Software Updates

**Use the network to check whether handset software needs updating, and update it when required.**
 • Checking/updating does not incur communication charges.
 • It may take about 30 minutes to update software. Handset cannot be used until updating is completed.
 • Check that Battery level is adequate before updating software.
 • Update software in a place where signal is good, and do not move around while updating.
 • Other functions are unusable while software is being updated.
 • We recommend that you back up needed data before updating software (some downloaded data is not able to be backed up). Data saved on handset before updating remains saved, but depending on handset condition (malfunctions, etc.), data may be lost. Note that SoftBank Mobile Corp. is not liable for lost data.
 • While updating software, absolutely do not remove Battery, USIM Card, or power off. Updating may fail.
 • If updating of software fails, handset may no longer be usable. In such case contact Customer Service (P.10-1).

1 **In Standby, ⦿ (Menu) >** *Settings* **>** *Software update* **>** *Software update*

**2** ⧈ **(Yes) > Follow the onscreen instructions**
   After downloading the update, handset automatically restarts and software update begins.
   When "Software has been successfully updated." appears, handset restarts again and shows update completion message (The process may take more than 60 seconds).
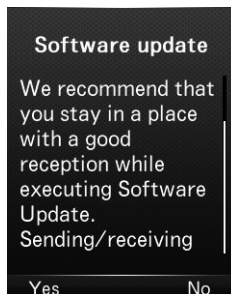
Checking Update Result

📖 In Standby, ● (Menu) >
Settings > *Software update*
> *Update result*

Software update

Update history:
2014.XX.XX XX.XX

Update result:
Update successed.

OK
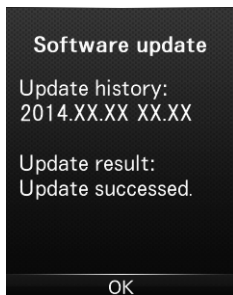
Scheduled Updates

Scheduled Update can be activated from any notification message from SoftBank Mobile Corp. When Scheduled Update is activated and the scheduled time comes, a confirmation window for updating software appears. Update software from this confirmation window.

- If handset does not restart after updating software, remove Battery then reinstall, and power on again. If handset still does not power on, consult with Customer Assistance (loss or malfunction) (P.10-1).
- Note that SoftBank Mobile Corp. is not liable for any data loss due to update.
- Alarm and schedule notification tones do not sound during updates.

Appendix

8