# **Making/Answering Voice Calls**

## **Making Voice Calls**

### **Before Calling**

● Confirm signal strength (☞P.1-10)
● If any of these indicators appear:
圏外 🕏 🍴 🔒 🔋 ¥
→Calls cannot be made (☞P.1-10, P.1-11, P.19-12)

**1 Enter a phone number**

● Include area code for all numbers.

080XXXXXXX

**2 Confirm the number, then** 📞

● To adjust volume: 🔘 or 🔼🔽

**3** 📴 **to end call**

Call Time appears.

**Correcting Misentries**

Use 🔘 to place cursor at digit to delete, then クリア/戻る.
Press and hold クリア/戻る to delete the digit and all digits to the right of cursor.

**Note**

● Do not cover antenna area (☞P.1-6) with hand or sticker; may weaken signal strength and cause calls/transmissions to be unavailable.
● Calls cannot be made in Horizontal Open Position except when Earphone Microphone is connected.

**Tip** ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ●

●Operations Available during a Voice Call (☞P.2-11)
●Making Calls from Call Log (☞P.2-14)
●Saving Entered Numbers to Phone Book (☞P.4-5)
●Making Calls from Phone Book (☞P.4-6)
**Settings** ●Call Time & Call Cost (☞P.18-9)
　　　　●Set Handset Response when Closed during Call (☞P.18-10)

## Outgoing Call Functions

### Showing/Hiding Caller ID

> Enter number → **[Menu]** → **Notify caller ID** → **OFF** or **ON**
● To cancel setting: **[Menu]** → **Notify caller ID** → **Cancel prefix**
● Setting Caller ID on/off (Caller ID: ぱP.2-21)

### Adding Prefix to Phone Number

■ **Save Prefix**
> **Main Menu** ▶ **Settings** ▶ **Call Settings** ▶ **Prefix**
  ▶ Highlight **<Not Recorded>** ▶ **[Edit]** ▶ Enter a name
  ▶ Enter a prefix number
● Up to seven entries can be saved.
● To check entries: Select a saved prefix.
● To delete entries: Highlight a prefix → **[Menu]** → **Delete this** or **Delete all** (→ For **Delete all**, enter Phone Password) → **YES**

■ **Make Calls Using Prefix**
> Enter a number → **[Menu]** → **Prefix numbers** → Select an entry → Voice Calls: **/** / Video Calls: **[V. Call]**
● Alternatively, in detail window of Phone Book, Redial, Outgoing Call Logs or Incoming Call Logs, **[Menu]** → **Prefix numbers** → Select an entry → Voice Calls: **/** / Video Calls: **[V. Call]**
Example: Save "186" and "184" as prefixes, and add them to phone numbers to show/hide your caller ID when making calls.

### Sending Touch-tone Signals

Send touch-tone signals for services such as reserving tickets, checking bank balance, etc. Save number strings to be sent as a touch-tone signal. Use P (pause) to separate numbers when saving.

■ **Save Pause Dial**
> **Main Menu** ▶ **Settings** ▶ **Phone Settings** ▶ **Pause Dial**
  ▶ **[Edit]** → Enter a number string
● To enter a pause (p): Press and hold **✳**
● To delete: In Pause Dial window, **[Menu]** → **Delete** → **YES**

■ **Send Pause Dial**
> **Main Menu** ▶ **Settings** ▶ **Phone Settings** ▶ **Pause Dial**
  ▶ **[Send]** ▶ Enter a phone number ▶ **/** ▶ Once line is connected, press **[Send]**
● Number string is sent each time **[Send]** is pressed.
● To send all number strings at one time: Once line is connected, press and hold **/** → **Send at one time**

## Emergency Calls (110, 119, 118)

**Call 110 (Police), 119 (Fire & Ambulance) or 118 (Coast Guard) even when some handset restrictions are active.**

**Calls Cannot be Made in Following Cases:**
● When **Set Max Cost Limit** is **ON** and charge limit is reached
● In PIN/PIN2, PUK/PUK2 entry window

**Emergency Positioning Request**

When an emergency call is made from a mobile phone, location is reported to first response agencies such as the police.

