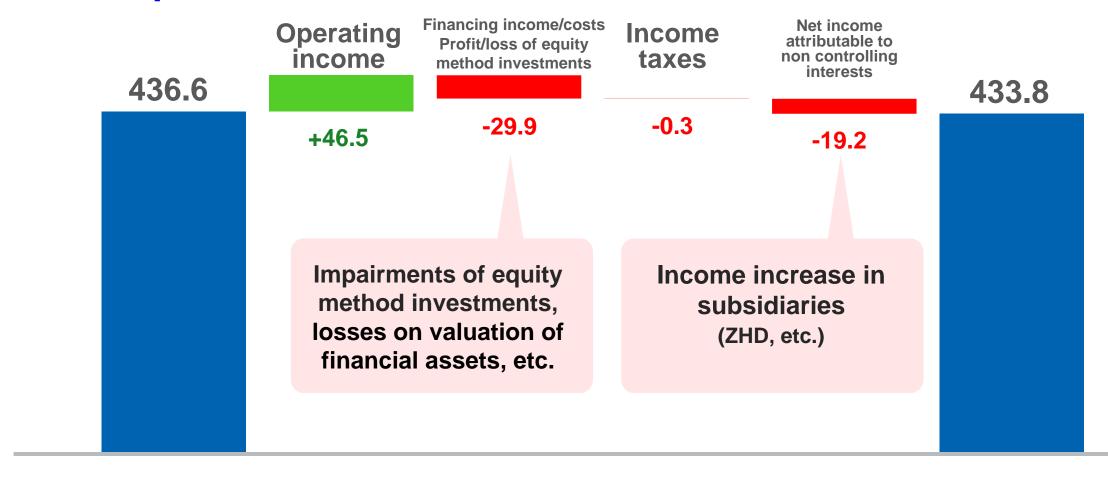
# Due to one-time factors such as impairments Net income remained flat

(Full-year net income expected to surpass last fiscal year)

#### **Net Income: YoY Comparison**



[JPY bn] Operating income increased but net income flat due to impairments and losses on valuation of financial assets



FY20 Q1-Q3

#### **Consolidated Results**

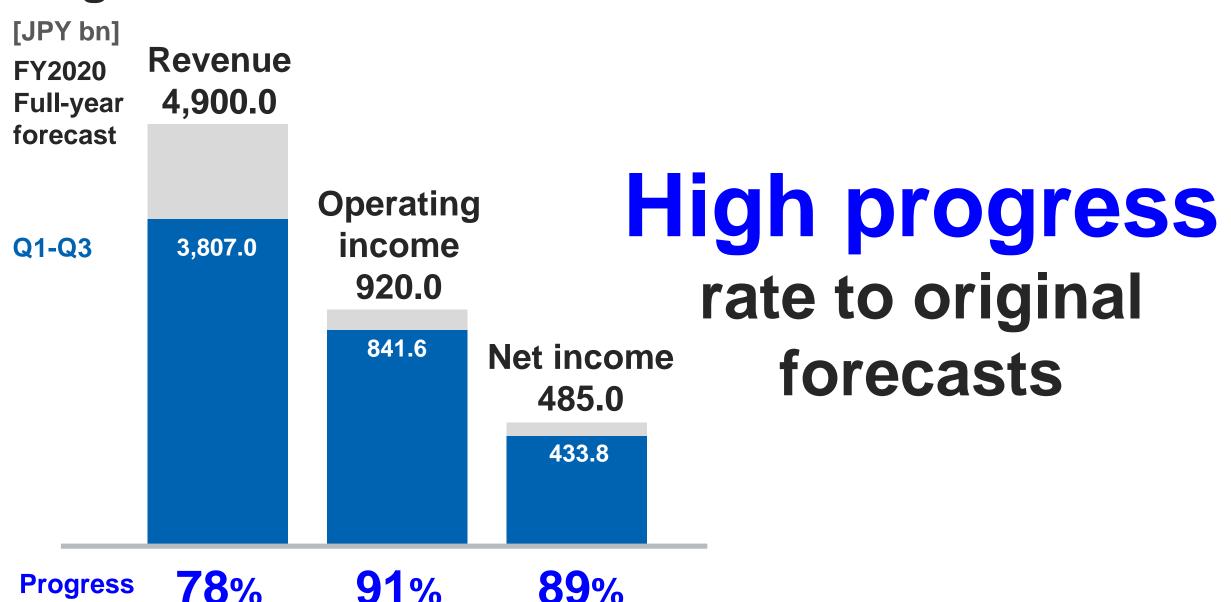


[JPY bn]

	FY2019 Q1-Q3	FY2020 Q1-Q3	YoY	YoY %
Revenue	3,618.0	3,807.0	+189.1	+5%
Operating Income	795.1	841.6	+46.5	+6%
Net Income	436.6	433.8	-2.9	-1%

#### **Progress Toward Full Year Forecasts**





#### FY2020 Forecasts (Revised)



[JPY bn]

#### **Full Year Forecasts Revised Upward**

	FY2019	FY2020		Change
	Actual	BOP*1 forecast	<b>Current forecast</b>	[Current - BOP]
Revenue	4,861.2	4,900.0	5,100.0	+200.0
Operating Income	911.7	920.0	970.0	+50.0
Net Income	473.1	485.0	490.0	+5.0

