

14 January 2005

Statement on Issue with V601T and V602T Handsets

Vodafone K.K. announces today that there is an issue with the V601T and V602T handsets manufactured by Toshiba, released in July 2004 and November 2004 respectively. Starting 30 January, under specific conditions the handsets will not be able to perform key operations or make or receive calls during the two days of 30 and 31 January. Accordingly, Vodafone K.K. will inform customers using the handsets about the issue and how to avoid it.

1. Description

Starting 30 January, V601T and V602T handsets that have the Kuman 3D screen saver application activated will not be able to perform key operations or make or receive calls during the two days of 30 and 31 January.

Customers not using the Kuman screen saver will not be affected.

2. Cause

The problem stems from a software issue.

3. Method to avoid issue

Customers can avoid the problem by de-activating the Kuman screen saver before 30 January.

4. Other

To begin with, Vodafone K.K. plans to separately inform V601T and V602T customers about the issue and how to avoid it by SMS. Once preparations are complete, Vodafone K.K. will then announce information via its website and direct mail concerning handset repairs for those who desire it.

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