● Location information may be inaccurate due to location or signal conditions. Describe location or nearby landmarks.
● Base Station Positioning System is accurate within 100 meters to 10 kilometers. Location information from distant base stations may be inaccurate.
● Function available where first response agencies have completed system installation.
● Dialing 184 before 110, 119 or 118, cancels location report. However, first responders may obtain location information for immediate and serious threats to life.
● Not available for international roaming.
● Requires no separate subscription or transmission fees.

## Answering Voice Calls

### When a Call Arrives…

Handset rings; Notification Light flashes.
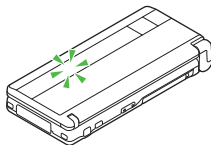
If Caller ID is sent, number appears in
Internal Display and External Display;
if saved in Phone Book, caller's name appears.

When an International call arrives, 🔲📞⊕ appears at upper left of caller's
phone number.

**1** 📞 **to talk**

● To adjust volume: 🔘 or ▲▼

**2** 📞 **to end call**

Call Time appears.

■ **Adjust Ringer Volume**

➤ While handset is ringing, 🔘

● Volume adjustment is disabled in following cases:
  · During Manner Mode (☞P.1-18)
  · While **Ringer Volume** is set to **Escalating Tone** (☞P.18-2)

**Note**

● When Caller ID is not sent, **Withheld** appears.

● Calls cannot be received in Horizontal Open Position except when
  Earphone Microphone is connected.

**Tip** ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ●

●Operations Available during a Voice Call (☞P.2-11)

●Rejecting Unknown Callers ●Rejecting Calls without Caller ID
(☞P.12-13)

**Settings** ●Change Answer Setting ●Answer Calls by Opening Handset
(☞P.18-8)

### Incoming Call Functions

**Following operations are available for incoming calls.**

| Place Calls on Hold | ➤ 📞 |
|---|---|
| Answer Phone | ➤ ✉ / ▼ |
| Call Rejection | ➤ [Y][**Menu**] → **Call Rejection**<br>● Rejecting Unknown Callers/Rejecting Calls without Caller ID (☞P.12-13) |
| Call Forwarding | ➤ [Y][**Menu**] → **Call Forwarding**<br>● Activate Call Forwarding (☞P.2-17) beforehand to forward incoming calls to a preset number.<br>If Call Forwarding is not active, call is rejected. |

### Making Voice Clear (Shikkari Talk)

**<Default> ON**

**Make other party's voice clear according to surrounding noise.**

**Main Menu ▶ Settings ▶ Call Settings ▶ Shikkari Talk**

**1** **ON** or **OFF**

# Making/Answering Video Calls

**Exchange video/sound with video call-compatible mobiles.**

● Send Alternative Picture (still image) or video Image via Camera.

## Note

● Only available within 3G network coverage.
● 941P is 3G-324M compliant; calls connected via different systems may be disconnected (charges apply).
● Increasing Speaker volume may cause interference. Decrease volume or use earphone.
● Handset may become warm during Video Call. This is not malfunction.
● When incoming/outgoing sound or image fails, try calling again.
● While charging battery or recording TV programs, Outgoing Image cannot be switched from Alternative Image to Video Image.

## Video Call Window

**Example: Outgoing Video Call by Default**



Video Call Indicator

Incoming Image

Call Time — **14s**

Outgoing Image (Alternative Image/ Video Image)
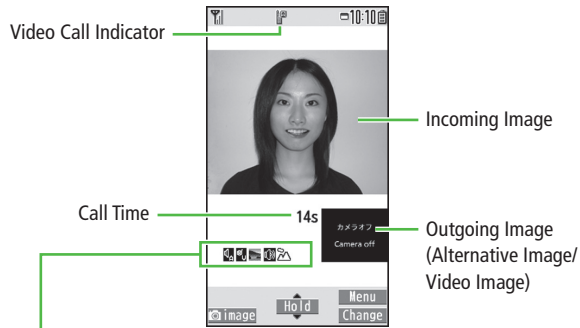
### Indicators

🔲 : Incoming/Outgoing Sound OK

🔲 (Gray): Incoming/Outgoing Sound NG

🔲 : Incoming/Outgoing Image OK

🔲 (Gray): Incoming/Outgoing Image NG

🔲 : Video ON

🔲 : Alternative Image ON

🔲 : Speaker ON

🔲 : AV output

🔲 : During Bluetooth® handsfree call

🔲 : Close-up

🔲 : Landscape

🔲 : Night mode

● Image display changes depending on settings.