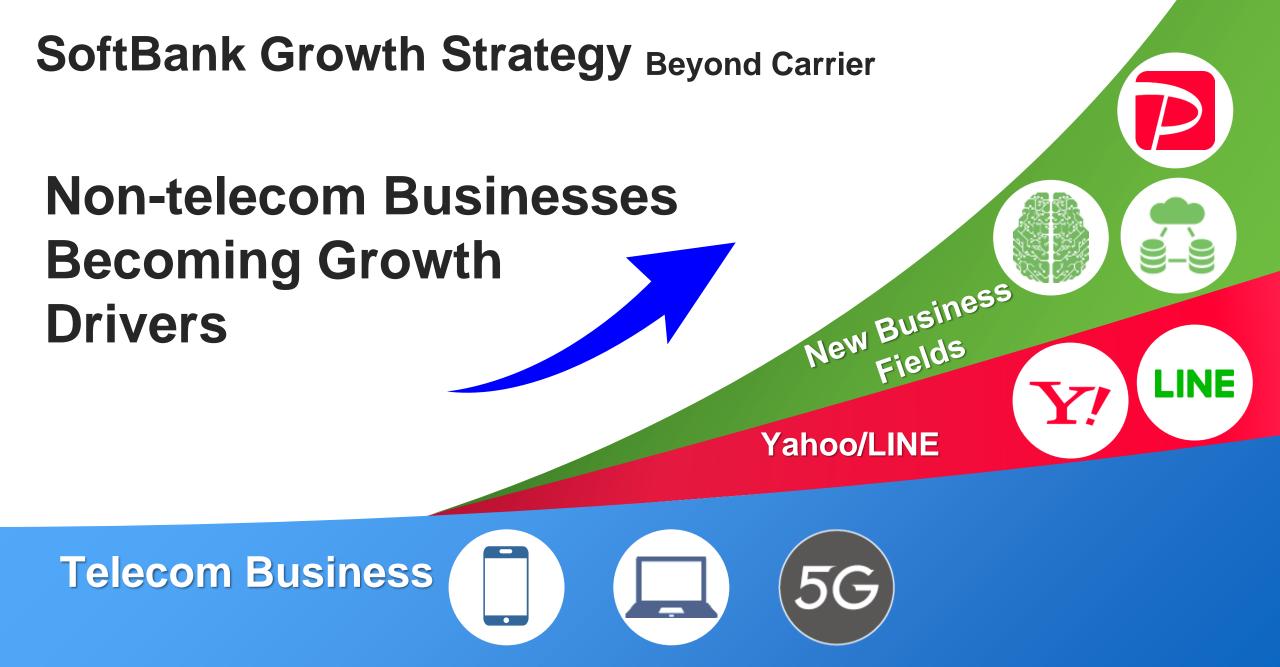


#### Reasons for Upward Revision to Forecasts

### Strong demand for DX and cocooning consumption greatly exceeded impact from COVID-19 expected at BOP

#### **Reasons for Upward Revision**

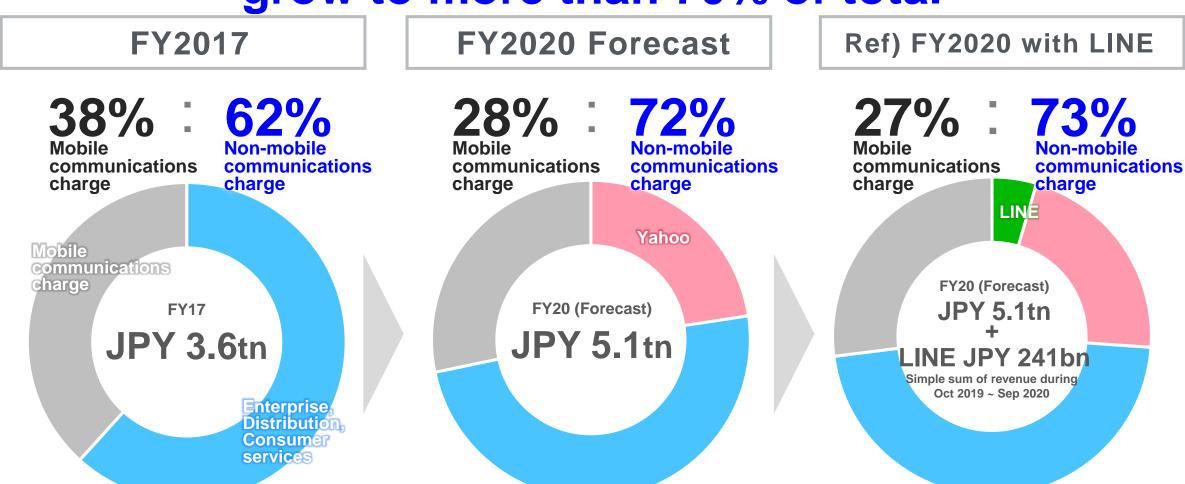
- > Enterprise telework related business contributed to higher-than-expected profit
- > Yahoo's Commerce and other subsidiaries grew due to demand for cocooning consumption
- Mobile subscriber acquisitions higher than initially expected even with "stay at home" policy
- Distribution business benefited from a large-scale government ICT project



#### **Revenue Composition**



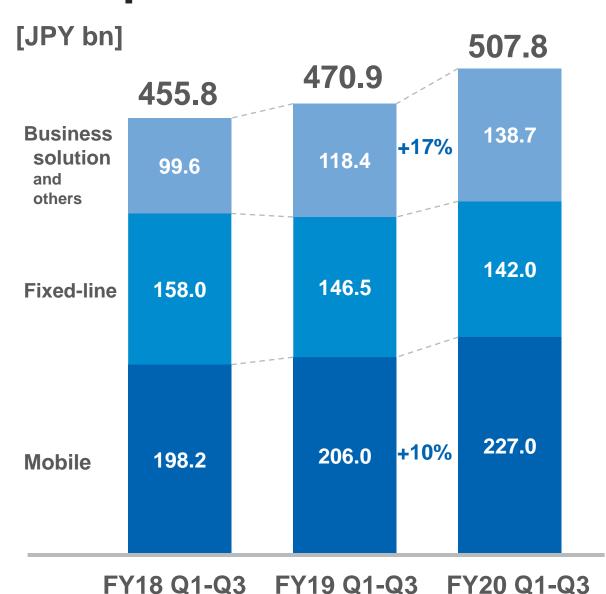
Non-mobile communications charge revenues grow to more than 70% of total



## Enterprise Business

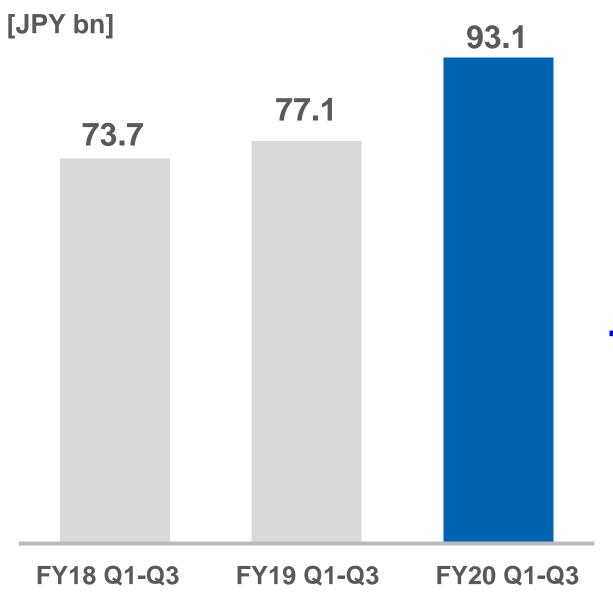


#### **Enterprise: Revenue**



Up 8%
Business solution and others increase by 17%

#### **Enterprise: Operating Income**



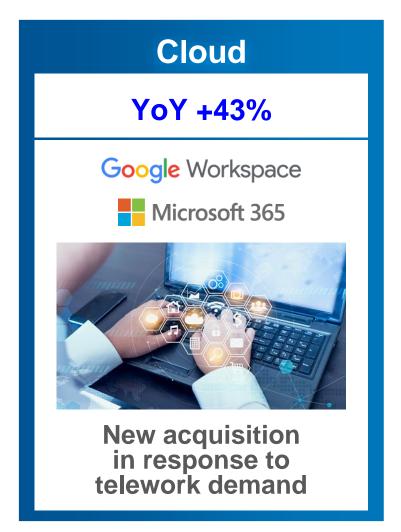
## Up 21%

#### Telework demand is tailwind

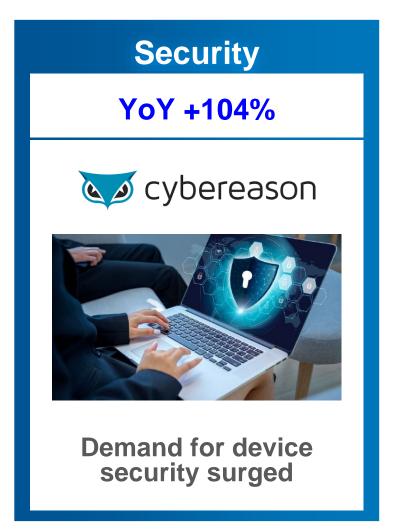
	Q1	Q2	Q3
FY2019	28.1	26.5	22.5
FY2020	31.3	33.3	28.5
YoY %	+11%	+26%	+27%

#### Enterprise: Business Solution and Others Revenue

#### Cloud, IoT and security drove revenue growth







#### **Enterprise: Cloud**

Opened one of the largest data centers in Tokyo in Dec 2020 to meet growing demand for cloud services

