

# Postini 管理者アドレスの確認方法

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ソフトバンクテレコム株式会社

# はじめに

2014年4月23日、弊社HPに掲載いたしました

“【重要なお知らせ】「Google™Postni Services」から「Google Apps™Vault」へのサービス移行について(続報)”にて、Google社からお客様への連絡先については、“Postini の「Address of support contact for the organization」にご登録されたメールアドレス” であるのご案内しておりました。

しなしながら、その後のGoogle社との確認の結果、Googleからお客様への連絡は、**Postiniの管理者アドレス**に対して行われることがわかりました。

Postiniサービスでは、利用開始時のセットアップの際、お客様側で管理者アドレスを登録していただくことになっております。(次ページご参照)  
またセットアップ後、管理者アドレスを複数設定することも可能です。

本資料では、Postini管理コンソール内での管理者アドレス確認方法についてご案内いたします。

管理者アドレスをご確認いただき、GoogleからのPostini移行に関する連絡についてご準備いただきますようお願い申し上げます。

## 【ご参考】Postiniセットアップ時の管理者アドレス登録について

下図はセットアップ時に、必要な情報を登録する画面になります。  
赤枠内に入力したアドレスが、初回の管理者アドレスとなっております。

Email Protection Service Setup: **Step 1 of 3**

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Your account will be set up to provide email protection for users in one domain. You can then log in to your Admin console. To get started, please enter the following information:

Customer	SOFTBANK TELECOM CORP.(a.dogslabo.jp)	
Domain	Set up service for users in this domain (add more domains later). <a href="#">More...</a> <input type="text"/> (e.g., yourdomain.com)	
Email Server	The host name (e.g., mail.yourdomain.com) or IP address of your domain's email server. <input type="text"/> <input type="button" value="Find from Domain"/>	
Notifications & Support Address	The email address that appears in the "From:" field of messages to your user. Also the address users contact for support. Can be in any domain. <a href="#">More...</a> <input type="text"/>	
Administrator Login Address	The email address of an administrator in your organization. This is your login domain entered above. <a href="#">More...</a> <input type="text"/>	
Administrator Password	See <a href="#">password requirements</a> . <input type="password"/>	
Confirm Password	<input type="password"/>	
Time Zone	<a href="#">More...</a> <input type="text" value="- none selected -"/>	