## Making Video Calls

### Before Calling

- Confirm signal strength (ﾃP.1-10)
- If any of these indicators appear:
  𝄇 ⊠ ▼ 🔒 🔋 ¥
  → Video Calls cannot be made (ﾃP.1-10, P.1-11, P.19-12)

**1 Enter a phone number**

080XXXXXXX<span>X</span>

**2 Confirm the number, then [⊠][V. Call]**

When answered, outgoing and incoming images appear; other party's voice sounds via Speaker.

- To adjust volume: 🔘 or ▲▼

**3 [⌒] to end call**

**Note**

- Other party's voice sounds via Earpiece in Manner Mode; activate Speaker (ﾃP.2-12).

**Tip** ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ●

- ●Outgoing Call Functions (ﾃP.2-3)
- ●Operations Available during a Video Call (ﾃP.2-12)
- ●Making Calls from Call Log (ﾃP.2-14)
- ●Other Ways to Add New Entries (ﾃP.4-5)
- ●Making Calls from Phone Book (ﾃP.4-6)

**Settings** ●Change Outgoing Image ●Switch to Voice Call when Video Call Fails (ﾃP.18-13)

## Answering Video Calls

### When a Video Call Arrives…
Handset rings; Notification Light flashes.

If Caller ID is sent, number appears in Internal Display and External Display; if saved in Phone Book, caller's name appears.
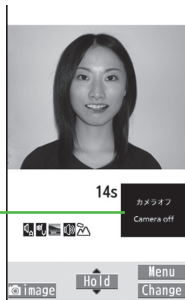When an International call arrives, ▮(⊕) appears at upper left of caller's phone number.

**CALLING**

インカメラが無いため代替画像を送信します
No inside camera Send substitute image
[Incoming VideoC]
▮ Shirato Hanak

080XXXXXXXX

Ans. Ph          Menu
        Answer

**1** ⟨⟩
Alternative Image is sent.
● To send Video Image:
  ⟨⟩**[image]**

14s
            カメラオフ
            Camera off

🔊🔇📵📳⚠

⟨⟩image    Hold    Menu
                    Change

**2** ⟨⟩ **to end call**

**Note**

● Other party's voice sounds via Earpiece in Manner Mode; activate Speaker (☞P.2-12).

**Tip** ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ●

●Adjust Ringer Volume ●Incoming Call Functions (☞P.2-5)
●Operations Available during a Video Call (☞P.2-12).

# International Calls

## Calling Abroad from Japan

● Application not required. For details, go to:
http://mb.softbank.jp/en/global_services/call/

**1** Enter a phone number

**2** ⏯**[Menu] → Int'l dial assist**

Country/region code list appears.

**3** Select a country/region

**4** **Voice Calls**
📞

**Video Calls**
✉**[V. Call]**

### ■ Enter Country/Region Code Directly

**>** ⓪ → Press and hold ⓪ to display **+** (IDD Prefix) → Enter a country/region code → Enter a number (omit first **0**)
→ Voice Calls: 📞 / Video Calls: ✉**[V. Call]**

● Do not omit leading **0** to call Italy (country code: 39).

## Calling while Abroad

● May require application to Global Roaming Service. For details, go to:
http://mb.softbank.jp/en/global_services/global_roaming/

**Example: When Roaming Dial Assistant is ON**

● **Roaming Dial Assistant** (☞P.2-10) is set to **ON** and **Japan** by default.

**1** **Voice Calls**
Enter a phone number → 📞

**Video Calls**
Enter a phone number → ✉**[V. Call]**

**2** Select an item (See below)

| Item | Operation/Description |
|---|---|
| **Call to Japan**\* | Call Japan |
| **Call to set code**\* | Call a country/region set for **Roaming Dial Assistant** |
| **As is Call** | Manually enter number to call<br>Select when calling within the country/region. |

\* First **0** is replaced by IDD Prefix and country/region code (e.g. **+81**). (When calling Italy, **+39** is added before first **0**.)

● Confirmation window appears for the first time. Select **NO** to set **Roaming Dial Assistant** to **OFF**.

**Note**

● IDD Prefix and country/region code can be manually entered in Step 1. Alternatively, save IDD Prefix and country/region code in Phone Book entries.