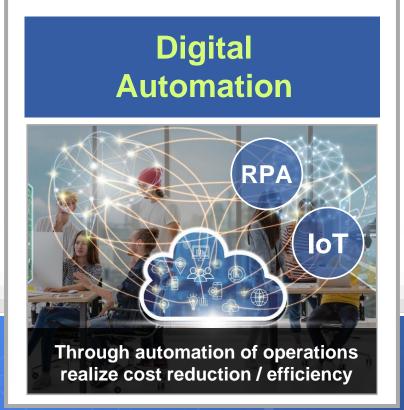




#### **Enterprise Growth Strategy**

## "Three Major Digital Revolutions" as opportunities to grow businesses



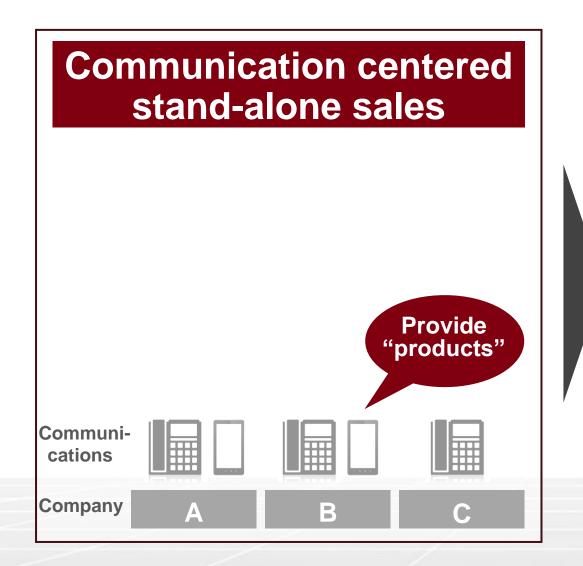


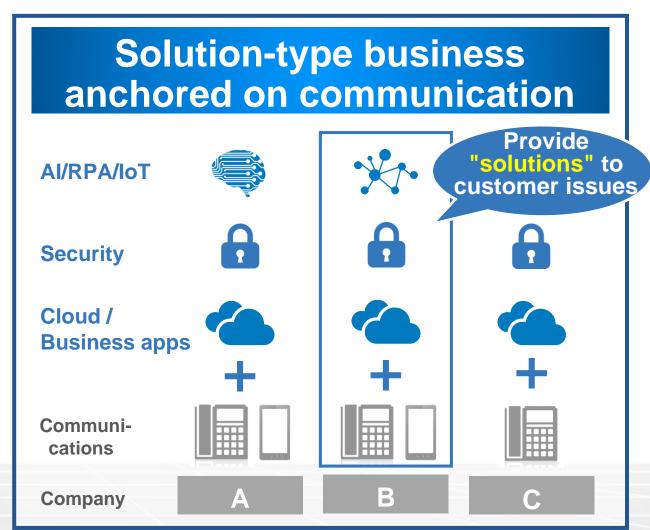




#### **Enterprise Business Reform**

#### Business reform started when smartphones came

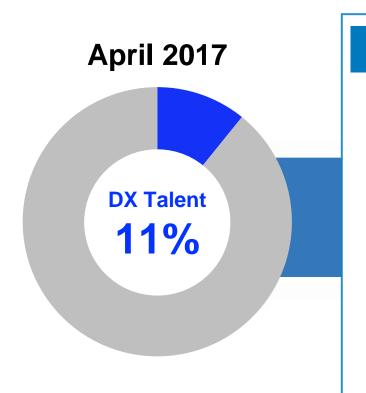




#### **Enterprise Business Reform**

#### Strengthen in-house workforce for DX solutions

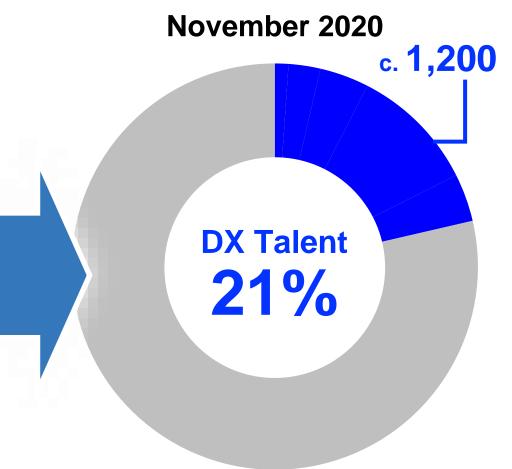




#### **Training for DX Talent**

- Consulting sales training programs
- Business producer training programs
- Basic consulting skills training

**Others** 



#### **Enterprise Business Reform**

## Realize solution-type business with the support of DX talent and technology departments



Propose optimal solutions to specific issues for enterprises



Intend to establish a telework system



Seek to automate routine tasks

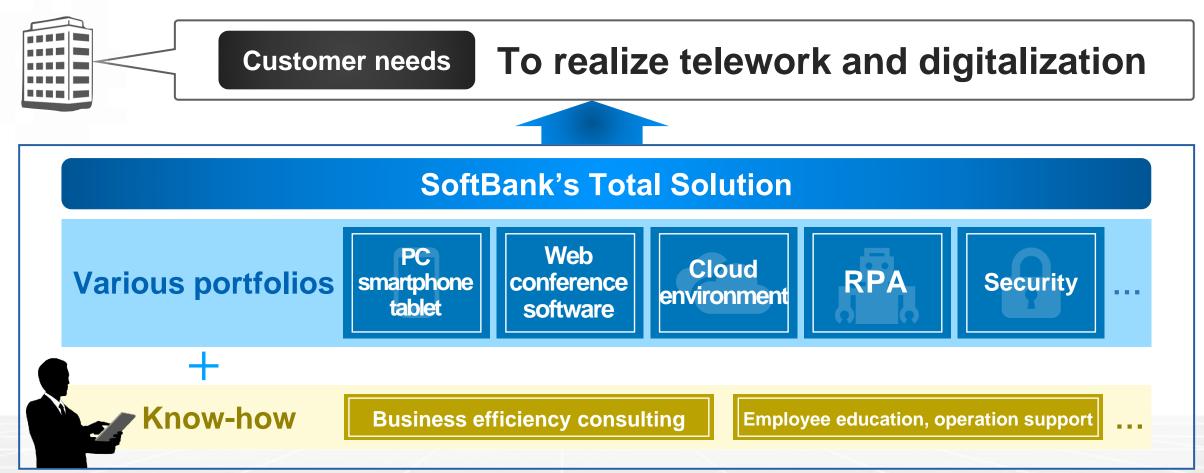


Wish to enhance digital marketing

#### **Enterprise Business Reform**

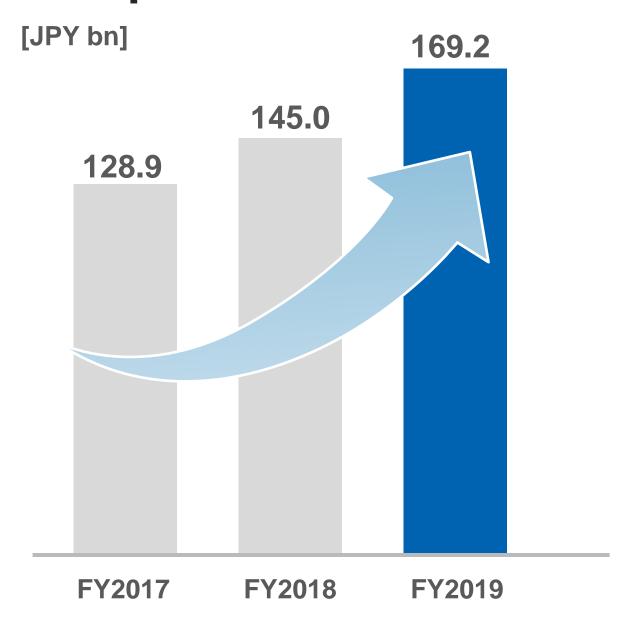
#### Providing total solutions as our major strengths

