



## **GlobalMeet Audio** How to Conduct a conference

BEFORE THE CONFERENCE		
The moderator should send following 3 items to the participants by e-mail or	fax.	
1 Meeting date and time. 3 Participant pas	scode.	
2 Access number.		
ACCESSING THE CONFERENCE		
Moderator and participants dial the access number	YOUR ACCESS NUMBER	
(In case of Japan number) For English please press [2]followed by the pound or the hash key(#).	(English)	
Hello and Welcome to the meeting. Please enter your passcode followed by the pound or the hash key(#), and I'll connect you.	Moderator Passcode + #	
Please hold , while I confirm your passcode.	Participant Passcode + #	
Thank you for joining the GlobalMeet. Please wait for the tone, then say your name and press the pound or the hash key(#).	Say your name + # Example: " Andy Chown from Tokyo"	
When you hear the the tone, you will be the " " person to join the meeting.		
	You join your conference.	

- > Participants will remain on hold music until the moderator joins the conference. They will not be able to interact each other. After the moderator joins, participants can enter security code.
- > To leave the conference, simply hang up your phone.





## **Audio Quality Controls**

Feat	Features for both Moderator and Participants.		
*0	Operator Assistance	To reach operator for assistance during your conference. <b>Press</b> * to rejoin the conference.	
*1	Help menu	To hear a menu of audio quality features available for your conference. <b>Press</b> * to end this feature and rejoin the conference.	
*4	Increase conference volume	To increase the conference volume if you are having problems hearing others.	
*5	Increase your voice volume	To increase the volume of your voice in the conference.	
*6	Mute or "un-mute" your line	To mute your own line and help prevent background noise in the conference. <b>Press *6</b> again to " <b>un-mute</b> " your line.	
*7	Decrease conference volume	To decrease the conference volume if you are hearing others too loudly.	
*8	Decrease your voice volume	To decrease the volume of your voice in the conference.	
Features available to Moderators			
*91	Number of participants	To hear the total number of participants.	
*92	Participant roll call	To hear a roll of participants. <b>Press</b> * to end this feature and rejoin the conference.	
*93	Disconnect all participant lines	To disconnect all participant lines at any time.	
*94	Lock or "un-lock" conference	To ensure no other participants can join your conference. <b>Press *94</b> again to <b>"un-lock"</b> your conference.	
*96	Mute all participant lines	To place all participants in a mute, or listen-only, mode. You will then be prompted to press: "1" if you want your participants to have the ability to open, or un-mute, their line by pressing *6, "2" if you do not want your participants to have the ability to open, or un-mute, their own line.	
*97	"Un-mute" all participant lines	To "un-mute" all participants lines at the same time to allow participants to speak with each other.	
*21	Activate sub-conferencing	To activate 9 sub-conferences within the main conference. Participants enter one of the sub-conferences pressing by <b>#1-#9</b> . <b>Press ##</b> to return to the main conference.	
*22	Record your audio conference ※ This feature charge an extra fee	To start recording a conference during the conference. <b>Press *22</b> again and then <b>1</b> to pause the recording, <b>Press *22</b> again and then <b>2</b> to erase a recording. The moderator will receive an e-mail with a dial-in number to listen to the conference replay.	
*31	Enable/disable conference security code	To activate the conference security code. Then press a security code of your choice, followed by #. All participants must then enter the code to join the call. <b>Press *31</b> again to deactivate the security code.	
*32	Activate conference introduction	To activate the custom prompt feature. Then, press $1$ to record a prompt, $2$ to delete it, $3$ to listen to it and $*$ to return to the conference. This prompt is played to each participant after inputting of codes.	

## **Customer Service Center**