## Global Roaming Settings

From **Main Menu ▶ Settings ▶ International Call**

■ **International Call Settings**
>**Int'l Dial Assist** → Select an item (See below)

| Item | Operation/Description |
|---|---|
| **Roaming Dial Assistant** | Replace IDD Prefix with **+**<br>>**ON** or **OFF** (→ For **ON**, select a country/region) |
| **Country/ Area Code** | Save up to 27 country/region codes<br>>Highlight **<Not Recorded>** → [⊠][**Edit**] → Enter a country/region name → Enter a country/region code<br>● To view an entry: Select a saved country/region name<br>● To delete: Highlight a country/region name → [⊻][**Menu**] → **Delete this** or **Delete all** (→ For **Delete all**, enter Phone Password) → **YES** |
| **IDD Prefix** | Edit IDD Prefix. IDD Prefix is set to **0046010** by default<br>>[⊻][**Menu**] → **Edit** → Edit IDD Prefix |

■ **Network Mode**

**<Default> Automatically**

>**Select Network** → Select an item (See below)

| Item | Operation/Description |
|---|---|
| **Automatically** | Handset automatically selects 3G network in Japan, and available network (3G or GSM) when abroad. |
| **Manually** | >Select an item<br>· **3G/GSM**: 3G/GSM service area in Japan or abroad. Handset selects an available network automatically.<br>· **3G**: 3G service area in Japan or abroad<br>· **GSM**: GSM service area abroad. Unavailable in Japan |

● **Automatically** is recommended.

■ **Select Operator**

**<Default> Auto**

>**Select Operator** → Select an item (See below)

| Item | Operation/Description |
|---|---|
| **Auto** | Select an operator automatically |
| **Manual** | Select an operator manually<br>>Select an operator<br>● Operators with **X** are not available.<br>● To show operator list: [⊠][**Update**] |
| **Network Re-search** | Search available networks<br>● When **Auto** is set, handset selects an available operator automatically. When **Manual** is set, operator list appears. |

■ **Operator Priority for Automatic Search**

> **PLMN Setting** → [Y⁊][Menu] → Select an item (See below)

| Item | Operation/Description |
|---|---|
| **Add your network** | Save currently connected operator<br>> [✉][Finish] → **YES** |
| **Add from list** | > Select an operator → [●][Set] → Select a network type → [✉][Finish] → **YES**<br>● To search operators by country/region: [✉][Search] → Select a country/region (To search again in country/region list: [✉][Search] → Enter a country/region name) |
| **Direct input** | Save unlisted operators by entering country/region code and operator code<br>> Enter country/region code (3 digits) and operator code (2 to 3 digits) → Select a network type → [✉][Finish] → **YES** |
| **Change priority** | > Select a priority → [✉][Finish] → **YES** |
| **Delete this/ Delete all** | > **YES** → [✉][Finish] → **YES** |

■ **View Operator Name in Standby**

<Default> OFF

> **Operator Name** → **ON** or **OFF**

● When **ON** is set, Clock Position is set to **Pattern 1** (⸜P.18-5).

# Engaged Call Functions

## Operations Available during a Voice Call

| **Adjust Volume** | > [◎] / [▲▼]<br>● Adjust volume within two seconds.<br>● Adjusted volume is retained even after calls end or handset is turned off. |
|---|---|
| **Place Call on Hold** | > [●][Hold]<br>● To resume call: [☎]² |
| **Speaker ON/OFF**¹ | Toggle Speaker or Earpiece<br>> [☎] |
| **Record Conversation** | Record for about three minutes per call<br>> Press and hold [▼] or [✉][Rec]<br>● To end recording: [●][Stop], [クリア] or press and hold [▼]<br>● To play back recorded data: ⸜P.2-16 |
| **Toggle Manner Mode** | > Press and hold [#] |
| **Toggle Handset/ Bluetooth®** | Toggle handset or Bluetooth® device<br>> Press and hold [☎]² |

¹ Normal Position only

² Operation may be disabled or call may be put on hold in Horizontal Open Position.