[Examples of solution provision]





#### **Enterprise** Business Solution and Others Revenue



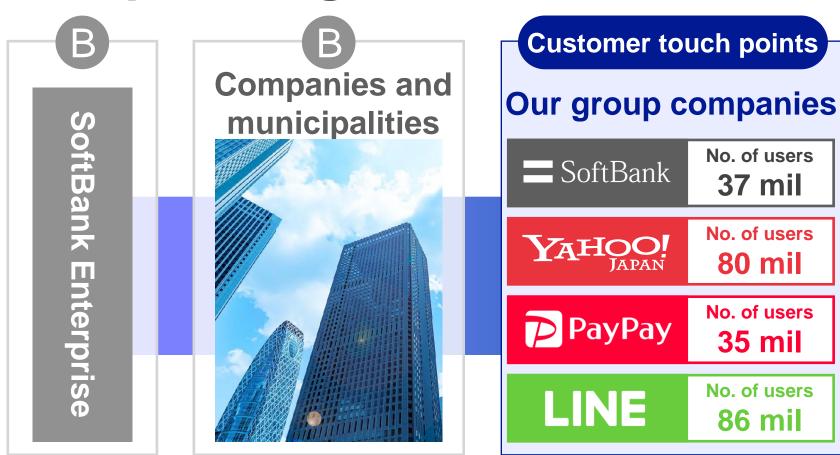
Solutions field

CAGR 15%

Driving growth of Enterprise business

#### **Enterprise:** B2B2C Model Expansion

## Utilizing Japan's largest customer touch points expand digitalization to end-user domains





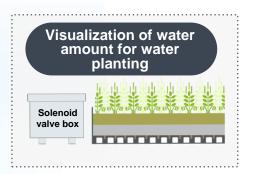
#### **Enterprise** Smart City Field

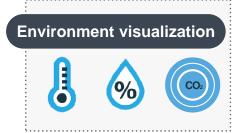


### Many companies and municipalities visited our new smart building headquarters

(From Oct to Dec 2020: more than 180 leaders from companies and municipalities paid visits)











# Enterprise Smart City Field Expanding business to other companies and cities in the future

Our New HQ Smart City Solution



Redevelopment in Minato-ku

(Order received)



Customer HQ building "smartification"



Central Tokyo office building redevelopment

(Order received)



Public facility redevelopment

Many inquiries from building developers, owners, etc.

