

Postini 管理者アドレスの確認方法

2014年6月16日
ソフトバンクテレコム株式会社

はじめに

2014年4月23日、弊社HPに掲載いたしました

“【重要なお知らせ】「Google™Postini Services」から「Google Apps™Vault」へのサービス移行について(続報)”にて、Google社からお客様への連絡先については、“Postini の「Address of support contact for the organization」にご登録されたメールアドレス”であるとご案内しておりました。

しなしながら、その後のGoogle社との確認の結果、Googleからお客様への連絡は、**Postiniの管理者アドレス**に対して行わることがわかりました。

Postiniサービスでは、利用開始時のセットアップの際、お客様側で管理者アドレスを登録していただくことになっております。(次ページご参照)

またセットアップ後、管理者アドレスを複数設定することも可能です。

本資料では、Postini管理コンソール内の管理者アドレス確認方法についてご案内いたします。

管理者アドレスをご確認いただき、GoogleからのPostini移行に関する連絡についてご準備いただきますようお願い申し上げます。

【ご参考】Postiniセットアップ時の管理者アドレス登録について

下図はセットアップ時に、必要な情報を登録する画面になります。
赤枠内に入力したアドレスが、初回の管理者アドレスとなっております。

Email Protection Service Setup: Step 1 of 3

Your account will be set up to provide email protection for users in one domain. You can then log in to your Admin console to manage your account. To begin, please enter the following information:

Customer	SOFTBANK TELECOM CORP.(a.dogslabo.jp)
Domain	Set up service for users in this domain (add more domains later). More... <input type="text"/> (e.g., yourdomain.com)
Email Server	The host name (e.g., mail.yourdomain.com) or IP address of your domain's email server. <input type="text"/> Find from Domain
Notifications & Support Address	The email address that appears in the "From:" field of messages to your users. Also the address users contact for support. Can be in any domain. More... <input type="text"/>
Administrator Login Address	The email address of an administrator in your organization. This is your login domain entered above . More... <input type="text"/>
Administrator Password	See password requirements . <input type="password"/>
Confirm Password	<input type="password"/>
Time Zone	More... <input type="button" value="- none selected -"/>

[Set Up Account](#) [Do This Later](#)

Postini管理コンソール内の Postini管理者アドレスの確認方法

1. Webブラウザを開いて、次のURLに移動します

<https://login.postini.com/exec/login>

2.Postini管理コンソールへログイン

ログインアドレスおよびパスワードを入力します。



The image shows a screenshot of a web-based login interface for Postini. The title "Log in to your message center." is displayed prominently at the top. Below it are two input fields: "Log in Address" and "Password". A placeholder text "example: joe234@jumbowidgetsco.com" is provided for the address field. A note below the password field states "note: password is case-sensitive". There is a checkbox labeled "Remember my Address and Password ([what is this?](#))". At the bottom left is a green "LOG IN" button, and at the bottom right are links for "Log In Help".

Log in to your message center.

Log in Address

example: joe234@jumbowidgetsco.com

Password

note: password is case-sensitive

Remember my Address and Password ([what is this?](#))

LOG IN

[Log In Help](#)

3.「System Administration」をクリック

※5秒以内にクリックしないと、ユーザーとしてのメッセージセンターに自動的に遷移します。
メッセージセンターに遷移してしまった場合は、ログアウトして再度おこなってください。

Please choose your session type:

[System Administration](#) - or - [Message Center](#)

(You will be automatically redirected to your Message Center in 5 seconds.)

4.「Orgs and Users」をクリック

管理コンソール画面上段のタグから選択、クリックします。

The screenshot shows the Postini Services Administration Console interface. At the top, there is a navigation bar with several tabs: 'Orgs and Users' (which is highlighted with a red dashed box), 'Inbound Servers', 'Outbound Servers', 'Reports', 'Log Search', and 'Health Check'. Below the navigation bar, there is a 'Welcome' message for the user 'admin@apps-support.whitecloud.jp'. A dropdown menu 'Choose Org:' is set to 'SOFTBANK TELECOM CORP.(apps-support.whitecloud.jp) Account'. On the left side, there is a 'Search' panel with a search input field and a note: 'Default search is "starts with." For a "contains" search, start query string with "%".' It includes radio buttons for 'User', 'Organization', and 'Domain', and a 'Search' button. Below the search panel is a 'User Shortcut' section with a search input field and a 'Launch' button. In the center, there is a 'Customer Care' section with a 'Updates:' heading. Under 'Updates:', there is a red link 'Postini Services Transition to Google Apps Platform' followed by a detailed description: 'Google has built the Postini message filtering, routing, and archiving features natively into the Google Apps platform. Over the course of 2013, we will be transitioning most customers to the Google Apps platform, with no change in price and support for on-premise mail servers. For more information, please visit [Postini Transition to Google Apps](#) in the help center or contact your Postini Reseller.' To the right of the updates, there is a 'Current Activity' panel showing 'Valid Messages: 1', 'Spam: 0', 'Virus: 0', '500 Errors: 0', '400 Errors: 0', 'Avg Message Size: 0', 'Total Bytes: 0', and 'Msgs Blocked: 0'. There is also a 'Message Compo' section with a 'Last 60 Minutes' button. At the bottom, there is a 'Helpful Links:' section with a single link to 'Postini Security Central'.