## Operations Available during a Video Call

| Adjust Volume | > [image] / [image] ● Adjust volume within two seconds. ● Adjusted volume is retained even after calls end or handset is turned off. |
|---|---|
| Place Call on Hold | > [●][Hold] ● To resume call: [image]² |
| Speaker ON/OFF¹ | Toggle Speaker or Earpiece > [image] |
| Record Conversation | Record up to five calls for about 20 seconds each > Press and hold [image] ● To end recording: [●][Stop] or press and hold [image] ● To play back recorded data: ⫸P.2-16 |
| Video/ Alternative Image | Toggle Video Image and Alternative Image > [image][image/Subst.] |
| Toggle Image Sizes | > [image][Change] |
| Zoom | Adjust zoom level for Video Image to be sent > [image] (zoom in) or [image] (zoom out) |
| Toggle Manner Mode | > Press and hold [#] |
| Toggle Handset/ Bluetooth® | Toggle handset or Bluetooth® device > [Y][Menu] → **Talk on BT/Phone** → **Bluetooth** or **Phone** |
| Backlight Setting | > [Y][Menu] → **Back light** → **Constant light** or **15 seconds light** |

| Video Call Setting | > [Y][Menu] → **V. Call settings** → Follow the steps for selected item (⫸P.18-13) |
|---|---|
| LCD AI | Activate/deactivate auto image compensation > [Y][Menu] → **LCD AI** → **ON** or **OFF** |
| Account Details | > [Y][Menu] → **Account details** |
| Key Guide | > [Y][Menu] → **Key guide** |

¹ Normal Position only

² Operation may be disabled or call may be put on hold in Horizontal Open Position.

# Call Log

**Incoming and outgoing call records appear here. Use these records to call back.**

| Redial | Up to 30 outgoing call records (Voice and Video) are saved. Older records of same number are deleted. |
|---|---|
| Outgoing Call Logs | Up to 30 outgoing call records (Voice and Video) and up to 30 outgoing transmission records (64K data and packet transmission) are saved. Older records of same number are also retained. |
| Incoming Call Logs | Up to 30 incoming call records (Voice and Video) and up to 30 incoming transmission records (64K data transmission) are saved. Older records of same number are also retained. |

## Indicators for Redial/Outgoing Call Logs/Incoming Call Logs

| | | | |
|---|---|---|---|
| ▸ꞎPHONE | Dialed/received Voice Calls | ☑ ☐ | Dialed calls of 64K data transmission |
| ꞎMISS* | Missed Voice Calls | ☐ 64K | Received calls of 64K data transmission |
| ▸ꞎPHONE | Dialed/received Video Calls | | |
| ꞎMISS* | Missed Video Calls | ☐ MISS* | Missed calls of 64K data transmission |
| ☐ MSG | New messages recorded on Answer Phone | ☑ ☐ | Dialed calls of packet transmission |
| ☐PHONE | Dialed/received international Voice Calls | NO CONNECT | Received calls of 64K data/packet transmission when no external device is connected |
| ☐MISS* | Missed international Voice Calls | | |
| ☐PHONE | Dialed/received international Video Calls | * Unchecked calls are highlighted. | |
| ☐MISS* | Missed international Video Calls | | |
| ☐MCN* | Calls received while handset is off, out-of-range, engaged, etc. (☞P.2-19) | | |

## Viewing Call Logs

**1 Redial**

[icon]

**Outgoing Call Logs**

[●] → **Phone** → **Call Log**
→ **Outgoing Call Logs**

**Incoming Call Logs**

[icon]

Records appear.
- To show Received/Sent address logs:
  📷**[Change]**

```
3        Redial
1 2/ 5 10:24    ▸PHONE
  Aoki Taro
2 2/ 5 10:20    ▸PHONE
  Suzuki Goro
3 2/ 5 10:10    ▸PHONE
  Shirato Hanako




V.Call      ▴
          Select    Menu
Change
```

**Redial**

### ■ View Missed Calls
> **Main Menu** ▶ **Phone** ▶ **Call Log** ▶ **Incoming Call Logs**
  ▶ **Missed Calls**
- **Unknown Calls** appears in Call Log for unchecked calls.