Orders already received



#### SoftBank 5G/6G



#### Plan to invest JPY 2.2 tn over 10 years

Fopulation coverage more than 90%

C.10K

C.10K

C.10K

End of FY2020

End of FY2021

End of FY2025

FY2030

Building the world's most robust network to promote 5G penetration

#### **5G Service Area Deployment**



#### **Expanding 5G service area steadily**

**Tokyo** Nagoya Osaka March 2021 C Google March 2022

C Google

#### SoftBank 5G Strategy



Remote operation



Telecom technology accelerates non-telecom businesses

> **Ultra-low** latency

Mass machine connections

Ultra-high speed Large capacity









**Smart city** 













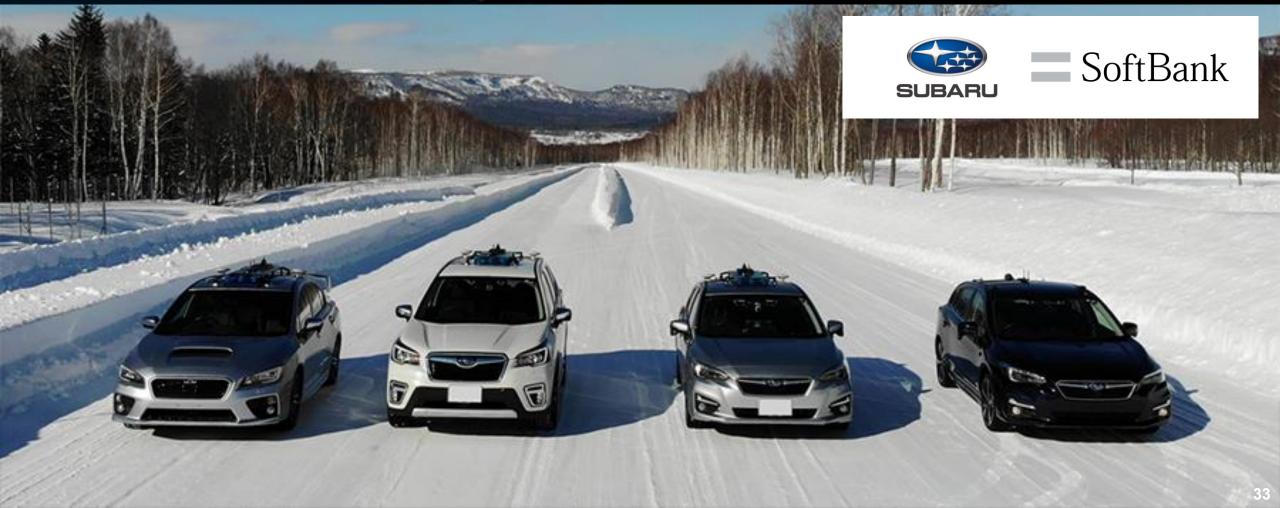






# 5G Verification Trial (SUBARU) Successfully verified merging vehicle assistance that utilizes 5G

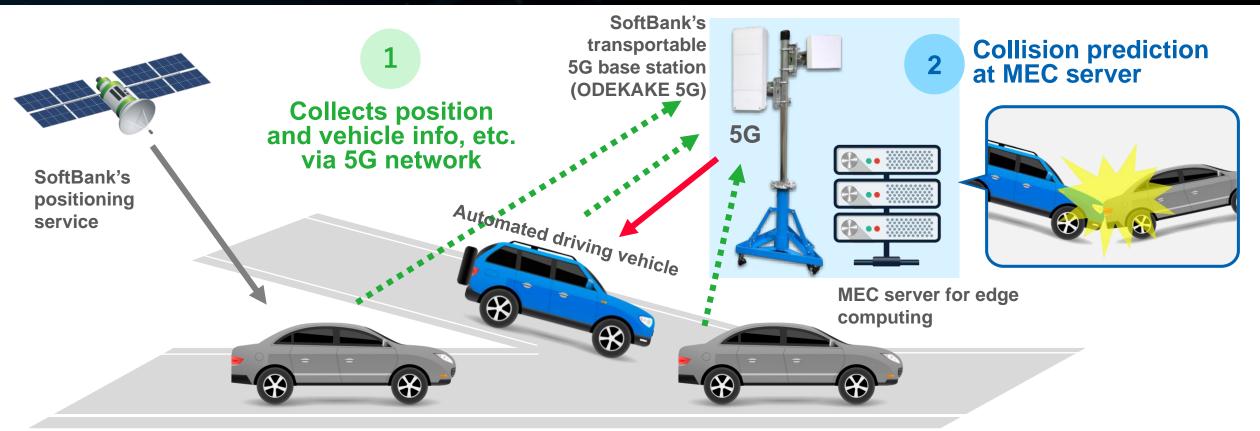
**Conducted Aug 2020** 





#### **5G Verification Trial (SUBARU)**

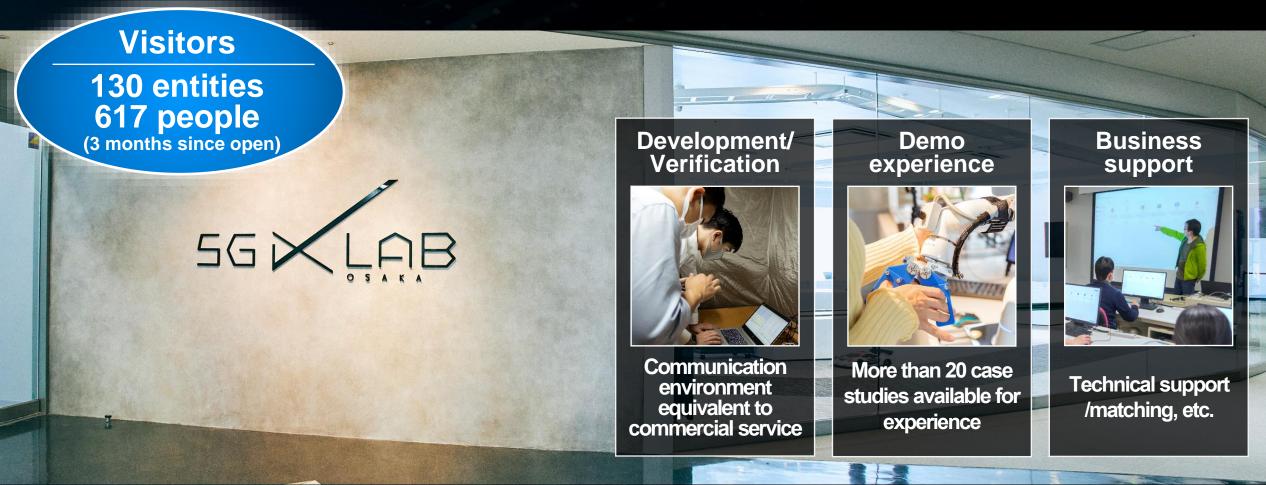
### With the support of ODEKAKE 5G and edge computing smooth and successful merging at 70km/h



3

Automated driving vehicle receives warning/deceleration commands and calculates its appropriate control information while applying surrounding information

# 5G Verification Trial (5G X LAB OSAKA) Development support for the co-creation of 5G-related businesses



#### SoftBank

#### **5G Verification Trial**

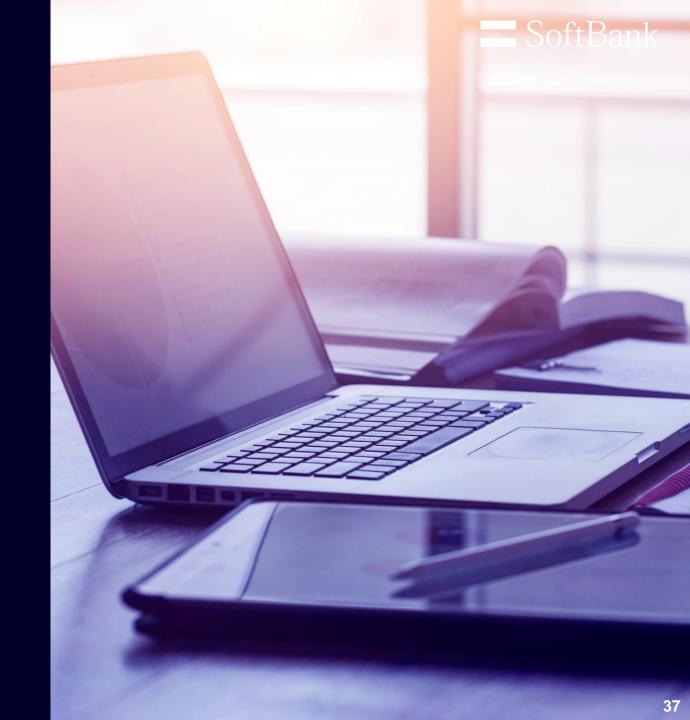
#### Promoting co-creation with multiple partners







# Distribution Business



#### **Distribution Business**

#### **Devices**

"One computer per student"

at school

Network availability

Telecommunications

at all schools

SoftBank

# MEXT Initiative GIGA School Program

Realizing "one computer per student"

Due to COVID-19, target was moved up by 3 years with an aim of nationwide implementation by the end of March 2021

Telecommunications at home

Network availability at home





#### **Distribution Business: ICT Business**



# Received orders of 1+ mil devices from 200+ municipalities

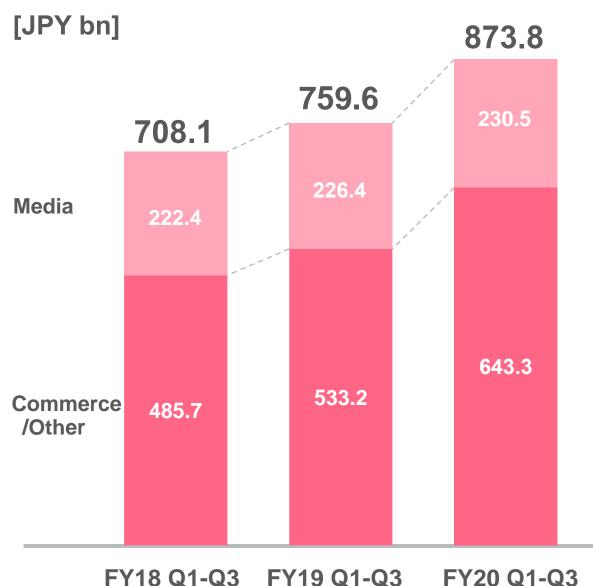
Joint project between Distribution and Enterprise business