5.組織(Org)の選択

Choose Org より"Account"を選択します。

The screenshot shows the 'Orgs and Users' section of a web application. At the top, there is a navigation bar with tabs: 'Orgs and Users' (selected), 'Inbound Servers', 'Outbound Servers', 'Reports', 'Log Search', and 'Health Check'. Below the navigation bar, there is a 'Show Hierarchy' button and a 'Choose Org:' dropdown menu. The dropdown menu is open, showing the following options:

- SOFTBANK TELECOM CORP.(apps-support.whitecloud.jp) Account
- SOFTBANK TELECOM CORP.(apps-support.whitecloud.jp) Email ...
- SOFTBANK TELECOM CORP.(apps-support.whitecloud.jp) Users

Below the dropdown menu, there is a 'Find Sub-Org(s):' input field and a 'Search' button. To the right of the search area, there are 'Commands' and 'Set' buttons. The main content area displays a table titled 'Organizations (4)' with the following data:

		Add Sub-Org	Add Email Config			
	SOFTBANK TELECOM CORP.(apps-sup ...)	Add Sub-Org	Add Email Config			
	SOFTBANK TELECOM CORP.(apps-sup ...)	Add Sub-Org	Delete Email Config			
	SOFTBANK TELECOM CORP.(apps-sup ...)	List Users	Add Sub-Org	Delete Org	List	
	katayama@appsedu.biz	List Users	Add Users	Add Sub-Org	Delete Org	List

At the bottom of the page, there is a footer with links: 'Orgs and Users' | 'Inbound Servers' | 'Outbound Servers' | 'Reports' | 'Log Search' | 'Health Check' | 'Support' | 'Help'.

6.「Authorizations」をクリック

Show Hierarchy 行の選択項目より
「Authorizations」を選択・クリックします。

The screenshot shows the Postini Services web interface. At the top, there is a navigation bar with tabs: 'Orgs and Users' (highlighted in blue), 'Inbound Servers', 'Outbound Servers', 'Reports', 'Log Search', and 'Health Check'. Below the navigation bar, there is a sub-navigation bar with tabs: 'Orgs', 'Users', 'Domains', 'Authorizations' (highlighted with a red dashed border), and 'Batch'. A dropdown menu labeled 'Choose Org:' shows 'SOFTBANK TELECOM CORP.(apps-support.whitecloud.jp) Account'. The main content area displays 'Organizations - SOFTBANK TELECOM CORP.(apps-support.whitecloud.jp) Account'. It includes a search bar for finding sub-orgs and a table listing four organizations. Each organization row has links for 'List Users', 'Add Users', 'Add Sub-Org', 'Delete Org', and 'List Domains'. At the bottom of the page, there is a footer with links: 'Orgs and Users', 'Inbound Servers', 'Outbound Servers', 'Reports', 'Log Search', 'Health Check', 'Support', and 'Help'.

Organization	Action	Action	Action	Action	Action
SOFTBANK TELECOM CORP.(apps-sup...)	List Users	Add Users	Add Sub-Org	Delete Org	List Domains
SOFTBANK TELECOM CORP.(apps-sup...)			Add Sub-Org	Delete Email Config	
SOFTBANK TELECOM CORP.(apps-sup...)			Add Sub-Org	Delete Org	
katayama@appsedu.biz	List Users	Add Users	Add Sub-Org	Delete Org	List Domains

5.「List」をクリック

Select task 内の「List」ボタンをクリックします。

The screenshot shows the Postini Services web interface. At the top, there's a Google logo and a welcome message: "Welcome admin@apps-support.whitecloud.jp". Below the header is a navigation bar with several tabs: "Orgs and Users" (selected), "Inbound Servers", "Outbound Servers", "Reports", "Log Search", and "Health Check". Underneath the header, there's a "Show Hierarchy" link and a dropdown menu for "Choose Org" set to "SOFTBANK TELECOM CORP.(apps-support.whitecloud.jp) Account". The main content area is titled "Authorizations - SOFTBANK TELECOM CORP.(apps-support.whitecloud.jp) Account". It contains a sub-instruction: "Look up authorization settings by user address, organization, or both." Below this, there's a "Select task" section with a dropdown menu. The "List" option is highlighted with a red border and a red dashed box. To its right, there's a "Find authority records (by address" input field and an "and/or (by organization" input field containing "SOFTBANK TELECOM C)". At the bottom of the page, there's a footer with links: "Orgs and Users" | "Inbound Servers" | "Outbound Servers" | "Reports" | "Log Search" | "Health Check" | "Support" | "Help".

6.管理者アカウントの確認

User の項目に管理者アカウントが表示されます。



The screenshot shows the Postini Services interface with the following details:

- Header:** Google Postini Services, Welcome admin@apps-support.whitecloud.jp, Home | Help ? | Logout.
- Navigation Bar:** Orgs and Users, Inbound Servers, Outbound Servers, Reports, Log Search, Health Check. The 'Authorizations' tab is selected.
- Sub-navigation:** Orgs, Users, Domains, Authorizations (selected), Batch.
- Section Header:** Authorizations - SOFTBANK TELECOM CORP.(apps-support.whitecloud.jp) Account.
- Data Table:** Authorization records for SOFTBANK TELECOM CORP.(apps-support.whitecloud.jp) Account.

User	Organization	Action
admin@apps-support.whitecloud.jp	SOFTBANK TELECOM CORP.(apps-support.whitecloud.jp) Account	View/Edit profile
	SOFTBANK TELECOM CORP.(apps-support.whitecloud.jp) Account	Add record
- Footer:** Orgs and Users | Inbound Servers | Outbound Servers | Reports | Log Search | Health Check | Support | Help.

End of File