# Postini管理コンソール内での Postini管理者アドレスの確認方法

1.Webブラウザを開いて、次のURLに移動します

<https://login.postini.com/exec/login>

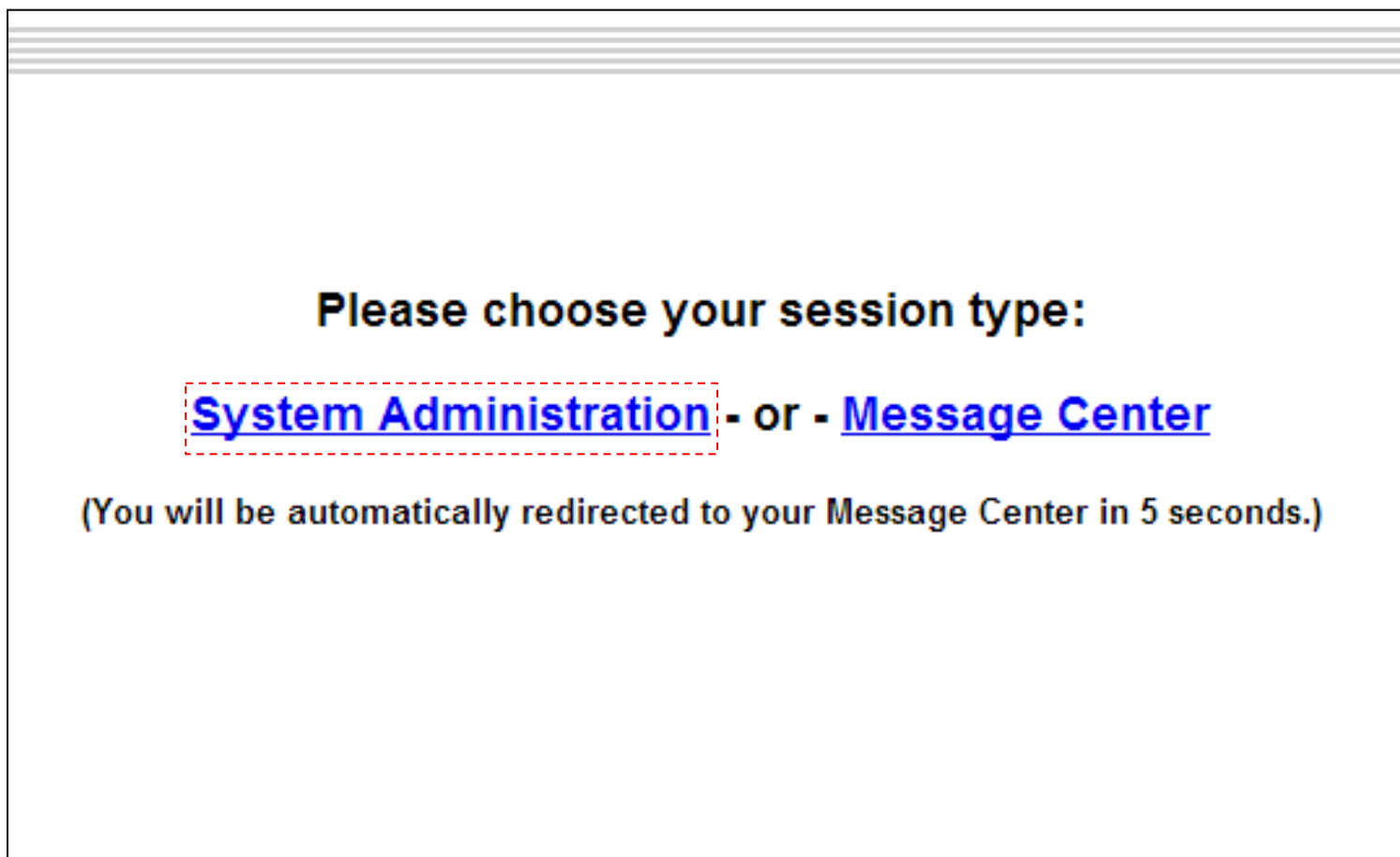
## 2.Postini管理コンソールへログイン

ログインアドレスおよびパスワードを入力します。

## Log in to your message center.

### 3.「System Administration」をクリック

※5秒以内にクリックしないと、ユーザーとしてのメッセージセンターに自動的に遷移します。  
メッセージセンターに遷移してしまった場合は、ログアウトして再度おこなってください。



## 4.「Orgs and Users」をクリック

管理コンソール画面上段のタグから選択、クリックします。

The screenshot displays the Google Postini Services Administration Console interface. At the top, the Google logo and 'Postini Services' are visible. Below the header, a navigation bar contains several tabs: 'Orgs and Users' (highlighted with a red dashed box), 'Inbound Servers', 'Outbound Servers', 'Reports', 'Log Search', and 'Health Check'. The main content area is titled 'Administration Console - SOFTBANK TELECOM CORP.(apps-support.whitecloud.jp) Account'. It features a 'Search' section on the left with a search bar and radio buttons for 'User', 'Organization', and 'Domain'. Below this is a 'User Shortcut' section with a text input field and buttons for 'Quarantine', 'View Settings', and a link for 'Add/Delete/Move Users'. The 'System Tests' section at the bottom left lists links for 'SMTP Message Test', 'MX Record Test', 'Re-Injection Host Test', and 'Firewall Test'. The central 'Email Activity' section shows a graph titled 'Organization and Sub-Organization Activity' with a legend for 'Processed', 'Quarantined', 'Blocked', 'Delivered', and 'Spooled'. The right sidebar contains 'Current Activity' and 'Message Composition' sections.