# YAHOO! JAPAN



#### Yahoo: Revenue





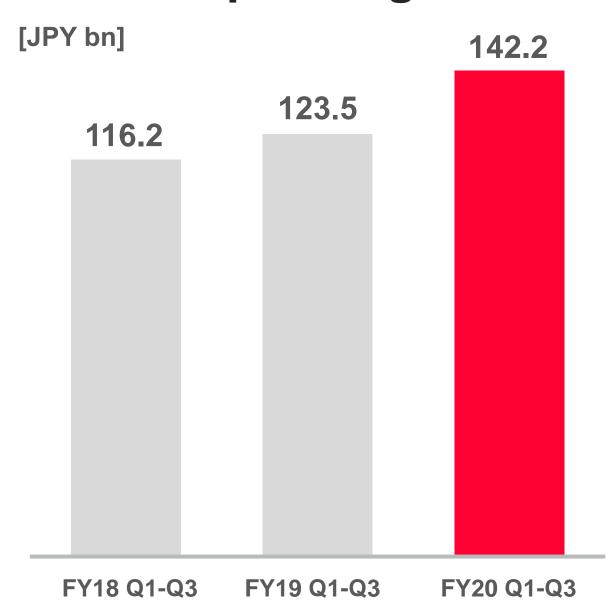
# Up 15%

**Driven by Commerce growth** 

FY19 Q1-Q3 FY20 Q1-Q3

#### Yahoo: Operating Income

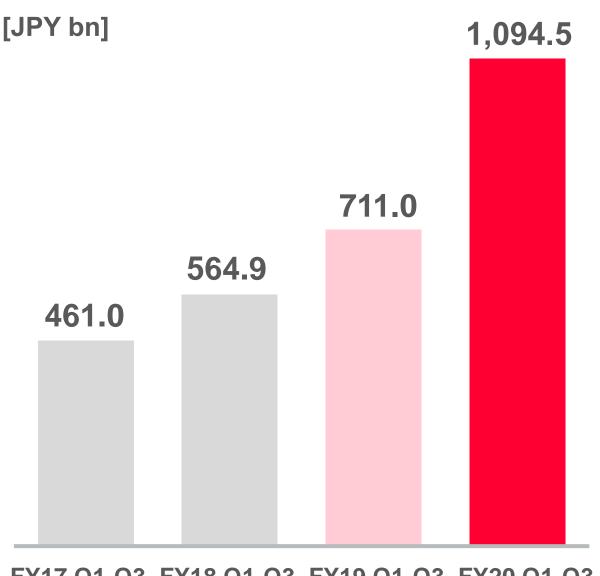




Up 15%

#### **Yahoo:** Shopping Transaction Value





Up 54%

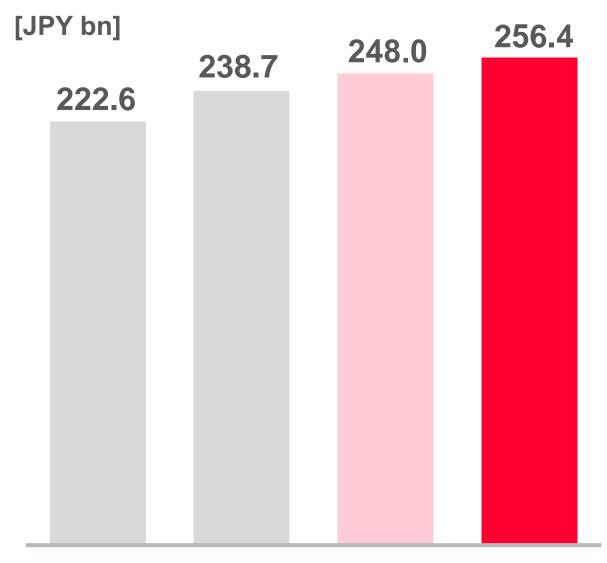
**Cocooning consumption boomed Ecommerce** 

FY17 Q1-Q3 FY18 Q1-Q3 FY19 Q1-Q3 FY20 Q1-Q3

(Notes) Includes transaction values of Yahoo! JAPAN Shopping, LOHACO, Charm Co., Ltd., PayPay Mall and ZOZO, Inc. Overlaps are excluded for transaction values of LOHACO and Charm Co., Ltd. made (generated?) via PayPay Mall. LOHACO's figure is the transaction value of LOHACO business (closing date: 20th of every month) operated by ASKUL. Overlaps are excluded for transaction value of ZOZO, Inc. made via PayPay Mall. Transaction value of **ZOZOUSED** is excluded from transaction value of **ZOZO**, Inc.

#### Yahoo: Advertising Revenue





FY17 Q1-Q3 FY18 Q1-Q3 FY19 Q1-Q3 FY20 Q1-Q3

#### Advertising revenue

Up 3%

Increased online media usage due to cocooning behavior offset ad placement decline

### Z HOLDINGS LINE

**Business Integration** 

**March 2021 New Strategy Briefing** 

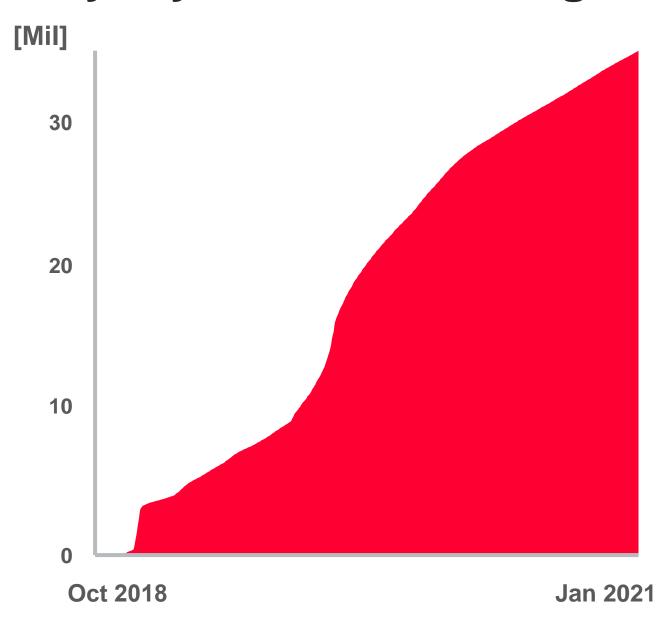




# Smartphone Payment Service PayPay

#### PayPay: Cumulative Registered Users





#### Number of users

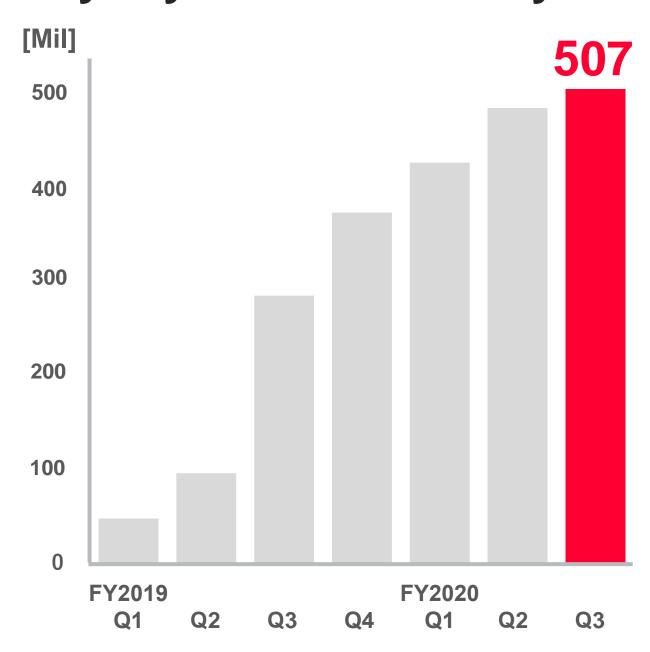
Exceeded 35 mil

(January 2021)

(Source) Data from PayPay Corporation, collected from October 5, 2018 to January 11, 2021