**Note**
- Newest record appears at top of list. Names appear if saved in Phone Book.
- Call Log records remain even if handset is turned off.
- When the maximum number of records are saved, oldest is deleted first.
- Alternatively, view Incoming Call Logs from **Main Menu**
  ▶ **Phone** ▶ **Call Log** ▶ **Incoming Call Logs** ▶ **All Calls**

## Making Calls from Call Log

**1** Open Call Logs (📳P.2-13)

**2** **Voice Calls**
Highlight a phone number or name → ⌒

**Video Calls**
Highlight a phone number or name → ⌧**[V. Call]**

**International Calls**
Select a phone number or name → ⓨ**[Menu]** →
**Int'l dial assist** → Select a country/region →
Voice Calls: ⌒/Video Calls: ⌧**[V. Call]**

## Functions Available from Call Log

**Highlight a call record and press** ⓨ**[Menu].**

● Available functions vary by selected log/record.

| Item | Operation/Description |
|---|---|
| **Notify caller ID** | Notify or withhold your Caller ID (📳P.2-3) |
| **Prefix numbers** | Add a prefix to phone number before dialing<br>**>** Select an entry → ⌒ |
| **Int'l dial assist** | Add international dialing prefix<br>**>** Select a country/region → ⌒ |
| **Character size** | Toggle font sizes |
| **Add to Phone Book** | Save number to Phone Book (📳P.4-5) |
| **Ring time**[1] | Show ring time (missed calls) |
| **Add shortcut icon** | Create a shortcut (📳P.1-25) |
| **Compose message** | Create a message<br>(📳From Step 4 on P.14-4) |
| **Compose SMS**[2] | Create SMS<br>(📳From Step 4 on P.14-7) |
| **Received address/ Sent address** | Show Received/Sent address log |
| **Delete this/ Delete selected/ Delete all** | **>** Delete record(s) in selected list |

[1] Available only for Incoming Call Logs

[2] Message can be sent to SoftBank handsets only

# Answer Phone/Call Data

## Answer Phone

**Record up to five voice messages or up to two video messages (up to 20 seconds per message) on handset.**

- When Answer Phone is active, 🔴 – 🔴 (Voice Call) or 🔴 – 🔴 (Video Call) appears in Standby.
- Unavailable when: handset is off or in Offline Mode; 圏外 appears. Use Voice Mail (◇P.2-18).

### Activating/Canceling Answer Phone

**<Default> OFF**

**1** Press and hold ［クリア／圏］
- To toggle settings, repeat operation.
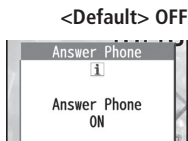
■ **Redirect a Call to Answer Phone**
> ［⊠］**[Ans. Ph]** or ▼

---

**Note**

- Alternatively, activate/cancel from **Main Menu ▶ Tools ▶ Sound Recorders ▶ Answer Phone Setting ▶ ON** or **OFF**
- When full, new messages cannot be recorded even if Answer Phone is activated. Delete old messages.
- While Manner Mode (set for User Mode) is active, Answer Phone setting for User Mode (◇P.18-7) is prioritized.

### Playing Messages

**When a new message is recorded, Event Indicator appears (◇P.1-24) in Standby.**

**1** Select indicator

**2** Select a message
Playback starts.
After playback ends, indicator disappears.

**Note**

- Alternatively, press ［クリア／圏］ in Standby (for Voice Call messages) or **Main Menu ▶ Tools ▶ Sound Recorders ▶ Voice Call Data** or **Video Call Data ▶** Select a recording

## Call Data

● Record one Voice Call (up to three minutes).
● Record up to five Video Calls (up to 20 seconds per message).

### Recording Calls

**1** During a call, press and hold 🔽
Recording starts.

**2** To end recording, ⦿**[Stop]** or press and hold 🔽

**Note**
● Alternatively, record a Voice Call by following the steps: ⊠**[Rec]** to start and ⦿ to end

### Checking Call Data

**Main Menu ▶ Tools ▶ Sound Recorders**

**1** **Voice Calls**
**Voice Call Data → Call Data**

**2** **Video Calls**
**Video Call Data →** Select a recording
Playback starts.

## Answer Phone/Call Data Functions

**From ▶ Main Menu ▶ Tools ▶ Sound Recorders**

■ **Select Answer Message/Set Ring Time**
**> Answer Phone Setting → ON →** Select an outgoing message →
Enter ring time
● When Answer Phone and an Optional Service (Voice Mail or Call Forwarding) are both active, function with shorter ring time takes priority. For example, if Answer Phone ring time is 18 seconds and Optional Service is 20 seconds, Answer Phone responds first (Priority may change due to signal conditions.).
● Regardless of priority setting, Call Forwarding or Voice Mail takes priority when Answer Phone has reached maximum number of messages.