## 5.組織 (Org) の選択

Choose Org より”Account”を選択します。

The screenshot displays the 'Orgs and Users' management interface. At the top, a navigation bar includes links for 'Orgs and Users', 'Inbound Servers', 'Outbound Servers', 'Reports', 'Log Search', and 'Health Check'. Below this, a sub-navigation bar shows 'Orgs', 'Users', 'Domains', 'Authorizations', and 'Batch'. The main content area features a 'Choose Org:' dropdown menu, which is currently open, showing a list of organizations. The first option, 'SOFTBANK TELECOM CORP. (apps-support.whitecloud.jp) Account', is highlighted. Below the dropdown, there is a 'Find Sub-Org(s):' search bar and a 'Search' button. The 'Organizations (4)' section lists four organizations, each with associated actions like 'Add Sub-Org', 'Add Email Config', 'List Users', 'Add Users', and 'Delete Org'. The bottom of the page contains a footer with links for 'Orgs and Users', 'Inbound Servers', 'Outbound Servers', 'Reports', 'Log Search', 'Health Check', 'Support', and 'Help'.

Welcome admin@apps-support.whitecloud.jp

[Show Hierarchy](#)

Choose Org: SOFTBANK TELECOM CORP. (apps-support.whitecloud.jp) Account

Organization

Find Sub-Org(s):  Search

Organizations (4)

Organization	Actions
SOFTBANK TELECOM CORP. (apps-sup ...)	<a href="#">Add Sub-Org</a> <a href="#">Add Email Config</a>
SOFTBANK TELECOM CORP. (apps-sup ...)	<a href="#">Add Sub-Org</a> <a href="#">Delete Email Config</a>
SOFTBANK TELECOM CORP. (apps-sup ...)	<a href="#">List Users</a> <a href="#">Add Users</a> <a href="#">Add Sub-Org</a> <a href="#">Delete Org</a> <a href="#">List</a>
katayama@appsedu.biz	<a href="#">List Users</a> <a href="#">Add Users</a> <a href="#">Add Sub-Org</a> <a href="#">Delete Org</a> <a href="#">List</a>

[Orgs and Users](#) | [Inbound Servers](#) | [Outbound Servers](#) | [Reports](#) | [Log Search](#) | [Health Check](#) | [Support](#) | [Help](#)

## 6.「Authorizations」をクリック

Show Hierarchy 行の選択項目より  
「Authorizations」を選択・クリックします。

The screenshot displays the Google Postini Services web interface. At the top, the Google logo and 'Postini Services' text are visible. Below this, a navigation bar contains several tabs: 'Orgs and Users', 'Inbound Servers', 'Outbound Servers', 'Reports', 'Log Search', and 'Health Check'. The 'Orgs and Users' tab is active, and within it, the 'Authorizations' sub-tab is selected, indicated by a red dashed box. The interface shows a 'Choose Org:' dropdown menu with 'SOFTBANK TELECOM CORP.(apps-support.whitecloud.jp) Account' selected. Below this, a section titled 'Organizations - SOFTBANK TELECOM CORP.(apps-support.whitecloud.jp) Account' is visible. A search bar for 'Find Sub-Org(s):' is present. The main content area displays a table of organizations with columns for 'List Users', 'Add Users', 'Add Sub-Org', 'Delete Org', and 'List Dor'. The first row shows 'SOFTBANK TELECOM CORP.(apps-sup ...' with links for 'Add Sub-Org' and 'Add Email Config'. The second row shows 'SOFTBANK TELECOM CORP.(apps-sup ...' with links for 'Add Sub-Org' and 'Delete Email Config'. The third row shows 'SOFTBANK TELECOM CORP.(apps-sup ...' with links for 'List Users', 'Add Users', 'Add Sub-Org', 'Delete Org', and 'List Dor'. The fourth row shows 'katayama@appsedu.biz' with links for 'List Users', 'Add Users', 'Add Sub-Org', 'Delete Org', and 'List Dor'. At the bottom, a footer contains links for 'Orgs and Users', 'Inbound Servers', 'Outbound Servers', 'Reports', 'Log Search', 'Health Check', 'Support', and 'Help'.