#### PayPay: Number of Payments (for three months)





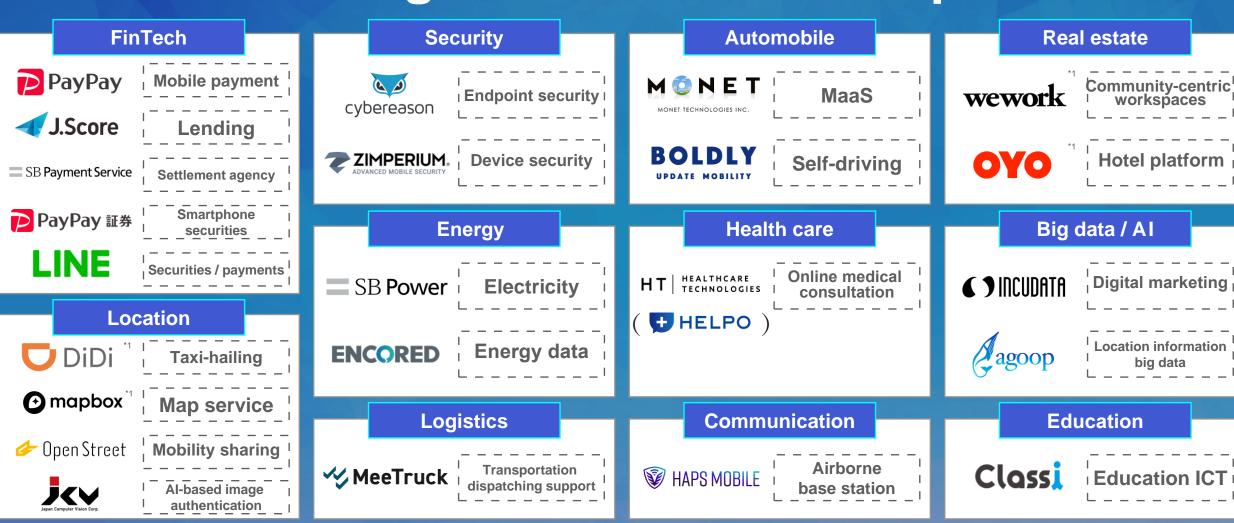
#### **Number of payments**

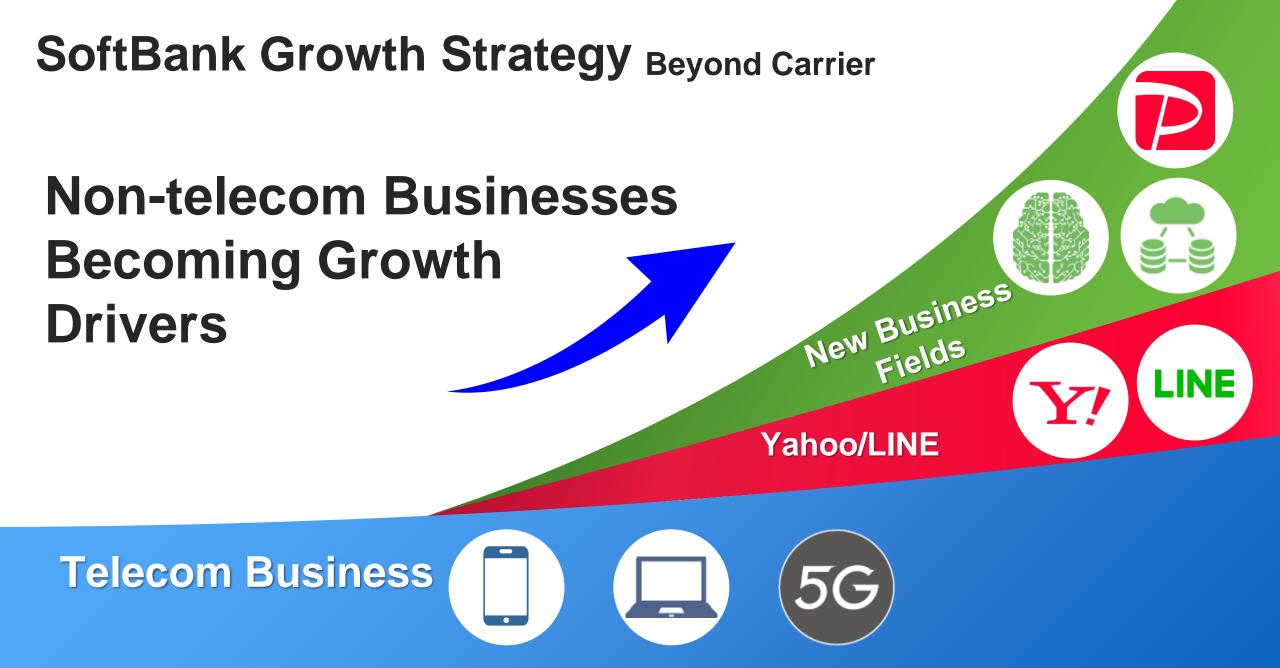
500 mil



#### New Business Fields: Beyond Carrier

#### Creating new unicorns in Japan



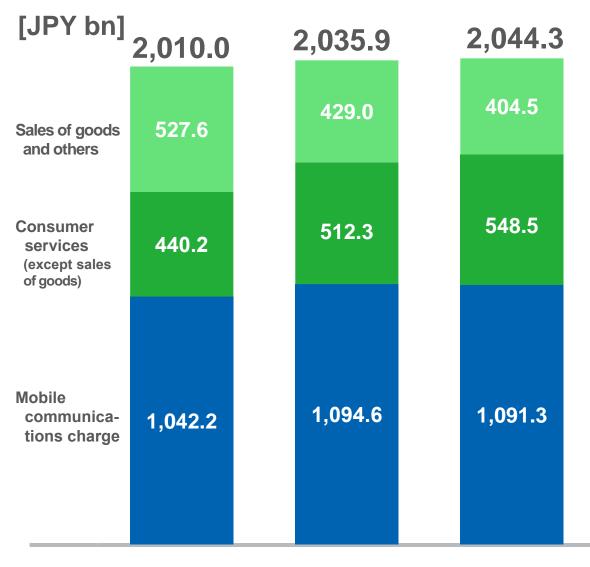


# Consumer Business



#### **Consumer: Revenue**

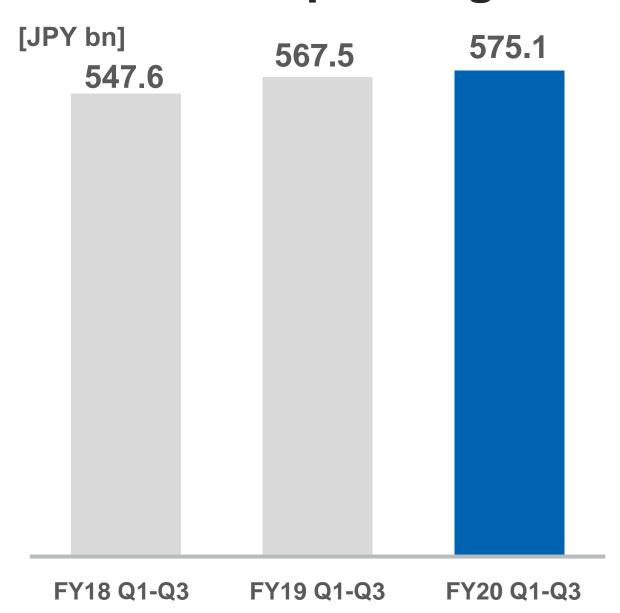




# Maintained revenue increase YoY

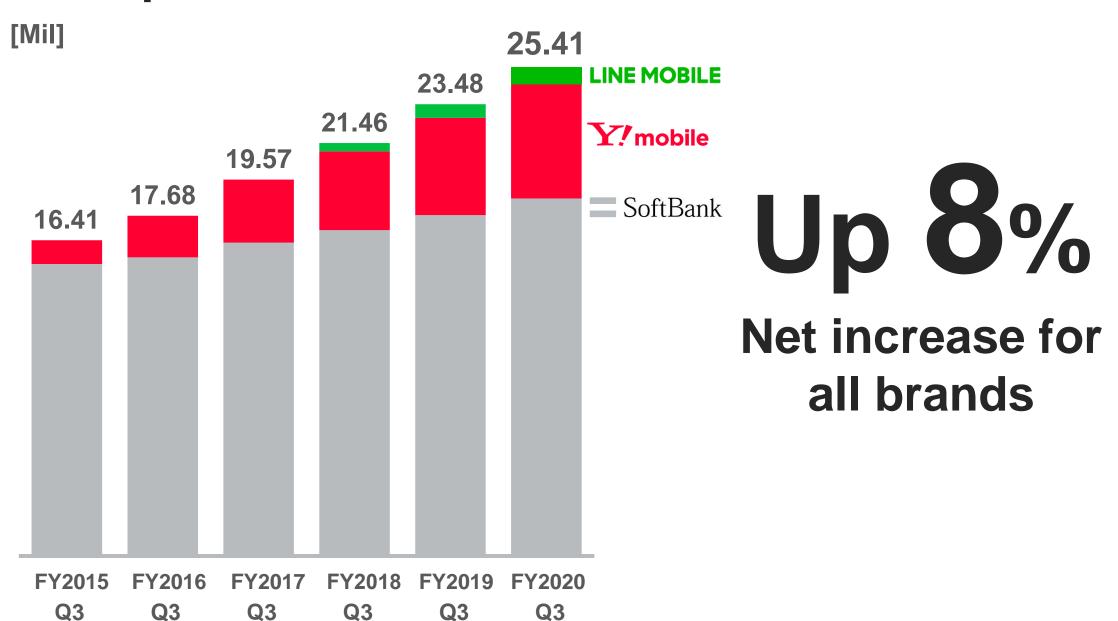
FY18 Q1-Q3 FY19 Q1-Q3 FY20 Q1-Q3

#### **Consumer: Operating Income**



# Profit increased steadily

#### **Smartphone Cumulative Subscribers**



**Announced February 1, 2021** 

#### Always same basic usage charge

#### **New Plans**

Y/mobile





Call or device charges are not included

#### New plans with same basic usage charge always



5G Service

Basic usage charge

1,980<sub>yen/mo</sub>

Basic usage charge

2,980<sub>yen/mo</sub>

Basic usage charge

3,780<sub>yen/mo</sub>

**Discount** 

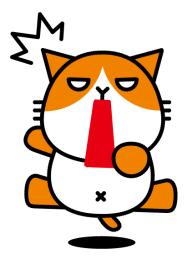
With Home Bundle discount or Family Discount -500yen

-1,080<sub>yen</sub>

**Always** 

**Always** 

**Always** 







#### First 5G smartphone for Y!mobile

#### iPhone 12 iPhone 12 mini

**Start sales after late February 2021** 

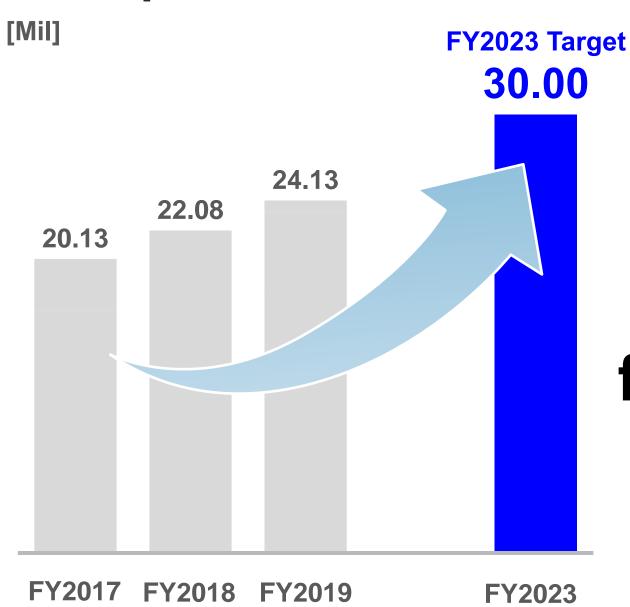
**5G** coverage is limited

# Multi-brand Strategy Providing a variety of options

**Large Capacity Brand Small-mid Capacity Brand Online Exclusive Brand** SoftBank on LINE SoftBank Y! mobile Plan to start in March 2021 Plan to start in March 2021 Plan to start on February 18 2021 メリハリ無制限 **Always** シンプルS **Always** 1,980 yen/mo **20**GB **Always Always** シンプル圏 15GB Giga 2,980 yen/mo 6,580 yen/mo Unlimited Unlimited use of LINE\* Always シンプル With Home bundle discount/ Family discount 4,480 yen/mo All applicable for 4G and 5G All have SoftBank network quality

#### **Smartphone Cumulative Subscribers**





# Increasing subscribers for business growth

### Cost Efficiency



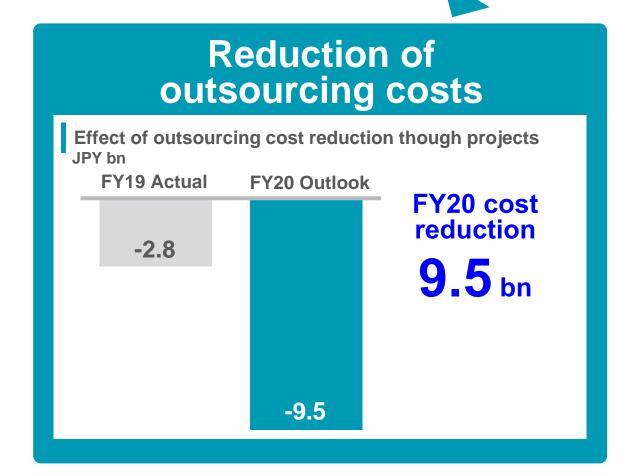