■ **Delete Recorded Call Data**
**> Voice Call Data** or **Video Call Data →** (Highlight an item) →
ʸⁿ**[Menu] → Erase this**, **Erase rec. msg.**, **Erase Call Data**\* or
**Erase all → YES**
\* **Video Call Data** only

# Optional Services

## Overview

- For details, visit SOFTBANK MOBILE Corp. Website (http://www.softbank.jp).

| | |
|---|---|
| **Call Forwarding** (☞P.2-17) | Forward unanswerable calls to a preset number when handset is off, out-of-range, etc. |
| **Voice Mail** (☞P.2-18) | Unanswered calls are forwarded to Voice Mail Center as set or when handset is off, out-of-range, engaged, etc.<br>● Missed Call Notification (☞P.2-19) |
| **Call Waiting\*** (☞P.2-20) | Place the current call on hold and answer a second, or alternate between calls. |
| **Call Barring** (☞P.2-20) | Restrict incoming/outgoing Voice Calls/Video Calls and SMS messages. |
| **Caller ID** (☞P.2-21) | Show or hide your number when calling. |

\* Separate subscription required.

## Call Forwarding

- Call Forwarding and Voice Mail cannot be set simultaneously.
- When forwarding Video Calls, set a destination phone that supports 3G-324M standard video calls. If not, Video Calls are not forwarded.

### Activating Call Forwarding

**Main Menu ▶ Settings ▶ Call Settings
▶ Voice Mail/Call Fwding ▶ Call Forwarding ON**

**1** Select a type

**2** Enter a destination phone number
- ● 🔘 to select number from Phone Book.

**3** Select an item (See below)

| Item | Operation/Description |
|---|---|
| **Ringer ON** | Forward missed calls<br>**＞** Select a ring time **→ YES** |
| **Ringer OFF** | Forward all calls without ringing/vibrating<br>**＞ YES** |

■ **Check Call Forwarding Status**
**＞Main Menu ▶ Settings ▶ Call Settings ▶ Voice Mail/Call Fwding
▶ Get Status**

■ **Cancel Call Forwarding**
> **Main Menu** ▶ **Settings** ▶ **Call Settings** ▶ **Voice Mail/Call Fwding**
  ▶ **Deactivate All** ▶ **YES**

**Note**

● Toll free numbers and international call numbers cannot be saved as a destination number.
● When using Call Forwarding together with Answer Phone, the function with shorter ring time takes priority (Priority may change due to signal conditions.).
● When **Ringer ON** is set, following operations are available while handset is ringing (within ring time):
  · To answer call: `⌒`
  · To forward call: `[Y]`**[Menu]** → **Call Forwarding**

## Voice Mail

● Calls are forwarded to Voice Mail Center via Call Forwarding function; Call Forwarding and Voice Mail cannot be set simultaneously.
● Voice Mail is not available for Video Calls.

### Activating Voice Mail

**Main Menu** ▶ **Settings** ▶ **Call Settings**
▶ **Voice Mail/Call Fwding** ▶ **Voice Mail ON**

**1** Select an item (See below)

| Item | Operation/Description |
|---|---|
| **Ringer ON** | Forward missed calls<br>> Select a ring time → **YES** |
| **Ringer OFF** | Forward all calls without ringing/vibrating<br>> **YES** |

■ **Check Voice Mail Status**
> **Main Menu** ▶ **Settings** ▶ **Call Settings** ▶ **Voice Mail/Call Fwding**
  ▶ **Get Status**

■ **Cancel Voice Mail**
> **Main Menu** ▶ **Settings** ▶ **Call Settings** ▶ **Voice Mail/Call Fwding**
  ▶ **Deactivate All** ▶ **YES**

**Note**

- When using Voice Mail together with Answer Phone, the function with shorter ring time takes priority (Priority may change due to signal conditions.).
- When *Ringer ON* is set, following operations are available while handset is ringing (within ring time):
  ・ To answer call: 🄲
  ・ To forward call: 🔻**[Menu]** → *Call Forwarding*

## Checking Voice Mail Messages

**Event Indicator (🔗P.1-24) and ⏱️ appear in Standby when new messages are recorded.**

**1** 🄾 → Select indicator → *YES*

- Follow voice guidance. Indicator and ⏱️ disappear after messages are checked.

■ **View Details**
View callers' phone numbers and date/time Voice Mail messages were left before playing messages.