Google  
Postini Services

Welcome admin@apps-support.whitecloud.jp

Orgs and Users Inbound Servers Outbound Servers Reports Log Search Health Check

Show Hierarchy Orgs Users Domains Authorizations Batch

Choose Org: SOFTBANK TELECOM CORP.(apps-support.whitecloud.jp) Account View H

Organizations - SOFTBANK TELECOM CORP.(apps-support.whitecloud.jp) Account

Commands | Settings

Find Sub-Org(s): Search

Organizations (4)

SOFTBANK TELECOM CORP.(apps-sup ...	Add Sub-Org	Add Email Config			
SOFTBANK TELECOM CORP.(apps-sup ...	Add Sub-Org	Delete Email Config			
SOFTBANK TELECOM CORP.(apps-sup ...	List Users	Add Users	Add Sub-Org	Delete Org	List Dor
katayama@appsedu.biz	List Users	Add Users	Add Sub-Org	Delete Org	List Dor

Orgs and Users | Inbound Servers | Outbound Servers | Reports | Log Search | Health Check | Support | Help

## 5.「List」をクリック

Select task 内の「List」ボタンをクリックします。

The screenshot shows the Google Postini Services interface. At the top, there is a Google logo and the text "Postini Services". Below this, a welcome message reads "Welcome admin@apps-support.whitecloud.jp". A navigation bar contains several tabs: "Orgs and Users", "Inbound Servers", "Outbound Servers", "Reports", "Log Search", and "Health Check". Below the navigation bar, there is a sub-navigation bar with links: "Show Hierarchy", "Orgs", "Users", "Domains", "Authorizations", and "Batch". The "Authorizations" link is highlighted. Below the sub-navigation bar, there is a dropdown menu labeled "Choose Org:" with the selected option "SOFTBANK TELECOM CORP.(apps-support.whitecloud.jp) Account". Below the dropdown menu, there is a header bar that reads "Authorizations - SOFTBANK TELECOM CORP.(apps-support.whitecloud.jp) Account". Below the header bar, there is a text prompt: "Look up authorization settings by user address, organization, or both." Below the text prompt, there is a section titled "Select task". In this section, the "List" button is highlighted with a red dashed box. To the right of the "List" button, there is a text input field labeled "Find authority records (by address" and another text input field labeled "and/or (by organization" with the value "SOFTBANK TELECOM C". At the bottom of the interface, there is a footer bar with links: "Orgs and Users", "Inbound Servers", "Outbound Servers", "Reports", "Log Search", "Health Check", "Support", and "Help".

Google  
Postini Services

Welcome admin@apps-support.whitecloud.jp

Orgs and Users Inbound Servers Outbound Servers Reports Log Search Health Check

Show Hierarchy Orgs Users Domains Authorizations Batch

Choose Org: SOFTBANK TELECOM CORP.(apps-support.whitecloud.jp) Account

Authorizations - SOFTBANK TELECOM CORP.(apps-support.whitecloud.jp) Account

Look up authorization settings by user address, organization, or both.

Select task

List Find authority records (by address ) and/or (by organization SOFTBANK TELECOM C )

Orgs and Users | Inbound Servers | Outbound Servers | Reports | Log Search | Health Check | Support | Help

## 6. 管理者アカウントの確認

User の項目に管理者アカウントが表示されます。

The screenshot displays the Google Postini Services interface. At the top, the Google logo and 'Postini Services' are visible. The user is logged in as 'admin@apps-support.whitecloud.jp'. The navigation bar includes tabs for 'Orgs and Users', 'Inbound Servers', 'Outbound Servers', 'Reports', 'Log Search', and 'Health Check'. The 'Orgs and Users' tab is active, showing sub-tabs for 'Orgs', 'Users', 'Domains', 'Authorizations', and 'Batch'. The 'Authorizations' sub-tab is selected, displaying 'Authorization records for SOFTBANK TELECOM CORP.(apps-support.whitecloud.jp) Account'. A table with two columns, 'User' and 'Organization', shows the following data:

User	Organization
admin@apps-support.whitecloud.jp	SOFTBANK TELECOM CORP.(apps-support.whitecloud.jp) Account
	SOFTBANK TELECOM CORP.(apps-support.whitecloud.jp) Account

The first row is highlighted with a red dashed box. To the right of the table, there is a 'View/Edit profile' link and an 'Add record' button. At the bottom, there is a footer with links for 'Orgs and Users', 'Inbound Servers', 'Outbound Servers', 'Reports', 'Log Search', 'Health Check', 'Support', and 'Help'.

End of File