#### Cost Efficiency Digital Worker 4000 Project

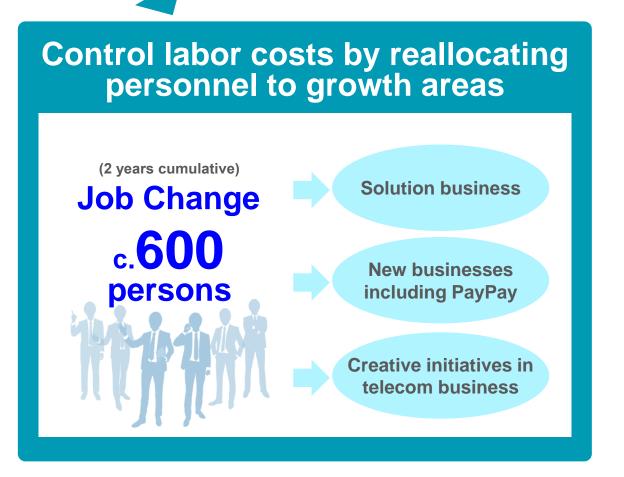


#### Work of 2,000 FTEs transferred to digital workers RPA, system and macro, etc.

in the first two years









#### Summary

- Growth in Enterprise and Yahoo due to demand for DX under COVID-19
- 2 Steady progress in 5G initiatives
- Increasing number of subscribers with three customer-first brands
- 4 Company-wide cost reduction efforts

## SDGs

**Sustainable Development Goals** 



#### To achieve SDGs



## May 2020 Identified six materiality (priority issues)

#### Solving social issues through business



#### **ACTION 01**

**Building society and industry through DX** 









#### **ACTION 02**

Connecting people and information to create new excitement







#### ACTION 03

**Creating new business** through open innovation







#### Solving social issues through corporate activities



#### **ACTION 04**

Contributing to the global environment with the power of technology









#### **ACTION 05**

Building high-quality social communication networks









#### **ACTION 06**

Developing a resilient management foundation







#### **ESG External Evaluation**



## In two years since listing, won high ratings both domestically and internationally

Selected for inclusion in global ESG investment Indexes

Highly rated in management survey by Nikkei







**2020** CONSTITUENT MSCI JAPAN ESG SELECT LEADERS INDEX

Nikkei SDGs Management Survey Nikkei Smart Work Management Survey

Other evaluations

- Received the highest rating of "Gold" in the PRIDE Index, an evaluation index for LGBT-related initiatives, for the fourth consecutive year
- ✓ Received an "A-" in the "Climate Change Report 2020" by CDP, an international non-profit organization that evaluates companies on their environmental strategies and greenhouse gas emissions

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Corporate Philosophy

## Information Revolution — Happiness for everyone











## SoftBank