- Activate Missed Call Notification beforehand (🔗Right).
- 🄾 → *Voice Mail Notif.* → 🄲**[  1416 ]**

■ **Delete ⏱️ Indicator**
> **Main Menu** ▶ **Settings** ▶ **Call Settings** ▶ **Voice Mail/Call Fwding** ▶ **Delete Voice Mail Icon** ▶ **YES**

**Note**

- Alternatively, follow these steps to check Voice Mail:
  **Main Menu** ▶ **Settings** ▶ **Call Settings**
  ▶ **Voice Mail/Call Fwding** ▶ **Listen to Voice Mail** ▶ **YES**

## Missed Call Notification

**When Missed Call Notification function is active, Event Indicator appears for calls missed while handset was off, out-of range, engaged etc.**

- Available only when Voice Mail is active.

**Main Menu** ▶ **Settings** ▶ **Call Settings** ▶ **Missed Call Notifi.**

**1** *YES*

Handset connects to the Network.
- Follow voice guidance.

**When Calls are Received while Missed Call Notification is Active…**
Event Indicator appears for missed calls when handset is turned on or comes into range. Select indicator to view Missed Calls.

- *Voice mail* indicator appears when Voice Mail messages are recorded (🔗Left).

## Call Waiting

### Activating/Canceling Call Waiting

**Main Menu ▶ Settings ▶ Call Settings ▶ Call Waiting**

**1** **Activate** or **Deactivate** → **YES**

Current status appears.

■ **Check Call Waiting Status**
**> Main Menu ▶ Settings ▶ Call Settings ▶ Call Waiting**
**▶ Get Status**

### Answering Second Call

**1** When tone sounds, ⌒

- Press ⌒ to alternate between calls.
- Press ⌢ to disconnect active call.
- When the party hangs up, active call ends.
- Press ⌒ to re-engage the party on hold.
- When a second call comes in while first call is on hold, hold status is canceled and first call resumes.

■ **Reject Second Call**
**> When tone sounds, [Y][Menu] → Call Rejection**

---

**Note**

- When Voice Mail or Call Forwarding is set to **Ringer ON** while Call Waiting is active, unanswered calls are transferred to Voice Mail Center or the forwarding number.
- When Voice Mail or Call Forwarding is set to **Ringer OFF**, Call Waiting is disabled.

## Call Barring

- **Bar All Outgoing** and **Bar All Incoming** are not available when Call Forwarding or Voice Mail is active (Call Forwarding or Voice Mail takes priority).
- Security Code is required (rP.1-32).

### Activating/Deactivating Call Barring

**Main Menu ▶ Settings ▶ Call Settings ▶ Call Barring**

**1** Select an item (See below)

| Item | Operation/Description |
|---|---|
| **Bar All Outgoing** | Restrict all non-emergency calls |
| **Bar All Int'l** | Allow only domestic calls |
| **Bar Int'l** | Restrict all international calls except to Japan |
| **Bar All Incoming** | Reject all calls |
| **Bar All Roaming** | Reject calls when outside Japan |

## 2 Activate or Deactivate → YES

## 3 Enter Security Code

■ **Check Call Barring Status**
> After Step 1, **Get Status**

■ **Cancel All Call Barring**
> In Step 1, **Cancel All Barring** → Enter Security Code

■ **Change Security Code**
> In Step 1, **Set Security Code** → Enter current Security Code → Enter new Security Code → Reenter Security Code

**Note**
● Emergency numbers (110, 119, 118) are dialable even while Call Barring for outgoing calls is active.
● If call is attempted when Call Barring is active, warning message appears. It may take longer to appear in some areas. Check Call Barring settings if the message does not appear.

## Caller ID

**<Default> Network Set**

**Main Menu ▶ Settings ▶ Call Settings**
**▶ Show My Number ▶ Activate**

## 1 **ON**, **OFF** or **Network Set**

● **Network Set** Caller ID setting varies by subscription.

■ **Check Caller ID Status**
> **Main Menu ▶ Settings ▶ Call Settings ▶ Show My Number**
  **▶ Check Setting**

**Note**
● Alternatively, enter these numbers/symbols before the phone number to show or hide Caller ID:
**Show**: ①⑧⑥ or ＊③①＃
**Hide**: ①⑧④ or ＃③①＃